## California Department of Public Health Immunization Updates for Providers

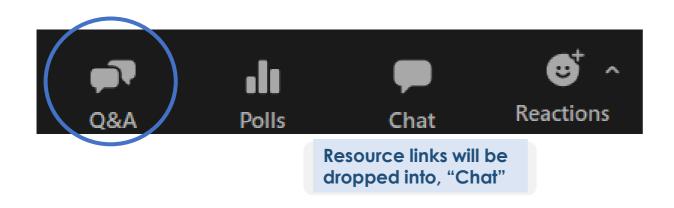
Friday, August 23, 2024 9:00 am – 10:30 am





### Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



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### Housekeeping

### **Reminder to Attendees:**

Today's session is being recorded. For slides, webinar recordings, and other postings, see the <u>CDPH Weekly Immunization Updates for Providers</u>



To be added to the CDPH email messaging listserv for providers, please email your request to <a href="mailto:blanca.corona@cdph.ca.gov">blanca.corona@cdph.ca.gov</a>

If you have post-webinar-related questions, please email <a href="mailto:leslie.amani@cdph.ca.gov">leslie.amani@cdph.ca.gov</a>

### **Reminder to Panelists:**



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.



## Friday, August 23, 2024

No.	Item	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 - 9:05
2	COVID-19 Vaccine Administration Data	Sarah Stich (CDPH)	9:05 – 9:15
3	Clinical	Caterina Liu, MD (CDPH)	9:15 - 9:20
4	Vaccines for Children (VFC)	Christina Sapad (CDPH)	9:20 - 9:30
5	Demo: State General Fund (SGF) Ordering	Hannah Shows (myCAvax)	9:30 – 9:35
6	California Bridge Access Program (CA-BAP)	Claudia Aguiluz (CDPH)	9:35 – 9:40
7	California Immunization Registry (CAIR)	Cecilia Sandoval (CDPH)	9:40 - 9:45
8	Vaccine Management Updates and Demonstration	Josh Pocus (My Turn), Claudia Aguiluz (myCAvax) and Hannah Shows (Demonstrations)	9:45 – 10:05
9	Resources and Q&A	Leslie Amani and CDPH IZB SMEs	10:05 - 10:30

Thank you for attending today's session!



## Announcements

Leslie Amani, CDPH





# Public Health Communications CollaborativeWebinar: New Approaches to Vaccine Communications

When: Monday, August 26, 2024 Time: 11:30 am – 12:30 pm, PT

Topics will include:

- 1. Messages that build trust in vaccines among vaccine-hesitant people.
- 2. Updated 2024 guidance for annual vaccines, including the flu and COVID-19.
- 3. Tools and tips for building trust with communities through innovative and accessible vaccine content.



Jessica Malaty Rivera, MS Senior Science Communication Advisor de Beaumont Foundation

Michael Perry Partner PerryUndem

Dana Howe Communication Director Vaccinate Your Family

### Public Health Communications Collaborative Webinar Registration Link

Learn More: Public Health Collaborative Website





## Virtual Health Plan Forum on Advancing Adolescent Immunization

Date: Tuesday, August 27, 2024 Time: 10:00 am – 12:00 pm

Forum will convene health plan representatives from throughout California to:

- -build knowledge and urgency around advancing HPV immunization
- -learn about evidence-based approaches and resources
- -hear from panel of health plans using innovative efforts to improve HPV vaccination

Learn more and register at: <u>Virtual Health Plan Forum</u>.



### Health Plan Virtual Forum: Advancing Adolescent Immunization

Presented by the California HPV Vaccination Roundtable Tuesday, August 27th, 2024 10:00 am - 12:00 pm (PT)

Medi-Cal and Commercial health plan teams are invited to gain the latest information and resources for driving HPV vaccination rates. Join us to advance your efforts to improve adolescent immunization coverage and prevent HPV-related cancers among your members! Scan QR code to learn more & register.







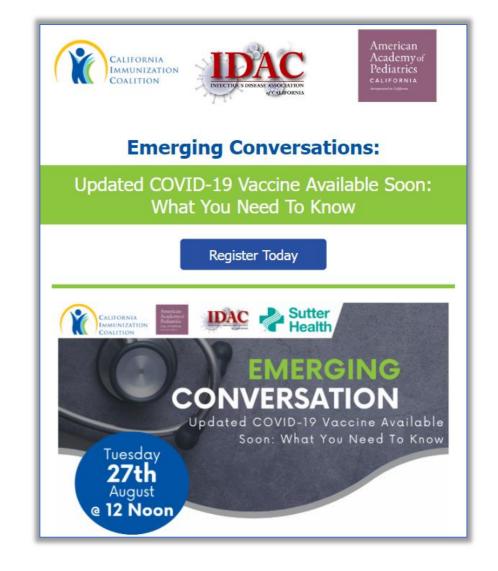
# **CIC: Emerging Conversations**

Date: Tuesday, August 27, 2024

Time: 12:00 pm - 1:00 pm, PT

Register: CIC Emerging Conversations Webinar







## **AIM: Promising Practices Toolkit**

Tay Marcol



**Providing Operational Support** to Help Pediatric Health Care **Providers Vaccinate Children** Against COVID-19

An Implementation Guide



Download the Implementation Guide (PDF)



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Download the Tip Sheet (PDF)

AIM ==

**Five Practices for Increasing** COVID-19 Pediatric Vaccine **Coverage Rates: Translating** Lessons Learned During the Pandemic to the Current Environment

AUGUST 9, 2024

### **Includes Webinar**



Association of Immunization Managers

Association of

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Managers

### AIM Pediatric COVID-19 Vaccine Toolkit

## **CDPH Office of Communications**



CDPH Pregnancy and Immunizations Toolkit



### Animal Exhibits Safety Tips



Parents' Guide: Back to School <u>Readiness</u>



### **EZIZ Email Updates**

Immunization Branch

May 2, 2024

### **Latest Updates and Resources**

Are you signed up to receive CDPH Immunization Branch EZIZ Email updates for providers?

To be added, please email <u>Blanca.corona@cdph.ca.gov</u>

### In this message:

**J**CDPH

- 1. Hepatitis Awareness & Asian American and Pacific Islander Heritage Month
- 2. May July Holiday Cadence Calendars for BAP and SGF
- 3. CDPH Immunization Updates for Providers Webinar Reminder
- 4. VFC Transition to myCAvax

**EZIZ Update** 

### May is Hepatitis Awareness and Asian American and Pacific Islander Heritage (AAPI) month!

Did you know? About 9 in 10 adults with chronic hepatitis B in California are Asian and Pacific Islanders, especially those born in China, Korea, Vietnam, and the Pacific Islands.



## Spotlight: Tulare County Public Health



The Public Health Branch protects and promotes the health status of Tulare County residents through the development and implementation of public health and primary care programs that use best-practice interventions.

The Public Health Branch comprises the following four divisions:

- Health Services
- Public Health
- Environmental Health
- Health Administration

Our leadership team:

- Director of Public Health, Karen Elliott
- Deputy Public Health Officer, Thomas Overton, M.D.
- Deputy Director Public Health & Environmental Health Director, Nilsa Gonzalez
- Deputy Director of Health Operations, Staci Chastain

The Public Health Branch provides services to residents of Tulare County, including Medi-Cal beneficiaries and indigent clients. Services are provided with the intention of protecting health, preventing disease, and promoting the health and well-being of all persons in Tulare County.



### **Tulare County Public Health Website**

# **COVID-19 Vaccine Administration** Sarah Stich, CDPH





## Year in Review:

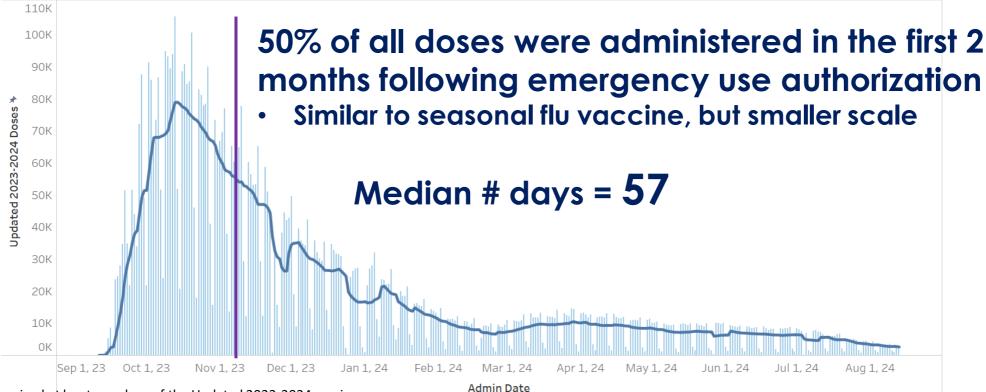
## 2023 – 2024 COVID-19 Vaccine Administration Data



### Updated 2023 – 2024 COVID-19 Vaccine Administration as of August 14, 2024



7-day Moving Average of Updated 2023-2024 Doses Administered since EUA (9/11/2023)



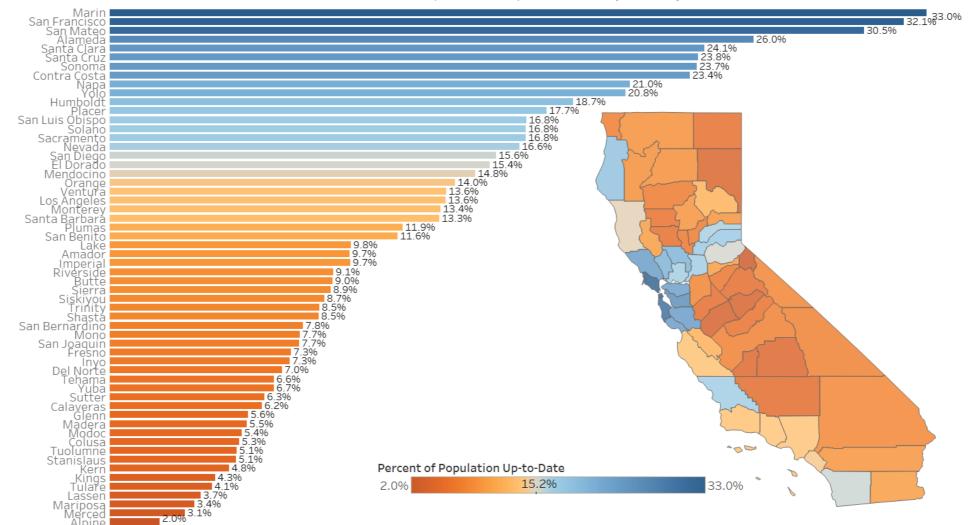
\*Has received at least one dose of the Updated 2023-2024 vaccine

<sup>th</sup> Public Dashboard Link

## Final COVID-19 Vaccination Summary

as of August 14, 2024

Percent of Population Up-to-Date\* by County



\*Up-to-Date = has received at least one dose of the Updated 2023-2024 vaccine

Public Dashboard Link

<u>CDC - Updated 2023-2024 Formula mRNA Vaccine</u>

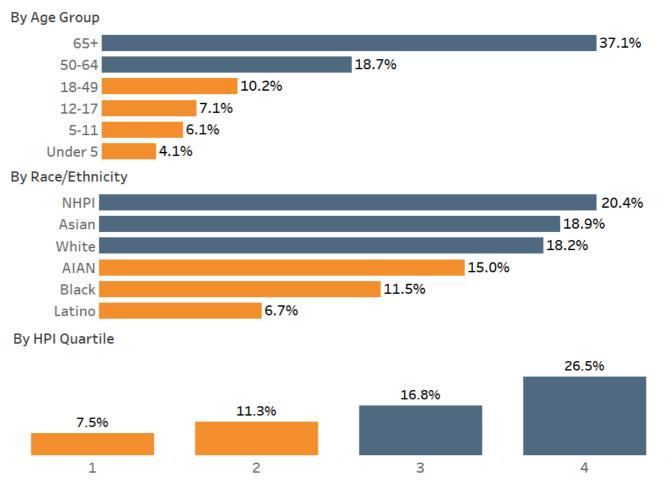
# Final COVID-19 Vaccination Summary

as of August 14, 2024

### Disparities in Vaccine Uptake

- Ages 50-64, 65+, NHPI, Asian, White, and HPI Q3/Q4 populations were above the statewide average of 15.2%
- Under 5 years of age, Latino, and Q1 populations were least likely to receive the updated 2023-2024 vaccine

### % of Population Up-to-Date\*: Statewide 15.2% Above State Average | Below State Average



\*Up-to-Date = has received at least one dose of the Updated 2023-2024 vaccine HPI = Healthy Places Index (https://www.healthyplacesindex.org/)



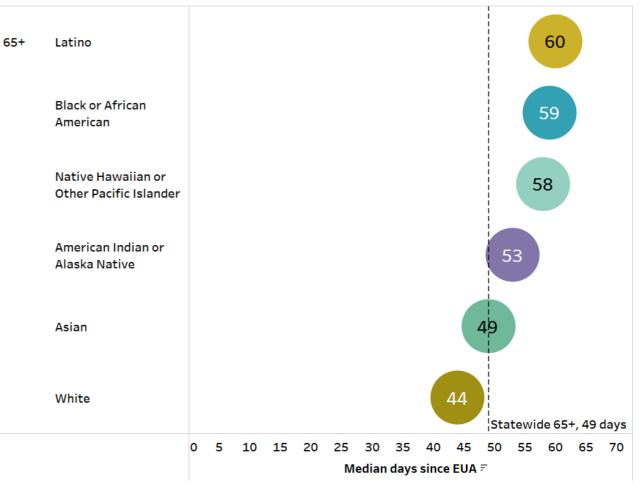
# **Timing of Vaccine Administration**

as of August 14, 2024

### Race/Ethnicity (65+ years)

- Populations that achieve the highest rates also have the fastest uptake
- Disparities amongst Latino, Black, and Native Hawaiian or Pacific Islander in median days of Updated 2023-2024 dose receipt
- Barriers to access and vaccine hesitation may contribute to the variance amongst race/ethnicity groups

Median Number of Days of Updated Dose Recipt from EUA (09/11/23) by Race/Ethnicity



## Year in Review:

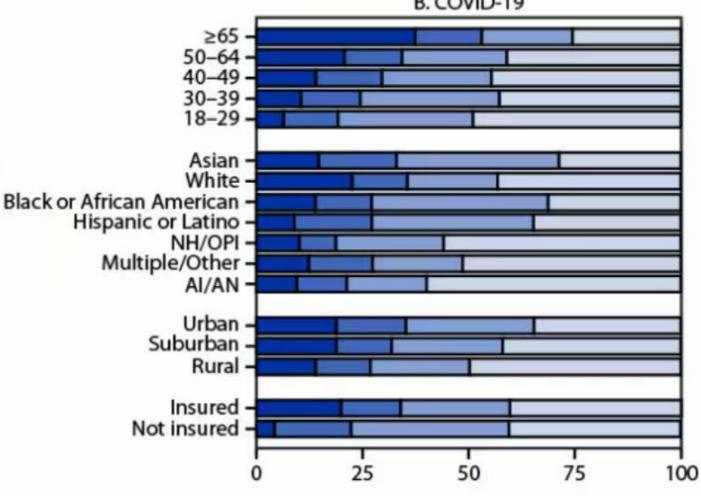
# Attitudes and Perceptions of 2023 – 2024 COVID-19 Vaccine



# **Updated COVID-19 Vaccination Status and Intent**

National Immunization Survey-Adult, September 24 – December 9, 2023

- Vaccinated Definitely will get vaccinated Probably will get vaccinated or unsure Probably or definitely will not get vaccinated
- Coverage and intent increased with age, urbanicity, and insurance
- Large proportions of Asian, Black, and Latino persons reported "probably will get vaccinated or unsure"
- Represent opportunities to address barriers and hesitancy



B. COVID-19

Weighted %

California Department of Public Health

Immunization Branch

# Updated COVID-19 Vaccination Status and Intent

Gallop Poll, November 30 – December 7, 2023

Primary reasons for not receiving the updated vaccine:

27% reported already feeling protected

24% reported concern about safety

18% believe the vaccine is not effective

**16%** reported **lack of concern** about serious health effects from the coronavirus

### Prior COVID-19 Infection, Safety Concerns Are Most Common Reasons Americans Are Not Getting the Updated COVID-19 Shot

What is the main reason that you will not receive a coronavirus/COVID-19 vaccine?

	%	
I have already had the coronavirus/have antibodies	27	
I am concerned about its safety	24	
I don't believe it is effective	18	
l don't think I would face serious health effects from the coronavirus	16	
I don't trust vaccines generally	9	
l am concerned about my possible allergies/allergic reaction to the vaccine	5	
Nov. 30-Dec. 7, 2023 Asked of those who do not intend to get the COVID-19 shot		
		GALLUP'



New COVID Shot Uptake Lagging Behind Annual Flu Shot Rates (gallup.com)

## Take Home Message(s)

- As COVID-19 vaccine transitions to become a routine seasonal vaccine, it is essential to build upon lessons learned to maximize access and confidence.
- The first 50 days of vaccine availability represent a critical window for overall uptake and achieving vaccine equity.
- Can expect a "movable middle" group will contemplate receiving the 2024 – 2025 vaccine depending on ease of access and trust in safety and effectiveness



## **Resources for Vaccine Equity and Confidence**

### **CDPH** Resources

- 1. Patient Resources for COVID Vaccine
- 2. Provider Resources

### CDC Resources

- 1. How to Address COVID-19 Vaccine Misinformation
- 2. <u>Vaccinate with Confidence</u>
- 3. <u>12 COVID-19 Vaccination Strategies for Your Community</u>
- 4. <u>How to Tailor COVID-19 Vaccine Information to Your Specific Audience</u>
- 5. <u>Strategies for Reaching People with Limited Access to COVID-19 Vaccines</u>

## Clinical Caterina Liu, MD, CDPH





# Timing and Administration of COVID-19, Influenza and RSV Immunizations

	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
COVID-19	Administa soon as a		However,	, can be give	n any time o	the year to	people eligil	ble for vacci	nation			
Flu		Ideally ac early fall	dminister '									
Older adults RSV vaccine		lminister lat 'early fall	e									
Maternal RSV vaccine		Administ continen	er Septembe tal U.S. <sup>2</sup>	r through Ja	nuary in mos	t of the						
Infant RSV immunization, nirsevimab			Ideally ad continent		tober throug	h March in r	nost of the					

<sup>1</sup> Children who need 2 doses should receive their first dose as soon as possible (including during July and August). One dose of flu vaccine can be considered for pregnant people in their third trimester during July and August.

<sup>2</sup> In jurisdictions with RSV seasonality that differs from most of the continental United States, including Alaska, southern Florida, Guam, Hawaii, Puerto Rico, U.S.-affiliated Pacific Islands, and U.S. Virgin Islands, providers should follow state, local, or territorial guidance. However, nirsevimab may be administered outside of routine seasonal administration (ie., October through March) based on local RSV activity and other special circumstances.

### **CDC Presentation**

6 months and older	Flu vaccines are available as a shot or nasal spray. Flu vaccine prevents millions of illnesses and flu-related doctor's visits each year.	September or October are ideal, but catching up later car still help.
C mantha and alder		
o months and older	Updated COVID-19 vaccines protect against severe COVID-19 disease and death.	Get it now if at least two months have passed since you last COVID-19 dose.
Pregnant persons during weeks 32-36 of pregnancy who haven't received RSV vaccine during a prior pregnancy.	Prenatal RSV vaccine helps to reduce the risk of severe RSV disease in infants (baby will receive protection that lasts for months after birth). OR	Recommended at 32-36 week of pregnancy from September to January to help protect you baby during RSV season.
All infants from birth to 8 months and children 8-19 months at high risk of severe RSV disease.	Immunization contains preventive antibodies that help fight RSV infections and are <u>90% effective</u> at preventing RSV-related hospitalization.	Before or during RSV season, usually October-March.
75 years and older, 60-74 years at increased risk of severe RSV disease.	<u>RSV vaccine</u> protects older adults against RSV disease.	Available year-round. CDC encourages healthcare providers to maximize the benefit of RSV vaccination by offering in late summer or early fall. Booster doses are no recommended at this time.
	during weeks 32-36 of pregnancy who haven't received RSV vaccine during a prior pregnancy. All infants from birth to 8 months and children 8-19 months at high risk of severe RSV disease. 75 years and older, 60-74 years at increased risk of severe RSV disease. fluenza, COVID-19, and <b>inated?</b>	during weeks 32-36 of pregnancy who haven't received RSV vaccine during a prior pregnancy. All infants from birth to 8 months and children 8-19 months at high risk of severe RSV disease. T5 years and older, 60-74 years at increased risk of severe RSV disease. RSV disease. RSV vaccine protects older adults against RSV disease. RSV disease.

IMM-1481 (8/24)

### Fall-Winter Immunizations (CDPH)

For more flu & respiratory disease prevention promotional materials, go to: <u>EZIZ Flu Materials</u>



California Department of Public Health | Immunization Branch

### FDA Approves and Authorizes Updated mRNA COVID-19 Vaccines

- Updated 2024 2025 mRNA COVID-19 vaccines contain KP.2 strain of SARS-CoV-2
  - Current main variant is KP.3.1.1, which is from the JN.1 lineage and closely related to KP.2.
  - Receiving an updated 2024 2025 COVID-19 vaccine this fall provides better protection against the current strains.
- **2-month** minimum interval between doses of 2024 2025 mRNA COVID-19 vaccine and 2023 2024 COVID-19 vaccine for people 5+ years
- ACIP recommends 2024 2025 COVID-19 vaccines as authorized or approved by FDA; proceed with using 2024 – 2025 mRNA COVID-19 vaccines as soon as supplies arrive

FDA Press Release 8/22/24 CDC Variant Tracker



### FDA Approval/Authorization for 2024 – 2025 mRNA COVID-19 vaccines

- Overall, similar to language for 2023 2024 mRNA COVID-19 vaccines:
  - Multiple dose primary series for children 6 months 4 years
  - 1-2 doses for children 6 months 4 years with prior doses
  - 1 dose for people 5 years and older
  - Additional doses for immunocompromised
  - No additional dose for 65 years and older at this time
- CDC and CDPH guidance documents will be updated in coming weeks





## **RSV Immunization – Maternal/Pediatric**

### To prevent severe RSV disease in infants:

- Maternal vaccination with ABRYSVO\* (Pfizer) at 32 36 weeks of pregnancy, from <u>September 1</u> – January 31.
  - For people who previously received maternal RSV vaccine, during future pregnancies:

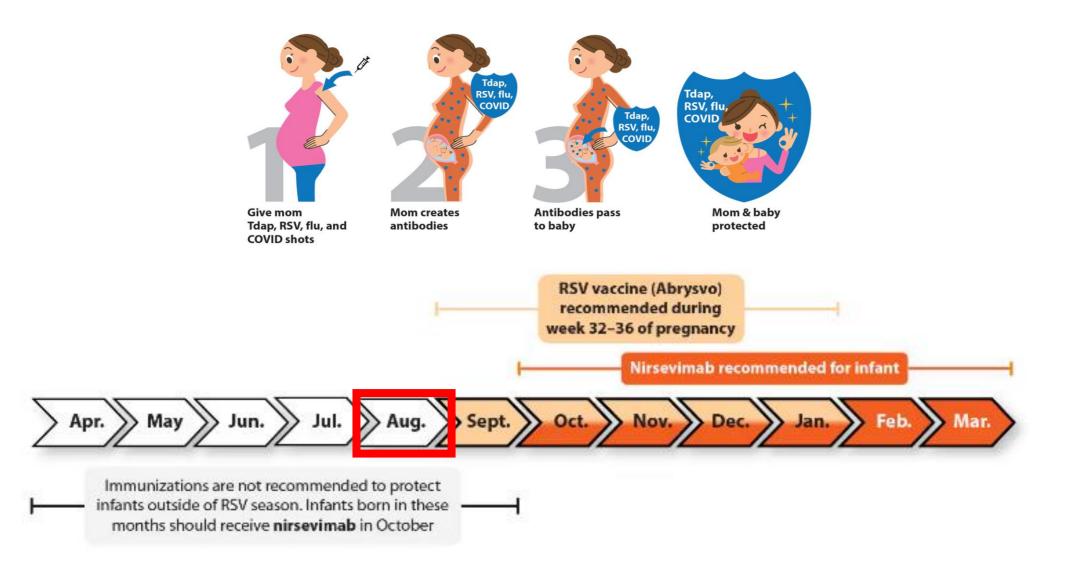
> They are *not* recommended to receive additional vaccine doses and

- $\succ$  Their infants should receive nirsevimab.
- Infant immunization with nirsevimab (monoclonal antibody, Beyfortus<sup>™</sup>, Sanofi) from <u>October 1</u> – March 31 for:
  - infants <8 months old as early as possible if maternal vaccination was not given >14 days prior to birth or status unknown
  - children 8-19 months old at <u>increased risk</u> for severe RSV disease.

\*ABRYSVO is the **only** RSV vaccine approved in pregnancy; Arexvy and mRESVIA are not. <u>RSV Immunizations (CDC)</u> <u>ACIP recommendations: RSV vaccine in pregnancy; ACIP recommendations: RSV immunization for infants/children</u>



### Maternal & Pediatric RSV Immunization Timing



#### Nirsevimab (Beyfortus) Guide to Prevent Severe RSV in Infants and Toddlers

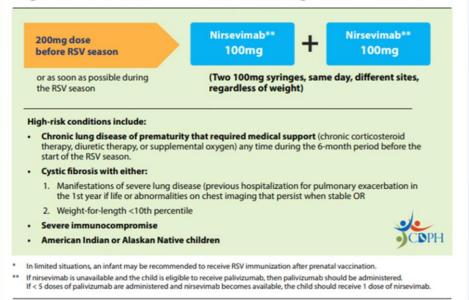
Nirsevimab should be given before the start of RSV season (usually October-March). The dosage depends on age, weight, and health condition. View <u>CDC's RSV page</u> for web version and additional guidance.

#### All Infants <8 Months Entering 1st RSV Season

without prenatal vaccination during 32-36 weeks gestational age\*



#### High-Risk Children 8-19 Months Entering 2nd RSV Season



IMM-1480 (10/2/23)

California Department of Public Health, Immunization Branch EZIZ.org

Nirsevimab (Beyfortus<sup>™</sup>) Guide to Prevent Severe RSV in Infants and Toddlers IMM1480 (eziz.org)



### **RSV Season Immunization Recommendations**

	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	April	May	Jun
Infants & Children (Nirsevimab)*				Octob	oer 1 – M	arch 31*						
Pregnant people (Abrysvo)*					– January 6 weeks	731 gestation	*					
Adults 75+, and 60-74 at increased risk (Abrysvo, Arexvy, mRESVIA)		-				OC encour late sum	-			rs to ma	ximize tl	he
Recommended im			-									
*If continuing to immun												
<ol> <li>Check with insurers</li> <li>Unused and unexpir these doses as "Kee</li> </ol>	red supp	ply of VFC								Label		
California Department of Public He	alth   Imm	unization Br	anch									(7/24)

### <u>RSV Season Immunization</u> <u>Recommendations (eziz.org)</u>



## **Older Adult RSV Vaccine Recommendations**

- ACIP recommends the following older adults should receive a single dose of RSV vaccine:
  - > Ages 75 years of age and older
  - > Ages 60–74 years at <u>increased risk</u> of severe RSV disease
- Persons who have already received RSV vaccination are NOT recommended to receive another dose. Thus far, RSV vaccines appear to provide some protection for at least two RSV seasons.
- May be given year-round but consider giving in late summer and early fall to maximize benefits of RSV vaccination.

<u>CDC: RSV Vaccination for Adults 60 Years of Age and Over</u> <u>ACIP Recommendations: RSV Vaccine in Adults Aged ≥60 Years</u>



### Adult RSV Vaccines: No Preferential Recommendation

Brand Name	Abrysvo	Arexvy	mRESVIA
Manufacturer	Pfizer	GSK	Moderna
Composition	RSVpreF (protein)	RSVpreF (protein) + adjuvant	mRNA
Recommended groups	-Older Adults - Pregnant at 32-36 weeks GA, from September 1 to January 31	Older Adults*	Older Adults
Year approved	2023	2023	2024

\*Arexvy is FDA approved, but not CDC recommended, for adults 50-59 at increased risk of severe RSV

### Adult RSV Vaccine Factsheet (CDPH)



# **Preventing RSV Immunization Administration Errors**

- CDC has received reports of errors, including:
  - Arexvy (GSK) given to pregnant people instead of Abrysvo (Pfizer)
  - ➤ Adult vaccines administered to children instead of nirsevimab (Beyfortus™, Sanofi)
  - Incorrect nirsevimab dose administered
- Ensure use of the correct RSV prevention product in the correct population.
- Take actions to prevent vaccine administration errors, including automating error prevention alerts in electronic health record systems, ensuring proper education and training on vaccine recommendations
- Report vaccine administration errors to <u>VAERS</u>. For nirsevimab administration errors, report to <u>Medwatch</u>.

OU CALI	THE Vaccine Administration:						
SHO	FIC Preventing vaccine						
	E Administration Errors						
iministration errors can convenience, and redu	error is any preventable event that may cause or lead to inappropriate medication use or patient harm. <sup>11</sup> have many consequences, including inadequate immunological protection, possible injury to the patien ced confidence in the health care delivery system. Take preventive actions to avoid vaccine administration mment that values reporting and investigating errors as part of risk management and quality improv	t, cost, errors					
accine administration e	errors may be due to causes such as:						
Insufficient staff trainin							
Distraction Changes in recommen	Patient misidentification     (e.g. DTaP, DT, Tdap, T     dations     Using nonstandard or error-prone abbreviations	a)					
- geo arrecontinent	g mendeline er en er er promis severs menere						
	ermine how it occurred and take the appropriate actions to put strategies in place to prevent e. The following table outlines common vaccine administration errors and possible preventive actions						
Error(s)	Possible Preventive Actions						
Wrong vaccine,	Circle important information on the packaging to emphasize the difference between the vaccines	-					
route, site, or dosage (amount);	Include the brand name with the vaccine abbreviation whenever possible (e.g., PCV13 [Prevnar13]) in orders, medical screens, etc.						
or improperly prepared.	Separate vaccines into bins or other containers according to type and formulation. Use color-coded identification labels on vaccine storage containers.						
	Store look-alike vaccines in different areas of the storage unit (e.g., pediatric and adult formulation the same vaccine on different shelves in the unit).						
		1 A A A A A A A A A A A A A A A A A A A					
	Do not list vaccines with look-alike names sequentially on computer screens, order forms, or med records, if possible.	cal					
		cal					
	records, if possible. Consider using "name alert" or "look-alike" stickers on packaging and areas where these vaccines						
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	records, if possible.     Consider using "name alert" or "look-alike" stickers on packaging and areas where these vaccines are stored.     Consider purchasing products with look alike packaging from different manufacturers, if possible Establish "Do NOT Disturb" or no-interruption areas or times when vaccines are being prepared or administered.     Prepare vaccine for one patient at a time. Once prepared, label the syringe with vaccine name.     Do not administer vaccines prepared by someone else.     Triple-check work before administering a vaccine and ask another staff member to check.     Keep reference materials on recommended sites, routes, and needle lengths for each vaccine use your facility in the medication preparation area.     Clearly identify disents if the manufacturer's label could mislead staff into believing the diluent if vaccine itself.     Integrate vaccine administration training into orientation and other appropriate education	lin					



## **Vaccines for Children**

### Christina Sapad, CDPH





### VFC COVID-19 Vaccine Ordering Temporarily Paused – Awaiting Newly Authorized Updated COVID-19 Vaccines

- On August 21, 2024, the U.S. Food and Drug Administration approved and granted emergency use authorization (EUA) for updated mRNA COVID-19 vaccines (2024-2025 formula), Moderna and Pfizer.
  - The mRNA COVID-19 vaccines have been updated with this formula to more closely target currently circulating variants and provide better protection against serious consequences of COVID-19, including hospitalization and death.
- As a result, the previous 2023-2024 COVID vaccine formulations are no longer available to order through the VFC Program, and we have temporarily paused COVID-19 ordering until the newly authorized vaccines are available.
- Once the California VFC Program has received allocations and supply of the updated 2024-2025 COVID-19 vaccines, we will resume COVID-19 ordering.
- For any Moderna COVID-19 vaccine orders that were recently submitted, those requests will be cancelled, and you are advised to submit a new COVID-19 vaccine order once ordering resumes.

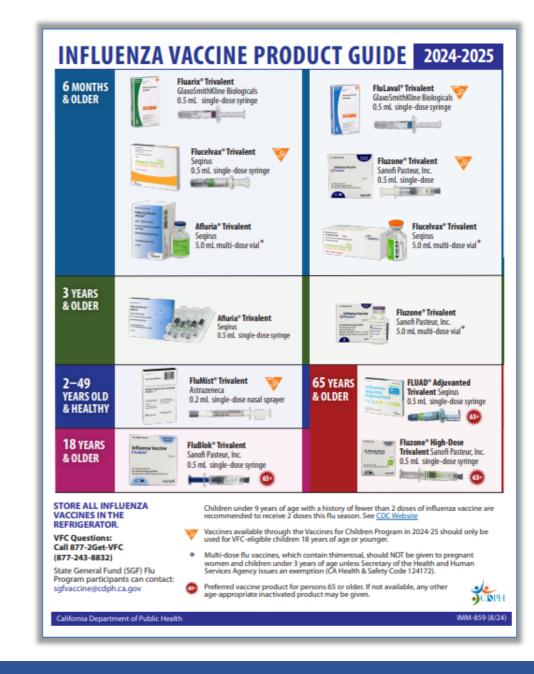


### Influenza Vaccine Product Guide 2024 – 2025

Influenza (Flu) Vaccine Product Guide includes:

- 6 months & Older
- 3 Years & Older
- 2 49 Years Old & Healthy
- 18 Years & Older

Influenza Vaccine Product Guide 2024 - 2025



### 2024-2025 VFC Flu Vaccine Products

Brand	Manufacturer	Description	NDC	Ages	CDC Pre-Book #s
Flucelvax	Seqirus	0.5mL single dose syringe, 10 pack	70461-0654-03	6 months – 18 years	140,000 doses
FluLaval	GSK	0.5mL single dose syringe, 10 pack	19515-0810-52	6 months – 18 years	850,000 doses
FluMist	AstraZeneca	0.2mL single dose sprayer, 10 pack	66019-0311-10	2 – 18 years	60,000 doses
Fluzone	Sanofi	0.5mL single dose syringe, 10 pack	49281-0424-50	6 months – 18 years	750,000 doses

- 1.8 million doses total pre-booked through CDC
- Doses pre-booked through CDC were based on doses pre-booked by providers back in January 2024

### VFC 2024 – 2025 Flu Vaccine Order Timelines

### Timelines:

- Target launch end of August / early September of 2024
- Week of 8/26: for (1) providers who are due for their routine VFC vaccine order, or (2) providers who are not due but can report their full VFC vaccine usage and inventory can request VFC flu vaccine.
  - Current system functionality requires providers to report full usage and inventory of all VFC vaccines even if they are not requesting doses.
- 9/6/24: New functionality in myCAvax will support supplemental vaccine orders and would not require a provider to report full usage and inventory of all VFC vaccines.
  - A supplemental order is any vaccine request outside of a provider's routine order schedule.

### **Flu Vaccine Allocations**

- VFC will continue to allocate doses as additional supply is received at McKesson.
  - Providers should expect to receive multiple allocations.
- Doses will be allocated up to the provider's approved pre-book amount.
  - If the provider did not pre-book in January 2024, VFC will allocate them doses based on available supply.
- Initially, as supply is coming in from McKesson, providers cannot order beyond what we allocate to them.
- After all our supply is received at McKesson, we will allow providers to request doses beyond what was allocated, but they would need to submit a justification.
  - VFC Program Analysts would review and add doses to providers' allocations as needed.

### **Flu Vaccine Allocations**

Collornia Vaccine Management System	iome My Programs	My Turn Enrollment	Vaccine Orders	Program Locations More 🗸	Q J	Provider Inventory
Program Location Clinica Arthur - Vaco	cines for Children				+ Follow Update Address	PI-590222
LHD/MCE Nevada County Public Health Depa	myCAvax Id rtment CA8485918B10001	Temporary Closure	IIS Identifier DE-TAHOEPEDS			DETAILS RELATED
Details Vaccine Requests	Storage and Handling	Vaccine Inventories	Site Management			Provider Inventory Name PI-590222
Provider Inventories (91)						Account Clinica Arthur Program Location
Deviden Investory News						i log all boalon
Provider Inventory Name	Product V	Available Quantity	✓ Total to be Alloc	ated by CDPH V Allocation Received to Date	✓ Doses Available to Order	Clinica Arthur - Vaccines for Children
Provider Inventory Name  PI-870578	Product		✓ Total to be Alloc	ated by CDPH V Allocation Received to Date	Doses Available to Order	Product
			✓ Total to be Alloc			Product PED Fluzone 2024-2025 (6mo-17yrs) SDS - 10/Box
PI-870578	MenQuadfi Single Dose Vials -10 P	0	V Total to be Alloc	0	0	Product
PI-870578 PI-865077	MenQuadfi Single Dose Vials -10 P RotaTeq Oral Doses - 10 Per Box	0 0 0 0		0	0	Product PED Fluzone 2024-2025 (6mo-17yrs) SDS - 10/Box Available Quantity
PI-870578 PI-865077 PI-596328	MenQuadfi Single Dose Vials -10 P RotaTeq Oral Doses - 10 Per Box KZ Allocation Test	0 0 0 0	0	0 0 0	0 0 0	Product PED Fluzone 2024-2025 (6mo-17yrs) SDS - 10/Box Available Quantity 45 V Allocation Details
PI-870578 PI-865077 PI-596328 PI-590479	MenQuadfi Single Dose Vials -10 P RotaTeq Oral Doses - 10 Per Box KZ Allocation Test FluLaval 2024-2025 Single Dose S	0 0 0 0 45	0 200	0 0 0 200	0 0 0 200	Product PED Fluzone 2024-2025 (6mo-17yrs) SDS - 10/Box Available Quantity 45
PI-870578         PI-865077         PI-596328         PI-590479         PI-590222	MenQuadfi Single Dose Vials -10 P RotaTeq Oral Doses - 10 Per Box KZ Allocation Test FluLaval 2024-2025 Single Dose S PED Fluzone 2024-2025 (6mo-17y	0 0 0 0 45	0 200 500	0 0 0 200 240	0 0 0 200 220 400	Product PED Fluzone 2024-2025 (6mo-17yrs) SDS - 10/Box Available Quantity 45  V Allocation Details Total to be Allocated by CDPH 500 Allocation Received to Date



# **Flu Orders and Shipments**

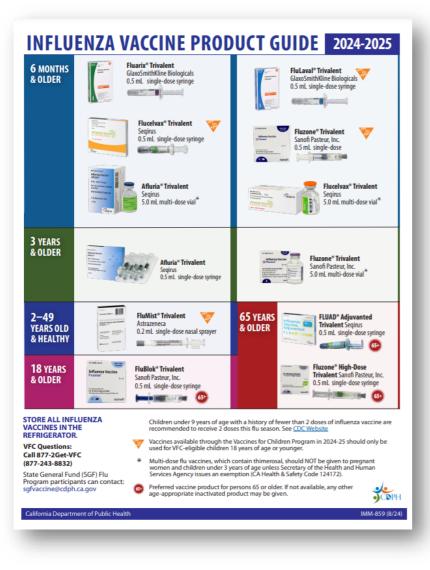
### Order Methodology:

- Order on the routine VFC vaccine order form. There is no separate flu vaccine order form.
- Can request doses up to their allocated amount.
- CSRs will be reviewing flu vaccine requests, just like all other vaccines.

### • Shipments:

- Initial flu vaccine orders will **NOT** be shipped automatically by VFC.
  - Providers will be expected to actively go in and submit their flu vaccine request up to their allocated amount.
- Flu orders are processed on a different schedule and typically arrive sooner than other routine vaccines

### **Upcoming VFC Flu Communications**



- Flu ID Guide will be included in initial McKesson VFC flu shipments
- 2024-2025 VFC Flu Order Letter
- Clinical Flu Letter
- Allocation notifications
- General and targeted flu order reminder communications



# Vaccine Supply Updates (1 of 2)

- New MenQuadfi Presentation and National Drug Code (NDC)
  - Sanofi's MenQuadfi (MenACWY) 5-pack of single dose vials (NDC: 49281-0590-05) is no longer available for ordering.
  - Only the 10-pack of MenQuadfi single dose vials (NDC: 49281-0590-10) is available for vaccine requests.
  - McKesson is currently fulfilling the MenQuadfi 5-pack requests that were previously on backorder
    - ➢ For the backorders that could not be fulfilled, we are creating new orders with the 10pack presentation. Requests in multiples of 5 will be rounded up to the nearest 10th.



# Vaccine Supply Updates (2 of 2)

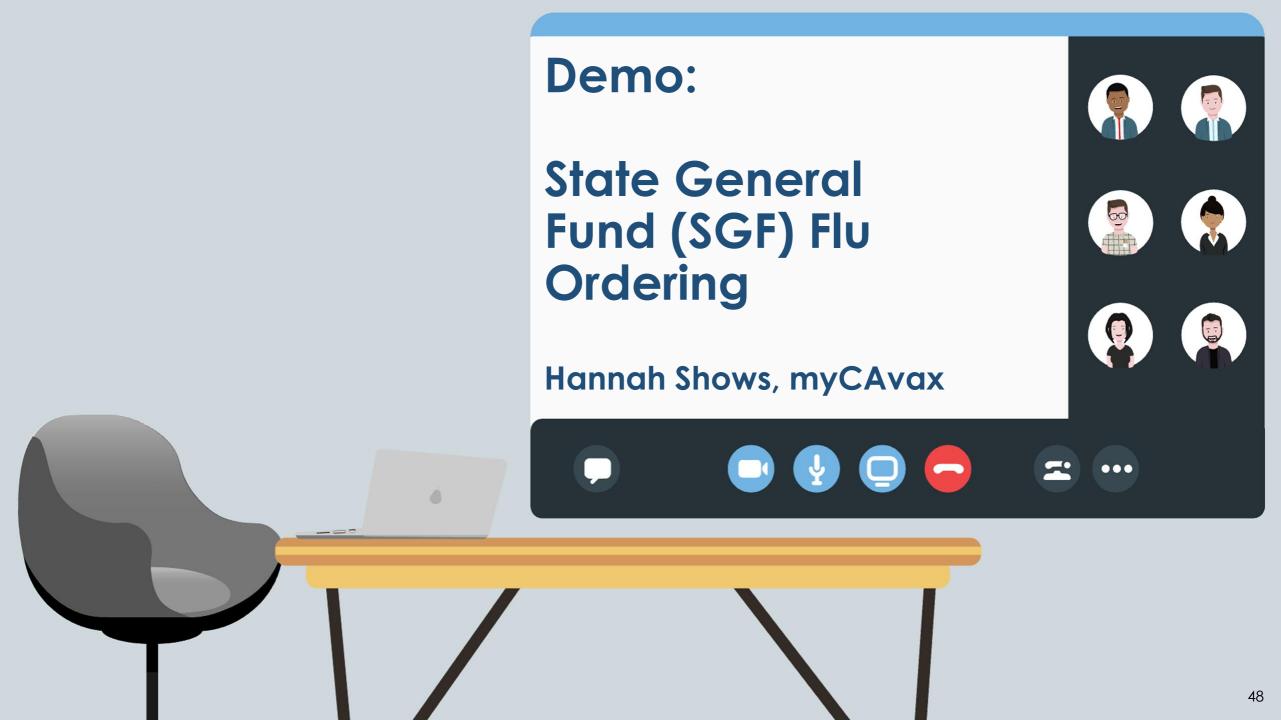
### Td Vaccine Supply

- As communicated to VFC Providers in <u>March 2024</u>, MassBiologics has discontinued production of TdVax.
  - > TdVax will remain available for ordering until supply is depleted.
- As a result, CDC has put allocations into place for all Td products (TdVax and Tenivac).
- We have currently reached our allocation limit of Tenivac, therefore only TdVax is available to order.
  - Providers who had ordered Tenivac recently will receive TdVax as a replacement instead.
- Td supply availability may change in the coming months.



# **RSV Ordering Coming Soon**

- VFC anticipates opening RSV orders in September.
  - Exact date TBD.
- RSV Products:
  - Abrysvo maternal RSV vaccine for pregnant VFC-eligible patients 18 years of age or younger.
  - Nirsevimab (Beyfortus<sup>™</sup>) 50mg and 100mg for infants
- Nirsevimab will be allocated to providers as supply is allocated to us by CDC.
  - We expect to do bi-weekly allocations and will announce more details when available.



### California Bridge Access Program Claudia Aguiluz, CDPH



# 317 Funded COVID-19 Vaccines

- CDC has indicated additional 317 funds will be made available to continue to support COVID-19 vaccine ordering for uninsured and underinsured adults during the upcoming 24-25 respiratory season.
- Prior to this, CDPH anticipated a limited number of doses would ONLY be available to LHDs, as part of routine ordering.
- Additional funds will now be able to support similar amounts of COVID-19 doses as ordered thus far as part of CA-BAP.



### Closing California BAP Program or Extending it Through 2025(?)

With the additional funds able to support adult COVID-19 vaccine ordering...

CDPH will work on extending COVID-19 vaccine ordering withing the same infrastructure in place for the CA-BAP.

- Anticipate COVID-19 vaccine ordering will continue for an additional year (or as funding permits), in the same system, cadence, and approval process, as currently in the CA-BAP.
- Additional details will be forthcoming, including if new provider participation agreements need to be signed, and potential slight name change.

CDC will officially close the BAP, including the Federal BAP-Pharmacy arm of BAP.



# 317 Funded COVID-19 Vaccine Ordering

- Updated COVID-19 monovalent vaccines for Moderna and Pfizer were authorized and approved by FDA on August 22, 2024.
- Ordering for the new COVID-19 products will start after as soon as CDC makes vaccine ordering and vaccine supply available.
- Vaccines purchased under the adult federal contracts are to be used only in adults 19 years of age and older, meeting program eligibility.



### **California Immunization Registry Cecilia Sandoval, CDPH**





### **CAIR2 Release Roadmap**

### **Past Release**

July 24, 2024 (2.8.16)

### Sprint 14

#### **User Interface**

- ✓ TB T-spot Result Panel A and Panel B Pick list correction. Should be 0-8 and >8 with no mm after each number
- ✓ Reminder Recall report "error" caused by vaccine groups selected
- ✓ Bug fix to the Arabic Q&A page title headers to fix text overlapping
- ✓ Renewed DVR environment certificates

#### Data Exchange

- ✓ NDC updates
- ✓ 317 doses not displaying Funding Source and Patient Eligibility on Doses Administered report
- ✓ Revert ACK changes for Admin by name
- ✓ New Non-US CVX Code 324 for fractional inactivated polio vaccines (fiPV)
- ✓ Retire NDC code for Menactra

#### Technical

✓ Add Splunk Monitoring Tags into WebLogic and Servers configuration. Tags added to capture Server name, port ID and request type. Current August 21, 2024 (2.8.16)

### Sprint 15

#### **User Interface**

- ✓ Schedule Outlier for optional booster given after series has closed to children <5. Vaccine groups include RSV, Japanese Encephalitis, Tick-borne encephalitis, and possibly PCV.
- ✓ Remove mm value from T-spot Result
- Add "Update" & "Add Pending" to message options when Immunization is given from inventory.
- ✓ Update CAIR2 User Agreement

#### Data Exchange

- ✓ Schedule Outlier for optional booster given after series has closed to children <5. Vaccine groups include RSV, Japanese Encephalitis, Tick-borne encephalitis, and possibly PCV.
- ✓ Remove mm value from T-spot Result
- Add "Update" & "Add Pending" to message options when Immunization is given from inventory.
- ✓ Update CAIR2 User Agreement

#### Technical

✓ Eligibility/Funding Cleanup

### Future

### **Upcoming Releases**

#### User Interface

- ✓ Add Vivotif manufacturer to dropdown on Manage NDC
- Add RabAvert manufacturer Bavarian Nordic to dropdown on Manage NDC screen

#### Data Exchange

- ✓ Dose amount of '1.0' is returned in RXA-6 for all RSP messages
- ✓ ACK fixes
- ✓ Source of Immunization for Historical doses
- ✓ Trivalent Flu Vaccines for 2024/2025 CVX Codes
- ✓ Quadrivalent Flu Vaccines for 2024/2025 CVC Codes
- ✓ Allow "Md" to the first name field
- ✓ Add PCV21

#### Technical

✓ Merge parsing research

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### **Digital Vaccine Record (DVR) Release Roadmap**

### Past Release

### August 6, 2024 (UR72)

### **Unified Release 72**

#### **DVR Front End**

- ✓ Upgraded to Node.js 20 to avoid frontend UI disruptions
- ✓ DVR Privacy Statement checkbox on request form for other supported languages
- ✓ Bug fix to the Arabic Q&A page title headers to fix text overlapping
- ✓ Renewed DVR environment certificates

#### **DVR Integration**

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DVR

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- ✓ DVR to a single schema within Databricks
- ✓ Cleanup of "First Seen" Timestamps in Historical Phone and Email tables

#### Staff Remediation Tool (SRT)

✓ Renewed Azure Data Factory tokens

#### Virtual Assistant Tool (VAT)

- ✓ Codebase migration to AWS CodeCommit and CodeBuild in the development environment
- $\checkmark\,$  Regular security upgrades, reporting, and monitoring

Current August 20, 2024 (UR73)

### **Unified Release 73**

#### **DVR Front End**

- ✓ My Turn dropdown on DVR navbar so end users can easily navigate to schedule appointments/locate vaccines
- Evaluating test methods for Google Wallet integration for android users to save CA Immunization Record to mobile device

#### **DVR Integration**

✓ Role Based Access Control for DVR in Databricks

#### Staff Remediation Tool (SRT)

✓ Optimize backend daily communications process

#### Virtual Assistant Tool (VAT)

✓ Replicate setup in US east 1 for AWS CodeCommit/CodeBuild

### **Future** (UR74+ until EOY)

### **Upcoming Unified Releases**

#### DVR Front End

- ✓ Evaluator version upgrade to support new Flu/MenABCWY vaccines
- ✓ Release Google Wallet integration for android users to save CA Immunization Record to mobile devices
- ✓ Enhance DOB field for usability
- ✓ FAQ page search feature to enable fuzzy matching across all pages
- ✓ Evaluator Series and Booster dose logic enhancements to the CA Immunization Record

#### **DVR Integration**

- ✓ Optimize backend Databricks API calls and enhance alerts for merged records
- ✓ Repoint views in DVR pipelines

#### Staff Remediation Tool (SRT)

- ✓ Enhance User Management page to add/inactive users
- ✓ Ticket History enhancement to display all changes made to a ticket
- ✓ Consolidate CVX codes to backend mapping table that will capture any new CVX code

#### Virtual Assistant Tool (VAT)

✓ Ensure formatting consistency throughout VAT flow

### Vaccine Management Josh Pocus, My Turn Claudia Aguiluz, myCAvax Hannah Shows, Demonstrations





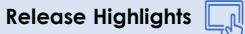
### What's Next in My Turn? – Release 52

New updates for Patients, Clinic Managers, and Vaccine Administrators will launch on Wednesday, September 4, 2024!

### Release Highlights

- New Smallpox vaccine information on the 'My Turn Public' portal
- New 'Yes / No' question on the 'Final Steps' page, allowing patients to indicate their interest in the Smallpox vaccine
- Updated 'Vaccine Locator' cards with an enhanced 'Hours of Operation' field and a 'Learn More' button
- New description on the Anthrax 'Yes / No' question on the 'Final Steps' page
- New respiratory vaccination banner on the My Turn landing page
- New respiratory vaccine-related question in the 'General FAQs' section
- Renamed 'Mpox (vaccinia)' to 'Mpox' vaccine
- Updated vaccine names on the 'Let's get started' page

# My Turn Clinic



- New 'Download Report' button which generates a CSV appointment report on the 'Appointments' page
- New Smallpox vaccine on the Digital Enrollment, Clinic Creation, VA, Walk-in, IIS, CQE, and Inline / CSV bulk upload flows
- Option to cancel, edit, and rebook Smallpox appointments
- Revised Flu brand names on the Clinic Creation, VA, Walk-in, IIS, and Inline / CSV bulk upload flows
- Renamed 'Mpox (vaccinia)' to 'Mpox' vaccine





### My Turn – Known Issues and Workarounds

### Y Known Issues

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### Prescribing Providers with an Inactive User Account are not Visible in list

 Prescribing providers who have a user account and are not active, are currently not shown in the drop-down list during administration. Contacts without user accounts are not affected.

### Clinic Links Broken if Required Clinic Tags are Removed

 We require the 'Pediatric (18 years and younger)' and / or 'Adult (19+)' clinic tag checkboxes be checked for every clinic. If unchecking both, it may cause an issue where newly generated clinic links fail on the last step of the scheduling flow. Workaround / Next Steps

### Estimated Fix: **Resolved**

 Workaround: Call the Helpdesk to have that user activated.

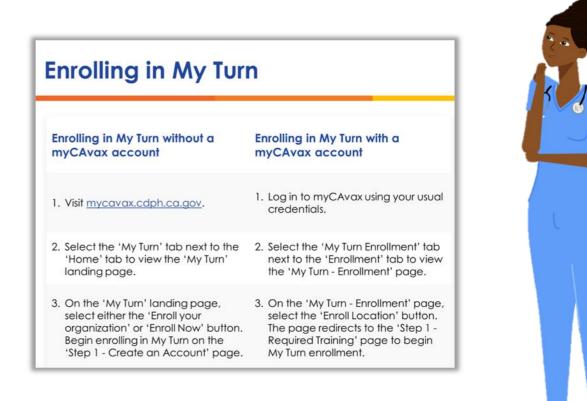
Estimated Fix: **9/4/2024** 



### Never used CQE before? Let's get you enrolled!

Providers with Clinic Managers (CM) and Vaccine Administrators (VA) role will automatically have access to the CAIR Quick Entry (CQE) tool. Through CQE, they can upload, view, and edit the vaccination records to be sent to CAIR.

- Providers enrolled in My Turn program location will automatically gain access to the CQE tool for their associated program location.
- Providers not enrolled in My Turn should complete the enrollment process by following the steps in steps to enroll (from the resources) to create a program location.
- Providers enrolled in My Turn program location but can not access the CQE tool should reach out to their respective Clinic Managers to obtain it.





### Note:

Jser Management

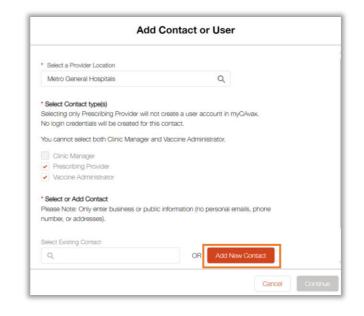
Steps to Enroll

Only Clinic Managers can grant access to new users / contacts to the CQE tool.

### How do I add a new user?

CM can add another CM, VA, and Prescribing Provider to a clinic by using the 'Add New Contact/User' button on the clinic page. CM can add new contacts by selecting the 'Add New Contacts' button on the Add Contact or User pop-up window.

Califords Nocciw Management Rystem Home My Programs	My Turn 🗸	Vac	ccine Orders	Program Locations	More 🗸	۹	₽
D Need Help? Please see the Set Up a Clinic and User Management job a	id.						
Clinic MG Care Clinic				Clone Clinic And Availability	Add New Contact/User	Char	ige Owner
Book Appointments					Activate Loc	ation	g 🔨
Details Vaccine Inventory Vaccine Supply Availability	SMS Requests	Tag	Reporting	Contacts Clinic Links			
Internal Clinic Name MG Care Clinic – Redwood City – San Francisco – Afluria Quadrivalent (for f	1u)	/	Assigned Volunteer D	irector			
Clinic Name MG Care Clinic		1	Clinic Type Super clinic				
Address 125 Shoreline Pkwy, San Rafael, CA 94901, California		/	Active				
Phone Number (866) 722-8443		/	Available Date 8/1/2024				/



### Notes:

- CMs cannot assign both Clinic Manager and Vaccine Administrator roles to the same user
- Selecting only the Prescribing Provider role for a contact will not create a user account or login credentials in myCAvax

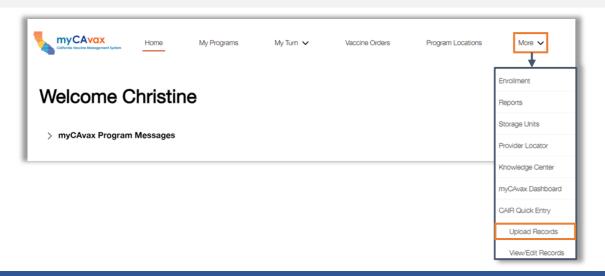


### How do I login and access CQE?

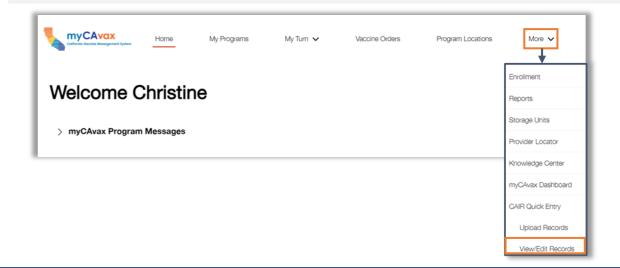
- 1. Navigate to mycavax.cdph.ca.gov and enter your login credentials.
- 2. Find the CAIR Quick Entry related tabs under the 'More' dropdown on the 'Navigation' bar.

California Viacche Management System	Home	My Programs	My Turn 🗸	Vaccine Orders	Program Locations	More 🗸	Q	ŧ	0
Welcome C	hristir	e							
> myCAvax Program	Messages								

3. Select the 'Upload Records' option to upload and submit vaccination records to CAIR.

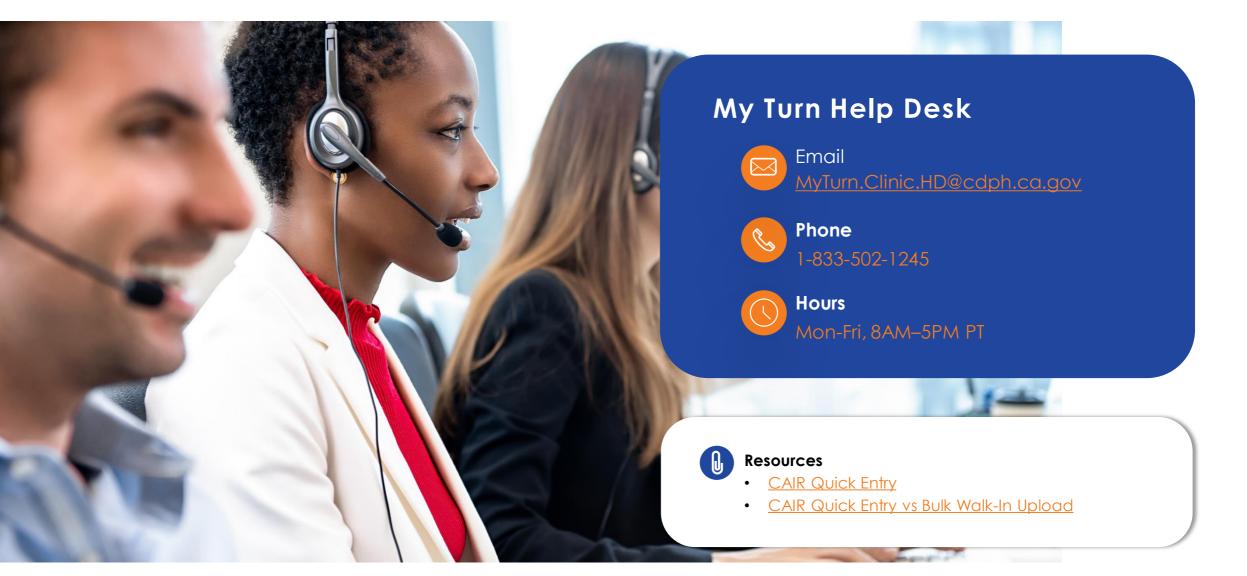


4. Select the 'View/Edit Records' option to view or edit existing CQE records.





### I still have questions. How can I get support?





# **Prescribing Provider – Best Practices**

Be sure to add a Prescribing Provider contact to comply with the **CDC mandate requiring** all vaccine records to have a prescribing provider.

• How can I **create a new** Prescribing Provider contact?

If enrolling in My Turn for the first time, you will be prompted to add a Prescribing Provider during enrollment.

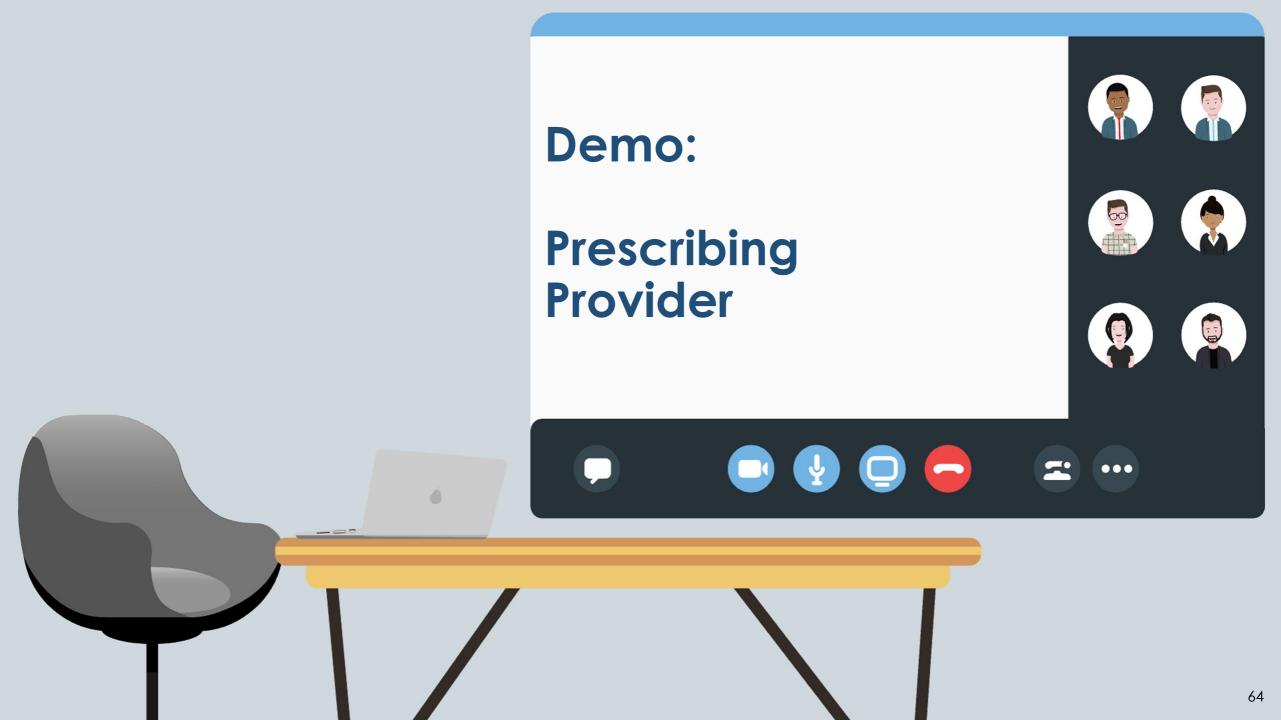
➢ If it's an existing My Turn user, navigate to the 'Manage Users' tab and add.

• Who can be **assigned as** a Prescribing Provider?

> Your Clinic Manager / Provider of Record can be assigned during enrollment.

An existing contact can be assigned for a specific location on the 'Clinics' and 'Manage Users' tab.





### Important Reminders about login into myCAvax

1,425 VFC providers have not logged in to myCAvax as of 8/22/24.

- **By August 30, 2024**, CDPH will be reaching out to the sites that have not logged into myCAvax.
- After August 30, 2024, VFC providers that have not logged into myCAvax will lose access.
  - To reactivate those accounts, VFC providers will need to contact the Provider Call Center (PCC) at (833) 502-1245 or via email to myCAvax.HD@cdph.ca.gov.

As a VFC provider, it is important to be ready to order and properly manage VFC vaccines in myCAvax to better serve the VFC community.



### myCAvax Release Roadmap

### Past Release July 18, 2024 (R48)

### Release 48

### VFC

✓ Flu allocations enhancements

### VFA / 317 / VFC

- Address validation
- Storage and handling triaging
- Excursions data migration
- Next order due date and order frequency
- Expiration emails for orders
- Inventory link on provider ordering
- Ability to view storage units from Program Location

#### All Programs

Provider dashboards

Current August 15, 2024 (R49)

### **Release 49**

### BAP

- Update programs to the 'Inactive' status
- Remove BAP references from the home pages

### **All Programs**

- Enable storage unit management page for providers
- Enable look up program by PIN on orders
- Add VFC regions to Accounts and Program Locations
- New Home Page Knowledge Articles
- Allocations wrap up 24/25 season
- Provider staff management (Self-Service)
- SGF Enrollment updates

### Future September 2024 (R50)

### Release 50

#### BAP

Continue BAP Decommissioning

#### **All Programs**

- Transfers Batch accept / reject and layout updates
- Self Service Enable Organization
   Vaccine Coordinator
- Returns and Waste Update to have batch potential and new VTrckS grouping (Prevent excess Return Labels)
- ✓ Supplemental Orders
- Prevent duplicate or invalid lot numbers on orders
- Order Processing enhancements
- PIN will be managed at Location level and visible on program location



myCAvax Roadmap

### What's New in myCAvax? – Release 49

New updates for providers launched on Thursday, August 15, 2024!

### Release Highlights

#### Providers will be able to:

#### New Home Page Knowledge Articles

 Access latest job aids in the new 'Knowledge Center' section on the home page for guidance

#### Provider Staff Management (Self-Service)

 Add and update staff contacts in a location from the 'Manage Staff' page

#### **Excursion Page Update**

 Upload temperature logs and data logger reports in CSV and XLSX formats, along with PDF, PNG, and JPG files

#### **Reporting No Vaccines for Excursions**

 Report Excursions where no vaccines were stored in the storage unit

#### **SGF Enrollment Updates:**

- View new fields on the 'Step 4 Storage Capacity' page on the enrollment flow
- View the new 'Provider Type' dropdown on the 'Step 1 -Provider Location Information' page when enrolling a new location

#### Providers will not be able to:

#### **BAP** Sunset

Perform any BAP related functions after late fall



### myCAvax – Known Issues and Workarounds

### Known Issues

### Possible "Endless Spinner" Error when changing roles via Self-Service?

You may experience a never-ending spinner trying to use the Self-Service functionality to change some of your staff roles such as Backup and Additional Vaccine Coordinators. If this occurs to you, please refresh the screen and contact the PCC who can help make this update on your behalf. 💇 Workaround / Next Steps

- Estimated Fix: September 2024
  - Workaround: Contact the Provider Call Center (PCC) for support at (833) 502-1245 or via email to myCAvax.HD@cdph.ca.gov.



# NEW: Managing Vaccine Storage Equipment

Providers can now easily review information regarding their vaccine storage units and make necessary updates; this includes updating digital data logger (DDL) certificates of calibration!

Currently, there are 1,391 providers with Expired DDLs. This information must be updated as soon as possible.

Callerie Vector Recognical System	n Enroliment Vaccine Ordere Program	n Location Vaccine Inventory 🗸 Ehrolin	More 🗸	Q 🜲 🙆				
Need help? Review the job aid(s) for enter	ing a new storage unit.				Storage Unit SC-40223			
Storage Units				New Storage Unit	Details Uploaded Documents Rela	ated		
					Storage Unit Name SC-40223	Thermomete Digital data	er Type (Select one)	
Search Storage Units					Storage Type Frozen Storage Capacity		ar Thermometer Type 🔞	
counts	Vaccines Stored	Storage Type	Unit Prioriry		Туре	Thermomete	ar Model	
T	All	All	▼ All	<b>•</b>	Upright Freezer	CX402		
					Unit Priority		er Serial Number	
libration Expiration Date					Primary	20181452		
All 💌				Search Reset	Frozen Storage Unit cu. ft.		Expiration Date	
					4	7/12/2024		
					Freezer Calibration Status	ACCOUNT		-
🛃 Storage Units					8		CA IMMUNIZATION BRANCH-RIC	
					Storage Unit Brand	Location Ap		
							CA IMMUNIZATION BRANCH-RIC - Vaccines 1	for Childr
Account Y Storage Unit Name	e 🗸 Storage Type 🗸 Vaccines Stored	✓ Unit Priority ✓ Calibration Expirat	✓ Storage Unit Brand ✓	Storage Unit Model 🗸	Storage Unit Model	Unit Grade	(k./Rhaymany) (Inhayatay) (Ayada)	
		I				Purpose-ou	ilt (Pharmacy/Laboratory Grade)	
1 STATE OF CA IMMUNI. SC-40223	Frozen Storage Capacity VFC	Primary 07-12-2024			Vaccines Stored VFC	d <sup>a</sup>		
2 STATE OF CA IMMUNI SC-40224	Refrigerated Storage C VFC	Primary 06-26-2024			***	/		
Previous		1 of 1 page(s)		Next >	<ul> <li>Historical Information</li> </ul>			

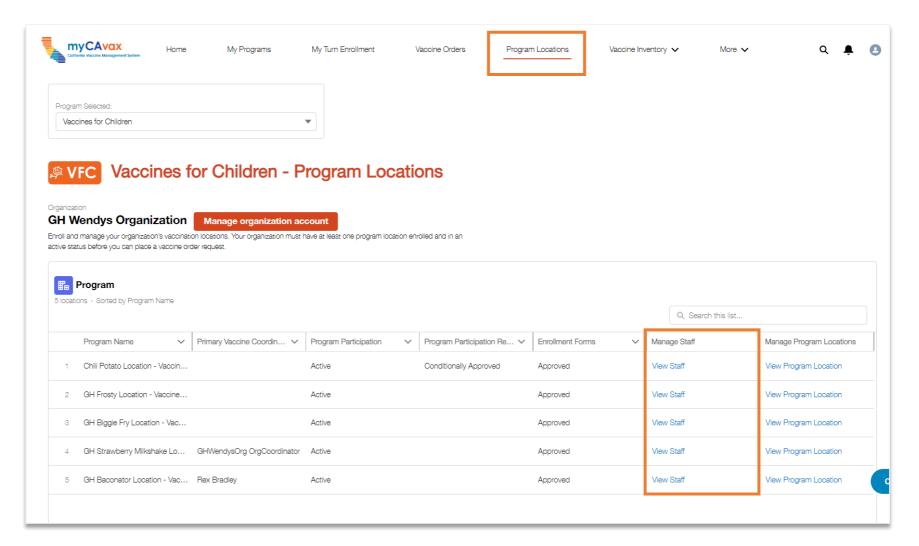




# NEW: Managing Contacts in myCAvax

Providers (Primary, Backup, and Additional Vaccine Coordinators) can now manage staff in myCAvax!

To begin, select the 'Program Location' tab and select 'View Staff' next to one of your manageable Program Locations (i.e., active locations with up-todate enrollment).



# NEW: Managing Contacts in myCAvax

Record Designee

On the 'Manage Staff' page, providers can:

- Change contacts in existing roles
- Add / remove an Additional Vaccine Coordinator, medical staff or communication staff

**NOTE:** Providers must contact the Provider Call Center (PCC) to change specific contact information (e.g., emails) for existing contacts.

-										
Ø VFC	Manage	Staff								
Program Location	n Derry Milkshake Location	n - Vaccines for Child	dren							
Primary Vaccine	Coordinator, and Back	up Vaccine Coordin	ator roles cannot be	removed.	a role assignment, click on 'Manage R	ole : To remove a com	act, click off the tras	Theore Provider of R	ecola, Flovidel of Re	ecord Designed
Current Staff	Pending/Closed Upd	ates	· · ·		or addresses).					
Current Staff	Pending/Closed Upda	ates	· · ·		or addresses). Email	Phone Number	NPI ID	License No.	EZIZ Username	Actions
Current Staff	Pending/Closed Upd Key Practice S taff members wh	ates Staff o are responsit	ble for managin	g the program.		Number	NPI ID	License No.		Actions
Current Staff Corrent Staff Role Organization Vaccine	Pending/Closed Upd Key Practice S taff members wh Name GHWendysOrg	ates itaff o are responsit	ble for managin Specialty	g the program. Clinic Title	Email calvaxtesting+wendysorgco@gmail.c	Number           0         (999) 000-8887	<b>NPI ID</b> 12	License No.	Username	Actions Manage Role

Manage

Role

## NEW: Managing Contacts in myCAvax

When assigning staff new roles, providers can add a new contact or select from existing contacts at their organization.

#### Updating Provider of Record or Designee Roles

 Once a contact change is submitted in myCAvax, CDPH will review the request.

#### Updating Vaccine Coordinator, Medical Staff or Communication Staff Roles

- Once submitted, the change is automatically approved.
- The new contact will gain appropriate myCAvax access automatically, if applicable.

Mana	ige Role									
Provider of Record Designee										
f you need to update the contact for this role, click the "X" in the lookup field. Then, add a new contact or search for an existing one.										
f you're attempting to modify locked-down contact details (e.g. email, phone), please contact CDPH at mycavax.HD@cdph.ca.gov or call (833) 502-1245. For open fields that are currently blank on an existing contact, please fill in the required information.										
The Organization Vaccine Coordinator, Provider of Record, and Designee roles rec approval.	uire review and approval by CDPH. Changes to these roles will be finalized after									
Please Note: You should enter business contact information (no personal emails, p	phone numbers, or addresses).									
Key Staff										
Search a contact Q	OR Add new contact									
View all contacts	_									
Add New Key Staff										
Role	First Name									
Provider of Record Designee	fake									
Last Name	Email									
fakey	fakeemail@gmail.com									
Phone Number	Title									
	Other 🔹									
Specialt Coordinator m										
Other Change Request Sub	mitted v									
Change request has been submitte	ad successfully.									
Organization Vaccine Coordinator, Provider of Record, and Designee roles require review and	approval by CDPH. Changes to these roles will be finalized after approval.									
	Close									

## NEW: Managing Contacts in myCAvax

- Providers need to contact the Provider Call Center (PCC)
   to change contact information (e.g., emails) for existing contacts.
- Provider of Record (POR) and POR Designees changes need CDPH approval and DocuSign signature.

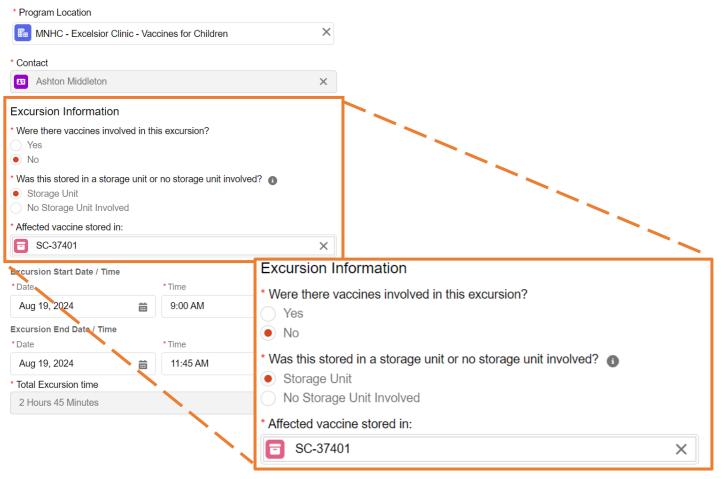
Primary, Backup and Additional Vaccine Coordinator changes do not need CDPH approval.

• If assistance is needed, contact the PCC at (833) 502-1245 or via email to <u>myCAvax.HD@cdph.ca.gov.</u>



#### NEW: Reporting an Excursion with No Vaccines Stored in Unit

#### **Location and Contact Information**



If an excursion happens at a provider location where the impacted storage unit has no vaccine stored within, the provider can now reflect that when reporting excursions in myCAvax.

To do so, when reporting an excursion, they will select the appropriate fields under 'Excursion Information'.

Providers will be able to select the storage unit affected and fill in all remaining information.



### **NEW: Home Page Knowledge Articles**

Providers can now access latest job aids in the new **'Knowledge Center'** section on the myCAvax homepage for guidance.

Service States For Children - Home									
✓ myCAvax Program Messages									
₿⁄									
Order Vaccine Submit a new vaccine order request.	Returns and Waste Report loss due to Return	s and Waste.	Excursions Report Loss due to	o temperature excursion.					
Create an order	Report Returns and Waste		Report Excursions						
Open Orders These orders have not been completed. The list below provides the	Open Orders These orders have not been completed. The list below provides the status of your current orders. For approximate shipping date please refer to the shipping calendar.								
Program Location V Order Number	✓ Product ✓	Doses Requested	✓ Status	Fulfilment Method					
< Previous		1 of 1 page(s)		Next >					
Knowledge Center		myCAvax Commun	ication						
We regularly update our training materials. Check back here for the sheets.	latest articles and quick	Review chatter communication	below to stay updated.						
Placing Vaccine Order Requests		Sort by: Most Recent Activity	Q. Search this	feed					
Recording a Vaccine Transfer		moutheount recently *	of operior and						
Recording Shipment Incidents									
Recording Returns and Waste		~		, <b>V</b>					
Recording Temperature Excursions									
Managing Storage Units View more articles in the Knowledge Center		-							
		N	1 /N -						



## **VFC Flu Ordering and Allocations**

_	ogram Location										
4	MNHC - Resource Center - Vaccine	s for Children	×								
Sele	ect Location, Provide Invento	ory and Doses A	dministered	for Vaccines listed							
• •	Ensure the current VFC inventory in year Your VFC Doses Administered inventor View the provider inventory link below order request.	ory must match the im	munization regi	stry (CAIR/Healthy Future	es).	r inventory does not match,	please en	sure that you have	e reported all transfer	s, waste events	, and returns prior to this
1	Next Order Due Date (approximate) 👔			Provider Inventory				Practice Volume	& Order Frequency	)	
I	nvalid Date			View Provider Inventory							
			A	ccount for every dose o	of VFC-supplied	vaccine ordered and recei	ved by th	e provider locatio	on.		
Q	Vaccine Products	VFC On-hand I	nventory			VFC Doses administered	Provid	er inventory	Order size		
	Vaccine product	*Quantity	Lot number		e / Beyond use e 🚯	*Qty since last order 👔		nated Provider ventory 🚯	Recommended Order size 🚯	*Doses ree	quested
	Infanrix Single Dose Syringes - 10 Per Box				<b></b>					0	💼 Clear Row
	FluLaval 2024-2025 Single Dose Syringes - 10 Per Box				<b></b>					0	â Clear Row
	PED Fluzone 2024-2025 (6mo-17yrs) SDS - 10/Box				<b>#</b> +					0	Clear Row
	Flucelvax 2024-2025 Single Dose Syringes - 10 Per Box				<b>#</b> +					0	n Clear Row
1	PED FluMist 2024-2025 (<18yrs)				<b> </b>					0	n Clear Row

There is **no separate** flu vaccine order form.

When ordering in myCAvax, select your VFC program location. Flu vaccines products will populate bottom of the regular VFC vaccine order form alongside other routine vaccines.

Currently, myCAvax requires full usage and inventory of all VFC vaccines even if only requesting flu doses. **New functionality in myCAvax (9/6/2024) will support supplemental vaccine orders** without full usage and inventory of all VFC vaccines.



## **VFC Flu Ordering and Allocations**

- VFC will continue to allocate doses as additional supply is received at McKesson.
  - $\succ$  Providers should expect to receive multiple allocations.
- Doses will be allocated up to the provider's approved pre-book amount.

➢ If the provider did not pre-book in January 2024, VFC will allocate them doses based on available supply.

- Initially, as supply is coming in from McKesson, providers cannot order beyond what we allocate to them.
- After all our supply is received at McKesson, we will allow providers to request doses beyond what was allocated, but they would need to submit a justification.
  - VFC Program Analysts would review and add doses to providers' allocations as needed.



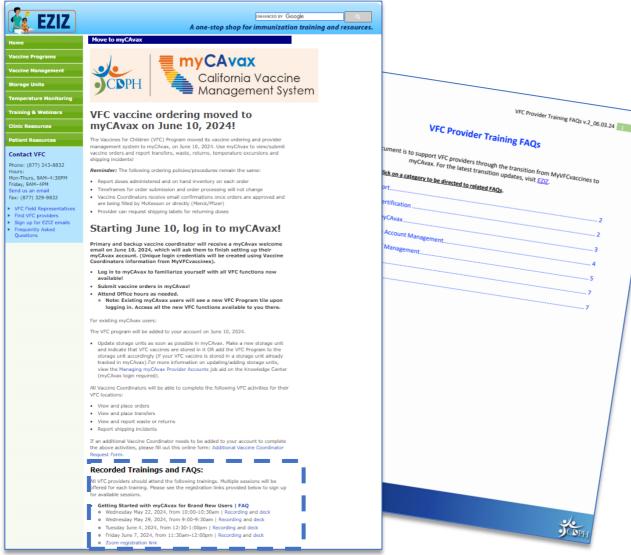
### **VFC Flu Ordering and Allocations**

Calture Vocche Kongenerd Sylem	My Programs	My Turn Enrollment	Vaccine Orders	Program Locations	More 🗸		Q	<b>₽</b>	Provider Inventory PI-590222
S Program Location Clinica Arthur - Vaccines	s for Children					+ Follow	Update Address	Edit	
HD/MCE Jevada County Public Health Departmen	myCAvax Id CA8485918B10001	Temporary Closure	IIS Identifier DE-TAHOEPEDS						DETAILS RELATED
etails Vaccine Requests	Storage and Handling	Vaccine Inventories	Site Management						Provider Inventory Name PI-590222
Provider Inventories (91)									Account <u>Clinica Arthur</u> Program Location
Provider Inventory Name V Pro	oduct 🗸	Available Quantity	✓ Total to be Alloo	cated by CDPH 🗸 All	ocation Received to Date	✓ Doses	Available to Order	$\sim$	Clinica Arthur - Vaccines for Children
PI-870578 Me	enQuadfi Single Dose Vials -10 P	0		0		0			Product
								- 11	PED Fluzone 2024-2025 (6mo-17yrs) SDS - 10/Box Available Quantity
PI-865077 Ro	otaTeq Oral Doses - 10 Per Box	0		0		0			45
PI-596328 KZ	Allocation Test	0	0	0		0			
PI-590479 Flu	uLaval 2024-2025 Single Dose S	0	200	20	0	200			$\vee$ Allocation Details
PI-590222 PE	ED Fluzone 2024-2025 (6mo-17y	45	500	24	0	220			Total to be Allocated by CDPH
PI-589965 Flu	ucelvax 2024-2025 Single Dose	0	400	40	0	400			500
							Chat	with us	Allocation Received to Date 240
							Chat	with us	Doses Available to Order 220

Created by Erica Solis, 7/8/2024



### Viewing Support Resources



JCDF

View VFC training recordings, decks and FAQs on EZIZ's Get Ready to Move page.

For Program and Policy needs, you can contact the VFC Customer Service Center at (877) 243-8832 or via email to MyVFCVaccines@cdph.ca.gov. For myCAvax Technical Support, contact the Provider Call Center by calling the VFC Customer Service

Center and selecting option 9 on the phone tree, or via email to myCAvax.HD@cdph.ca.gov.



#### Resources

#### Leslie Amani, CDPH





### **Resources on EZIZ**



#### Link to EZIZ Homepage

EZIZ			A one-stop sho	ENHANCED BY GO	ogle <b>and resources.</b>
Home	California's Vacci	ine Programs			Hot Topics
Vaccine Programs	VFC	VEA	BAP	LHD 317	
Vaccine Management		VIA.			CDPH Immunization
Storage Units	California Vaccines for Children Program	California Vaccines for Adults Program	California Bridge Access Program	Local Health Department 317 Program	Updates for Providers
Temperature Monitoring					<ul> <li>S&amp;H Job Aids for VFC, VFA, LHD 317 and SGF programs</li> </ul>
Training & Webinars	Ordering & Vacci	ne Management	Storage Require	ments	<ul> <li>Reporting Excursions &amp; Manufacturer Contacts</li> <li>COVID-19 Vaccine Resources</li> </ul>
Clinic Resources		VFA, BAP, and 317)	Vaccine Storage		<ul> <li>VFC and Birthing Hospitals</li> </ul>
Patient Resources	<ul> <li>MyVFCvaccines</li> </ul>	(read-only)	<ul> <li>Digital Data Log</li> </ul>	ggers	Popular Resources
Contact VFC Phone: (877) 243-8832 Hours: Mon-Thurs: 9AM-4:30PM	Alerts!	vaccine ordering and	i management is nov	v live at mvCAvav!	Protect Your Patients Against RSV! • RSV Immunization FAQs • Resources for Providers and
Finday, 9AM-4PM Friday, 9AM-4PM Send us an email Fax: (877) 329-9832 VFC Field Representatives Find VFC providers Sign up for EZIZ emails Frequently Asked Questions	myCAvax · Lea	Patients Vaccine Resources Vaccine Fact Sheets Flu Measles Mpox Pertussis Schedules & Recommendations For Pharmacies			
	VFC Memos From CDPH	Vaccine O	rder Status		CDPH Applications
	VFC Program Letter • myCAvax is Now t • Clinical Letter for • VFC is Moving to a	he VFC Vaccine Mana Penbraya (MenABCW a New Vaccine Manag nd Adolescent Immu for Pregnant People A se January 19	Y vaccine) May 16 ement System – myd nization Schedule Fel	CAvax May 13 bruary 16	<ul> <li>myCAvax (ordering and management)</li> <li>MyVFCvaccines (read-only)</li> <li>My Turn (COVID/Flu Vaccine Administration System)</li> <li>CAIR (California Immunization Registry)</li> <li>My DVR (Digital Vaccine Records)</li> <li>CAIR-ME (Medical Exemptions from Immunizations for School and Child Care)</li> </ul>
	<ul> <li>Immunization Cha</li> <li>Vaccines for Child</li> </ul>	ine Accountability, m our Practice Achieve F CAvax, Tips for Repor I-19 Vaccine and Call Impion Award 2024 J	yCAvax Login, Excur ligher Immunization ting Excursions and ( Center Closures June une 12 Now Live in myCAva	Rates June 26 Ordering Vaccine, e 21 ex! June 10	



# Vaccine Support

#### Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: <u>myCAvax.hd@cdph.ca.gov</u>
- For My Turn Clinic Help Desk inquiries: <u>MyTurn.Clinic.HD@cdph.ca.gov</u>
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

#### myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the Knowledge Center, or contact us.

myCAva)

How can we help?

Hi, I'm your Help Desk Virtual Assistan Do you need help with My Turn or

16 Aura - 12:43 PM

### COVID-19 Therapeutics Resources



Type of Support		Description	Updated 7.8.24			
	Clinical Guidance For general Therapeutics questions, please email: <u>cdphtherapeutics@cdph.ca.gov</u>					
			ebpage (provides general information for healthcare providers, allocations, rug facts sheets, and additional resources)			
$(\mathbf{F})$	<b>General Information</b>	Finding COVID-19 Treatments (	questions and answers for the public on finding COVID-19 treatments)			
<b>_</b>		COVID-19 Therapeutics Best Pi	actices Checklist (testing, prescribing, dispensing, and more for providers)			
		Frequently Asked Questions doe	cument for clinics, providers, and pharmacists			
		Finding Providers and Test-to-Tre	eat Sites			
	Locating Resources	<u>COVID-19 Therapeutics Loc</u>	ator (find COVID-19 medications near you)			
		Information Page for Test-to-	Treat Program (hhs.gov)			
	Archive LHD	For access to previously recorde	d LHD webinars and slides contact: <u>rphoadmin@cdph.ca.gov</u>			
<b>₽</b>	<u>Therapeutics</u>	For Information on how to registe	ers for HPOP reporting information, use link below.			
<b>・</b> 」ノ	SharePoint	<ul> <li>CDPH Therapeutics HPoP</li> </ul>	Account Verification & Reporting information			

Questions

For general CDPH Therapeutics questions, please email <u>cdphtherapeutics@cdph.ca.gov</u> For ordering, program inquiries, signing up new HPOP Accounts: please e-mail <u>cdphtherapeutics@cdph.ca.gov</u>



#### **CDPH Provider Webinars and Trainings**

#### Week of August 26, 2024

	Monday 8/26	Tuesday 8/27	Wednesday 8/28	Thursday 8/29	Friday 8/30
Live Webinars and Training	Public Health Communications Collaborative Webinar: New Approaches to Vaccine Communications 11:30 am – 12:30 pm	California HPV Vaccination Roundtable: Virtual Health Plan Forum on Advancing Adolescent Immunization 10:00 am- 12:00 pm California Immunization Coalition (CIC) Emerging Conversations Webinar: COVID-19 Updates 12:00 pm- 1:00 pm			
View On Demand	<ul> <li><u>CDPH Immunization Branch</u></li> <li><u>AIM Vaccine Confidence To</u></li> </ul>	Archived Provider Webinars and olkit Webinar Series	Latest Features	My Turn Onboarding (v. 1/4/22) in My Turn (Requires myCAvax Log se Notes for LHD and CDPH Users (Re	
Help	My Turn: Help Desk Email: myturn	urnonboarding@cdph.ca.gov	vidercallcenter@cdph.ca.gov <b>«:</b> Email: <u>stdcb@cdph.ca.gov</u>	Immunization California's General Immunization Re RSV Immunization Resources COVID-19 Vaccination Resources Mpox Vaccination Resources	
	California Department of Public Health		Calendar Subject to Change		

All events are shown in Pacific Time

85

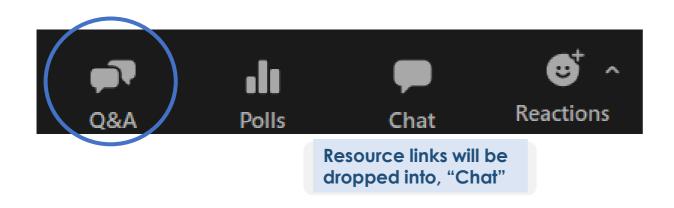
#### **CDPH Provider Webinars and Trainings**

#### Week of September 2, 2024

	Monday 9/2	Tuesday 9/3	Wednesday 9/4	Thursday 9/5	Friday 9/6			
Live Webinars and Training	Holiday				<u>CDPH Immunization</u> <u>Updates for Providers</u> 9:00 am – 10:30 am			
View On Demand	<ul> <li>CDPH Immunization Branch Archived Provider Webinars and Slides</li> <li>AIM Vaccine Confidence Toolkit Webinar Series</li> <li>Introduction to My Turn Onboarding (v. 1/4/22)</li> <li>Latest Features in My Turn (Requires myCAvax Login)</li> <li>myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login)</li> </ul>							
Help	My Turn: Help Desk Email: <u>myturn.</u> Onboarding Email: <u>mytu</u> myCAvax: Help Desk Email: <u>myca</u>	rnonboarding@cdph.ca.gov	Immunization I alifornia's General Immunization Re SV Immunization Resources OVID-19 Vaccination Resources upox Vaccination Resources					
)CDPH	California Department of Public Health Immunization Branch	All	Calendar Subject to Change l events are shown in Pacific Time		86			

#### Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.







### **Upcoming Webinar Opportunities**

<u>CDPH IZB Bi-weekly Updates for Providers</u> Next session: Friday, September 6, 2024 9:00 am – 10:30 am, PT



