Tencent Holdings Limited (the "Company")

– Updated Arrangements on Electronic Dissemination of Corporate Communications $^{(Note\;1)}$

(i) Corporate Communications

Please note that both the English and Chinese versions of all Corporate Communications will continue to be available on the Company's website at www.tencent.com (the "Company Website") and the website of Hong Kong Exchanges and Clearing Limited (the "HKEX") at www.hkexnews.hk (the "HKEX Website", together with the Company Website, the "Websites"). You may access the Corporate Communications by clicking "Investors" section on the Company Website or browsing through the HKEX Website.

Under the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Listing Rules") and the fourth amended and restated memorandum of association and articles of association of the Company, the Company is no longer required to notify shareholders of the publication of Corporate Communications on the Websites. You are encouraged to subscribe for the News Alerts service on the HKEX Website at www.hkex.com.hk/eng/invest/user/login_e.aspx to receive notifications when the Company publishes its Corporate Communications.

For any reason if you have difficulty in gaining access to the Corporate Communications on-line, please send your request to the Company c/o Computershare Hong Kong Investor Services Limited (the "Branch Share Registrar") by email to tencent.ecom@computershare.com.hk or by post to 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong. The Company will promptly upon your request send the Corporate Communications to you in printed form free of charge.

(ii) Actionable Corporate Communications (Note 2)

Under the Listing Rules, the Company is required to send Actionable Corporate Communications to each shareholder individually. As a Non-registered holder (Note 3), you will not receive any Actionable Corporate Communications directly from the Company. If you wish to receive Actionable Corporate Communications (whether in electronic form or printed form), you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares in the Company are held (collectively, the "Intermediaries"). Please contact your Intermediaries for detailed procedures.

If you wish to receive Actionable Corporate Communications via electronic dissemination, please provide your functional email address to your Intermediaries. It is the responsibility of the Non-registered holders to provide their Intermediaries with a functional email address. If the Intermediaries do not have your functional email address, you will be unable to receive Actionable Corporate Communications in electronic form.

(iii) Request for Corporate Communications in printed form

Should you wish to receive Corporate Communications in printed form in the future, please complete, sign and return the Request Form to the Company c/o the Branch Share Registrar by email to tencent.ecom@computershare.com.hk or by post to 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

Any such request will remain valid until the request has been revoked or superseded or until the Company publishes its next annual report in the following year (whichever is earlier). Please note that you must complete and return a fresh request form, if you wish to continue to receive Corporate Communications in printed form after the original request becomes invalid.

If you have previously requested Corporate Communications in printed form, your request remains valid until revoked or superseded or until the Company publishes its next annual report in the following year (whichever is earlier).

Notes:

- 1. "Corporate Communications" refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditor's report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.
- 2. "Actionable Corporate Communications" refer to any Corporate Communications that seek instructions from securities holders of the Company on how they wish to exercise their rights or make an election as securities holders of the Company.
- 3. Non-registered holder(s) of the shares of the Company ("Non-registered holder(s)" mean such person(s) or company(ies) whose shares in the Company are held in the Central Clearing and Settlement System (CCASS) and who has/have notified the Company from time to time through Hong Kong Securities Clearing Company Limited to receive Corporate Communications).