# Lambeau Field Wheelchair & Companion Seat Ticket Policy

The Green Bay Packers and Lambeau Field staff recognizes the needs of persons with disabilities, as defined by the Americans with Disabilities Act (ADA), and continues to make every effort to comply with both ADA and state accessibility mandates. In addition, the facility strives to accommodate the individual needs of guests with disabilities.

### **Ticket Sales**

Wheelchair and companion seats are sold on a season ticket basis only, which is consistent with the policy for general seating areas at Lambeau Field. They are no longer sold on an individual game basis.

## **Disability Requirements**

In order to qualify for season tickets in wheelchair and companion seating areas, the season ticket holder must have a disability which requires the use of a wheelchair or scooter. (Exceptions may be made on a case-by-case basis for patrons who do not use wheelchairs or scooters, but whose disability requires the use of wheelchair and companion seating.)

#### **Number of Companion Seats**

Season ticket holders of wheelchair and companion seats can request up to four (4) consecutive seats (one (1) wheelchair space and up to three (3) companion seats), when such accommodations are available.

#### Non-refundable

Wheelchair and companion tickets cannot be returned for a refund, which is consistent with the policy for season ticket holders in general seating areas at Lambeau Field.

#### **Re-Sale Policy**

Season ticket holders who purchased wheelchair and companion tickets are permitted to resell or give their tickets to others who require wheelchair seating and, on occasion, to non-wheelchair users. However, season ticket holders who routinely sell or give their tickets to fans who do not require accessible seating are subject to having their season tickets revoked, as outlined in the box below.

#### Relocation

A number of wheelchair and companion tickets will be retained by the Packers for the purpose of accommodating season ticket holders who have seats in general seating areas, but need to be relocated to an accessible area on a game-by-game basis.

### **Unsold Wheelchair & Companion Seats**

Wheelchair and companion seats not sold on a season basis and not held for the purpose of relocating other fans with disabilities may be sold to non-wheelchair users at the Packers' discretion.

# Non-Transferrable/No User Fee

Wheelchair and companion seats are non-transferrable and, therefore, not subject to the Lambeau Field User Fee, which is charged to season ticket holders in the general seating areas.

# Policy on Fraudulent Use of Wheelchair and Companion Seats

The Packers will take appropriate action, which may include ejection and/or revocation of season tickets, against any individual who fraudulently obtains or sells wheelchair and companion tickets. Such fraud may include, but is not limited to, the misrepresentation of a disability for the purpose of obtaining wheelchair and companion seating, and/or reselling more than half of your wheelchair and companion tickets during any given season.

Anyone observing consistent abuse of the above policy should report the section, row, and seat numbers to the Packers Ticket Office at 920-569-7501.