

Introducing Global TeleMD™

A SIMPLE WAY FOR MEMBERS TO GET REMOTE ACCESS TO CARE, ANYWHERE IN THE WORLD.

We know employees' lives can be demanding. With so much to juggle, finding the healthcare they need, when they need it, should be easy. So, in addition to giving them access to a global network of doctors and facilities available through their health plan, we've teamed up with **Advance Medical, a Teladoc Health company**, to bring **Global TeleMD, a new smartphone app** – at no cost to enrolled members – that provides convenient access to international doctors by telephone or secure video call.

WHY PROMOTE THIS SERVICE?

Telemedicine services provide convenience at no cost to members. It allows them to schedule appointments and speak with a doctor at any time wherever they're located. In addition, they can use the service as often as they would like.

Global TeleMD can help mitigate employee absenteeism and increase productivity by avoiding traveling to a facility and waiting to see a doctor. It can also avoid higher-cost claims such as unnecessary emergency room and urgent care visits for non-medical emergencies.

ALL AT THE TOUCH OF A BUTTON

- ✓ A global network of doctors
- ✓ Medical guidance and consultations (for non-medical emergencies)
- ✓ Same day virtual appointments, available 24/7
- ✓ Multiple language options
- ✓ Consultation notes sent directly to their phone
- ✓ Prescriptions and referral letters (subject to local regulation)

How They Get Started



- 1 Download the Global TeleMD app to their phone available for download on 1/1/2020
- 2 Create a profile
- 3 Log in
- 4 They're good to go!



Dependents age 18 and over can download Global TeleMD to their mobile device and create their own profile. Enrolled members can access the services within Global TeleMD for their minor dependents.

All of the above services are provided by Advance Medical, part of Teladoc Health, directly to members. GeoBlue assumes no liability and accepts no responsibility for information provided by Advance Medical and the performance of the services by Advance Medical. Support and information provided through this service does not confirm that any related treatment or additional support is covered under a health plan. To discuss the coverage under a health plan, members should contact us using the number on the back of their ID card. This service is not intended to be used for emergency or urgent treatment medical questions.

Blue Cross Blue Shield Global is a brand owned by Blue Cross Blue Shield Association. GeoBlue is the trade name of Worldwide Insurance Services, LLC (Worldwide Services Insurance Agency, LLC in California and New York), an independent licensee of the Blue Cross and Blue Shield Association: made available in cooperation with Blue Cross and Blue Shield companies in select service areas. Coverage is provided under insurance policies underwritten by 4 Ever Life Insurance Company, Oakbrook Terrace, IL, NAIC #80985 under policy form series 54.1201/54.1205/54.1215.

Brought to you by the international
healthcare experts at
GeoBlue