# **Creating a New User Account in ETS**

Step 1- Select 'Administration' from the top menu bar

ENTS ADMINISTRATION REPORTS
LAURA K WALSH 🗸
Bulletins
i No urgent bulletins found.

Step 2- From the left hand menu of Administration Options select 'Administer Users'

Solutions: My E2 My Ap	provals Travel For Others View Documents	Administration	Reports	Profile
			Message Cent	ter Manage Dependents
		Find Answe	ers + Logout +	Welcome LAURA K WALSH
Administration Options	Welcome to the E2 User/Customer Ad	ministration Sec	tion	
Administer Users Administer Users Initialize/Unlock Users Search for Documents	To begin administrating this system, please select	one of the choices in	the left navigation	on area.

## Step 3- Select the 'Add User' Button at the bottom of the user search screen

User Search
Filter Options
You have no active customer search options(s) - Advanced search options
Last Name :  First Name :  E2 User Id :    User Type :  All  Admin Level :
Search
Add User

## Step 4 – Enter the members information.

For CG Employees with an EMPLID: Reference the screen shot below for settings.

The format of the User ID is USCG-'EMPLID' i.e. USCG-1234567

Use the EMPLID for the Employee ID Field-

#### DO NOT use SSN in this system

Primary Email must be a .mil, .gov or .edu email address to receive the initialization email and link

User Settings Basic Information	
Account Status:	New
Last login was on:	Has not logged in.
User Type:	Traveler 🖌 Edit Profile
Traveler Type:	Unspecified V
Employee Grade:	Unspecified 🗸
E2 User Id:	USCG- 'EMPLID' Suggest new E2 User Id
First Name:	Coastie (Required for Suggest E2 User Id Button)
Middle Initial:	
Last Name:	Bear (Required for Suggest E2 User Id Button)
Suffix:	
Employee ID:	EMPLID
SSN:	
Primary Email Address:	Coastie.Bear@USCG.mil
Alternate Email Address 1:	
Alternate Email Address 2:	
Alternate Email Address 3:	
Alternate Email Address 4:	

### For non-CG employees without an EMPLID or Invitational Travelers: reference the screenshot below for settings.

User will need to have completed the Supplier Maintenance Form and submitted to FINCEN to issue a Supplier ID prior to creating the account. Auxiliarists must work with the Auxiliary Admin staff for travel needs.

If they do not have a .mil or .gov email address use the sponsors email address and they can work with the traveler to setup the ETS account. The Initial email will not go to a personal email account.

User ID format for non-EMPLID user will be similar. USCG-'supplier ID' i.e. USCG-123456

Employee ID will have a prefix of 'S' followed by the Suppler ID assigned by FINCEN. i.e. S123456

DO NOT use Names in the User ID

DO NOT use SSN

User Settings Basic Information		
Account Status:	New	
Last login was on:	Has not logged in.	
User Type:	Traveler V Edit Profile	
Traveler Type:	Unspecified 🗸	
Employee Grade:	Unspecified 🗸	
E2 User Id:	USCG- 'SUPPLIER ID'	Suggest new E2 User Id
<mark>First Name</mark> :	Coastie (Required for Suggest E	2 User Id Button)
Middle Initial:		
Last Name:	Bear (Required for Suggest E	2 User Id Button)
Suffix:		
Employee ID:	S'SupplierID'	
SSN:		
Primary Email Address:	Coastie.Bear@USCG.mil	
Alternate Email Address 1:		
Alternate Email Address 2:		
Alternate Email Address 3:		
Alternate Email Address 4:		

## **Step 5- Select Minor Customer for member**

The Minor customer is based on the Dept. ID of the unit. To search this field it does require an exact match to the minor customer name. If you start typing the number at the beginning, it will take you to the fields that begin with that entry.

Customer Selector		
Agency: Organization: Major Customer:		_
Minor Customer:	Select a Minor Customer	1
	Select a Minor Customer	1
Miscellaneous Settings	01-000007 CG STA GLOUCESTER	1
TMC Profile ID: Default Reference Security Code:	01-000008 CG STA CASTLE HILL	
Allowed to change Security	01-000159 CGC TYBEE	
Code?	01-000291 CGC OCRACOKE	
Trained?	01-000295 CGC KEY LARGO	
Self-Approver?	01-000298 CGC SITKINAK	
Automatic Audit?	01-000329 CGC TACKLE	
Report Scheduling?	01-000342 CG ANT NEW YORK	
	01-000343 CG ANT SAUGERTIES	

Access Level Selectors

## **Step 6- Select Regulations for member**

Once the Minor Customer is selected, the Travel Regulations box will appear. Please choose which regulations are required for this account.

Travel Regulations	
Traveler's Regulations:	Civilian (FTR)
	Civilian (FTR)
Miscellaneous Settings	onionied (one)

## **Step 7- Remaining Settings**

For the Standard Traveler use the default settings for Miscellaneous Settings and Access Level Selectors

Traveler Charge Card- ALWAYS use the middle option 'Traveler will be issued a Travel Charge Card and may or may not have a personal credit card'

Miscellaneous Settings	
TMC Profile ID:	
Default Reference Security Cod	e:
Allowed to change Security Code?	
Invitational Traveler?	
Trained?	
Self-Approver?	
Automatic Audit?	
Ad Hoc Reporting?	
Report Scheduling?	
Access Level Selectors Arranger Access level:	No Arranger Access
Document View level:	No Document View Access 🗸
Report Access level:	Limit to Traveler Reports (Default) 🗸
Document Approver level:	No Approval Access 🗸
Auditor Access level:	No Audit Access 🗸
Charge Card Management Access level:	No Charge Card Management Access 🗸
Self Registration Validator Access level:	No Validator Privileges 🗸
Admin Access level:	No System Administrator Privileges 🗸
Traveler Charge Card	

- $\odot$  Traveler has a Travel Charge Card and may or may not have a personal credit card
- Traveler will be issued a Travel Charge Card and may or may not have a personal credit card
- $\bigcirc$  Traveler will not be using a Travel Charge Card or a personal credit card

Save Back to Search

## Step 8- Save

Once the information is complete select 'Save'. This will send the initialization email to the primary email address with a custom link to complete the setup process. Let the member know what the User ID and the Employee ID are for the setup.

## **Error: User ID Already Exists**

If you receive the error User ID Already Exists but cannot locate the user when you search, please submit a PPC Trouble Ticket. These accounts were created during a routine profile load with missing information to complete the process and require manual intervention. DO NOT create an account using an incorrect User ID format, as that may create issues with duplicate accounts and orders from DA not populating correctly.