



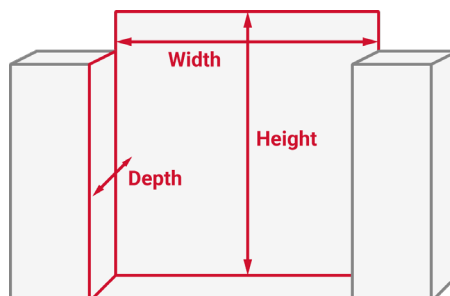
Samsung Appliances

These guidelines serve as a reference for you about the delivery and installation experience. Please read over the guidelines before the delivery. If you have any questions about the delivery, call 1-833-502-9780.

Schedule and track your delivery using <https://track.xpo.com/>.

Before delivery:

- A responsible adult, 18 years or older, must be present at delivery.
- Clear a parking and unloading site close to your home, the sidewalk (snow, obstacles, etc.) and the inside path to the install location.
- If you don't have an elevator, verify 3 flights or less of stairs to get to the location.
- Remove your belongings from appliances to be hauled away.
- Double check dimensions. Measure the height, width and depth of the empty space your appliance is going into. Make sure to account for your existing countertops and cabinets.
- All product dimensions are on [Samsung.com](https://www.samsung.com). If you have any questions about the product, please contact Samsung at 1-800-578-7385.



For your **SAFETY**, the delivery team cannot:

- Remove their shoes. They will act with care to protect the home and merchandise.
- Lift or hoist appliances over objects or through windows to complete a delivery.
- Alter property (including removing doors) to complete a delivery.
- Relocate or reconnect used appliances to home utilities.
- Work with or touch exposed wires, rusted or corroded shut-off valves and copper valves.
- Convert gas or propane lines.
- Uninstall or relocate built-in appliances. Will haul away only if uninstalled before delivery.
- Modify existing cabinets or HVAC equipment.

Scan to opt-in for text messages




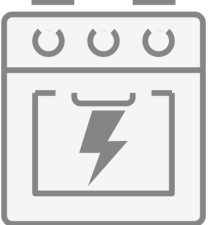


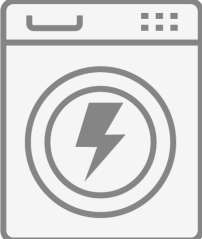

Visit <http://xpo.com/sms> for additional terms & conditions

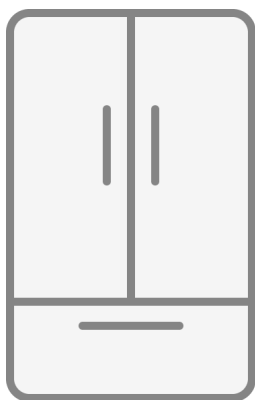


General overview of what the delivery team will do:

- Prior to beginning work, the delivery team will walk the path for safety and confirm measurement requirements.
- Survey and document the surrounding property for damage or other concerns.
- Inspect and document plumbing and electrical services.
- Advise if any services require shut-down or ventilation.
- Apply protection as needed to surroundings.
- Disconnect, uninstall and remove existing similar appliance(s).
- Unpack, inspect and prepare new appliance(s) for service.
- Install new appliance(s) in accordance with local code and regulation and to manufacturer's / customer's specification. Connect electrical service as required by National Electric Code.
- Double check all connections and verify user functions are operational.
- Level appliance(s).
- Remove carton and packing materials from premises leaving work areas neat, clean and dry.
- Walk through a basic demonstration of the new appliance(s) prior to customer sign off!

Detailed product instructions can be found on the next few pages:

 Refrigerator p. 3	 Dishwasher p. 5	 Microwave p. 7	 Electric Range p.9
 Gas Range p.11	 Washer p. 13	 Electric Dryer p. 15	 Gas Dryer p. 17



Refrigerator Delivery Checklist

Is your home ready for your new refrigerator?

The checklist below will help you make sure your home is prepared for your new refrigerator and will ensure a smooth delivery and installation.



The delivery team will:

- Shut off the water supply and unplug the electrical cord.
- Check all connections and secure a new water line to the shut-off valve.
- Turn on the refrigerator and move it into location to adjust as needed for door swing.
- Activate the ice maker and water dispenser.



Accessories required and included:



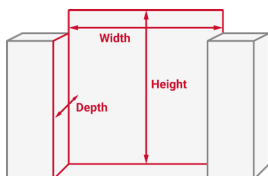
UL listed 6' water line




Please prepare the installation location:



Double check the installation space. Measure the dimensions (height, width, and depth) of the location where the unit will be placed. **Any adjacent walls or cabinets will require 3 1/2" of extra space in the width for the doors to fully open.**



- For refrigerators with an icemaker or an ice and water dispenser: **a working shut-off valve connected to a 1/4" stainless steel water line** must be located within 6 feet of the appliance and be on the same floor of the home. **Note: the shut-off valve must be free of rust and corrosion.**

- A grounded 3-prong 110V outlet ready**  Make sure the location where the unit is going has a grounded 3-prong 110V electrical outlet. Otherwise, an electrician will need to install the correct outlet before delivery. The cost of installation for the outlet will need to be covered by the appliance owner.



When the truck arrives:

- Confirm the unit matches your paperwork - **Model #, Color, Style.**
- Tell the delivery team **where the old refrigerator is going.** If the old refrigerator is being hauled away, it will need to be emptied prior to removal.
- Show the delivery team to the install site. They will help determine the best path.
- Turn off the water.** Remember, the water supply line may need to be replaced.



Finishing up:

The delivery team will check functionality. Once installed, the unit should start cooling. Please keep in mind **it does take 24-48 hours for your new refrigerator to fully cool.**

- Run at least 1 gallon of water through the system (do not drink). Toss the first gallon of water out.
- It takes about 24 hours for the ice machine to fill with the first batch of ice (do not use this ice). Toss the first batch of ice out.
- Find the Owner's Manual, and familiarize yourself with it.
- If you need your old refrigerator hauled away, the delivery team will haul away one used refrigerator. Note: if the item is built-in, the delivery team will only haul it away if it has been uninstalled prior to delivery.



Dishwasher Delivery Checklist

Is your home ready for your new dishwasher?

The checklist below will help you make sure your home is prepared for your new dishwasher and will ensure a smooth delivery and installation.



The delivery team will:

- Turn off hot water and electrical service and disconnect mechanical services from the dishwasher capping if needed.
- Use mounting tabs and drill if side mount is needed.
- Connect the hot water supply and discharge hoses as required by local/state/national code. Turn on hot water and check all connections.
- Connect electrical service as required by code or hardwire to the junction box on the dishwasher.
- Test all functions fully and monitor connections.
- Inspect and ensure dishwasher is free of leaks at all visible locations.



Accessories required and included:



Dishwasher Kit (6' stainless steel dishwasher water line, 6' straight power cord, $\frac{3}{4}$ " elbow, $\frac{3}{8}$ " elbow, plastic Romex connector, worm gear clamp (2), wire nuts (3), Teflon tape and screws (2))



Prior to delivery, check the water supply:



An accessible shut-off valve, located under the sink or behind the dishwasher location, must be available. The delivery team cannot install a dishwasher if the shut-off valve is located in a crawl space, a basement, or is inaccessible. **Note: the shut-off valve must be free of rust and corrosion.**



Please prepare the installation location:

- To ensure proper drainage, dishwashers must be installed **no more than 10 feet from the sink/primary drain.**
- Depending on the building codes in your area, a **GFCI or Arc Fault GFCI outlet** may need to be installed by an electrician, prior to delivery.
- Make sure the location where the unit is going has a grounded **3-prong 110V outlet.** 😊



Finishing up:

The delivery team will check functionality.

- Find the Owner's Manual, and familiarize yourself with it.
- If you need your old dishwasher hauled away, the delivery team will haul away one used dishwasher. Note: if the item is built-in, the delivery team will only haul it away if it has been uninstalled prior to delivery.

Microwave Delivery Checklist



Is your home ready for your new microwave?

The checklist below will help you make sure your home is prepared for your new microwave and will ensure a smooth delivery and installation.



The delivery team will:


- Disconnect electrical service, range hood and duct.
- Check for a grounded receptacle and test for proper grounding.
- Mount, center and secure support brackets to specifications. Check, rotate and connect exhaust fan and seal to existing duct.
- Securely install all accessories and plug in appliance. Test that all functions are working properly.



Please prepare the installation location:

- If you are planning to **exhaust the microwave to the outside**, there must be an existing exhaust duct located in the cabinet above the installation location. The exhaust duct size must match the vent size of the new microwave.

***Delivery teams are not able to modify cabinets, install new ventilation ducts or modify any existing ventilation ducts.**

- A grounded 3-prong 110V outlet ready**  Make sure the location where the unit is going has a grounded 3-prong 110V electrical outlet. Otherwise, an electrician will need to install the correct outlet before delivery.



Finishing up:

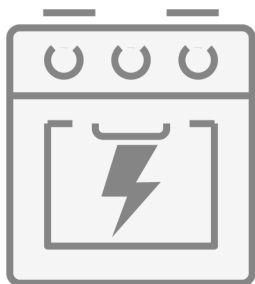
The delivery team will check functionality.



Find the Owner's Manual, and familiarize yourself with it.



If you need your old microwave hauled away, the delivery team will haul away one used microwave. Note: if the item is built-in, the delivery team will only haul it away if it has been uninstalled prior to delivery.



Electric Range Delivery Checklist

Is your home ready for your new electric range?

The checklist below will help you make sure your home is prepared for your new electric range and will ensure a smooth delivery and installation.



The delivery team will:

- Unplug the electrical cord and disconnect electrical service from the old appliance.
- Connect electrical service to the new electric range.
- Install the anti-tip bracket and all accessories.
- Test to make sure all elements of the appliance work.





Accessories required and included:

-  UL listed 4' 50 amp 3-wire range cord
- OR**
-  UL listed 4' 50 amp 4-wire range cord



Please prepare the installation location:

- A 3- or 4-prong plug ready**  
If the current range does not have a cord with a 3- or 4-prong plug, an electrician will need to install the correct outlet before delivery.
- Make sure the electrical outlet has a grounded dedicated 220/240 volt branch circuit, protected by a 40 amp circuit breaker.



The requirements for anti-tip installation

The anti-tip bracket will be attached to the range during installation. Please be aware that installation of the anti-tip bracket will require small holes to be drilled into the floor or the wall behind the range. Drilling into the floor includes tile, wood, or other hard surfaces.

If you choose to not have the anti-tip bracket installed the Delivery Team will not be able to complete the install and the appliance will be left in the box.



Finishing up:

The delivery team will check functionality.



Find the Owner's Manual, and familiarize yourself with it.



If you need your old range hauled away, the delivery team will haul away one used range. Note: if the item is built-in, the delivery team will only haul it away if it has been uninstalled prior to delivery.



Gas Range Delivery Checklist

Is your home ready for your new gas range?

The checklist below will help you make sure your home is prepared for your new gas range and will ensure a smooth delivery and installation.



The delivery team will:

- Turn off the gas service with the shut-off and disconnect gas line from appliance making sure the line is capped with no leaks.
- Unplug electrical cord and disconnect exhaust connection. Connect new appliance and turn on gas/test all connections for leaks.
- Install anti-tip bracket on the gas range and install all accessories. Test gas appliance by activating and monitoring all elements.
- On dual (fuel) range only: Connect 220V cord and plug in receptacle. If a new shut-off valve is installed, verify all pilot lights are lit.



Accessories required and included:



4' x $\frac{5}{8}$ " OD coated gas connector, $\frac{1}{2}$ " MIP x $\frac{1}{2}$ " MIP, $\frac{3}{4}$ " MIP fitting, thread sealant, leak test solution



Prior to delivery, check the gas supply:



Ensure there is a **natural gas shut-off valve** located directly behind the range location. Gas valves must be made of metal, in good working condition, and be free of any rust. The delivery team will not be able to connect the range to plastic or rusty connectors.

***If you plan on using propane, the delivery team will not be able to install your new appliance. Please contact a licensed propane contractor for installation. Any charges associated with adding the new line are on the appliance owner to cover.**



Please prepare the installation location:



A grounded 3-prong 110V outlet ready



Make sure the location where the unit is going has a grounded 3-prong 110V electrical outlet. Otherwise, an electrician will need to install the correct outlet before delivery.



The requirements for anti-tip installation

The anti-tip bracket will be attached to the range during installation. Please be aware that installation of the anti-tip bracket will require small holes to be drilled into the floor or the wall behind the range. Drilling into the floor includes tile, wood, or other hard surfaces.

If you choose to not have the anti-tip bracket installed the Delivery Team will not be able to complete the install and the appliance will be left in the box.



Finishing up:

The delivery team will check functionality.



Find the Owner's Manual, and familiarize yourself with it.



If you need your old range hauled away, the delivery team will haul away one used range. Note: if the item is built-in, the delivery team will only haul it away if it has been uninstalled prior to delivery.



Washer Delivery Checklist

Is your home ready for your new washer?

The checklist below will help you make sure your home is prepared for your new washer and will ensure a smooth delivery and installation.




The delivery team will:

- Turn off water. **Note: the shut-off valve must be free of rust and corrosion.**
- Connect water supply hoses to hot and cold water feed and discharge hoses as required by local/state/national code. Turn on hot water and check all connections.
- Plug in appliance.
- Test all functions fully and monitor connections.
- Inspect and ensure appliance is free of leaks at all visible locations.



Accessories required and included:

-  UL listed 6' water supply hoses



Prior to delivery, check the water supply:

- The hot and cold water shut-off valves need to be easily identifiable and accessible. All connections must be in good working condition. Please ensure that the water shut-off valves meet these requirements before delivery. **Note: the shut-off valves must be free of rust and corrosion.**



Please prepare the installation location:



A grounded 3-prong 110/120 volt outlet ready



Make sure the new washer's location has a grounded 3-prong 110/120 volt outlet. This outlet will need to be protected by a dedicated 15 or 20 amp circuit breaker.



Washers and dryers are able to be stacked but only when purchased as a bundle and delivered together.



Pipe adapter needs to be prepared (if applicable).

The washer drain stand pipe needs to be 34-60 inches above the floor to ensure proper drainage. The pipe must have a 2" opening or an adapter will be required. An adapter can be purchased at a local hardware store. If needed, please purchase before delivery.



Pedestals must be purchased with your order.

Pedestals are a laundry accessory used to raise the height of washers and dryers. Pedestals cannot be installed unless the pedestal is purchased in a laundry package. **NOTE: The installation team will not install a washer or dryer on an existing (old) pedestal.**



Finishing up:

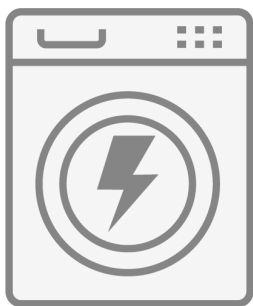
The delivery team will check functionality.



Find the Owner's Manual, and familiarize yourself with it.



If you need your old washer hauled away, the delivery team will haul away one used washer. Note: if the item is built-in, the delivery team will only haul it away if it has been uninstalled prior to delivery.



Electric Dryer Delivery Checklist

Is your home ready for your new electric dryer?

The checklist below will help you make sure your home is prepared for your new electric dryer and will ensure a smooth delivery and installation.



The delivery team will:

- Unplug the electrical cord and disconnect electrical service from the old appliance.
- Connect electrical service to the new dryer.
- Test to make sure all elements of the appliance work.



Accessories required and included:



UL listed 4' 50 amp 3-wire range cord

OR



UL listed 4' 50 amp 4-wire range cord



UL listed 8' dryer vent with clamps (2)



Steam dryer kit (5' fill hose, 1' fill hose, "Y" connector) **Select models only*




Prior to delivery, check the ventilation:

- A metal vent pipe is required** for proper dryer ventilation. Be sure to inspect your existing vent and also clean or remove anything that could block or clog the vent, such as built-up lint.
- A semi-ridged ventilation duct could cause the dryer to stick out a couple inches compared to flexible ventilation ducting.

***Delivery team will not modify or alter the location or direction of your existing dryer vent, utilities, cabinets or countertops to complete installation.**



Please prepare the installation location:

- Washers and dryers are able to be stacked but only when purchased as a bundle and delivered together.
- A grounded 220/240 volt outlet ready** 
Make sure the location selected for your new dryer has a grounded, dedicated 220/240 volt electrical outlet, protected by a 30 amp circuit breaker or a time-delay fuse. Otherwise, an electrician will need to install the correct outlet before delivery.
- Pedestals must be purchased with your order**
Pedestals are a laundry accessory used to raise the height of washers and dryers. Pedestals cannot be installed unless the pedestal is purchased in a laundry package. **NOTE: The installation team will not install a washer or dryer on an existing (old) pedestal.**



Finishing up:

The delivery team will check functionality.

- Find the Owner's Manual, and familiarize yourself with it.
- If you need your old dryer hauled away, the delivery team will haul away one used dryer. Note: if the item is built-in, the delivery team will only haul it away if it has been uninstalled prior to delivery.



Gas Dryer Delivery Checklist

Is your home ready for your new gas dryer?

The checklist below will help you make sure your home is prepared for your new gas dryer and will ensure a smooth delivery and installation.






The delivery team will:

- Turn off the gas service with the shut-off and disconnect gas line from appliance, making sure the line is capped with no leaks.
- Unplug electrical cord and disconnect exhaust connection. Connect gas service to new appliance and turn on gas/test all connections and ventilations for leaks.
- Test gas appliance by activating and monitoring all elements. If a new shut-off valve is installed, verify all pilot lights are lit.



Accessories required and included:

-  4' x $\frac{5}{8}$ " OD coated gas connector, $\frac{1}{2}$ " MIP x $\frac{1}{2}$ " MIP, $\frac{3}{4}$ " MIP fitting, thread sealant, leak test solution
-  UL listed 8' dryer vent with clamps (2)
-  Steam dryer kit (5' stainless steel fill hose, 1' stainless steel fill hose, "Y" connector) **Select models only*



Prior to delivery, check the ventilation:



A metal vent pipe is required for proper dryer ventilation. Be sure to inspect your existing vent and also clean or remove anything that could block or clog the vent, such as built up lint.



A semi-ridged ventilation duct could cause the dryer to stick out a couple inches compared to flexible ventilation ducting.

***Delivery team will not modify or alter the location or direction of your existing dryer vent, utilities, cabinets or countertops to complete installation.**



Prior to delivery, check the gas supply:



Ensure there is a **natural gas shut-off valve** located directly behind the dryer location. Gas valves must be made of metal, in good working condition, and be free of any rust. The delivery team will not be able to connect the range to plastic or rusty connectors.

***If you plan on using propane, the delivery team will not be able to install your new appliance. Please contact a licensed propane contractor for installation. Any charges associated with adding the new line are on the appliance owner to cover.**



Please prepare the installation location:



Washers and dryers are able to be stacked but only when purchased as a bundle and delivered together.



A grounded 3-prong 110V outlet ready



Make sure the new dryer's location has a grounded 3-prong 110V outlet..



Pedestals are a laundry accessory used to raise the height of washers and dryers. Pedestals cannot be installed unless the pedestal is purchased in a laundry package. **NOTE: The installation team will not install a washer or dryer on an existing (old) pedestal.**



Finishing up:

The delivery team will check functionality.



Find the Owner's Manual, and familiarize yourself with it.



If you need your old dryer hauled away, the delivery team will haul away one used dryer. Note: if the item is built-in, the delivery team will only haul it away if it has been uninstalled prior to delivery.