



On-the-Go + GPS + Optional Fall Detection Medical Alert User Guide

Indicator Signs	
While On Charger	
Flash red every 5 seconds	Charging (in service)
Solid red	Charged
While Off Charger	
Flash red every 10 seconds	Low battery
During A Call	
Solid blue	Normal



Never Face an Emergency Alone

For assistance or questions, please call
Member Care: 800-693-5433 ext 2
Or visit Alert-1.com



Read thoroughly: contains important information

Water-Resistant:

Zoey is water-resistant and should be worn in the shower. However, the device should not be submerged. Always towel-dry after exposure to water.

Pacemakers:

Individuals with pacemakers should consult their physician and review their pacemaker materials regarding interaction with cell phones.





To Change From Lanyard to Belt Clip

1. Turn the pendant so the call button faces you. With your thumb, push the lanyard attachment away from you until the lanyard clicks off.
2. Place the horizontal piece of the clip on top of the pendant so that the notches on the pendant and the clip line up.
3. Press the clip into the pendant until it slides securely into place.

Note: You can charge Zoey in its cradle with the belt clip attached.



Important: Fully Charge Before First Use

1. Plug in the charging cradle and place Zoey into the cradle as shown. The light will flash red every 5 seconds while charging and becomes solid red when fully charged.
2. Typical charging time is 2-3 hours.
3. If the battery is low, the light will slowly flash red when off the charging cradle. Also, the device will state, "Battery low, please charge" if you press the call button; it will then place the call.

Note: Battery life will vary between 6 – 16 days, depending on the mode utilized. Only charge as needed. If you have trouble charging Zoey, wipe the connecting pins with rubbing alcohol to clean debris.

Test your system every week.



Press and hold the alert button until the light turns blue.



You will hear a message, then a tone, before being connected to the Command Center.



The Command Center will send help unless you inform them that you're testing.

For those with **Fall Detection**, your pendant can automatically send an alert if it senses a fall, based on speed, impact, and lack of movement. However, we do recommend pressing your button whenever possible.

How to Wear Your Pendant

