



Physicians Caring for Texans

Quick Guide for Physicians Testifying before the Texas Legislature



Physicians Caring for Texans

Message Tips Legislative Testimony

Make it personal. Make it relevant

- Convey what is important to *your patients* and community
- Always position the message from the perspective of “my patient,” “my practice,” and “patient access to care”
- TALK to legislators and share stories; do not simply READ your testimony.

Keys to success: Know your message. Develop an outline (and follow it). Use a story/practice example. Get to the point quickly.

Common mistakes

- Not knowing your main message; no focus
- Being too complicated, using “medicalese,” giving too much information/too many facts
- Not practicing your testimony
- Not anticipating questions (and preparing potential answers)
- Reading your testimony
- “*Winging it*”

Tips for Taking Control of the Testimony

Redirecting: Technique to help you deliver the message you want delivered – different from the premise that’s been stated

- “The real issue is...”
- “My experience is...”
- “What I see in my practice is...”
- “The patient suffers when...”
- “What’s important to my patients is...”

Bridging: Use legislator’s lead to make your point

- “That’s a good point **and** in fact I see [x] in my practice every day...(elaborate)”
- “That’s one perspective **and** in truth...”
- “Some people say that **and** the situation in my town is...”
- “Yes, and the reality *in my practice* [or for *my patients*] is ...”

If you can’t answer the question exactly as the legislator asks, here are few ways to answer and get your message across:

- “I’m not certain of that, but here’s what I do know...”
- “This is what I see in my practice every day...”
- “This is what is important to my patients...”
- “The reality of today’s health care system is...”
- “That’s not my expertise...”

If a lawmaker asks a "Yes" or "No" question (but the answer is not that simple) – use these effective responses:

- “Medicine is art. This issue [or medicine in general] is often not black and white...”
- “It’s not that simple; though there are trends and protocols, every patient is different...”

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- 1 Scope of Practice
- 2 Hospital/Facility/
Medical Staff Issues
- 3 Rural Health
- 4 Telemedicine
- 5 Corporate Practice
of Medicine
- 6 Licensure/TMB
- 7 Professional Liability
- 8 Privacy

Clayton Stewart

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- 1 Insurance Issues
 - a. Health Insurance Literacy
 - b. Network Adequacy/
Limited Networks
 - c. Disclosure/Transparency
 - d. Payment Issues- In
Network/Out of Network
- 2 Quality Improvement
- 3 Worker's Comp

Troy Alexander

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- 1 Children's health/Safety
- 2 Health Information
Technology
- 3 Advanced Directives
- 4 Taxes
- 5 Long-term Care
- 6 Public Health
- 7 Medical Records

Michelle Romero

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Mobile: 512-743-8665

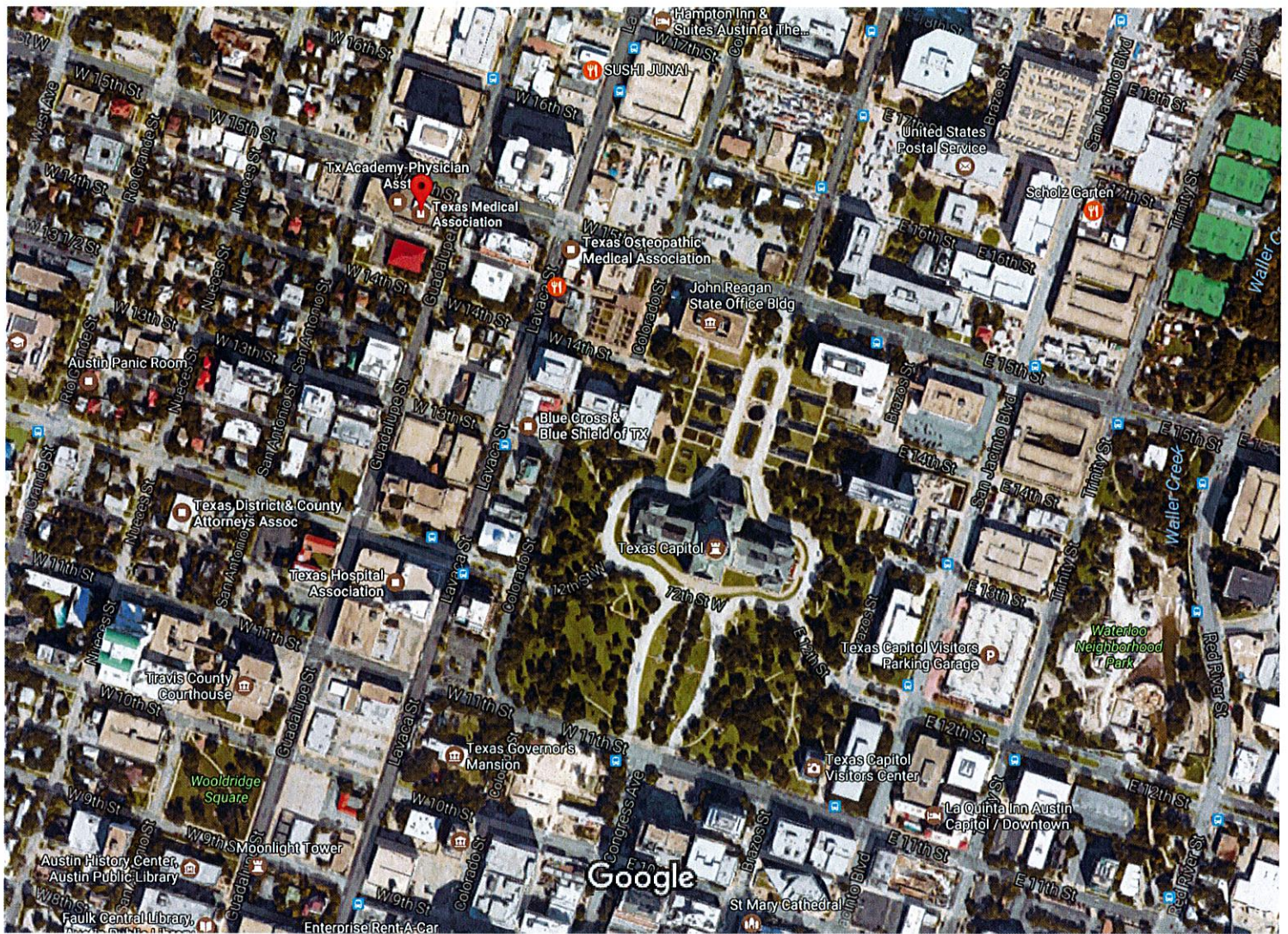
Michelle.romero@texmed.org

- 1 Appropriations/Budget
- 2 Medicaid/CHIP
- 3 Mental Health
- 4 GME/Workforce
- 5 EMS/Trauma
- 6 Birth Outcomes
- 7 Women's Health
- 8 Medical Science



Texas Medical Association

Witness Capitol Map for Committee Testimony



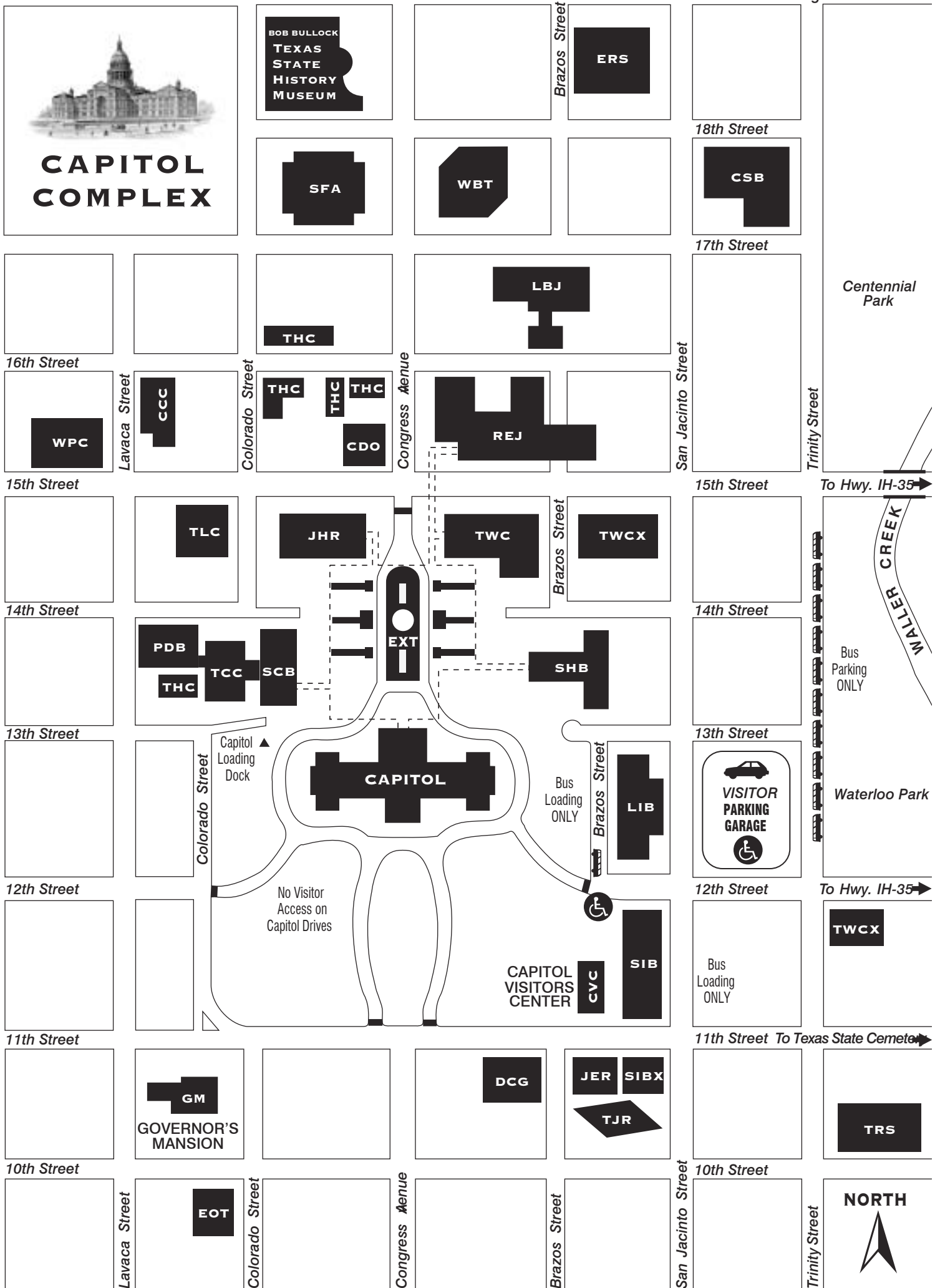
Imagery ©2017 Google, Map data ©2017 Google 200 ft

Parking:

The San Antonio Street entrance to the TMA parking garage opens at 7:00am.

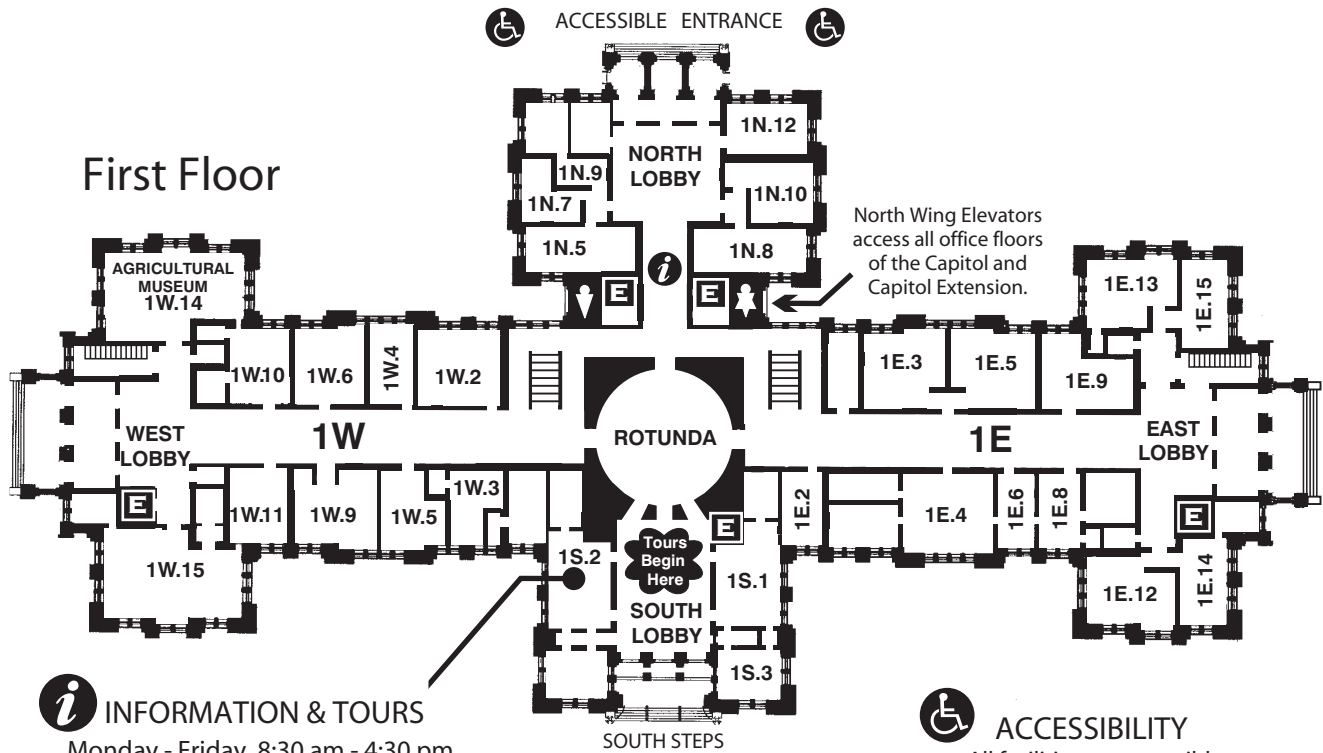
Park on the P2 level of the garage and take the elevators to the 1st floor street level to get to the Capitol.

Security can be reached at 512-370-1575 if you have any problems at the building.



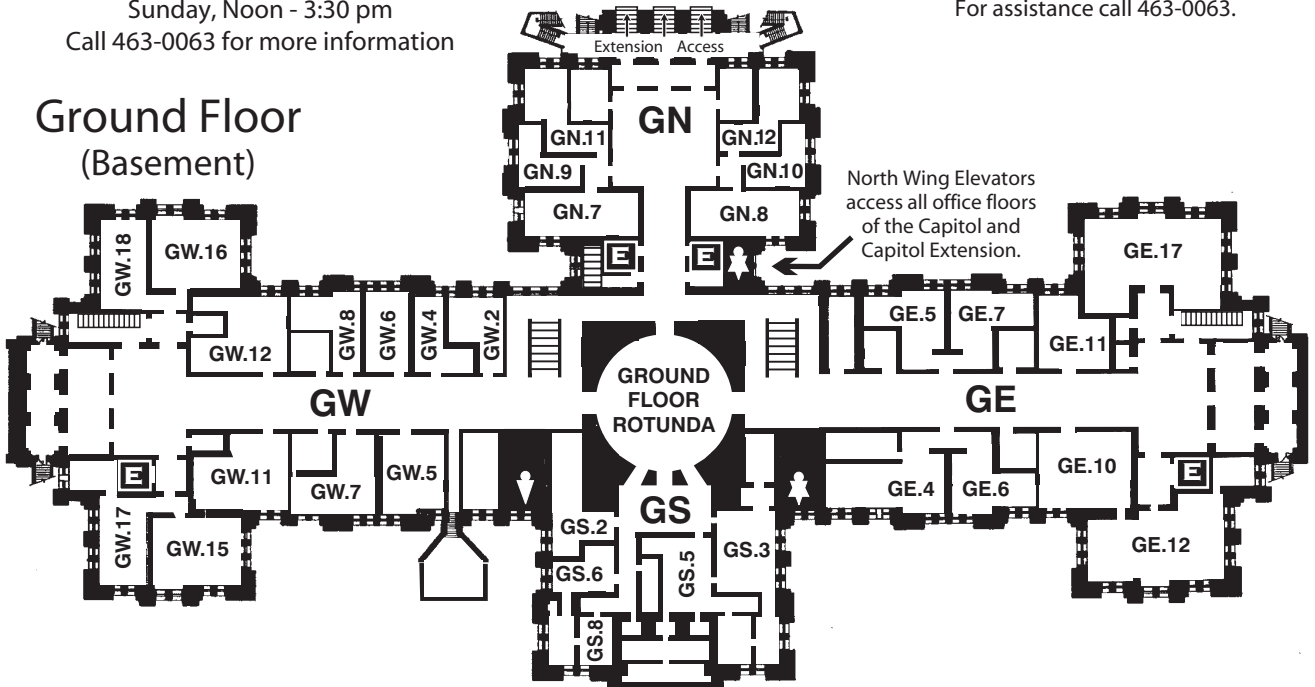
CAPITOL COMPLEX

- | | | |
|---------------------------------------|--|---|
| CCC Capitol Complex Child Care Center | JHR John H. Reagan | TCC Tom C. Clark |
| CVC Capitol Visitors Center | LBJ Lyndon B. Johnson | TJR Thomas Jefferson Rusk |
| CDO Capitol District Office | LIB Lorenzo de Zavala State Archives and Library | TRS Teacher Retirement System |
| CSB Central Services Building | PDB Price Daniel Sr. Building | THC Texas Historical Commission |
| DCG Dewitt C. Greer | REJ Robert E. Johnson | TSHM Bob Bullock Texas State History Museum |
| EOT Ernest O. Thompson | SCB Supreme Court Building | TWC Texas Workforce Commission |
| ERS Employee Retirement System | SFA Stephen F. Austin | TWCX Texas Workforce Commission Annex |
| EXT Capitol Extension (Underground) | SHB Sam Houston Building | TLC Texas Law Center |
| GM Governor's Mansion | SIB State Insurance Building | WBT William B. Travis |
| JER James Earl Rudder | SIBX State Insurance Building Annex | WPC William P. Clements, Jr. |



i INFORMATION & TOURS
 Monday - Friday, 8:30 am - 4:30 pm
 Saturday 9:30 am - 3:30 pm
 Sunday, Noon - 3:30 pm
 Call 463-0063 for more information

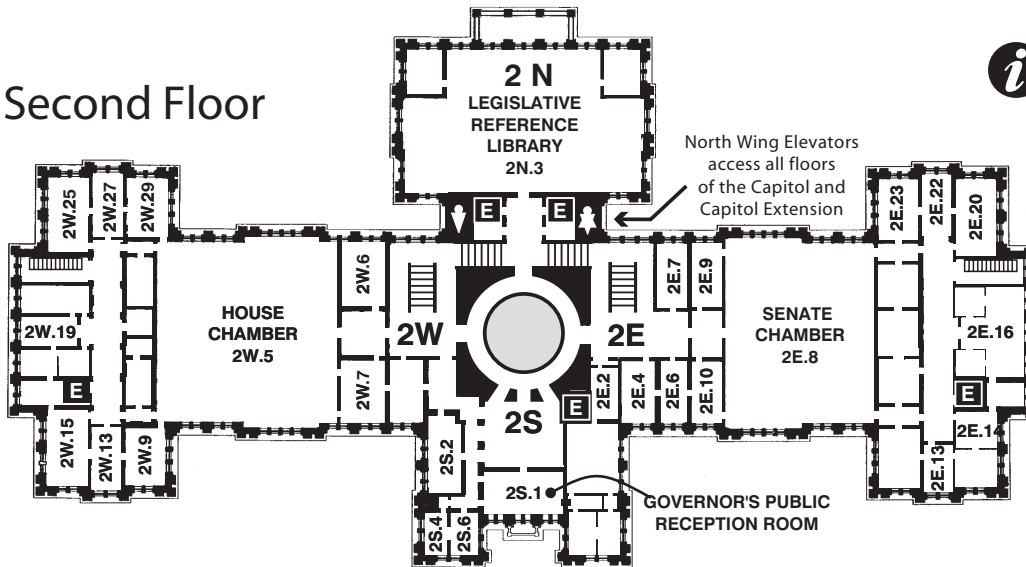
♿ ACCESSIBILITY
 All facilities are accessible to persons with disabilities.
 For assistance call 463-0063.



CAPITOL BUILDING GUIDE

FLOORS 1 & GROUND

Second Floor



INFORMATION & TOURS

Monday - Friday, 8:30 am - 4:30 pm

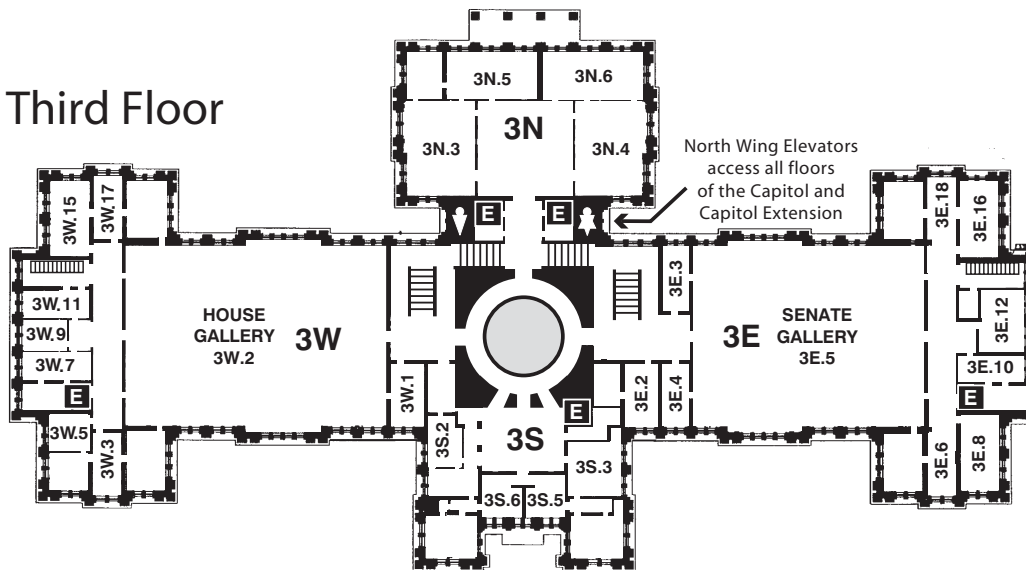
Saturday, 9:30 am - 3:30 pm

Sunday, Noon - 3:30 pm

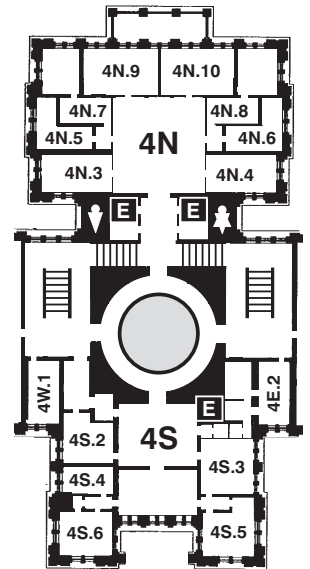
Call 463-0063 for more information

Capitol Extension Access: Take the North Wing elevators to Floor E1 or E2 of the underground Capitol Extension. Please visit the Capitol Giftshop on Floor E1 for Texas and Capitol mementos and books, as well as mints, medicines, and other sundries. Also located on level E1 are a public cafeteria, an Automatic Teller Machine (ATM) and vending machines.

Third Floor



Fourth Floor



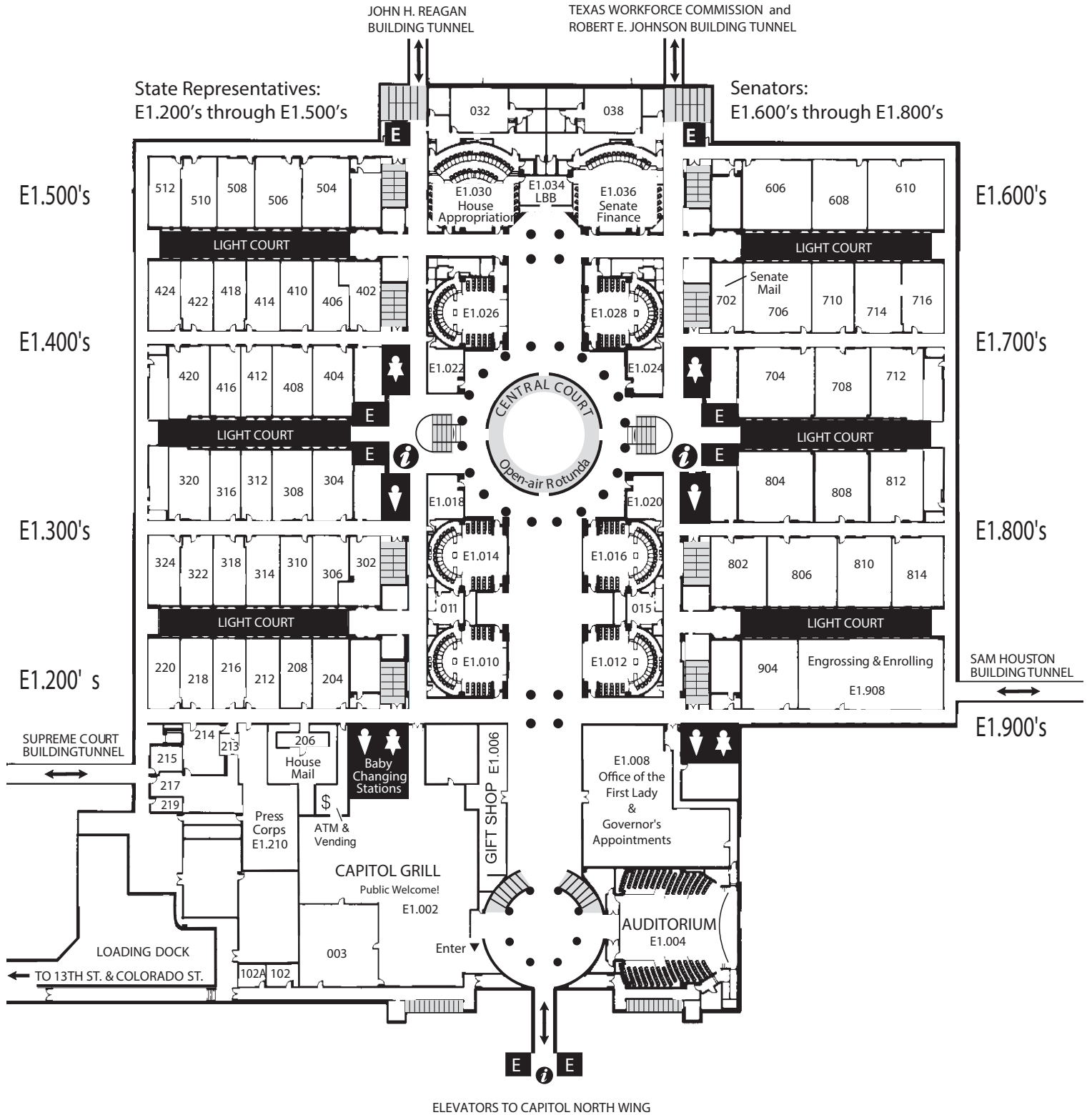
ACCESSIBILITY

All facilities are accessible to persons with disabilities. For assistance call 463-0063.

CAPITOL BUILDING GUIDE

FLOORS 2, 3, & 4

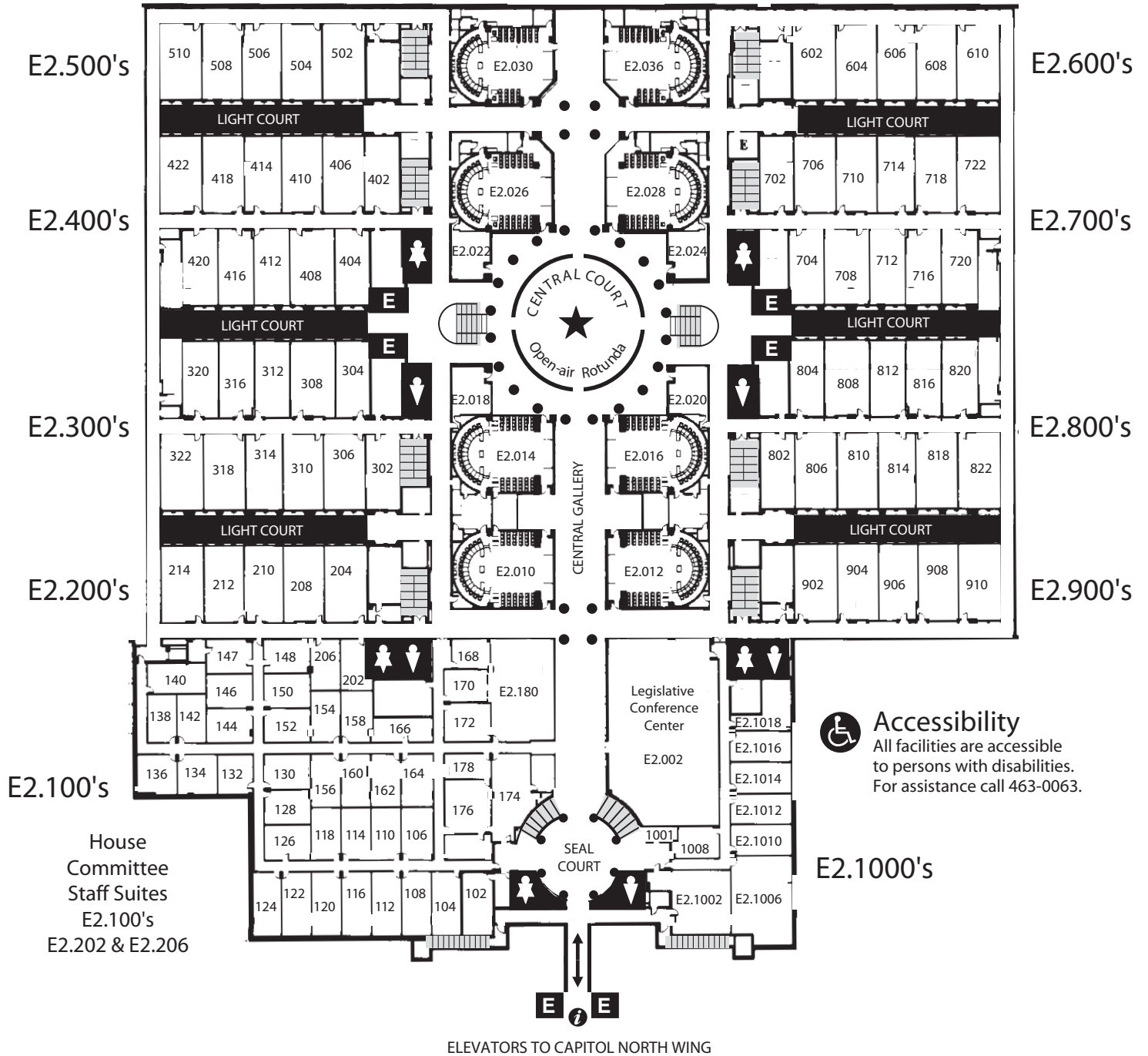
Extension First Floor (E1)



Capitol Extension Guide Floor E1

Extension Second Floor (E2)

State Representatives Offices
E2.200 through E2.900's



Capitol Extension Guide Floor E2

Texas Capitol Building Directory

Effective beginning January 10, 2017 for the 85th Legislative Session.

GENERAL

Information & Tours	Capitol	1S.2
Capitol Gift Shop	Extension	E1.006
Capitol Grill Cafeteria	Extension	E1.002
Legislative Reference Library	Capitol	2N.3

SHARED MEETING ROOMS

Auditorium	Extension	E1.004
Legislative Conference Center	Extension	E2.002
Supreme Court Room	Capitol	3N.3
Appellate Court Room	Capitol	3N.4

GOVERNOR

Public Reception Room	Capitol	2S.1
Press Conference	Capitol	2S.2
Business Office	Capitol	1S.1
Legislative Division	Capitol	1S.1

SECURITY / EMERGENCY

Capitol Fire Marshal	Extension	E1.213
Capitol Health Services	Extension	E1.214
Department of Public Safety, Capitol Division	Capitol	1S.4

SECRETARY OF STATE

Secretary of State	Capitol	1E.8
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SENATE

Senate Chamber	Capitol	2E.8	Senate Sergeant at Arms	Capitol	2E.10
Senate Gallery	Capitol	3E.5	Lt. Gov.'s Reception Room	Capitol	2E.16
Lieutenant Governor	Capitol	2E.13	Ramsey Reception Room	Capitol	2E.14
Secretary of the Senate	Capitol	2E.22	Betty King Committee Room	Capitol	2E.20

SENATORS OFFICES

Sen. Bettencourt, Paul	Capitol	3E.16	Sen. Menéndez, José	Extension	E1.712
Sen. Birdwell, Brian	Extension	E1.706	Sen. Miles, Borris L.	Capitol	3S.3
Sen. Buckingham, Dawn	Capitol	GE.5	Sen. Nelson, Jane	Capitol	1E.5
Sen. Burton, Konni	Capitol	3E.2	Sen. Nichols, Robert	Extension	E1.704
Sen. Campbell, Donna	Capitol	3E.8	Sen. Perry, Charles	Extension	E1.810
Sen. Creighton, Brandon	Extension	E1.606	Sen. Rodríguez, José	Extension	E1.610
Sen. Estes, Craig	Capitol	3E.18	Sen. Schwertner, Charles	Extension	E1.806
Sen. Garcia, Sylvia R.	Capitol	3E.12	Sen. Seliger, Kel	Capitol	1E.12
Sen. Hall, Bob	Extension	E1.808	Sen. Taylor, Larry	Capitol	3E.10
Sen. Hancock, Kelly	Capitol	1E.9	Sen. Taylor, Van	Extension	E1.708
Sen. Hinojosa, Juan "Chuy"	Capitol	3E.6	Sen. Uresti, Carlos	Capitol	4E.2
Sen. Huffines, Donald	Extension	E1.608	Sen. Watson, Kirk	Extension	E1.804
Sen. Huffman, Joan	Capitol	1E.15	Sen. West, Royce	Capitol	1E.3
Sen. Hughes, Bryan	Capitol	GE.7	Sen. Whitmire, John	Capitol	1E.13
Sen. Kolkhorst, Lois W.	Capitol	GE.4	Sen. Zaffirini, Judith	Capitol	1E.14
Sen. Lucio, Eddie, Jr.	Capitol	3S.5			

HOUSE OF REPRESENTATIVES

House Chamber	Capitol	2W.5	House Research	Extension	E2.180
House Gallery	Capitol	3W.2	House Sergeant At Arms	Capitol	2W.7
Speaker of the House	Capitol	2W.13	Speaker's Committee Room	Capitol	2W.6
Chief of Staff	Capitol	2W.27	Speaker's Conference Room	Capitol	2W.15
Chief Clerk	Capitol	2W.29	Center Conference Room	Capitol	3W.9

Texas Capitol Building Directory

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REPRESENTATIVES OFFICES

Rep. Allen, Alma	Capitol	GW.5	Rep. Gonzales, Larry	Extension	E2.418
Rep. Alonzo, Roberto	Capitol	1N.12	Rep. González, Mary	Extension	E2.204
Rep. Alvarado, Carol	Capitol	GW.6	Rep. Gooden, Lance	Extension	E1.204
Rep. Anchia, Rafael	Capitol	1N.9	Rep. Guerra, R. D. "Bobby"	Extension	E2.818
Rep. Anderson, Charles "Doc"	Capitol	GW.8	Rep. Guillen, Ryan	Capitol	1W.3
Rep. Anderson, Rodney	Extension	E1.414	Rep. Gutierrez, Roland	Capitol	GN.7
Rep. Arévalo, Diana	Extension	E2.304	Rep. Hefner, Cole	Extension	E1.416
Rep. Ashby, Trent	Extension	E2.414	Rep. Hernandez, Ana	Capitol	4S.3
Rep. Bailes, Ernest	Extension	E1.316	Rep. Herrero, Abel	Capitol	4S.6
Rep. Bell, Cecil, Jr.	Extension	E2.708	Rep. Hinojosa, Gina	Extension	E2.316
Rep. Bernal, Diego M.	Extension	E1.220	Rep. Holland, Justin	Extension	E2.804
Rep. Biedermann, Kyle	Extension	E1.412	Rep. Howard, Donna	Extension	E1.504
Rep. Blanco, César J.	Extension	E1.218	Rep. Huberty, Dan	Extension	E2.408
Rep. Bohac, Dwayne	Capitol	GS.6	Rep. Hunter, Todd	Capitol	1W.11
Rep. Bonnen, Dennis	Capitol	1W.6	Rep. Isaac, Jason	Extension	E1.320
Rep. Bonnen, Greg	Extension	E2.504	Rep. Israel, Celia	Extension	E2.212
Rep. Burkett, Cindy	Capitol	GN.10	Rep. Johnson, Eric	Capitol	1N.7
Rep. Burns, DeWayne	Extension	E1.322	Rep. Johnson, Jarvis	Extension	E1.424
Rep. Burrows, Dustin	Extension	E2.710	Rep. Kacal, Kyle	Extension	E2.412
Rep. Button, Angie Chen	Capitol	4N.5	Rep. Keough, Mark J.	Extension	E2.402
Rep. Cain, Briscoe	Extension	E1.418	Rep. King, Ken	Extension	E2.410
Rep. Canales, Terry	Extension	E2.910	Rep. King, Phil	Capitol	1N.5
Rep. Capriglione, Giovanni	Extension	E2.610	Rep. King, Tracy O.	Capitol	GW.16
Rep. Clardy, Travis	Extension	E2.908	Rep. Klick, Stephanie	Extension	E2.904
Rep. Coleman, Garnet F.	Capitol	4N.10	Rep. Koop, Linda	Extension	E1.406
Rep. Collier, Nicole	Extension	E2.318	Rep. Krause, Matt	Extension	E2.214
Rep. Cook, Byron	Capitol	GW.7	Rep. Kuempel, John	Extension	E2.422
Rep. Cortez, Philip	Extension	E2.714	Rep. Lambert, Stan	Extension	E2.820
Rep. Cospers, Scott	Extension	E2.816	Rep. Landgraf, Brooks	Extension	E1.312
Rep. Craddick, Tom	Capitol	1W.9	Rep. Lang, Mike	Extension	E1.410
Rep. Cyrier, John P.	Extension	E2.314	Rep. Larson, Lyle	Extension	E2.406
Rep. Dale, Tony	Extension	E2.602	Rep. Laubenberg, Jodie	Capitol	1W.4
Rep. Darby, Drew	Extension	E1.308	Rep. Leach, Jeff	Capitol	GN.9
Rep. Davis, Sarah	Capitol	GW.4	Rep. Longoria, Oscar	Extension	E1.510
Rep. Davis, Yvonne	Capitol	4N.9	Rep. Lozano, J. M.	Capitol	GN.11
Rep. Dean, Jay	Extension	E2.716	Rep. Lucio, Eddie, III	Capitol	GN.8
Rep. Deshotel, Joe	Capitol	GW.12	Rep. Martinez, A. "Mando"	Capitol	4N.4
Rep. Dukes, Dawnna	Extension	E2.302	Rep. Metcalf, Will	Extension	E1.314
Rep. Dutton, Harold, Jr.	Capitol	3N.5	Rep. Meyer, Morgan	Extension	E1.318
Rep. Elkins, Gary	Capitol	4N.3	Rep. Miller, Rick	Extension	E2.822
Rep. Faircloth, Wayne	Extension	E2.812	Rep. Minjarez, Ina	Extension	E2.312
Rep. Fallon, Pat	Extension	E2.722	Rep. Moody, Joe	Extension	E1.420
Rep. Farrar, Jessica	Capitol	1N.8	Rep. Morrison, Geanie	Capitol	3S.2
Rep. Flynn, Dan	Capitol	1N.10	Rep. Muñoz, Sergio, Jr.	Capitol	4S.4
Rep. Frank, James	Extension	E2.604	Rep. Murphy, Jim	Extension	E1.506
Rep. Frullo, John	Capitol	4N.6	Rep. Murr, Andrew	Extension	E1.306
Rep. Geren, Charlie	Capitol	GW.15	Rep. Neave, Victoria	Extension	E1.216
Rep. Gervin-Hawkins, Barbara	Extension	E1.208	Rep. Nevárez, Poncho	Extension	E1.508
Rep. Giddings, Helen	Capitol	GW.11	Rep. Oliveira, René	Capitol	3N.6
Rep. Goldman, Craig	Extension	E2.606	Rep. Oliverson, Tom	Extension	E2.720

Texas Capitol Building Directory

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REPRESENTATIVES (CONT.)

Rep. Ortega, Lina	Extension E2.704
Rep. Paddie, Chris	Extension E2.502
Rep. Parker, Tan	Capitol 4S.2
Rep. Paul, Dennis	Extension E2.814
Rep. Perez, Mary Ann	Extension E1.212
Rep. Phelan, Dade	Extension E1.324
Rep. Phillips, Larry	Capitol 4N.7
Rep. Pickett, Joe	Capitol 1W.5
Rep. Price, Four	Extension E2.902
Rep. Raney, John	Extension E2.808
Rep. Raymond, Richard Peña	Capitol 1W.2
Rep. Reynolds, Ron	Extension E2.308
Rep. Rinaldi, Matt	Extension E2.508
Rep. Roberts, Kevin	Extension E2.416
Rep. Rodriguez, Eddie	Capitol 4S.5
Rep. Rodriguez, Justin	Extension E2.306
Rep. Romero, Ramon, Jr.	Extension E2.210
Rep. Rose, Toni	Extension E2.310
Rep. Sanford, Scott	Extension E2.322
Rep. Schaefer, Matt	Extension E2.510
Rep. Schofield, Mike	Extension E1.402
Rep. Schubert, Leighton	Extension E1.512
Rep. Shaheen, Matt	Extension E2.208
Rep. Sheffield, J. D.	Extension E2.810
Rep. Shine, Hugh	Extension E2.806
Rep. Simmons, Ron	Extension E2.608
Rep. Smithee, John T.	Capitol 1W.10
Rep. Springer, Drew	Extension E2.706
Rep. Stephenson, Phil	Extension E2.906
Rep. Stickland, Jonathan	Extension E1.404
Rep. Straus, Joe	Capitol 2W.13
Rep. Stucky, Lynn	Extension E2.420
Rep. Swanson, Valoree	Extension E2.802
Rep. Thierry, Shawn	Extension E2.320
Rep. Thompson, Ed	Extension E2.506
Rep. Thompson, Senfronia	Capitol 3S.6
Rep. Tinderholt, Tony	Extension E1.422
Rep. Turner, Chris	Extension E1.408
Rep. Uresti, Tomas	Extension E2.712
Rep. VanDeaver, Gary	Extension E1.310
Rep. Villalba, Jason	Extension E2.404
Rep. Vo, Hubert	Capitol 4N.8
Rep. Walle, Armando	Capitol GW.18
Rep. White, James	Capitol GN.12
Rep. Wilson, Terry	Extension E2.702
Rep. Workman, Paul	Extension E1.304
Rep. Wray, John	Extension E1.302
Rep. Wu, Gene	Extension E2.718
Rep. Zedler, William "Bill"	Capitol GS.2
Rep. Zerwas, John M.	Capitol GW.17

HOUSE COMMITTEE STAFF

Committee Coordinator	Extension E2.174
Agriculture & Livestock	Extension E2.114
Appropriations	Extension E1.032
Business & Industry	Extension E2.128
Calendars	Extension E2.148
Corrections	Extension E2.110
County Affairs	Extension E2.130
Criminal Jurisprudence	Extension E2.112
Culture, Recreation & Tourism	Extension E2.134
Defense & Veterans' Affairs	Extension E2.160
Economic & Small Business Development	Extension E2.118
Elections	Extension E2.144
Energy Resources	Extension E2.162
Environmental Regulation	Extension E2.154
General Investigating & Ethics	Extension E2.170
Government Transparency & Operation	Extension E2.206
Higher Education	Extension E2.106
Homeland Security & Public Safety	Extension E2.146
House Administration	Extension E2.140
Human Services	Extension E2.152
Insurance	Extension E2.150
International Trade & Intergovernmental Affairs	Extension E2.158
Investments & Financial Services	Extension E2.172
Judiciary & Civil Jurisprudence	Extension E2.120
Juvenile Justice & Family Issues	Extension E2.202
Land & Resource Management	Extension E2.136
Licensing & Administrative Procedures	Extension E2.156
Local & Consent Calendars	Extension E2.166
Natural Resources	Extension E2.104
Pensions	Extension E2.164
Public Education	Extension E2.124
Public Health	Extension E2.1010
Redistricting	Extension E2.142
Rules & Resolutions	Extension E2.138
Special Purpose Districts	Extension E2.1016
State Affairs	Extension E2.108
Transportation	Extension E2.122
Urban Affairs	Extension E2.126
Ways & Means	Extension E2.116

For concerns and information on accommodations for people with disabilities, please contact:

- Senate ADA Coordinator: Delicia Sams (512)463-0400
- House ADA Coordinator: James Freeman (512)463-0865

