



What's in the Box?

In-Home Classic Medical Alert User Guide



Read thoroughly: contains important information

In your package, you will receive the following items:



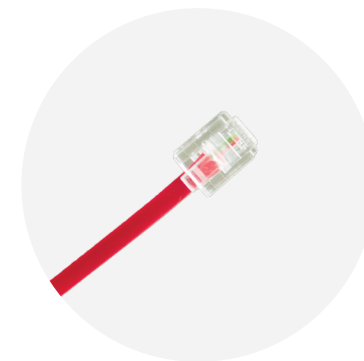
Base Unit



Help Button
(Standard or Fall Detection)



Power Cord



Phone Cord

How Do I Set It Up?

Getting your medical alert set up is as easy as plug in and go!



Plug the Power Cord into a power outlet.



Optional: To use the same phone jack for a telephone or answering machine, plug the phone cable into the jack on your Base Unit.

How Do I Set It Up? (Cont.)



Plug the loose end of the red Phone Cord into a phone jack.



Press your Help Button. You will hear a series of beeps from your Base Unit .

When you hear the operator, tell them that you are testing your medical alert for the first time.

You're all set!

How Do I Test & Use?

We recommend testing your system once a month. Remember, you have unlimited button presses. Place your Base Unit in the room in which you spend the most time.



Press the alert button on your pendant or Base Unit



Connect to the Command Center



The Command Center will send help unless you inform them that you're testing

Please Note: If you press your button but are unable to communicate through the base unit, we will send help.

How Do I Wear My Alert?



FAQs

Q: What is the range of my In-Home Medical Alert?

A: The range is up to 600 ft around the Base Unit.

Q: How long does the back-up battery last?

A: In the event of a power outage, the back-up battery lasts between 24-48 hours.







Q: How heavy is the button?

A: It weighs 0.4 oz.

Q: How loud is the In-Home Medical Alert System?

A: It is 60 dB. This is comparable to a cell phone on speaker at maximum volume.

Indicator Signs

Battery Indicator*	Status	Action Required
Green "Power" light	Steady	 Your system is functioning properly.
Green "Power" light	Blinking	 Your system is not getting power from a direct power source. Verify it is plugged into a power source correctly.
Amber "Test" Light	Blinking	 It is reminding you to test your device.
Red "Alarm" Light	1 or 2 beeps	 Your system is not getting power from a direct power source. Verify it is plugged into a power source correctly.
Red "Alarm" Light	3 beeps	 The system cannot detect a dial tone. Verify it is plugged into a functioning phone jack.
Red "Alarm" Light	4 beeps	 The battery is low inside your help button. Call Technical Support at 1-800-693-5433 and select option 3.

*Battery is designed to hold a charge for 24 hours but may be reduced as a result of user activity, talk time, device-specific settings, and device life.



Never Face an Emergency Alone

For assistance or questions, please call
 Member Care: 800-693-5433 ext 2
 Or visit Alert-1.com