

## CG Regional Retiree Councils/Chairs-Sponsor Units

### **Capital Area Retiree Council-Base NCR**

David Bernstein, dberns01@gmail.com  
John Milkiewicz, locke45@hotmail.com

### **Central Gulf Coast Retiree Council-Base NOLA**

**Supporting Command—Sector Mobile**  
Terry Gilbreath, tgilbreath@asdd.com  
Charlie Womack, chwomack@gmail.com

### **Cleveland Retiree Council-Base Cleveland**

POC: Bill Schmidt, William.A.Schmidt@uscg.mil

### **East Central FL Retiree Council-Base Miami**

**Supporting Command—Sector Jacksonville**  
Jim Reynolds, james.reynolds.cg@gmail.com  
Ted Stacy, cstacy@cfl.rr.com

### **Hawaii Retiree Council-Base Honolulu**

Rod Schultz, rschultz369@gmail.com  
Anthony Lim, hawaiiiretiree.cc@gmail.com

### **Jacksonville FL Retiree Council-Base Miami**

**Supporting Command—Sector Jacksonville**  
Mike Rosecrans, m.rosecrans@gmail.com  
Bobby Wester, bwester2549@aol.com

### **Kodiak AK Retiree Council-Base Kodiak**

Robert Lachowsky, roblachowsky@yahoo.com  
John Whiddon, jbwiddon52@gmail.com

### **Miami FL Retiree Council-Base Miami Beach**

Glenn Grahll, gfgrahl@aol.com  
Marc Fagenbaum, CGRCMiamiBeach@gmail.com

### **North East Retiree Council-Base Boston**

Kevin Brown, CGRetireeNorthEast@gmail.com  
Tom Hall, tadahall@msn.com

### **Northern CA Retiree Council-Base Alameda**

David Swanson, ddswanon@msn.com

### **Northwest Retiree Council-Base Seattle**

Bert Kinghorn (RADM), CoChairs@cgetirenw.org  
Phil Johnson, CoChairs@cgetirenw.org

### **New Orleans Retiree Council-Base NOLA**

Jim Montgomery, jamesmontgomery@usa.net  
Paul Sibenkittel, psiebenkittel@netzero.com

### **Pensacola FL Retiree Council-Base NOLA**

Bill Hayden, coastguardfamily@yahoo.com  
Walt Viglienzzone, viglie@aol.com

## CG Regional Retiree Councils/Chairs-Sponsor Units

### **San Juan PR/USVI Retiree Council-Base San Juan**

Arturo Aviles, araviles@aol.com  
James Davidson, jimdavidson11@hotmail.com

### **Sector Ohio Valley Retiree Council-Base Det. St. Louis**

**Supporting Command—Sector Ohio Valley**  
James Armstrong, James.S.Armstrong@uscg.mil  
Gerald Nauert, gnauert@oldhamcountyky.gov

### **St Louis Retiree Council-Base Det. St. Louis**

Keith Livingstone, bassbolt@yahoo.com  
Becky Livingstone, rebalivingstone@att.net

### **Tampa Bay FL Retiree Council-Base Miami**

**Supporting Command—Sector St. Pete**  
Don Goldstein, DGoldstein1@tampabay.rr.com  
LeRoy Dennison, LeRoy@dennison.com

### **Yorktown Retiree Council-TRACEN Yorktown**

Al Buechler, abuechler1@cox.net  
David Bunch, dcbunch52@verizon.net

### Key Phone Numbers and E-Mail

- CG PPC, Retiree & Annuitant Services, 800-772-8724, [PPC-DG-CustomerCare@uscg.mil](mailto:PPC-DG-CustomerCare@uscg.mil)
  - CG National Retiree Help Desk (NRHD): 833-224-6743, [NRHDesk@gmail.com](mailto:NRHDesk@gmail.com)
  - CG Retiree Services Program Manager, Robert Hinds, 202-475-5451, [Robert.C.Hinds@uscg.mil](mailto:Robert.C.Hinds@uscg.mil)
- CGNRC Co-Chairs: RADM Jeff Hathaway USCG (Ret), [Hathaway.CGNRC@aol.com](mailto:Hathaway.CGNRC@aol.com) MCPO Kevin Isherwood, USCG (Ret), [kevin.d.isherwood@gmail.com](mailto:kevin.d.isherwood@gmail.com)

### Key Websites

- CG Retiree Services Program, with links to key internal & external websites: [www.dcms.uscg.mil/retiree](http://www.dcms.uscg.mil/retiree)
- CG Pay & Personnel Center, Retiree & Annuitant Services: <https://www.dcms.uscg.mil/ppc/ras/>
- Global Pay Self-Service to update/manage personal info: <https://www.dcms.uscg.mil/ppc/ras/gp/>
- The Retiree Newsletter: <http://www.dcms.uscg.mil/ppc/ras/retnews> Ensure your email and mailing address are listed in your Global Pay Self-Service Account

UNITED STATES COAST GUARD  
**Retiree!**



## U. S. Coast Guard Retiree Services Program Guide

October 2019



Respect



Honor



Devotion  
to Duty

**Service Continues**

## CG Retiree Services Program Director

CAPT Christopher Hulser  
Acting Director, Military Personnel (CG-13)

The following are among the key responsibilities of the Director of Reserve & Military Personnel:

- Serve as CG Retiree Services Program Director.
- Resource and implement an enterprise-wide retiree services program, including a program manager and appropriate level of personnel.
- Coordinate execution of pre-retirement, transition, and post-retirement retiree services with policy, program, and technical authorities.
- Coordinate program execution at Bases and TRACENs with Director of Operational Logistics (DOL) and Force Readiness Command (FC).
- Serve as the Commandant's executive agent for the CGNRC.

## CG National Retiree Council Co-Chairs

RADM Jeff Hathaway, USCG (Ret)  
MCPO Kevin Isherwood, USCG (Ret)

The Retiree Services Program (RSP) provides retirees a number of services and opportunities to support one another and the Coast Guard. Retirees are an important part of the "Long Blue Line" and as volunteers, can continue to serve in a number of ways. The RSP website, [www.dcms.uscg.mil/retiree](http://www.dcms.uscg.mil/retiree) contains information about the program. The CG National Retiree Council (CGNRC) represents all of the Regional Retiree Councils and provides direct feedback to the Coast Guard on issues of importance to retirees. This two-way communication ensures your voice will be heard and you'll be kept informed of changes that may affect retirees and their families. We encourage you to communicate with your closest Regional Retiree Council, check out the various websites provided in this guide and stay informed by reading the latest newsletter.

See the CG Retiree Services Program COMDTINST at:

[https://media.defense.gov/2017/Apr/27/2001738867/-1/-1/0/CI\\_1800\\_5H.PDF](https://media.defense.gov/2017/Apr/27/2001738867/-1/-1/0/CI_1800_5H.PDF)

### Mission Statements

**Program:** *Provide, support, and strengthen CG military retiree communications, information services, and other retiree services. Support the life-long connection and mutually beneficial relationship between the CG and its military retiree community, the **Long Blue Line**.*

**CGNRC:** *Sustain open lines of communication between the Commandant and the CG military retiree community through the Commandant's executive agent, the Director of Reserve and Military Personnel, Commandant (CG-13).*

### Strategic Themes/Goals

- CG military members transitioning to retirement are welcomed to the military retiree family and made aware of the CG Retiree Services Program.
- CG military retirees, annuitants, and survivors are supported through timely, positive, two-way communications, information sharing, and other retiree services concerning, but not limited to:
  - ◇ Support with retiree pay/benefits, records, IDs, mentoring, job hunting, legal guidance, medical/dental/pharmacy services/insurance, care-giving, safety, security, travel, uniforms, MWR, affinity groups, reunions, veterans affairs, DoD activities, recall to active duty, emergency services, and casualty & decedent affairs.
  - ◇ CG programs, activities, services, and policies.
- Coast Guard military retirees continue to serve and make life-long contributions to the Coast Guard.
- The CG military retiree community *stays connected* with the CG, including participation in regular CG activities/events (e.g. CG Day).

## CGNRC/Regional Retiree Councils

The CGNRC and Regional Retiree Councils (RRCs) have responsibility to maintain a *bridge* between the CG active service and military retiree family. The following are among the responsibilities of RRCs:

- Serve as a communication link between the supported military retiree community and sponsoring regional active duty commands. Sponsoring commands should provide access to the necessary resources to support this communication link.
- Provide information to the supported military retiree community that includes, but is not limited to communicating retiree program news, disseminating information from the appropriate resource office on active duty service activities, events of interest to retirees, updates and changes pertaining to retiree benefits and services.
- Operate a National Retiree Help Desk (NRHD) to respond to inquiries from the world-wide Coast Guard military retiree community, "connecting" individuals with needed retiree services information and resources.

### Active Duty Retiree Services Coordinators

Active Duty Retiree Services Coordinators at Bases/TRACENs sponsoring chartered RRCs will:

- Coordinate the routine operation/support of RRC volunteers as described in CI 1800.5H, including close interaction and coordination with local and enterprise-wide stakeholders.
- Arrange for RRC Co-Chairs to meet with the command cadre regularly and other unit representatives, as appropriate.
- Communicate relevant activities, outreach, and volunteer opportunities with the chartered RRC Co-Chairs. Participation in RRC meetings is highly recommended.
- Work with RRCs in consolidating feedback and forward via the sponsoring command to CG-13 for review at the annual CGNRC meeting.