California Department of Public Health Immunization Updates for Providers

Friday, July 26, 2024 9:00 am – 10:30 am





Housekeeping

Reminder to Attendees:

Today's session is being recorded. For slides, webinar recordings, and other postings, see the <u>CDPH Weekly Immunization Updates for Providers</u>



To be added to the CDPH email messaging listserv for providers, please email your request to blanca.corona@cdph.ca.gov

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov

Reminder to Panelists:



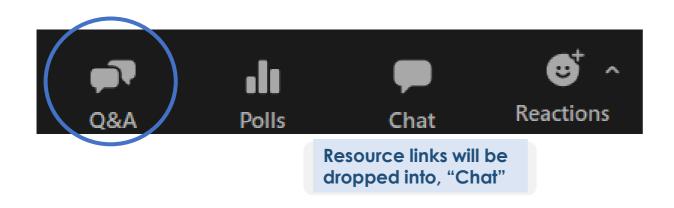
Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.



Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



	?
	Ň.
ſ	



Friday, July 26, 2024

No.	Item	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 - 9:05
2	CDPH COVID-19 Testing	Stefanie Medlin (CDPH)	9:05 - 9:10
3	Long COVID and COVID-19 Therapeutics	Melissa Solis, MD (CDPH)	9:10 - 9:20
4	Vaccines for Children (VFC) Ordering	Christina Sapad (CDPH)	9:20 - 9:30
5	CDPH Field Services Quarterly Updates	Colleen Mallen and Francisco Borboa (CDPH)	9:30 - 9:40
6	Anaphylaxis Guidance	Kelley Leung, RN (CDPH)	9:40 - 9:45
7	Мрох	Louise McNitt, MD (CDPH)	9:45 - 9:50
8	Vaccines for Adults (VFA)	Lindsay Reynoso (CDPH)	9:50 - 9:55
9	Vaccine Management Updates	Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)	9:55 – 10:10
10	Resources and Q&A	Leslie Amani (CDPH)	10:10 - 10:30

Thank you for attending today's session!

Announcements

Leslie Amani, CDPH





Crucial Conversations Webinar

Title: Talking to Parents about School-Required Immunizations

Description: Dr. Eric Ball will discuss school-required vaccinations and provide examples of steps that his practice has taken to increase vaccine uptake rates, including some best practices for talking with parents about immunizations.

When: Tuesday, July 30, 2024

Time: 12:00 pm - 1:00 pm, PT

Registration link: <u>Crucial Conversations Webinar</u> <u>Registration</u>





Protect Yourself from Respiratory Viruses

Older adults, especially those with weakened immune systems, are at greater risk for getting very sick from respiratory viruses. Take these steps to lower your risk.

Stay Up to Date on Vaccines

As we get older, we need updated vaccines to keep our immune systems healthy and strong. Vaccines are our best protection against severe illness, hospitalization, and death from **flu**, **COVID-19**, **and RSV**.

Talk to your health care provider to make sure you're **up to date on all your vaccines!**

Get COVID-19 and Flu Treatments

If you have symptoms, contact your health care provider to get tested (or take an at-home COVID-19 test). If you test positive, ask your health care provider about prescription treatments to prevent symptoms from getting serious. Act fast, most of these medications must be taken within the first 5 days of symptoms.

Consider Extra Precautions to Prevent Spread

- Wear a mask in crowded indoor spaces
- Increase ventilation by opening windows and doors
- Stay away from others if you're sick
- Wash your hands often
- Cover your cough or sneeze

Need more info? <u>ao.cdph.ca.gov/respiratory-viruses</u> May 2024 • © 2024, California Department of Public Health



California

Department

Protect Yourself Flyer!

- Stay Up-to-Date on Vaccines
- Get COVID-19 and Flu

Treatments

- Consider Extra Precautions to
 - Prevent Spread

Respiratory Virus Prevention Flyer



California HPV Vaccine Week is Coming Soon!

Annual observance held first week in August to increase awareness of HPV vaccine and promote vaccination of 9-to-13year-olds. **Spread the word about cancer prevention!**

August 4 – 10, 2024

<u>CA HPV Vaccine Week info</u> <u>Campaign toolkit</u>

California HPV Vaccine Week is around the corner!

AUGUST 4TH - AUGUST 10TH



WWW.CANCER.ORG/HPV

CALIFORNIA HPV VACCINATION ROUNDTABLE Working to prevent HPV cancers



EZIZ Email Updates

Immunization Branch

May 2, 2024

Latest Updates and Resources

Are you signed up to receive CDPH Immunization Branch EZIZ Email updates for providers?

To be added, please email Blanca.corona@cdph.ca.gov

In this message:

JCDPH

- 1. Hepatitis Awareness & Asian American and Pacific Islander Heritage Month
- 2. May July Holiday Cadence Calendars for BAP and SGF
- 3. CDPH Immunization Updates for Providers Webinar Reminder
- 4. VFC Transition to myCAvax

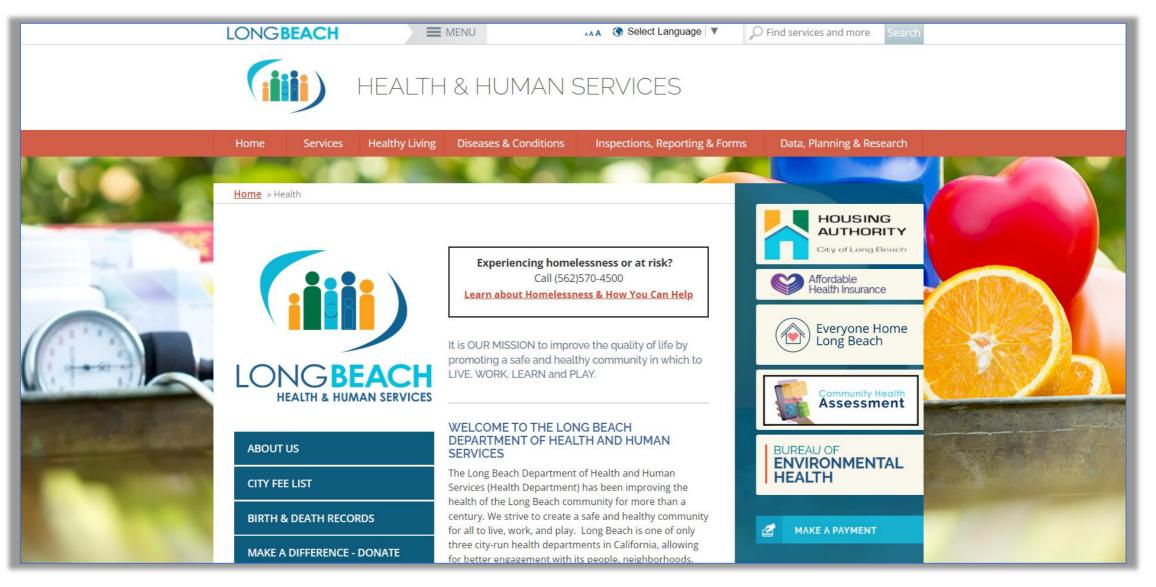
EZIZ Update

May is Hepatitis Awareness and Asian American and Pacific Islander Heritage (AAPI) month!

Did you know? About 9 in 10 adults with chronic hepatitis B in California are Asian and Pacific Islanders, especially those born in China, Korea, Vietnam, and the Pacific Islands.



Spotlight: Long Beach Health and Human Services



California Department of Public Health

Long Beach Health and Human Services

CDPH COVID-19 Testing

Stefanie Medlin, CDPH







CDPH COVID-19 Testing Updates

Stefanie Medlin, MPH

Medical Countermeasures Unit Center for Infectious Diseases California Department of Public Health (CDPH)

CDPH At-Home Testing Program Update

- CDPH is continuing to provide COVID-19 tests to support populations who are high risk for severe disease through February 28, 2025. This program has been extended due to continued availability of federal resources.
- Skilled Nursing Facilities, Elder Care Facilities, Long-Term Care Facilities, Programs serving those >65 years, and Community Based Organizations that serve the elderly can request at-home tests through CDPH until February 28, 2025, or until testing resources are exhausted.
- As of July 2, 2024, any order for at-home tests that exceeds 4,640 tests should be shipped directly to the LHD for local distribution.
- The FDA extended expiration date on many of these tests will vary, with some tests being shipped out expiring between September 2024 and March 2025.
- Orders should reflect tests needed for residents only. Tests cannot be requested to provide to staff and/or visitors.

Order OTC tests here: https://labsupport.powerappsportals.us/ordercovidotc/



Professional CLIA*-Waived Test Availability

Professional CLIA-waived tests:

CDPH no longer has an unexpired inventory of professional CLIA-waived tests. The CLIA-waived program ended on June 24, 2024. We also do not have an inventory of COVID/Flu Multiplex tests. Should any of these professional tests become available again, we will notify this group of their availability.

*Clinical Laboratory Improvement Amendments



Additional ways for individuals to obtain COVID-19 tests

- Insured? Individuals may be able to obtain tests through their health insurance. Read more about how people with insurance can get free tests on the <u>CDPH How to Get Tested</u> <u>web page</u>.
- If you have individuals that would like to get tested quickly, and do not have insurance, they can find a testing site near them via <u>Myturn.ca.gov</u>.



Your at-home tests are likely not expired!

- Most printed expiration dates are not correct and have been extended.
- Check to see the correct expiration date on the FDA website
- Replace tests that are older than the **extended** expiration dates.
- If newer tests are not easily available, you may use an expired test as long as the internal control line remains valid.
- CDPH cannot accept the return of expired at-home tests. Please access the <u>Test Disposal/Site Clean-up Instructions</u> for additional information on how to dispose of expired testing supplies.





- For questions, please contact <u>OTCTesting@cdph.ca.gov</u>
- You can also visit our new website: <u>MCM Strategy Unit:</u> <u>COVID-19 Response</u>



Long COVID and COVID-19 Therapeutics

Melissa Solis, MD, CDPH



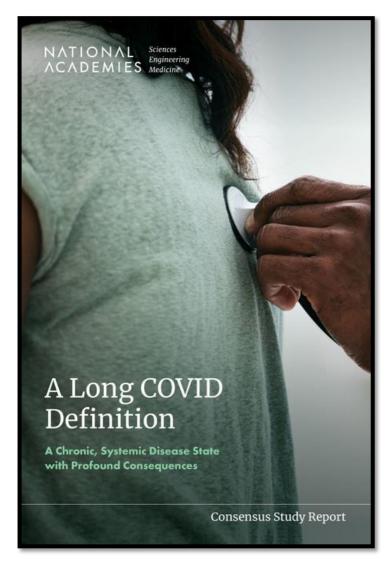


Long COVID Updates





UPDATE: 2024 NASEM* Long COVID Definition



Long COVID (LC) is an infection-associated chronic condition (IACC) that occurs after SARS-CoV-2 infection and is present for at least 3 months as a continuous, relapsing and remitting, or progressive disease state that affects one or more organ systems.

Important Features of Long COVID (LC):

- Ranges from mild to severe
- Can last months or years
- Can follow asymptomatic, mild, or severe COVID-19 infection
 - Does not require previous diagnosis of COVID-19
- Can occur right after infection or be delayed for months
- Affects children and adults

- Can be diagnosed on clinical grounds
 - No test currently available
- Impairs individuals' ability to live daily life
 - It can have a profound emotional and physical impact on patients and their families and caregivers



Examining the Working Definition for Long COVID | National Academies

Who is at Risk for Long COVID?

Original Investigation

March 23, 2023

Risk Factors Associated With Post-COVID-19 Condition

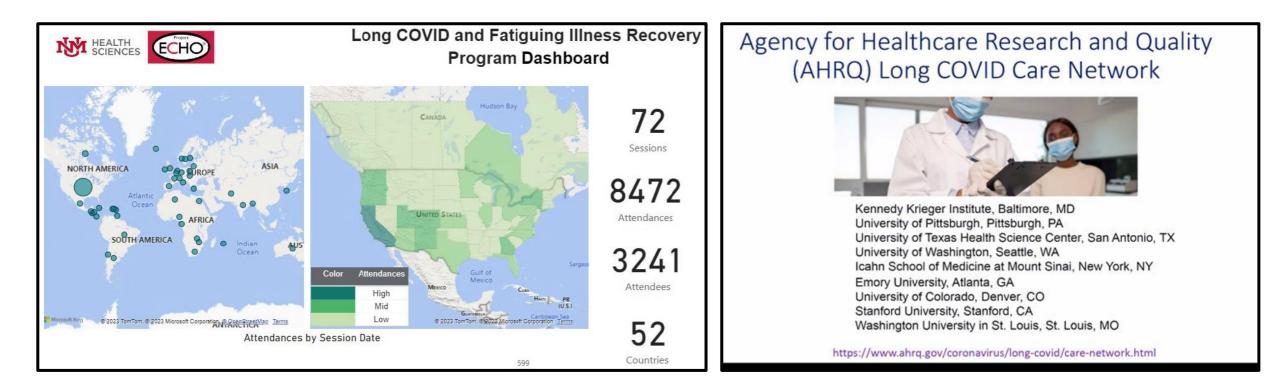
A Systematic Review and Metaanalysis

<u>Risk Factors Associated With Post-COVID-19</u> <u>Condition: A Systematic Review and Meta-</u> <u>analysis | Infectious Diseases | JAMA Internal</u> <u>Medicine | JAMA Network</u>

- Female sex
- Older age
- Severe initial COVID-19 illness (e.g. requiring hospitalization or intensive care)
- Higher body mass index
- Smoking
- Underlying health conditions
- Unvaccinated



National Efforts to Build Clinical Capacity



Project ECHO - Long COVID and Fatiguing Illness Recovery Program: provider training and mentorship

AHRQ has funded 9 Long COVID clinics

AHRQ Long COVID Care Network | Agency for Healthcare Research and Quality

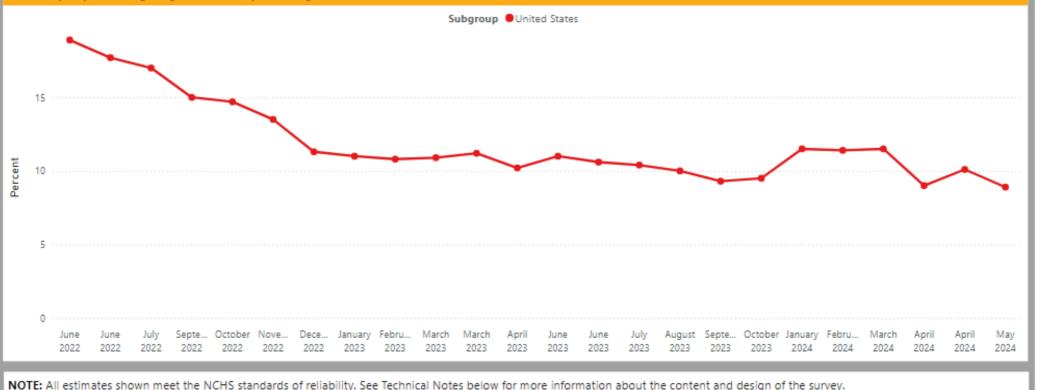
Long COVID and Fatiguing Illness Recovery Program ECHO | iECHO

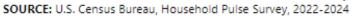


CDC Household Pulse Survey (HPS)

Outcome measure: Currently experiencing long COVID as a percentage of adults who

Currently experiencing long COVID, as a percentage of adults who ever had COVID



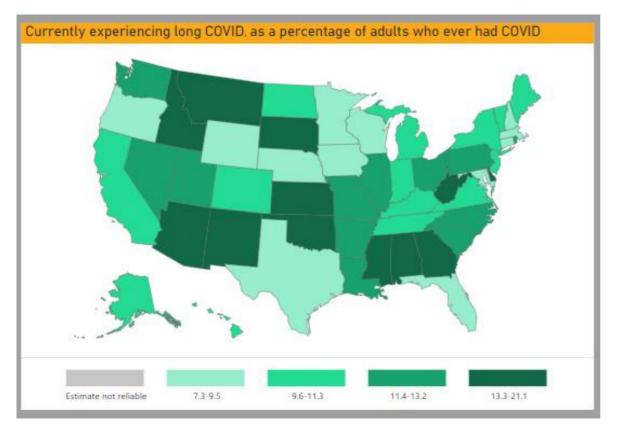




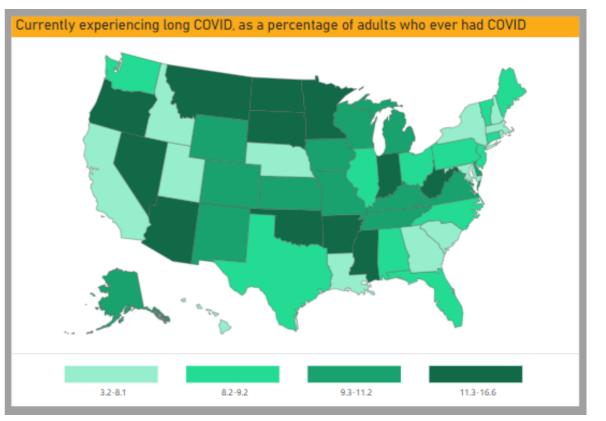
Long COVID - Household Pulse Survey - COVID-19 (cdc.gov)

Long COVID Prevalence in California – HPS Data

June 2023: 10.2%



June 2024: 6.9%

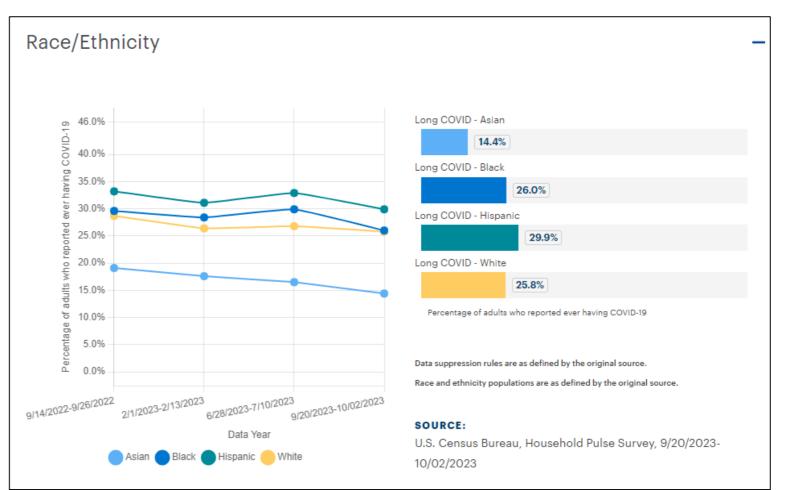




https://www.cdc.gov/nchs/covid19/pulse/long-covid.htm

Disparities in Long COVID – HPS Data September – October 2023

Hispanic and Black respondents are most likely to report Long COVID symptoms.





Protective Effect of COVID-19 Vaccination on Long COVID

> BMJ Med. 2023 Feb 1;2(1):e000385. doi: 10.1136/bmjmed-2022-000385. eCollection 2023.

Effect of covid-19 vaccination on long covid: systematic review

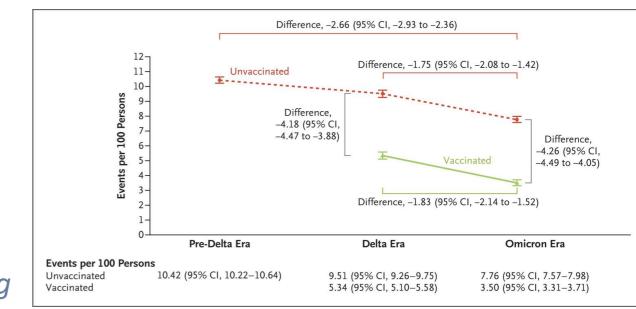
Study or subgroup	Log (odds ratio)	Standard error	Odds ratio IV, random (95% Cl)	Odds ratio IV, random (95% CI)	
One dose before infection					
Ioannou 202223	0.030	0.041	•	1.03 (0.95 to 1.12)	
Antonelli 2022 ²⁰	0.030	0.098	-	1.03 (0.85 to 1.25)	
Taquet 202127	-0.041	0.039	•	0.96 (0.89 to 1.04)	
Azzolini 2022 ²²	-0.151	0.719	•	0.86 (0.21 to 3.52)	
Simon 2021 ³¹	-1.514	0.049	•	0.22 (0.20 to 0.24)	
Two doses before infection	n				
van der Maaden 2022 ²⁸	0.020	0.093	+	1.02 (0.85 to 1.22)	
Taquet 202127	0.000	0.026	+	1.00 (0.95 to 1.05)	
Ioannou 202223	-0.249	0.070	+	0.78 (0.68 to 0.89)	
Mohr 2022 ²⁴	-0.357	0.096	-	0.70 (0.58 to 0.84)	
Ayoubkhani 2022 ²¹	-0.528	0.084	+	0.59 (0.50 to 0.70)	
Tannous 2022 ²⁶	-0.545	0.056	•	0.58 (0.52 to 0.65)	
Antonelli 2022 ²⁰	-0.673	0.238	-+-	0.51 (0.32 to 0.81)	
Azzolini 2022 ²²	-1.386	0.650		0.25 (0.07 to 0.89)	
Three doses before infect	tion				
Azzolini 2022 ²²	-1.833	0.854	+	0.16 (0.03 to 0.85)	
Any dose before infection	n				
Taquet 202127	0.010	0.026	+	1.01 (0.96 to 1.06)	
Al-Aly 202219	-0.139	0.024	•	0.87 (0.83 to 0.91)	
Pell 202225	-0.274	0.112	-+-	0.76 (0.61 to 0.95)	
Tannous 2022 ²⁶	-0.545	0.056	•	0.58 (0.52 to 0.65)	
Zisis 2022 ²⁹	-0.734	0.056	•	0.48 (0.43 to 0.54)	
One dose after infection or after diagnosis of long covid					
Ayoubkhani 2022 ³⁰	-0.139	0.037	•	0.87 (0.81 to 0.93)	
Simon 2021 (8-12 weeks)2	-0.288	0.028	•	0.75 (0.71 to 0.79)	
Wisnivesky 2022 ³³	-0.343	0.475		0.71 (0.28 to 1.80)	
Simon 2021 (4-8 weeks)31	-0.616	0.029	•	0.54 (0.51 to 0.57)	
Tran 2021 ³²	-0.673	0.238		0.51 (0.32 to 0.81)	
Simon 2021 (0-4 weeks)31	-0.968	0.042	•	0.38 (0.35 to 0.41)	
Two doses after infection diagnosis of long covid	or after				
Ayoubkhani 2022 ³⁰	-0.094	0.029	•	0.91 (0.86 to 0.96)	
Wisnivesky 2022 ³³	-0.416	0.386	-+	0.66 (0.31 to 1.41)	
Wynberg 2022 ³⁴	-0.446	0.676		0.64 (0.17 to 2.41)	
		Fa	05 0.2 1 5 Ivours Fav Inccine no vac	20 vours ccine	

Multiple observational studies (and systematic reviews) have shown a significant reduction in the incidence of Long COVID.

ORIGINAL ARTICLE

Postacute Sequelae of SARS-CoV-2 Infection in the Pre-Delta, Delta, and Omicron Eras

Yan Xie, Ph.D., Taeyoung Choi, M.S., and Ziyad Al-Aly, M.D.



Postacute Sequelae of SARS-CoV-2 Infection in the Pre-Delta, Delta, and

Omicron Eras | New England Journal of Medicine (nejm.org)



Effect of covid-19 vaccination on long covid: systematic review | BMJ Medicine







Current Outpatient COVID-19 Treatments

Preferred outpatient therapies for **certain high-risk** patients:

- ✓ **Paxlovid** (Ritonavir boosted nirmatrelvir)
- ✓ Remdesivir
- Molnupiravir (alternative therapy for use when the above therapies are not available, feasible to use, or clinically appropriate)







COVID-19 Therapeutics Key Points

COVID-19 treatments can help prevent severe illness in eligible* patients

CDPH recommends that providers prescribe:

- Nirmatrelvir/ritonavir (Paxlovid) to non-hospitalized, symptomatic, and eligible patients
- ✓ Remdesivir (Veklury) should be considered when nirmatrelvir/ritonavir (Paxlovid) is clinically contraindicated
- Molnupiravir (Lagevrio) may be considered if remdesivir is impractical and Paxlovid is clinically contraindicated.



*Eligibility depends on exposure status, symptoms, and <u>risk factors</u> for severe disease



Pemgarda (pemivibart)





PEMGARDA (pemivibart): Emergency Use Authorization (EUA)

PEMGARDA has not been approved

PEMGARDA is **not** authorized for:

× Treatment of COVID-19, or



31

- Post-exposure prophylaxis of COVID-19 in individuals who have been exposed to someone infected with COVID-19
 - <u>EUA authorization</u> for the pre-exposure prophylaxis (PrEP) of COVID-19 in certain adults and adolescent individuals:
- Who are not currently infected with covid-19 and who have not had a known recent exposure to an individual with COVID-19

✓ Who are moderately-to-severely immunocompromised and are unlikely to mount an adequate response to COVID-19 vaccination

PEMGARDA (pemivibart): What Healthcare Providers Need to Know

- Contraindicated in individuals with previous severe hypersensitivity reactions (anaphylaxis) to any component of Pemgarda
 - For individuals with a severe hypersensitivity reaction to a COVID-19 vaccine, consult with an allergist/immunologist
- Please track all serious adverse events and medication errors.
 - Contact 800-890-3385
 - Complete and submit a MedWatch form <u>MedWatch: The FDA Safety Information and Adverse Event Reporting</u> <u>Program | FDA</u>



PEMGARDA (pemivibart): How to Obtain and Prescribe

- PEMGARDA may only be prescribed by physicians, advanced practice registered nurses, and physician assistants who are licensed or authorized under State law.
- <u>Pemgarda Ordering Guide (PDF)</u>
- If you need further information, please contact the INVIVYD Medical Information Department at 1-800-890-3385 or <u>emailmedinfo@invivyd.com</u>.



PEMGARDA is currently available to order in the United States from the following specialty distributors.

PEMGARDA NDC/UPC: 81960-031-03

Cardinal Health					
Phone	855.855.0708				
Email	gmb-spd-csorderentry@cardinalhealth.com				
Portal	Specialty Online: specialtyonline.cardinalhealth.com				
Portai	Order Express: orderexpress.cardinalhealth.com				
Account Setup	866.677.4844				
McKesson Plasma and Biologics					
Phone	877.625.2566				
Email	mpborders@mckesson.com				
Portal	https://connect.mckesson.com/				
Account Setup	mpbonboarding@mckesson.com				
McKesson Specialty Care Distribution					
Phone	800.482.6700				
Email	physvcscustcare@mckesson.com				
Portal	https://mscs.mckesson.com/				
Account Setup	onboarding2@mckesson.com				



Vaccines for Children (VFC) Ordering

Christina Sapad, CDPH





2024 – 2025 VFC Flu Vaccine Products

Brand	Manufacturer	Description	NDC	Ages	CDC Pre-Book #s
Flucelvax	Seqirus	0.5mL single dose syringe, 10 pack	70461-0654-03	6 months – 18 years	140,000 doses
FluLaval	GSK	0.5mL single dose syringe, 10 pack	19515-0810-52	6 months – 18 years	850,000 doses
FluMist	AstraZeneca	0.2mL single dose sprayer, 10 pack	66019-0311-10	2 – 18 years	60,000 doses
Fluzone	Sanofi	0.5mL single dose syringe, 10 pack	49281-0424-50	6 months – 18 years	750,000 doses

- 1.8 million doses total pre-booked through CDC
- Doses pre-booked through CDC were based on doses pre-booked by providers back in January 2024

2024 – 2025 VFC Flu Vaccine Ordering Changes

- Orders will now be through myCAvax
- There is no separate flu vaccine order form.
 - Flu vaccine will be on the regular VFC vaccine order form
 - CSRs will be reviewing flu vaccine requests, just like all other vaccines
- Initial flu vaccine orders will not be shipped automatically by VFC
 - Providers will be allocated doses based on available supply.
 - Providers will be expected to actively go in and submit their flu vaccine request up to their allocated amount.
- Providers can submit a new flu vaccine order after their previous order is in "Completed" status
- Their flu season target will not display on the order form



Flu Vaccine Ordering Policies that are NOT Changing

- Usage and inventory must still be included with each vaccine order
- Providers' approved pre-book amounts will remain the same.
- Providers may only order the flu vaccine products approved for their practice as indicated during pre-book.
 <u>No brand switching will be allowed</u>.
- Providers who did not pre-book will be allocated doses based on available supply.

Flu Vaccine Allocations

- VFC will continue to allocate doses as additional supply is received at McKesson
- Doses will be allocated up to the provider's approved pre-book amount.
 - If the provider did not pre-book in January 2024, VFC will allocate them doses based on available supply
- Initially, as supply is coming in from McKesson, providers cannot order beyond what we allocate to them
- After all our supply is received at McKesson, we will allow providers to request doses beyond what was allocated, but they would need to submit a justification.
 - VFC Program Analysts would review and add doses to providers' allocations as needed



Flu Vaccine Orders

Q Vaccine Products	VFC On-hand	Inventory		VFC Doses administered	Provider inventory	Order size	
Vaccine product	*Quantity	Lot number 🚯	Expiration Date / Beyor date 🚯	ond use *Qty since last order 🕦	Estimated Provider inventory 👔	Recommended Order size 👔	*Doses requested
FluLaval 2024-2025 Single Dose Syringes - 10 Per Box				+			0 â Clear Row
PED Fluzone 2024-2025 (6mo-17yrs) SDS - 10/Box				+			0 Clear Row
Flucelvax 2024-2025 Single Dose Syringes - 10 Per Box				+			0 â Clear Row
PED FluMist 2024-2025 (<18yrs) Intranasal Spray- 10/Box				+			0 Clear Row



CDPH Field Services Quarterly Updates

Colleen Mallen, CDPH and Francisco Borboa, CDPH

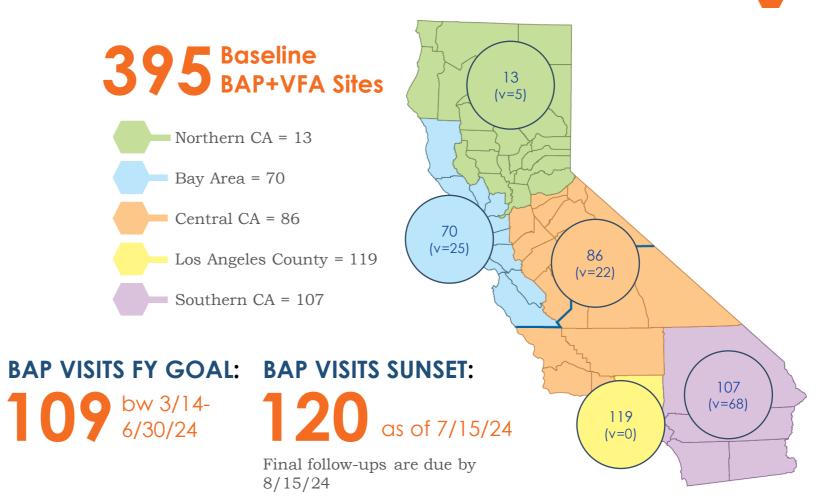




ADULT VACCINES VISITS (AVVs)







v = number of visits conducted



VACCINES FOR CHILDREN Providers Enrollment

January 1, 2024 – June 30, 2024

- 3,294 VFC Enrolled VFC Providers
- •71 Providers enrolled
- Compliance and S&H Visits are conducted in-person





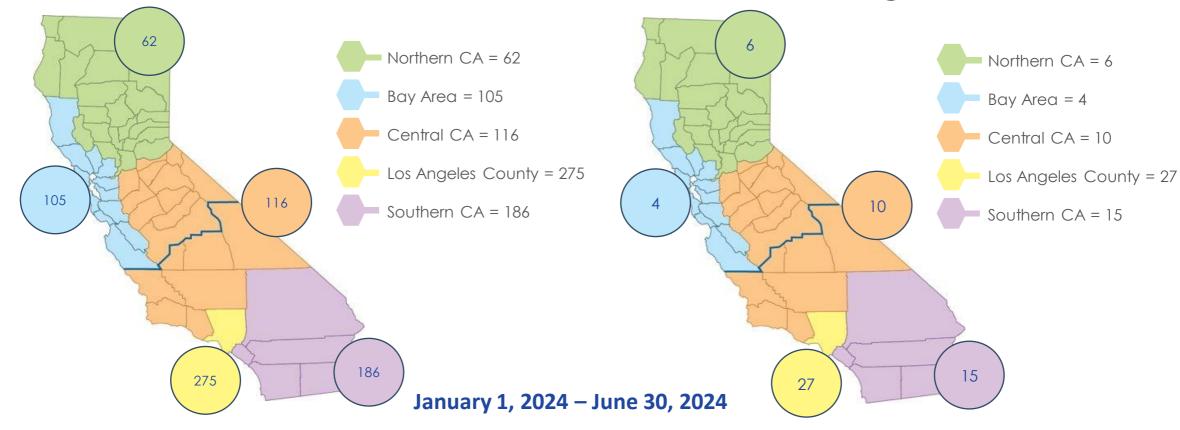
VACCINES FOR CHILDREN VISITS



Total Number of Storage

and Handling Visits = 62

Total Number of Compliance Visits = 744







Temperature-Monitoring Device Type: Data is being downloaded and reviewed on a routine basis.

Vaccine Dose Documentation: Records contain all required federal documentation elements.

Temperature Documentation: For each temperature reading, there should be a time, date and name/initials recorded.



2

3

4

VIS and VAERS: Providers should readily have available, up-to-date VISs/IISs or EUA/EUI fact sheets for all ACIP-recommended vaccines pertaining to the population that they serve.

Field Services- CAIR Enrollment Update

175 manual CAIR enrollments completed by Local CAIR Representatives (LCRs) from January 1, 2024 – June 30, 2024

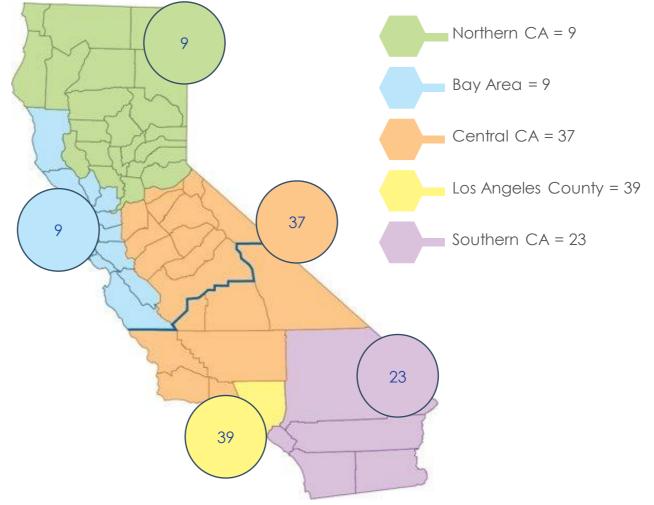




VACCINES FOR CHILDREN IQIP Visits



Total Number of IQIP Visits = 117



January 1, 2024 – June 30, 2024

Immunization Quality Improvements for Providers (IQIP) Overview

- Quality improvement program for VFC Providers
- Provider-level strategies designed to increase ontime vaccination of children and adolescents
- IQIP Consultants provides technical assistance to help implement evidence-based strategies to improve immunization coverage among patients.





IQIP Process





IQIP Strategies to Improve Vaccination Rates





IQIP Update

- LCRs for CAIR, Reviewers are conducting visits for RIDE/Healthy futures. LA County staff are conducting visits for public sites in LA County
- If you are interested in scheduling an IQIP, please email <u>iqip@cdph.ca.gov</u>.
- Field Representatives are phasing out of initiating IQIP visits

IQIP Program



Immunization Quality Improvement for Providers (IQIP) Program



Anaphylaxis Guidance

Kelley Leung, RN, CDPH





Anaphylaxis Guidance

Includes:

- Call for MD
- Evaluate Patient for Anaphylaxis
- Call 911
- General Treatment
- Specific Treatment of Anaphylaxis
- EMS Transport to Acute Care Facility

Initial Office Management of Anaphylaxis

Initial Office Management of Anaphylaxis



Anaphylaxis is an acute life threatening and rare event. Routine childhood immunizations rarely cause anaphylaxis.

1. Call for MD.

2. Evaluate Patient for Anaphylaxis.

Onset of symptoms: over several minutes, usually within 15 min after injection.

Evaluation	Infants	Children and Adults		
First symptoms	Unable to complain	Dizzy, itching, breathing difficulty		
Level of consciousness	Irritable, high pitched cry, anxious, restless	Some confusion or less responsive, usually no loss of consciousness		
Appearance	Flushed (pink-red) with hives	Flushed (pink-red), hives, facial swelling		
Vital signs	Pulse often above 200	Rapid, weak pulse and low blood pressure		
Breathing	Rapid with retractions; possible wheezing, stridor, or cough	Wheezing or stridor with progressive distress		

3. Call 911. Ask clerk or assistant to call, do not leave patient.

4. General Treatment:

Lie on back, with legs elevated as tolerated- infants may be held by parent
 If available, give oxygen

5. Specific Treatment Of Anaphylaxis

- Aqueous epinephrine 1:1000 (1 ml = 1 mg) (intramuscular or subcutaneous)
- 0.01 ml/kg per dose (may be repeated every 5 minutes as necessary, up to 3 doses)

Age	Weight	Dosage
Infants: 0.05-0.1 ML	Under 20 lbs	0.1 ML
Children: 0.1–0.3 ML	20-35 lbs	0.15 ML
Children: 0.1–0.3 ML	35-50 lbs	0.2 ML
Adolescents/Adults: 0.3–0.5 ML	50-100 lbs	0.3 ML

Epinephrine available in glass ampule & auto-injectors (e.g., EPIPEN JR, AUVI-Q*, etc.; preset doses vary) Replace if expiration date exceeded.

6. EMS Transport to Acute Care Facility

California Department of Public Health, Immunization Branch

IMM-910 (7/22)



Мрох Louise McNitt, MD, CDPH





JYNNEOS Supply and Ordering Update

- JYNNEOS vaccine is available to order commercially
 - List of distributors can be found here: **<u>Bavarian Nordic Contact Information</u>**
- CDPH has limited supply and is prioritizing orders by LHDs for PRIDE events and to support providers without access to commercial vaccine
 - Contact your Local Health Department to request JYNNEOS
 - Latest expiration date of available vaccine is October 31, 2024
- Questions? Please contact the mpox team via email at <u>mpoxvaccine@cdph.ca.gov</u>



Vaccines for Adults (VFA)

Lindsay Reynoso, CDPH







VFA Ordering will close EOD Tuesday, July 30, 2024.
 As of 7/25/2024 – 215 Orders Submitted

- Reminder: VFA does not offer supplemental orders.
- Projected Quarter 3 Ordering Cycle: October 2024
- Click here for details on Quarter 3 Ordering Policy

Have Questions of Need Assistance with Ordering? Contact the Provider Call Center Monday – Friday, 8AM-5PM <u>ProviderCallCenter@cdph.ca.gov</u> (833) 502 - 1245





VFA Webinar: Charting the Course for the Vaccines for Adults Program

Audience: VFA Key Practice Staff, IT, Quality Assurance and Improvement Staff

When: Wednesday, August 7, 2024, 12:00 pm – 1:00 pm, PST

CLICK HERE TO REGISTER!

Topics: Program Updates, ACIP, CAIR and My Turn Updates



<u>Note:</u> We strongly encourage VFA sites review their IIS Data Reports prior to attending this session and come with questions!



Vaccine Management

Josh Pocus, My Turn

Claudia Aguiluz, myCAvax



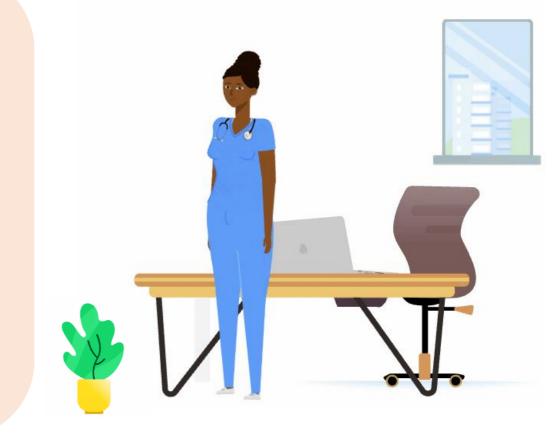


What's New in My Turn? – Release 51 (1 of 2)

New updates for patients launched on Thursday, July 18, 2024!

Release Highlights

- Translated text displayed on all pages of the 'My Turn Public' portal based on the language chosen
- Mpox carousel module with the 'Make an appointment' and 'Find a walk-in clinic' buttons added to the home page
- Visual enhancements made to the 'Testing Sites' page to align with the 'Vaccine Locator' page
 - New banner supporting school vaccinations consisting of the 'Make an appointment' button added to the home page





My Turn Public

What's New in My Turn? – Release 51 (2 of 2)

New updates for Clinic Managers and Vaccine Administrators launched on **Thursday**, **July 18**, **2024!**

Release Highlights

CDC Requirement Banner:

New banner / notification with a message about CDC requirements for Prescribing Providers on the 'IIS Status,'
 'Dashboard and Reports,' and 'Manage Users' tabs

Add New Contact/User Functionality:

 New 'Add New Contact/User' functionality on the 'Manage Users' and 'Clinics' tabs

New 'Prescribing Provider' Fields:

 New 'Prescribing Provider' fields on the digital enrollment, VA, Walk-in, IIS, CQE, and Inline / CSV bulk upload flows

New 'Key Roles' Section:

- New 'Key Roles' section with detailed descriptions for the Provider of Record, Clinic Manager, and Prescribing Provider roles
- New 'Add a contact' link leading to the key role-specific pop-up windows for adding new contact information

Error Messages on Add New Contact/User Functionality When:

- A number is entered in the 'Prescribing Provider First Name,'
 'Prescribing Provider Middle Name,' or 'Prescribing Provider Last Name' fields
- Duplicate Information is detected while adding a new contact
- Entered email address in the 'Prescribing Provider Email' field is not in the correct format, such as 'name@example.com' or 'name@example.ca.gov'
- Entered information in the 'Prescribing Provider NPI' field is invalid or does not consist of 10 digits
- Entered Prescribing Provider is not an existing contact for that location



Prescribing Provider (1 of 2)

The Prescribing Provider is the person ordering immunizations for patients. Each practice location may have **one or more** Prescribing Providers.

The following scenarios illustrate where you can expect new features / fields to add Prescribing Providers on the Provider Community portal.

	First Name Middle Name Last Name Title NPI ID r of + Add a Contact	Licensure Number Email Telephone Ext	Image: Contacts O forms Fire: Name Last Name Poolder Looston Ravora Obuden OVHC - 680 Abrage St - HS Image: Contact State Contact State
<image/>	sing + Add a Contact		Provider of Record Vaccine Administrator Vaccine Administrator Provider of Record Vaccine Administrator
Subject and the provide interview of the p	Sumt Option to add a new Presci		Option to create a new Prescribing Provider contac
Restriction, where the transmission is a provide framework in the transmission is provide framework in the t	digital enr	pliment flow.	Add Contact or User
	Pease Note: Only enter business or public information (so personal emails, phone numbers, or addresses).	Percent Note: Cody order balances or scalate information to a percent annubs, priorie numbers, or addressed.	Winterfell Q • Select Contact type(a) Selecting only Prescribing Provider will not create a user account in myCAvax. No login credentials will be created for this contact. Vou cennot select both Clinic Manager and Vaccine Administrator. Imager Prescribing Provider Vaccine Administrator • Select or Add Contact Please Note: Only enter business or public information (no personal emails, phone

Option to assign Clinic Manager / Provider of Record as Prescribing Provider on the digital enrollment flow.



Option to assign an existing contact as the Prescribing Provider for that location on the 'Clinics' and 'Manage Users' tab.

Prescribing Provider (2 of 2)

It is important to add / create Prescribing Provider as the CDC has made it **mandatory** for all vaccine records to have prescribing provider.

Vaccine Information

	Prescribing Provider
	CDC requires all vaccination records to include a Prescribing Provider. If you do not see a contact in the dropdown, please update or create a new contact with the Prescribing Provider role for your location through the Manage Users page.
	Prescribing Provider
	None
1	None
	Joan Lee
1	Marsha Thomas

AX	AY	AZ	BA	BB
				Vaccine Administrator
Start Date*	Start Time*			Please input the vaccinator of the user as
Format: 4/20/2021	Format: 2:00 PM	Appointment Status*	Prescribing Provider	entered in My Turn Clinic.
7/12/2024	1:00 PM	Pending Allocation	Philip Dan	XYZ

Presentation *Start Date *Start Time *Appointment Status	nt Prescribing Provider	Vaccine Vaccinator Title
▼ 7/8 12: ① Complete	Mendy Joshi Mala Jace Jaime Ta Mendy Joshi	Stuart Ben VP - Nurse Practitioner V

Utilize new Prescribing Provider fields / sections while scheduling / bulk uploading / re-submitting appointments via the Walk-in, VA, Inline / CSV bulk upload, and IIS flows.

Vaccine mormation						
Vaccine Family	Manufacturer Name					
Adeno	Barr Laboratories					
Vaccine	Package Information					
Adeno T4 and T7	BOTTLE					
Lot Number	Route					
1111	Oral					
Injection Site	Funding Source					
Left Arm	State General Fund Vaccine Administrator Last Name Roman Date Administered					
Vaccine Administrator First Name						
David						
Vaccine Administrator Title						
MD - Medical Doctor	1/2/2024					
Prescribing Provider First Name	Prescribing Provider Middle Name					
Lola						
Prescribing Provider Last Name	Prescribing Provider Title					
Keeper	RN - Registered Nurse					
Prescribing Provider NPI	Prescribing Provider Email					
1122334455	xyz@gmail.com					

Utilize new fields to add Prescribing Provider details in the 'Vaccine Information' section while uploading / editing vaccine records via the 'CAIR Quick Entry' feature.



My Turn – Known Issues and Workarounds

Known Issues

>_

Greyed Out Pre-Screening Questions if Accessing Certain Appointments Through 'Additional Appointments'

 If navigating to an appointment that only has one product (traditional or super clinic appointment with one product) via the 'Additional appointments' pop-up, the pre-screening questions are greyed out.

Ordering Provider Required in CAIR for Vaccine Record Submissions

 CAIR now requires the Ordering Provider to be specified for vaccine record submissions – not having one will result in a warning response from CAIR2. The Ordering Provider data is not currently captured in My Turn. Workaround / Next Steps

Estimated Fix: TBD

 \checkmark

Workaround: Access the appointment through the 'Appointments' tab.

Estimated Fix: TBD



myCAvax Release Roadmap

Past Release July 18, 2024 (R48)

Release 48

VFC

✓ Flu allocations enhancements

VFA / 317 / VFC

- Address validation
- Storage and handling triaging
- Excursions data migration
- Next order due date and order frequency
- Expiration emails for orders
- Inventory link on provider ordering
- Ability to view storage units from Program Location

All Programs

Provider dashboards

Current August 15, 2024 (R49)

Release 49

BAP

- Update programs to the 'Inactive' status
- Remove BAP references from the home pages

All Programs

- Enable storage unit management page for providers
- Enable look up program by PIN on orders
- Add VFC regions to Accounts and Program Locations
- New Home Page Knowledge Articles
- Allocations wrap up 24/25 season
- Provider staff management (Self-Service)
- SGF Enrollment updates

Future September 2024 (R50)

Release 50

BAP

Continue BAP Decommissioning

All Programs

- Site Visit Updates
- Transfers Batch accept/reject and layout updates
- Excursions Close out process
- Self Service Manage Organization Coordinator
- Returns and Waste Update to have batch potential and new VTrckS grouping (Prevent excess Return Labels)
- Knowledge Center



myCAvax Roadmap

What's New in myCAvax? – Release 48



New updates for providers launched on Thursday, July 18, 2024!

Release Highlights

Providers are able to:

Transfers

Add other transport containers used prior to transfer

Address Validation

- Update their address using the new 'Update Address' button on the location account or Program Location and get it verified by Smarty address validation
- Receive email notifications if the address on the location account or Program Location has been changed (Organization and Primary Vaccine Coordinators only)

Excursions Triage

 View the new triage feature that determines what action the provider should take and filter the Excursions by triage results

Dashboards

View new program dashboards

Providers enrolled in the VFA, VFC, or LHD 317 program are able to:

Order Expiration Emails

 Receive email notifications for an expiring order in the 'Draft' or 'Corrections Needed' status after 7 / 12 days from the last modified date

Ordering

 View details about the next order due date, practice volume and order frequency, and a link to view provider inventory

Program Location

View updated page layouts on Program Locations

Providers enrolled in the VFC program are be able to:

VFC Allocations

 View a warning message to request doses within their allocation limit or to provide a justification if the number of doses requested exceeds the allocation while ordering vaccines



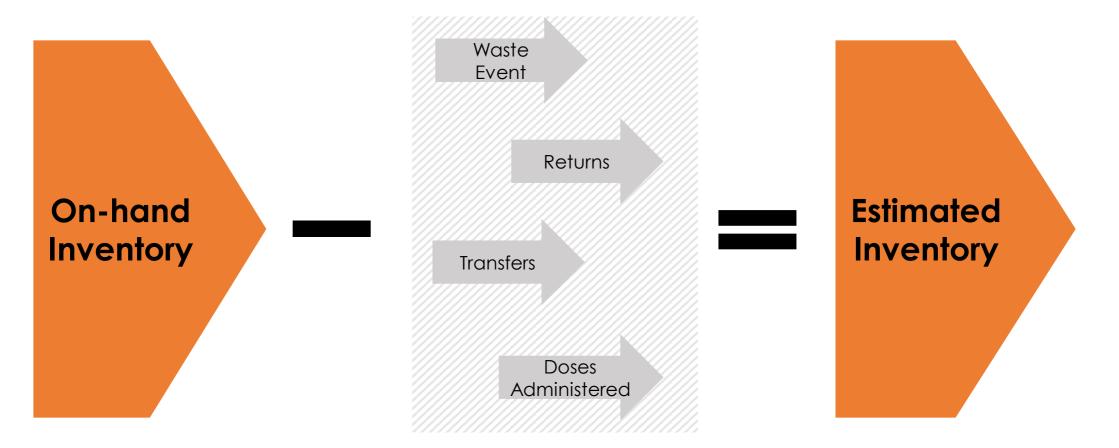
VFC Vaccine Inventory Management

- myCAvax keeps track of your practice's VFC vaccine inventory for each vaccine brand and presentation ordered these are called Inventory Records.
- When vaccine doses are reported as administered on the VFC vaccine order form, myCAvax deducts that quantity from the Inventory Record.
- The 'Inventory Summary' column on the VFC vaccine order form shows the 'Estimated inventory' and the 'Variance'.
 - Estimated Inventory: This number shows the amount in your Inventory Record minus the doses reported in the 'VFC Doses administered' since your last order. The goal is to have your 'VFC On-hand inventory' quantity match the 'Estimated inventory' quantity.
 - Variance: This field indicates if you are reporting too many (i.e. "Over by 5") or too few doses (i.e. "Under by 5") in your on-hand inventory, doses administered, or a combination of both. The goal is to have "0" variance.

				Account	t for every dose of VI	C-supplied vac	cine ordered and	received by the provider location.
(X Vaccine Products	VFC On-I	and Inventory		VFC Doses administered	Inventory Su	ımmary	Crder size
	Vaccine product	*Quantity	Lot number	Expiration Date / Beyond use date 1	*Qty since last order 🌘	Estimated inventory 1	Variance	Recommended Doses requested Order size reason I Please specify "Other"
DTaP	Daptacel Single Dose Vials - 10 Per Box	30	2CA77C1	4/30/2025 🚔 🕇	10	35	Under by 5	0 -Select-
	Infanrix Single Dose Syringes - 10 Per Box	2	GG39D	6/7/2025 🚔 🕇	3	-3	Over by 5	0 -Select-
	Kinrix Single Dose Syringes - 10 Per Box	14	5H95B	2/16/2026 🚔 🕂	16	14	0	10 10 -Select-



Reminder: Providers Must Account for All Doses When Managing Vaccine Inventory



On-hand Inventory – (Waste Event, Returns, Transfers, Doses Administered) = Estimated Inventory



Tips for Accurate Vaccine Management

- Conduct a physical vaccine inventory in your VFC vaccine storage unit(s) and check it against your CAIR / RIDE / EHR inventory report.
- Review doses administered reports in CAIR / RIDE / EHR.
- Ensure all VFC vaccine transfers were submitted and accepted since your last order.
- View Inventory Records by navigating to the "Provider Inventory" section to verify accurate dose administration is reported when submitting orders (shown in next slide).



Viewing Provider Inventory on a VFC Vaccine Order Request

Another new feature on Step 1 of a Vaccine Order Request is the 'Provider Inventory' field.

Providers can select 'View Provider Inventory' to navigate to the Provider Inventories page. This table provides a summary of all inventory transactions reported for each product.

<mark>,₽ VFC</mark>	Prov	am Locations > Misty Hollows - Vaccines for Children /ider Inventories ims • Updated a few seconds ago		
VFC - Order Request		Provider Inventory Name	Product V	Available Quantity
Step 1 - Select Account and Product	1	PI-586185	Infanrix Single Dose Vials - 10 Per Box	20
0	2	PI-586186	Kinrix Single Dose Vials - 10 Per Box	210
To change the program selected, navigate back to the <u>Vaccine Orders page</u> .	3	PI-586187	Havrix Single Dose Vials - 10 Per Box	0
Program Location	4	PI-586188	Engerix B Single Dose Vials - 10 Per Box	0
Misty Hollows - Vaccines for Children X	5	PI-586189	Pneumovax Single Dose Vial - 1 Per Box	0
Select Location, Provide Inventory and Doses Administered for Vaccines listed. • Ensure the current VFC inventory in your vaccine storage units matches the On-hand Inventory you enter.	6	PI-586190	2020-2021 Fluarix Single Dose Syringes - 10 Per Box	0
 Your VFC Doses Administered inventory must match the immunization registry (CAIR/Healthy Futures). View the provider inventory link below to account for every dose your location has received. If your calculated provider inventory does not match, please experimentary and the second sec	7	PI-586191	2020-2021 FluLaval Single Dose Syringes - 10 Per Box	0
order request.	8	PI-586192	2020-2021 Fluzone Single Dose Syringes - 10 Per Box	0
Next Order Due Date (approximate)	9	PI-586193	2020-2021 Flumist Intranasal Sprayers - 10 Per Box	0
September 7, 2024 View Provider Inventory.	10	PI-586194	2020-2021 Flucelvax Single Dose Syringes - 10 Per Box	0
Account for every dose of VFC-supplied vaccine ordered and received by	he provide	er location.		
Q Vaccine Products VFC On-hand Inventory C VFC Doses Prov administered	ider inven	tory Crder size	with us	
Vaccine product *Quantity Lot number	imated Pro	*Doses requested		



Viewing Next Order Due Date and Order Frequency on a VFC Vaccine Order Request

When placing a vaccine order request, providers are now able to view the 'Next Order Due Date' (1) and 'Practice Volume & Order Frequency' (2) fields after selecting a Program Location on the 'Step 1 – Select Account and Product' page.

NOTE: The Next Order Due Date is an approximation based on assigned order frequency and last order process date. If placing an order before this date, providers need to indicate reasoning in the order comments.

	, and a second s	VFC				
	VFC - Or	der Request				
	Step 1 - Select A	ccount and Product				
0		• •			к Ф -	
	To change the program selected, n	avigate back to the <u>Vaccine Orders</u>	<u>page.</u>			
Program Location						
S Misty Hollows - Vaccines for Children	×					
Your VFC Doses Administered inventory must match the View the provider inventory link below to account for even order request.		ovider inventory does not match, ple	ease ensure that you have	reported all transfers,	waste events, and returns prior to	o this
Next Order Due Date (approximate) 👔	Provider Inventory		Practice Volume	& Order Frequency		
September 7, 2024	View Provider Inventory		Every 2 months			
	Account for every dose of VFC-supp	lied vaccine ordered and receive	d by the provider location	ın.	_	
Q Vaccine Products	Inventory	VFC Doses administered	Provider inventory	- Order size	Ch	
						at wit

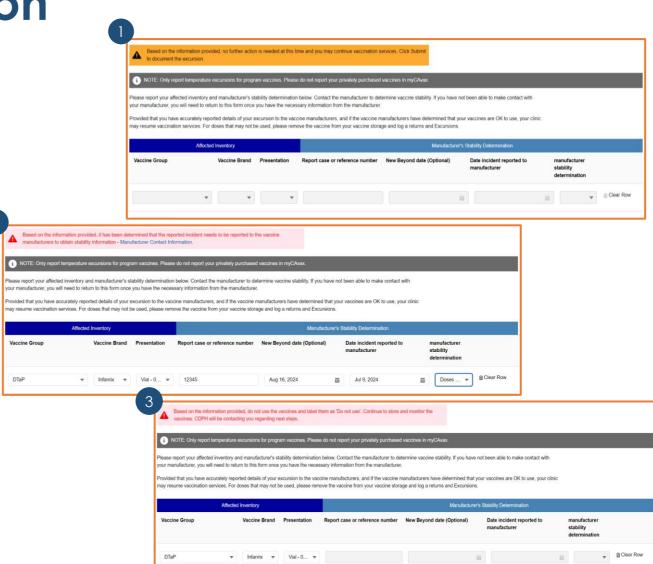
Storage and Handling (S&H) Triaging when Reporting an Excursion

When submitting an excursion report, providers will now receive a triage result based on the excursion information inputted. This message will populate under the file upload prompt once the excursion information is inputted to help inform providers on next steps.

1. If no further action is needed, an orange message will populate, and the Excursion table will be greyed out.

2. If further action is needed, a red message will populate with instructions to contact the manufacturer to determine stability information, and this information will need to be entered in the Excursion table.

3. If temperatures were not recorded, a red message will populate with instructions to label the vaccines as 'Do not use', and the 'Affected Inventory' column of the Excursion table will need to be filled out.

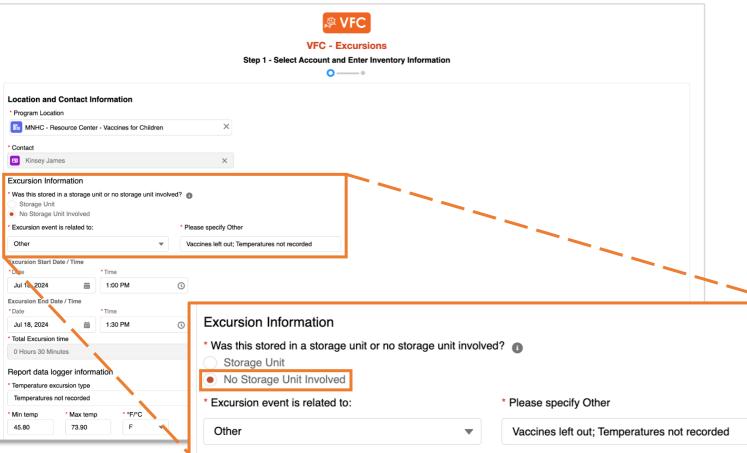


Policy on Storage and Handling Triaging

- Providers do not need to wait for CDPH review of excursions unless it was a "temperatures not recorded" situation.
 - If temperatures were not recorded, CDPH will review the incident and provide follow-up guidance.
- If you were triaged to contact the manufacturer(s), follow their guidance regarding vaccine stability and report results on the excursion form.
 - If vaccines are spoiled, submit a return / waste form.
 - If vaccines are okay to be used, continue vaccination services. No need to wait for CDPH.



Reporting an Excursion with No Storage Unit Involved



Another new feature on the Excursion report page is the option to select 'No Storage Unit Involved' if the excursion occurred outside of a storage unit.

Providers can then select 'Other' from the 'Excursion event is related to' dropdown menu and specify details about the excursion in the 'Please specify Other' field.

> An example scenario would be if an Excursion occurred while the doses were left outside of the storage unit and potentially exposed to room temperature for too long, but the temperatures were not recorded.



Reporting an Excursion with No Vaccines Stored in Unit

This functionality will be available as part of the upcoming myCAvax release on **August 15**, **2024**.

In the meantime, providers must continue to document Excursions with no vaccines in the unit in the 'Additional excursion notes' section of their **Manual Temperature Logs** form.

NOTE: Do not submit the Excursion event in myCAvax if no vaccines were stored in the unit.

Storage Unit Location/ID				Scale			Storage Unit Type (select one)	
Fundi	n g Source(s FC UVF] LHD 3	17 🗌 SG	iF 🗌 Priva	ate 🗌 _		Freezer (-58° to 5°F / -50° to -15°C) ULT (-130° to -76°F /- 90° to -60°C)
Day	Time	Initials	Alarm	Current	Min	Max	Incident IDs	Check temperatures twice a day:
Exam- ple	8:00 am 4:00 pm	NN NN	~	40,5 37,4	38,1 33,0	43.7 39,2	12345	 Fill out clinic/unit details in header. Record the time and your initials. Record a check if alarm went off.
1	am pm							4. Record Current, MIN, and MAX. 5. Clear MIN/MAX on your device.
2	am pm							6. Ensure data logger is recording.
3	am pm							1. Clear MIN/MAX and alarm symbol. 2. Post "Do Not Use Vaccines" sign.
4	am pm							 Alert your supervisor. Report excursion to myCAvax for
5	am pm							all funding sources. 5. Record myCAvax Batch Excursion # under Incident IDs.
6	am pm							6. Ensure data logger is recording.
7	am pm							On-Site Supervisor's Review When complete, check all that apply
8	am pm							Temperatures were recorded twice daily.
9	am pm							I reviewed data files to find any missed excursions. Download date:
10	am pm							Any excursions were reported.
11	am							On-Site Supervisor's Name:
12	am pm							Date: Staff Names and Initials:
13	am pm							
14	am pm							
15	am pm							Additional excursion notes:



Managing Storage Units from a Program Location

	Cine Nanagement System	My Turn Enrolln	nent Vaccine O	nauro riogram	Location	/accine Inventory 🗸	Enrollment	More 🗸	Q	Ļ
	ogram Location listy Hollows - Vaccii	nes for Children						+ Follow	Update Address	Edit
LHD/MCE	myCAvax Id CA8485097B1000	Temporary Clo	isure IIS Identifier hannah1							
Details	Vaccine Requests	Storage and Hand	dling Vaccine In	ventories Site N	lanagement					
📚 Transfe	ers Sent (11)									
Line Item	Vaccine F	Receiver 🗸 Vac	cine 🗸	Number of Doses Tra	 Status 	✓ Transfer Start Date	e 🗸 Lot #	~	Created Date	~
00270460	0 Misty Hol	llows Dap	tacel Single Dose Vial	30	In Progress	Jun 21, 2024	65432		Jun 21, 2024, 09	54 AM
00270459	9 Misty Hol	llows Kinr	ix Single Dose Vials	10	Accepted	Jun 21, 2024	12345		Jun 21, 2024, 08	21 AM
00270458	8 Misty Hol	llows Infa	nrix Single Dose Vials	20	Accepted	Jun 21, 2024	12345		Jun 21, 2024, 08	16 AM
00270456	6 Misty Hol	llows Dap	tacel Single Dose Vial	20	Accepted	Jun 19, 2024	65432		Jun 19, 2024, 12	56 PM
00270455	5 CDPH Lo	ocation 1 Hav	rix Single Dose Vials	10	Accepted	Jun 19, 2024	12345		Jun 19, 2024, 11	56 AM
00270454	4 Springtim	ne Vaccines Dap	tacel Single Dose Vial	10	Accepted	Jun 19, 2024	12345		Jun 19, 2024, 11	35 AM
S Transfe	iers Received (0)				-					
Units (3)				Storage Type	Vaccines Store	d 🗸 Unit Priority	✓ Thermometer	🗸 Thermo	ometer 🗸	Calibratior
: Units (3) iit N ❤	Storage Unit B 🗸 S	Storage Unit M 🗸	Storage Unit c 🗸	Stolage type						
	Storage Unit B 🗸 S	Storage Unit M 🗸	Storage Unit c V	Storage type			AccuTherm	12344	5	May 8, 20
	_	Storage Unit M 🗸		Combination	VFC	Primary	AccuTherm Dickson		5 HJ7645	May 8, 20 Nov 1, 20

Providers can now manage storage units from the 'Storage and Handling' tab on their VFC Program Location.

Navigate to the Program Location page and click the 'Storage and Handling' tab. Scroll all the way down to see the Storage Units table.

To edit or retire a storage unit, click the unique storage unit name. On the 'Details' tab of the Storage Unit page, edit any of the fields by clicking the pencil icon next to that field.

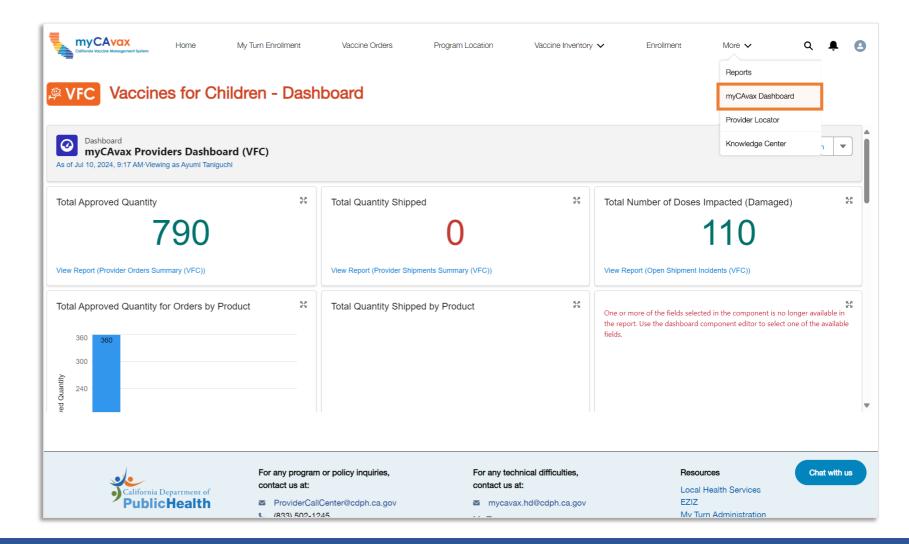
SC-37142			
Details Uploaded Documents Related			
Ohen and Hall Marrie			
Storage Unit Name SC-37142		Thermometer Type (Select one) Digital data logger	
Storage Type		Specify Other Thermometer Type	
Refrigerated Storage Capacity		Specily Other Mermometer Type	
		Thermometer Model	
Stand Alone		TraceableLIVE	/
Unit Priority		Thermometer Serial Number	
Primary		896HJ5764FR8976	
Refrigerated Storage Unit cu. ft.		Calibration Expiration Date	
1	. and	11/22/2024	/
Storage Unit Brand		Account	
CliniCool - Primary		Misty Hollows	/
Storage Unit Model		Location Application	
Silver Series		Misty Hollows - Vaccines for Children	
Vaccines Stored		Unit Grade	
VFC		Commercial	



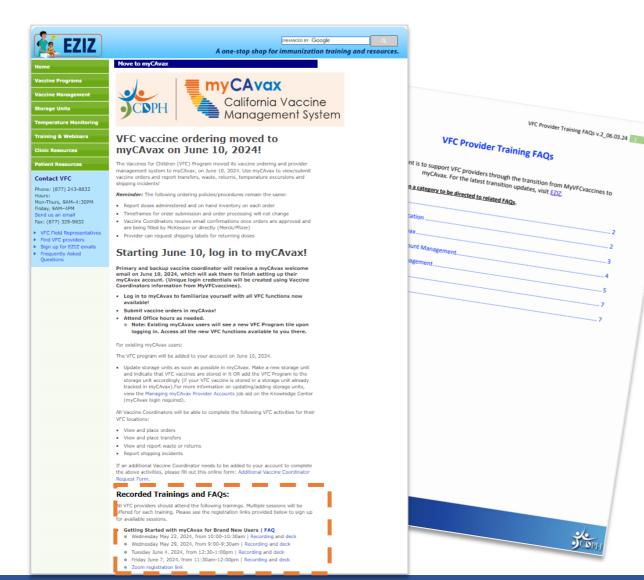
Viewing Provider Dashboards

To view the myCAvax Providers Dashboard, navigate to the 'More' drop-down menu and click 'myCAvax Dashboard'.

This dashboard features charts and reports summarizing vaccine ordering and inventory management events at this program location.



Viewing Support Resources



View VFC training recordings, decks and FAQs on EZIZ's <u>Move to</u> <u>myCAvax page.</u>

For Program and Policy needs, you can contact the VFC Customer Service Center at (877) 243-8832 or via email to

MyVFCVaccines@cdph.ca.gov. For myCAvax Technical Support, contact the Provider Call Center by calling the VFC Customer Service Center and selecting option 9 on the phone tree, or via email to myCAvax.HD@cdph.ca.gov.



Resources

Leslie Amani, CDPH





COVID-19 Provider FAQs

Answers to providers' COVID-19 vaccine and therapeutics questions on EZIZ <u>here</u>. Updated Thursday, July 25, 2024!

Q: Since the Bridge Access Program (BAP) ends in August 2024, what is the last day that BAP providers can administer COVID-19 vaccine that they have in stock?

A: For your current COVID-19 vaccine stock, providers may continue to administer until expiration or deauthorization.



Q: When will the 2024 – 2025 COVID-19 vaccine formulation be available?

A: The 2024 – 2025 COVID-19 vaccine formulation will be available in late summer or early fall of 2024.

COVID-19 Vaccine and Therapeutics FAQs v.145_07.25.2024

COVID-19 Vaccine and Therapeutics FAQs

For providers administering COVID-19 vaccine and treating COVID-19. Providers may also visit <u>EZIZ COVID-19 Resources</u> for information and updates.

Directions: Click on a category to be directed to related FAQs.

New and Updated FAQs2	
COVID-19 Vaccine Access	
Bridge Access Program (BAP) 4	
Pharmacies	
Vaccines For Children (VFC) Program	
Vaccine Administration	
Vaccine Storage & Handling	
Reporting	
COVID-19 Therapeutics	
Support & Resources	

California Department of Public



Vaccine Support

Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the Knowledge Center, or contact us.

myCAva)

How can we help?

Hi, I'm your Help Desk Virtual Assistan Do you need help with My Turn o

16 Aura - 12:43 PM

COVID-19 Therapeutics Resources



Type of	Support	Description	Updated 7.8.24
	Clinical Guidance	For general Therapeutics	questions, please email: <u>cdphtherapeutics@cdph.ca.gov</u>
		distribution and orderin	s Webpage (provides general information for healthcare providers, allocations, g, drug facts sheets, and additional resources)
ٹ ک	General Information		ts (questions and answers for the public on finding COVID-19 treatments)
- T			<u>st Practices Checklist</u> (testing, prescribing, dispensing, and more for providers) <u>document</u> for clinics, providers, and pharmacists
		Trequentity Asked Questions	
<u>~</u> @		Finding Providers and Test-to	p-Treat Sites
	Locating Resources	<u>COVID-19 Therapeutics</u>	Locator (find COVID-19 medications near you)
		Information Page for Tes	t <u>-to-Treat</u> Program (hhs.gov)
	Archive LHD	For access to previously rec	orded LHD webinars and slides contact: rphoadmin@cdph.ca.gov
	Therapeutics		gisters for HPOP reporting information, use link below.
٦	SharePoint		PoP Account Verification & Reporting information
Ŧ			



For general CDPH Therapeutics questions, please email <u>cdphtherapeutics@cdph.ca.gov</u> For ordering, program inquiries, signing up new HPOP Accounts: please e-mail <u>cdphtherapeutics@cdph.ca.gov</u>



CDPH Provider Webinars and Trainings

Week of July 29, 2024

	Monday 7/29	Tuesday 7/30	W	ednesday 7/31	Thursday 8/1	Friday 8/2
Live Webinars and Training		<u>Crucial Conversations</u> <u>Webinar: Talking to Parents</u> <u>about School-Required</u> <u>Immunizations</u> 12:00 pm – 1:00 pm				
View On Demand	 <u>CDPH Immunization Branch</u> <u>AIM Vaccine Confidence To</u> 	<u>Archived Provider Webinars and</u> polkit Webinar Series	<u>Slides</u>	• Latest Features in	<u>y Turn Onboarding</u> (v. 1/4/22) <u>My Turn</u> (Requires myCAvax Log Notes for LHD and CDPH Users (Re	
Help	My Turn: Help Desk Email: myturn	urnonboarding@cdph.ca.gov	<u>א</u> <u>></u>	Immunization California's General Immunization Re RSV Immunization Resources COVID-19 Vaccination Resources Mpox Vaccination Resources		



CDPH Provider Webinars and Trainings

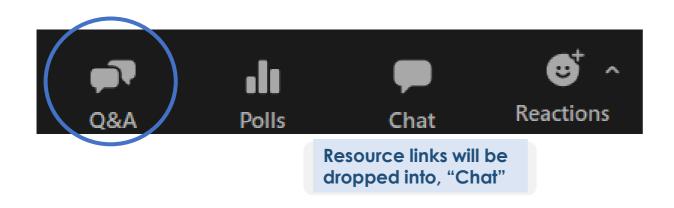
Week of August 5, 2024

	Monday 8/5	Tuesday 8/6	W	/ednesday 8/7	Thursday 8/8	Friday 8/9	
Live Webinars and Training						<u>CDPH Immunization</u> <u>Updates for Providers</u> 9:00 am – 10:30 am	
View On Demand	 <u>CDPH Immunization Branch</u> <u>AIM Vaccine Confidence To</u> 	Archived Provider Webinars and olkit Webinar Series	<u>Slides</u>	Latest Features in	<u>v Turn Onboarding</u> (v. 1/4/22) <u>My Turn</u> (Requires myCAvax Log Notes for LHD and CDPH Users (Re		
Help	Help Desk Immunization Resources CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm Email: providercallcenter@cdph.ca.gov California's General Immunization Resources (eziz.org) My Turn: Help Desk Email: myturn.clinic.hd@cdph.ca.gov RSV Immunization Resources Flu Vaccination Resources Onboarding Email: myturnonboarding@cdph.ca.gov Mpox: Email: stdcb@cdph.ca.gov Mpox Vaccination Resources COVID-19 Vaccination Resources						

ifornia Department of Public Health

Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



?



Upcoming Webinar Opportunities

<u>CDPH IZB Bi-weekly Updates for Providers</u> Next session: Friday, August 9, 2024 9:00 am – 10:30 am, PT



