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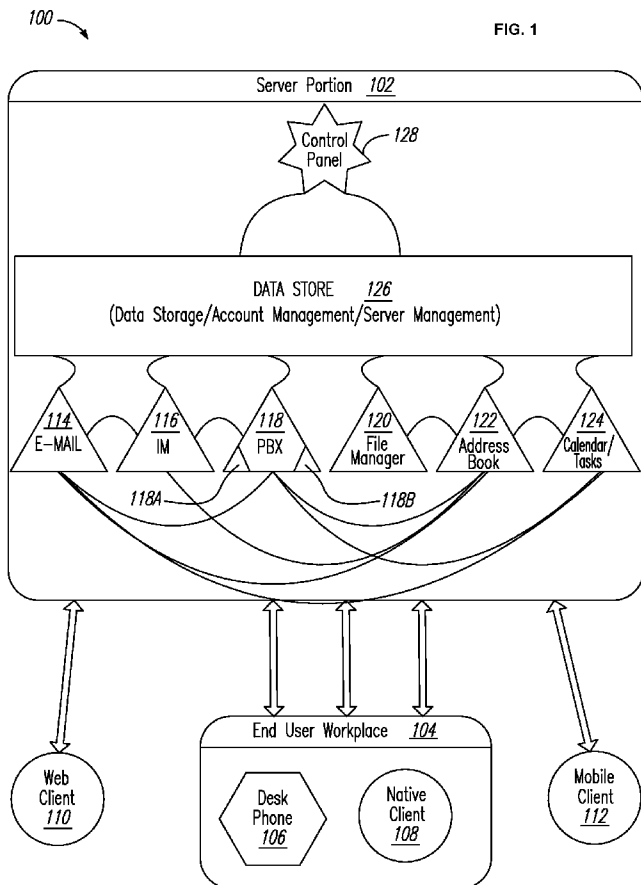
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- (71) Applicant (for all designated States except US): **UNISON TECHNOLOGIES LLC** [US/US]; 156 West 56th Street, Suite 1601, New York, New York 10019 (US).
- (72) Inventors; and
- (75) Inventors/Applicants (for US only): **BALK, Igor** [US/US]; 110 Strathmore Road, #302, Brighton, Massachusetts 02135 (US). **CHOUPAK, David, Michael** [US/US]; 20860 Hanford Drive, Cupertino, California 95014 (US).
- (74) Agents: **VAN DYKE, Raymond** et al.; Winston & Strawn LLP, Patent Department 1700 K Street, N.W., Washington, District Of Columbia 20006-3817 (US).
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[Continued on next page]

(54) Title: SYSTEMS AND METHODS FOR PROVIDING UNIFIED COLLABORATION SYSTEMS WITH CONDITIONAL COMMUNICATION HANDLING



(57) Abstract: A communication system provides integrated email, telephone and instant messenger communication including a common address book, a common log of communication history and shared presence information. A user can respond to a communication according to any format, email, telephone or instant messenger, with a response using the same format or any other format. The response may be initiated by a single command.

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NO, PL, PT, RO, SE, SI, SK, TR), OAPI (BF, BJ, CF, CG,
CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

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INTERNATIONAL SEARCH REPORT

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A. CLASSIFICATION OF SUBJECT MATTER INV. H04L12/58 H04M3/42		
According to International Patent Classification (IPC) or to both national classification and IPC		
B. FIELDS SEARCHED		
Minimum documentation searched (classification system followed by classification symbols) H04L H04M		
Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched		
Electronic data base consulted during the international search (name of data base and, where practical, search terms used) EPO-Internal, WPI Data, PAJ, INSPEC, COMPENDEX, IBM-TDB		
C. DOCUMENTS CONSIDERED TO BE RELEVANT		
Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 2003/023691 A1 (KNAUERHASE ROBERT C [OR]) 30 January 2003 (2003-01-30) abstract paragraph [0012] paragraph [0016] - paragraph [0020]; figure 3 paragraph [0026] paragraph [0031] - paragraph [0038]; figure 5 ----- -/--	1-19
<input checked="" type="checkbox"/> Further documents are listed in the continuation of Box C.		
<input checked="" type="checkbox"/> See patent family annex.		
* Special categories of cited documents :		
A document defining the general state of the art which is not considered to be of particular relevance *E* earlier document but published on or after the international filing date *L* document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified) *O* document referring to an oral disclosure, use, exhibition or other means *P* document published prior to the international filing date but later than the priority date claimed	*T* later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention *X* document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone *Y* document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art. *&* document member of the same patent family	
Date of the actual completion of the international search <p align="center">7 November 2008</p>	Date of mailing of the international search report <p align="center">18/02/2009</p>	
Name and mailing address of the ISA/ European Patent Office, P.B. 5818 Patentlaan 2 NL - 2280 HV Rijswijk Tel. (+31-70) 340-2040, Fax: (+31-70) 340-3016	Authorized officer <p align="center">Poppe, Fabrice</p>	

INTERNATIONAL SEARCH REPORT

International application No

PCT/US2008/063941

C(Continuation). DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X A	US 2004/170263 A1 (MICHAEL MICHELLE [US] ET AL) 2 September 2004 (2004-09-02) abstract paragraph [0016] - paragraph [0021]; figures 1-3 paragraph [0030] - paragraph [0041]; figure 6 -----	1,9 2-8, 10-19
X A	US 5 875 302 A (OBHAN PREM A [US]) 23 February 1999 (1999-02-23) column 4, line 38 - column 5, line 65; figures 1A,1B column 5, line 66 - column 6, line 35; figure 2 -----	1,2,4,5, 8-10,14, 15,18 3,6,7, 11-13, 16,17,19
X A	EP 1 551 164 A (CIT ALCATEL [FR]) 6 July 2005 (2005-07-06) abstract paragraph [0010] paragraph [0012] - paragraph [0014]; figure 1 paragraph [0018] - paragraph [0023]; figures 3,4A,4B paragraph [0038]; figure 11 -----	1-3,6,9, 13,15 4,5,7,8, 10-12, 14,16-19
A	US 2002/098831 A1 (CASTELL WILLIAM D [CA] ET AL) 25 July 2002 (2002-07-25) abstract paragraph [0005] paragraph [0021] paragraph [0026] - paragraph [0035]; figure 2 -----	1,4,9,14
A	US 2004/252679 A1 (WILLIAMS TIM [US] ET AL) 16 December 2004 (2004-12-16) abstract paragraph [0036] - paragraph [0048]; figure 1 paragraph [0071] - paragraph [0077] paragraph [0101] - paragraph [0103]; figure 6 paragraph [0135] - paragraph [0145]; figure 10 paragraph [0151] - paragraph [0154]; figure 12 -----	1,9

INTERNATIONAL SEARCH REPORT

International application No.
PCT/US2008/063941

Box No. II Observations where certain claims were found unsearchable (Continuation of item 2 of first sheet)

This international search report has not been established in respect of certain claims under Article 17(2)(a) for the following reasons:

1. Claims Nos.:
because they relate to subject matter not required to be searched by this Authority, namely:

2. Claims Nos.:
because they relate to parts of the international application that do not comply with the prescribed requirements to such an extent that no meaningful international search can be carried out, specifically:

3. Claims Nos.:
because they are dependent claims and are not drafted in accordance with the second and third sentences of Rule 6.4(a).

Box No. III Observations where unity of invention is lacking (Continuation of item 3 of first sheet)

This International Searching Authority found multiple inventions in this international application, as follows:

see additional sheet

1. As all required additional search fees were timely paid by the applicant, this international search report covers allsearchable claims.

2. As all searchable claims could be searched without effort justifying an additional fees, this Authority did not invite payment of additional fees.

3. As only some of the required additional search fees were timely paid by the applicant, this international search report covers only those claims for which fees were paid, specifically claims Nos.:

4. No required additional search fees were timely paid by the applicant. Consequently, this international search report is restricted to the invention first mentioned in the claims; it is covered by claims Nos.:

1-19

Remark on Protest

- The additional search fees were accompanied by the applicant's protest and, where applicable, the payment of a protest fee.
- The additional search fees were accompanied by the applicant's protest but the applicable protest fee was not paid within the time limit specified in the invitation.
- No protest accompanied the payment of additional search fees.

FURTHER INFORMATION CONTINUED FROM PCT/ISA/ 210

This International Searching Authority found multiple (groups of) inventions in this international application, as follows:

1. claims: 1-19

system and method for handling communications.

2. claim: 20

client device for replying to an incoming communication.

INTERNATIONAL SEARCH REPORT

Information on patent family members

International application No PCT/US2008/063941

Patent document cited in search report		Publication date		Patent family member(s)	Publication date
US 2003023691	A1	30-01-2003	US	2007299927 A1	27-12-2007
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			US	2005141689 A1	30-06-2005
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			US	2005141691 A1	30-06-2005
			US	2005141690 A1	30-06-2005
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