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For immediate release

Health Consumers' Council (WA) welcomes the Sustainable Health Review Final Report

For almost two years, the Government of Western Australia has been working on a Sustainable Health Review designed to prioritise the delivery of patient-centred, high quality and financially sustainable healthcare across the state.

Today, following an extended period of consultation and engagement with stakeholders, the Sustainable Health Review Panel published its Final Report.

The Final Report outlines 8 Enduring Strategies and 30 Recommendations which seek to drive a cultural and behavioural shift across the health system.

Health Consumers' Council (WA) Executive Director Pip Brennan welcomed the report and its recommendations, and said HCC was looking forward to working together with health staff, consumers, non-profit organisations, and the community at large to bring the strategies into action.

"The key will be how the Review and its findings are implemented across the system. I look forward to discussing new ways to engage with consumers, carers and their families as partners and supporters of this change," Ms Brennan said. "I also see the state's Supporting Communities Forum as a key way to ensure government and non-profits work side by side with consumer to make these reforms a reality."

In particular, Health Consumers' Council welcomes the focus on connecting primary, community and hospital sectors, and building a systemwide culture of courage, innovation and accountability to support collaboration for change.

"The report is going to be a starting point for many conversations about equitable, person-centred, health care. It makes a clear case that change is needed in how we approach health and wellbeing for all Western Australians, and highlights the need for innovative approaches to unite the system and its users."

Health Consumers' Council was also pleased to see the report included patient reported outcomes as a measure of quality, and a reinforced commitment to new approaches to citizen and community partnership.

"However, we acknowledge the complexity of the changes required in the system and that there will be the need for flexibility, experimentation, and learning for everyone involved in the process," Ms Brennan said. "Working together effectively takes time and persistence."

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MEDIA RELEASE



HEALTH CONSUMERS'
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Health Consumers' Council is committed to facilitating and participating in cross system partnerships to support collaboration and community engagement. One example of this is the establishment, with the WA Primary Health Alliance, of the Health Engagement Network.

The [Health Engagement Network](#) is a cross-system community of practice which aims to promote best practice and build capability in consumer/carer engagement and participation across the health sector in WA. The Network is free to join and is open to everyone – including staff and consumer and carer representatives – with an interest in the practice of consumer and carer engagement in the health system in WA.

HCC will continue to partner with Department of Health, Health Service Providers, Aboriginal Health Council of WA, WA Primary Health Alliance, consumers, carers and their families, and others in the community to implement the Final Report recommendations.

Health Consumers' Council looks forward to working with Hugo Mascie-Taylor, who was appointed to chair the independent panel that will oversee the implementation of the Sustainable Health Review.

HCC invites anyone who is interested in keeping up to date with the progress of the Sustainable Health Report to [sign up for our e-newsletter](#).

ENDS

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About Health Consumers' Council

The Health Consumers' Council (WA) Inc. is an independent, not for profit organisation passionate about ensuring the consumer is at the heart of our state's health care system. HCC is an advocate for patients in WA.

We offer a unique perspective on health policy and service delivery matters. HCC receives funding from State agencies and comments publicly on all issues affecting health.

You can become a member of HCC by [clicking here](#).

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