

California Department of Public Health Immunization Updates for Providers

Friday, June 28, 2024

9:00 am – 10:30 am



Housekeeping

Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the [CDPH Weekly Immunization Updates for Providers](#)



To be added to the CDPH email messaging listserv for providers, please email your request to blanca.corona@cdph.ca.gov

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov

Reminder to Panelists:

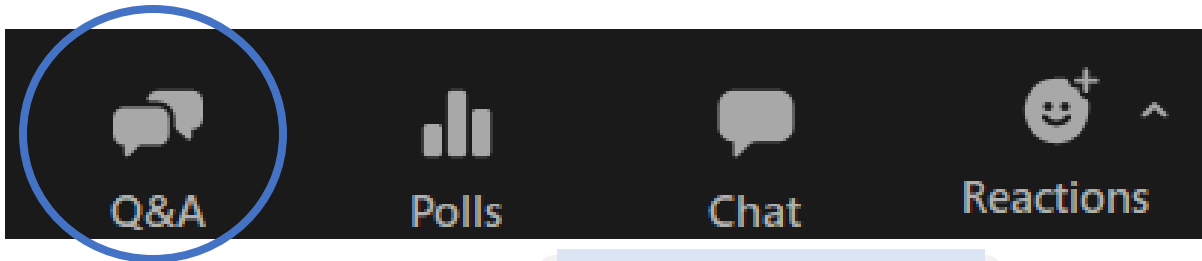


Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



Resource links will be dropped into, "Chat"



Friday, June 28, 2024

No.	Item	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 – 9:05
2	COVID-19 Vaccine Administration Data	Sharon Brummitt (CDPH)	9:05 – 9:10
3	Clinical	Caterina Liu, MD (CDPH)	9:10 – 9:20
4	Vaccines for Children (VFC): Special Provider Outreach	Christina Sapad (CDPH)	9:20 – 9:25
5	Vaccine Management	Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)	9:25 – 9:40
6	Resources and Q&A	Leslie Amani (CDPH)	9:40 – 10:30

Thank you for attending today's session!

Announcements

Leslie Amani, CDPH



EZIZ Email Updates

Are you signed up to receive CDPH Immunization Branch EZIZ Email updates for providers?

To be added, please email Blanca.corona@cdph.ca.gov



The screenshot shows the top portion of an email. The header features the CDPH logo and the text "EZIZ Update" on the left, and "Immunization Branch" on the right. Below this is a blue bar with the date "May 2, 2024". The main content area has a section titled "Latest Updates and Resources" followed by a list of four items under the heading "In this message:". The first item is "Hepatitis Awareness & Asian American and Pacific Islander Heritage Month". The second is "May - July Holiday Cadence Calendars for BAP and SGF". The third is "CDPH Immunization Updates for Providers Webinar Reminder". The fourth is "VFC Transition to myCAvax". Below the list is a section titled "May is Hepatitis Awareness and Asian American and Pacific Islander Heritage (AAPI) month!". At the bottom, there is a "Did you know?" fact: "About 9 in 10 adults with chronic hepatitis B in California are Asian and Pacific Islanders, especially those born in China, Korea, Vietnam, and the Pacific Islands."

CDPH | EZIZ Update

Immunization Branch

May 2, 2024

Latest Updates and Resources

In this message:

1. Hepatitis Awareness & Asian American and Pacific Islander Heritage Month
2. May - July Holiday Cadence Calendars for BAP and SGF
3. CDPH Immunization Updates for Providers Webinar Reminder
4. VFC Transition to myCAvax

May is Hepatitis Awareness and Asian American and Pacific Islander Heritage (AAPI) month!

Did you know? About 9 in 10 adults with chronic hepatitis B in California are Asian and Pacific Islanders, especially those born in China, Korea, Vietnam, and the Pacific Islands.

AIM Webinar



Association of
Immunization
Managers

Date: Monday, July 15, 2024
Time: 10:00 – 11:00, PT

Description: Register now for AIM's webinar, Slam Dunk Strategies for Adolescent Immunization: Utilizing Sports-Based Approaches to Increase Catch-up and Engagement.

[AIM Registration Link](#)

COVID-19 Therapeutics

Reminder to Report

All providers or sites that received COVID-19 therapeutics from U.S. Department of Health and Human Services (HHS) to finalize their reporting data in the Health Partners Ordering Portal (HPOP), by Sunday, June 30, 2024.

All HHS-procured therapeutics received must be accounted for as:

- administered
- transferred
- wasted
- returned

Goal is to reach at least a 95% reconciliation and current on-hand inventory is zero.

Federal entities that are receiving HHS-distributed oral antivirals must continue to report that inventory.

Spotlight: County of Monterey Health Department



COUNTY OF MONTEREY
HEALTH DEPARTMENT
Nationally Accredited for Providing Quality Health Services



t: 831.755.4500

e: health@co.monterey.ca.us

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HOW DO I?

Get:

Select:

Apply for:

Select:

Report:

Select:

Find:

Select:

Provide Comments:

Provide Comments

Public Health

Bicycle and Pedestrian Safety

California Children's Services (CCS)

Cannabis Education

Child Health and Disability Prevention

[Government](#) » [Departments A - H](#) » [Health](#)

Public Health

Font Size:

Published on November 09, 2016. Last modified on January 19, 2024



COVID-19 Vaccine Administration

Sharon Brummitt, CDPH



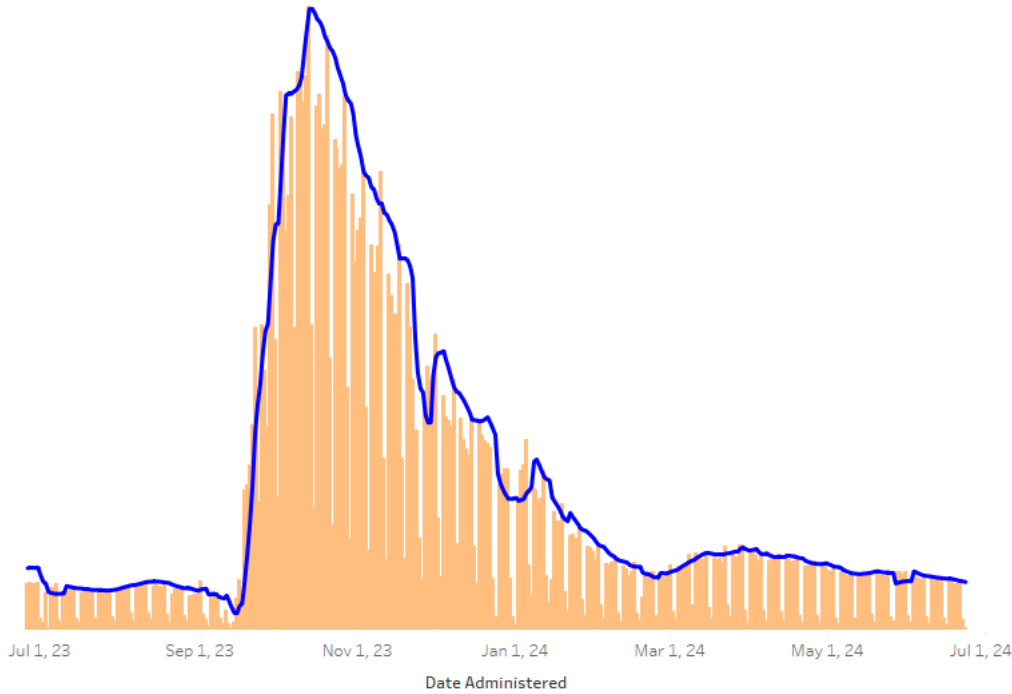
COVID-19 Vaccine Administration Summary

as of June 24, 2024

96,452,829

Total Doses Administered:

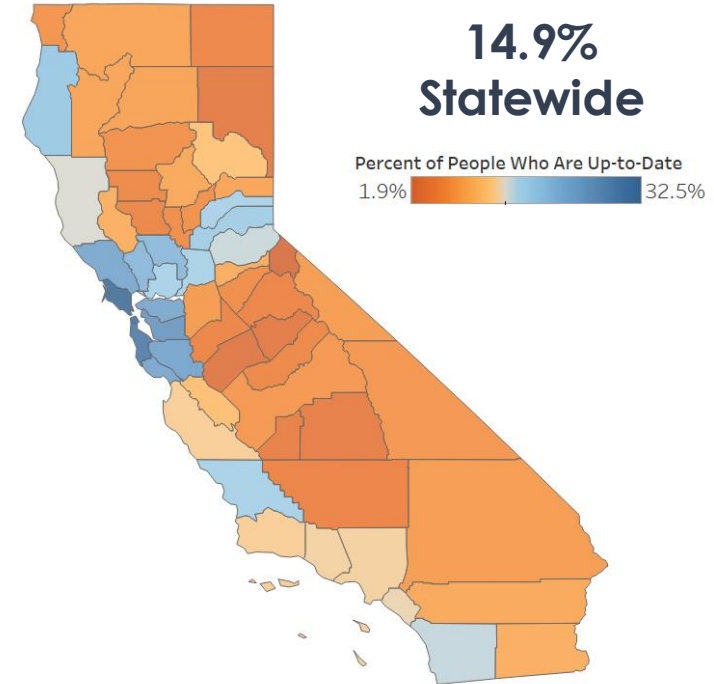
Daily Doses Administered: **Statewide**



5,947,294

Total Up-to-Date* Recipients:

Percent of Population Who Are Up-to-Date



*Has received at least one dose of the Updated 2023-2024 vaccine

Trends in COVID-19 Vaccine Administration

as of June 24, 2024

Most Recent Eligibility Groups

- Additional Updated 2023-2024 dose for 65+ age group

Older Adults Now Able to Receive Additional Dose of Updated COVID-19 Vaccine

[Print](#)

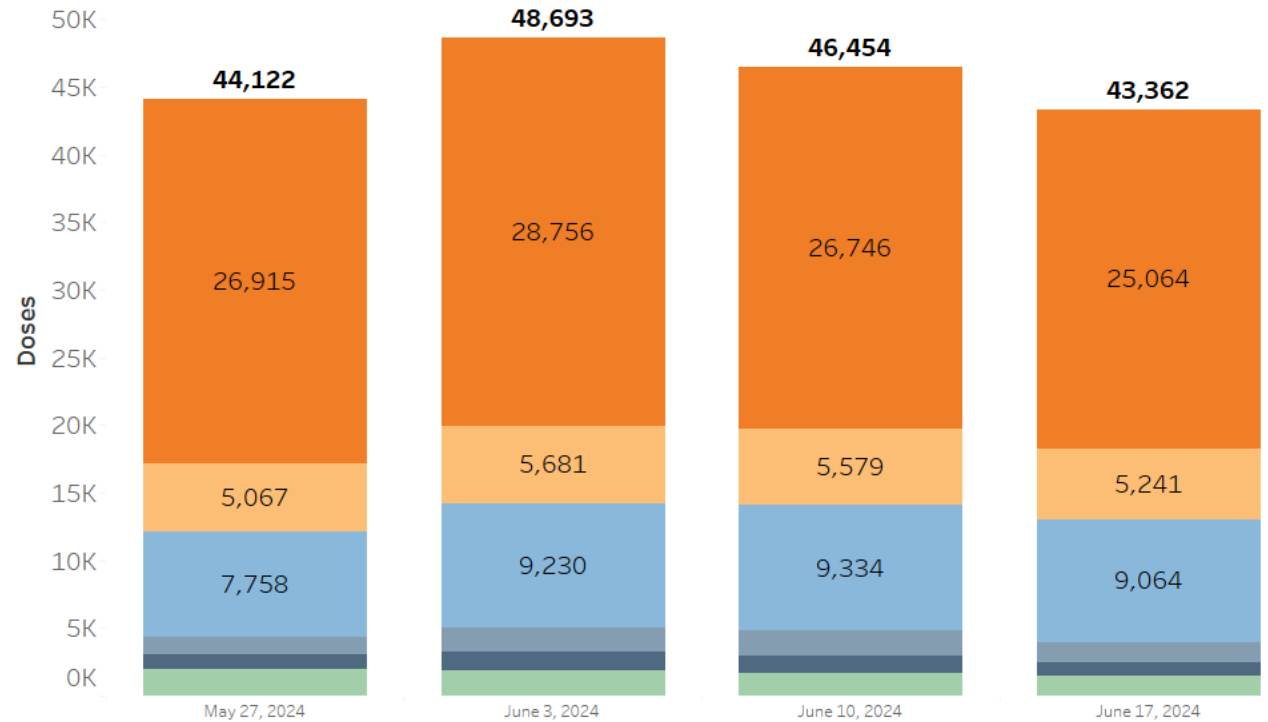
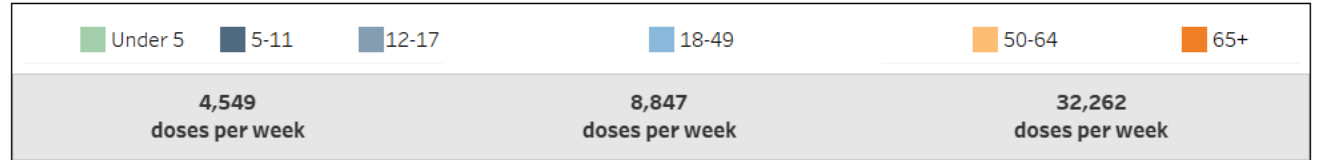
Media Statement

For Immediate Release: Wednesday, February 28, 2024

Contact: [Media Relations](#)
(404) 639-3286

Today, CDC Director Mandy Cohen endorsed the CDC Advisory Committee on Immunization Practices' (ACIP) recommendation for adults ages 65 years and older to receive an additional updated 2023-2024 COVID-19 vaccine

Doses Administered by Age Group, Past 4 Weeks



Trends in COVID-19 Vaccine Status

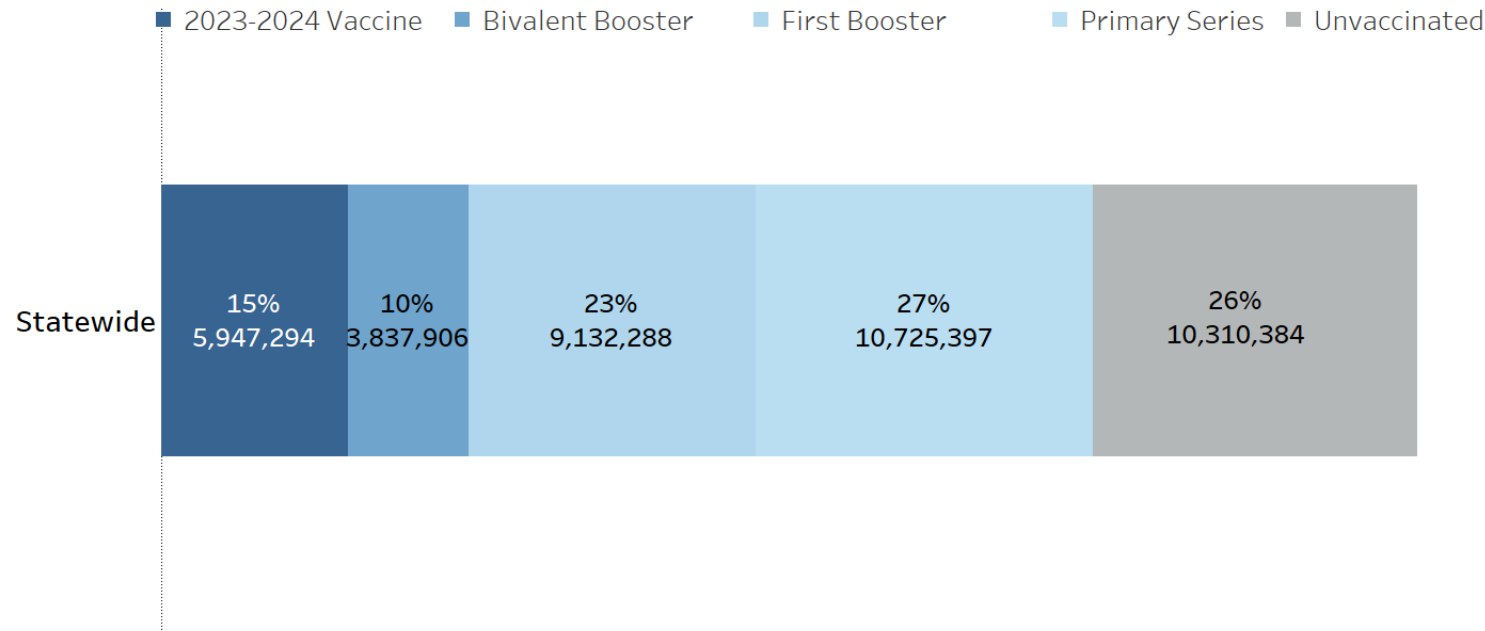
as of June 24, 2024

Vaccine Status: Statewide

Currently, about:

- **15%** of the state population has received the 2023-2024 Vaccine (i.e., are Up-to-Date).
- **10%** of the state population has received a Bivalent Booster but not the 2023-2024 Vaccine.

CA Population by Most Recent COVID-19 Vaccine Dose



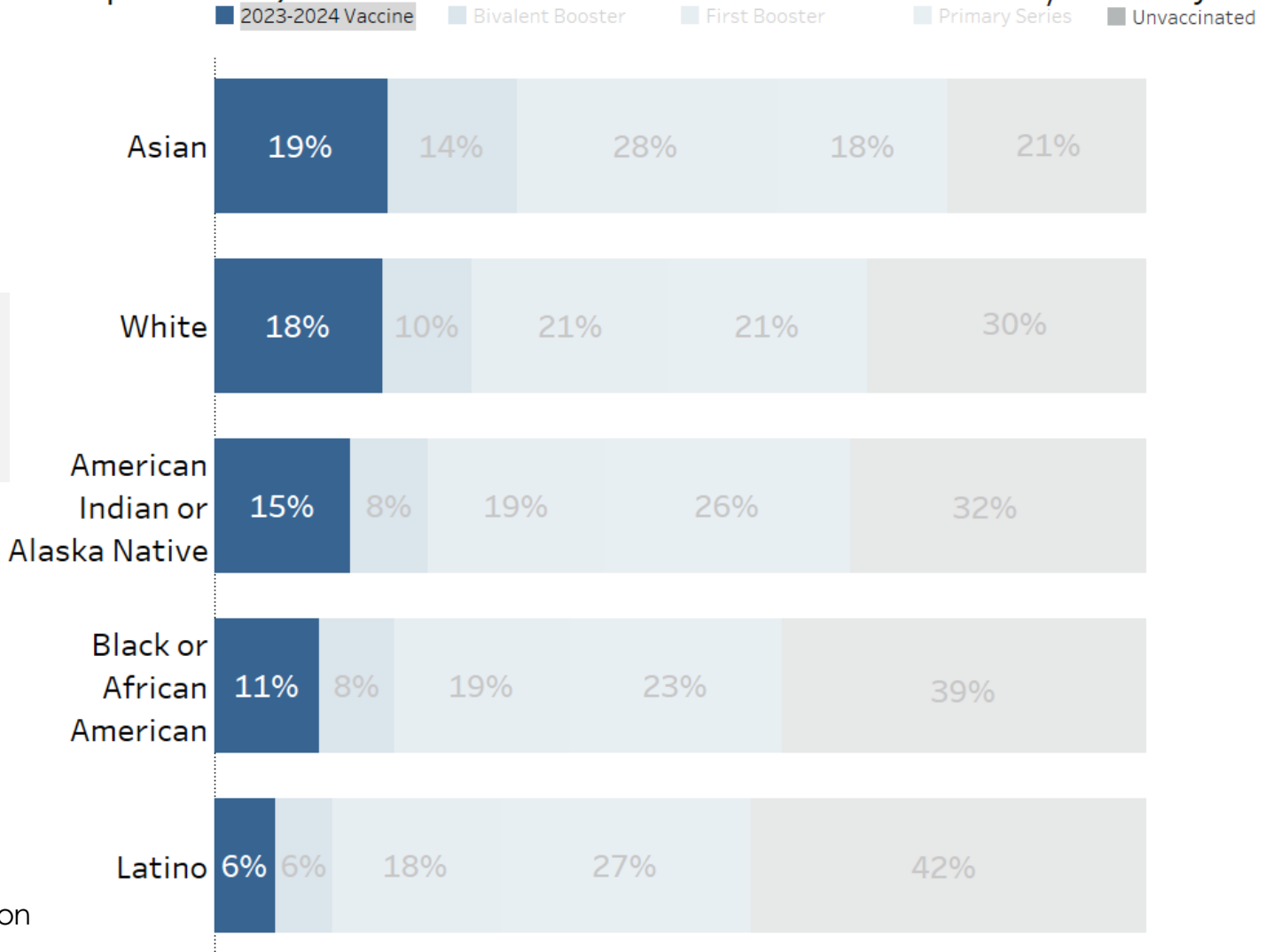
Trends in COVID-19 Vaccine Status

as of June 24, 2024

Vaccine Status by Race/Ethnicity*

Asian and White populations have the highest rates of 2023-2024 vaccine uptake

CA Population by Most Recent COVID-19 Vaccine Dose and Race/Ethnicity



*Rates for Native Hawaiian and Pacific Islander (20%) and Multiracial (4%) may not be comparable to other race and ethnicity groups due to variation in data collection and tabulation procedures

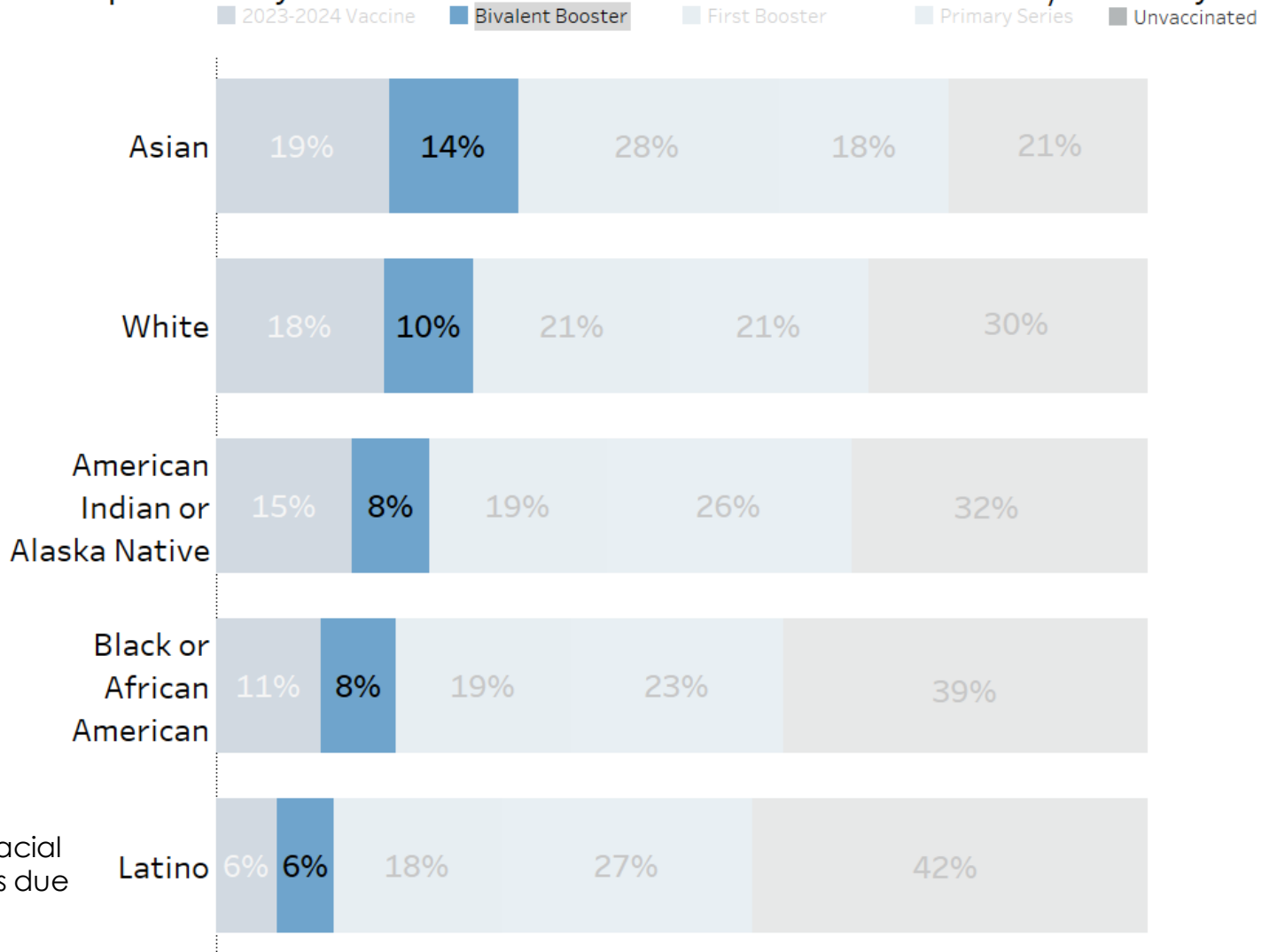
Trends in COVID-19 Vaccine Status

as of June 24, 2024

Vaccine Status by Race/Ethnicity*

In addition to having the lowest coverage for the updated vaccine, Latino, Black, and American Indian or Alaska Native populations are also less likely to have received a bivalent booster.

CA Population by Most Recent COVID-19 Vaccine Dose and Race/Ethnicity



*Rates for Native Hawaiian and Pacific Islander (12%) and Multiracial (8%) may not be comparable to other race and ethnicity groups due to variation in data collection and tabulation procedures.

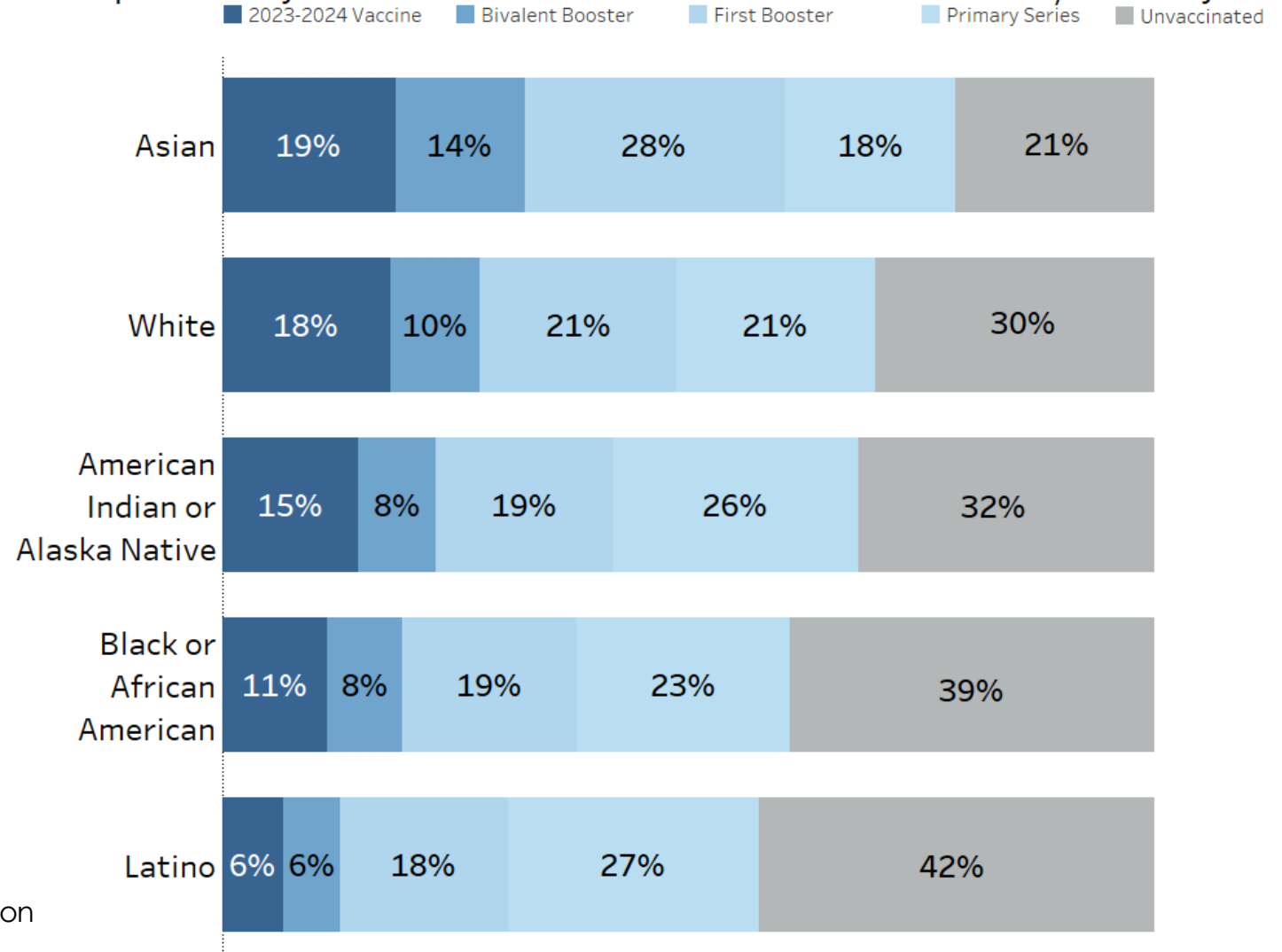
Trends in COVID-19 Vaccine Status

as of June 24, 2024

Vaccine Status by Race/Ethnicity*

- Across all race and ethnicity groups, at least 50% of the population completed the Primary Series
- Persistent disparities for all vaccines among Black and Latino populations

CA Population by Most Recent COVID-19 Vaccine Dose and Race/Ethnicity



*Rates for Native Hawaiian and Pacific Islander (>95%) and Multiracial (36%) may not be comparable to other race and ethnicity groups due to variation in data collection and tabulation procedures.

COVID-19 Vaccine Data Summary

as of June 24, 2024

Key Metrics

96.5 million doses administered

+43 thousand doses administered

14.9% Statewide who are Up-to-Date

5.9 million Up-to-Date recipients

6.5% Latino population Up-to-Date*

1.0 million Latino Up-to-date recipients

System Notes

- Up-to-Date status defined as at least one dose of the updated COVID-19 vaccine
- Public dashboard updated monthly
- Email cdphvaccinatedatateam@cdph.ca.gov for questions and comments.

*Rates based California Department of Finance (DOF) population estimates.

Clinical Update

Caterina Liu, MD, MPH, CDPH





CDC's Advisory Committee on Immunization Practices (ACIP) Meeting: June 26 – 28, 2024

Topics:

- COVID-19 Vaccines (Vote)
- RSV Vaccines: Adult (Votes), Maternal/Pediatric
- Influenza Vaccines (Vote)
- Pneumococcal Vaccines (Vote)
- Combined DTaP-IPV-HIB-Hep B vaccine (Vaxelis) (Vote, VFC Vote)
- Meningococcal, HPV, Chikungunya, Dengue Vaccines

[ACIP Meetings Information](#) | [Agenda](#) | [Webcast Recording Links](#)

[ACIP Recent Meeting Recommendations](#)

ACIP Votes, June 2024

Official [CDC recommendation](#) will be posted soon

RSV Older Adults (Pfizer, GSK, Moderna):

- ACIP recommends adults 75 years and older receive a single dose of RSV vaccine.
- ACIP recommends adults 60 – 74 who are at increased risk of severe RSV disease receive a single dose of RSV vaccine.

Vaxelis:

- ACIP recommends DTap-IPV-HiB-HepB (Vaxelis) should be included with PRP-OMP (PedvaxHIB) in the preferential recommendation for American Indian and Alaska Native infants based on Haemophilus influenzae type b Hib component.
- ACIP recommends the approval of the Vaccines for Children (VFC) resolution for vaccines to prevent Hib.

ACIP Votes, June 2024

Official [CDC recommendation](#) will be posted soon

COVID-19 Vaccine:

- ACIP recommends 2024-2025 COVID-19 vaccines as authorized or approved by FDA in persons ≥ 6 months of age.

Pneumococcal Vaccine:

- ACIP recommends PCV21 as an option for adults ≥ 19 years who currently have a recommendation to receive a dose of PCV.

Influenza Vaccine

- ACIP recommends routine annual influenza vaccination for all persons aged ≥ 6 months without contraindications. **Same as prior.**
- ACIP recommends high-dose inactivated and adjuvanted inactivated influenza vaccines as acceptable options for influenza vaccination of solid organ transplant recipients aged 18 through 64 years who are on immunosuppressive medications.

VFC: Special Provider Outreach

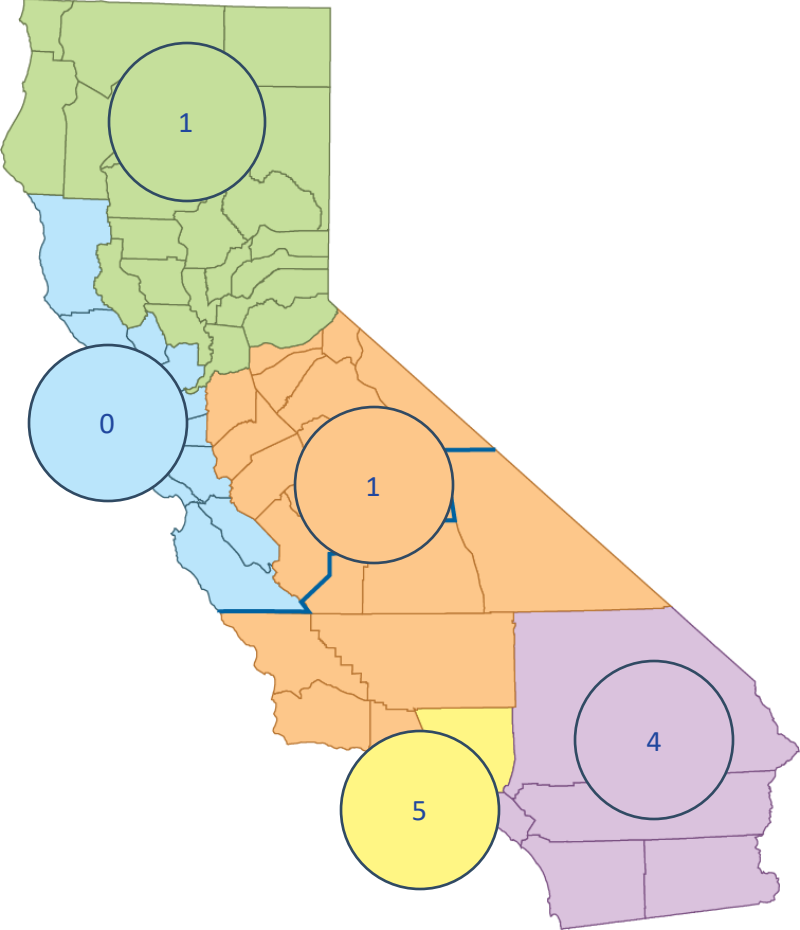
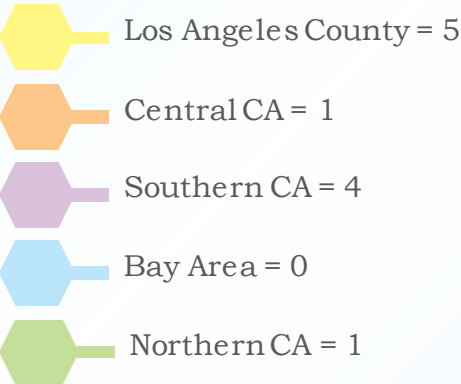
Christina Sapad, CDPH



CA VFC Pharmacy Pilot Sites-Current status

75 Invited

11 Enrolled



Participation details

Collectively, sites have ordered a total of **3,495 doses** of VFC vaccines in a **14-month period (January 2023-March 2024)**

- 30% (1,050 doses) COVID-19
- 55% (1,915 doses) Routine
- 15% (530 doses) Flu

An average of 4 orders submitted during the participation period

All sites have completed an initial VFC Pharmacy Pilot Participation survey

CA VFC Pharmacy Pilot Next Steps: Phase 2

What are we doing differently?

- Expansion for second round, starting with a list of pharmacies interested in joining
- Timeframe: Summer 2024
- Removing some of the geographic restrictions
- Looking at provided feedback to enhance VFC resources to support onboarding of pharmacies
 - Vaccine ordering
 - Mass vaccination and off-site events
 - Marketing and collaboration efforts
- Providing an option for pharmacies to enroll as a “Vaccine Replacement Model” provider
- Continue to collaborate with CA’s Department of Healthcare Services (DHCS) to support providers with billing and reimbursement support
- Provide enhanced support to current participants beyond annual participation survey.

Vaccine Management

Josh Pocus, My Turn, and Claudia Aguiluz, myCAvax





Mass Vax Retired!

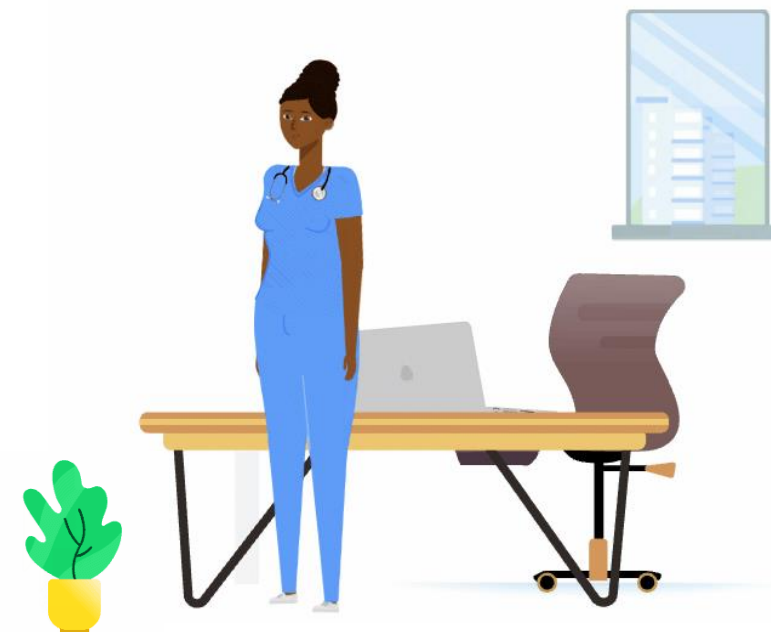
CAIR Mass Vax was retired on **Monday, June 17, 2024**, and replaced by CAIR Quick Entry in My Turn.

Providers enrolled in My Turn automatically have access to CAIR Quick Entry, which retains the familiar functionalities of the now-retired Mass Vax, along with enhancements and support for additional vaccines.

CAIR Quick Entry offers:

- Simplified uploading of records in bulk or batches to CAIR
- Ability to edit records after submission
- Prefilled rows for quick entry of information
- Support for all Mass Vax vaccines, plus additional vaccine options

If you have questions about enrolling in CAIR Quick Entry, email mycavax.hd@cdph.ca.gov or call (833) 502-1245, Monday – Friday, 8:00 AM – 5:00 PM PT.





What's New in My Turn? – Release 50 (1 of 3)

New updates for patients launched on
Wednesday, June 26, 2024!

Release Highlights



Patients will be able to view:

- ✓ The translated text on all pages of the 'My Turn Public' portal based on the language chosen
- ✓ The Vaccines for Children (VFC) / Vaccines for Adults (VFA) clinics on the 'Vaccine Locator' page
- ✓ The new 'FAQ' page for new vaccines on the 'Let's get started' and 'Confirmation' pages instead of the 'Q&A' page on the Mpox flow
- ✓ The new carousel module with information about the new 'Vaccine Locator' page
- ✓ The new 'Vaccine Locator' page that replaces the existing 'Walk-in' page
- ✓ The updated information added to the Chickenpox question on the 'FAQ' page related to Shingles as My Turn is offering Shingles vaccines
- ✓ The new outbreak vaccines related questions on the 'Medical Screening Questions' form on the 'Final Steps' page
- ✓ The new carousel module with information about the 'Shots for School' on the home page
- ✓ The new 'Yes / No' questions on the 'Final Steps' page for the new outbreak vaccine types if the clinic they selected has the corresponding vaccine tag
- ✓ The new outbreak vaccines under the 'Please select which vaccine you would like to schedule' question on the 'Let's get started' page when they select the 'Other vaccine(s)' option
- ✓ An updated error message on the 'Select a location' page if there are no locations matching the filters they added





What's New in My Turn? – Release 50 (2 of 3)

New updates for Clinic Managers, New My Turn Users, and Existing My Turn Users launched on **Wednesday, June 26, 2024!**

Release Highlights



Clinic Managers will be able to view:

- ✓ The new 'flu' brands displayed in the 'Vaccine Brand(s)' section on the traditional clinic creation flow
- ✓ The new 'flu' brands displayed in the 'Vaccine Brand & Dose' field while creating a vaccine supply for a new or existing traditional flu clinic
- ✓ The new 'Anthrax,' 'Pneumonia,' 'RSV,' and 'Shingles' outbreak vaccine options added to the 'Vaccine Type' section on the super clinic creation flow and the 'Vaccine Type' filter on the 'Clinics' page
- ✓ The information related to the new outbreak vaccine types on the 'Completed apps by vaccine type' tile on the 'Dashboard' page of the super clinic
- ✓ The values on the 'Appts by vaccine type' tile on the 'Dashboard and Reports' page displayed in alphabetical order when there is no appointment associated with any vaccine type
- ✓ The new 'Anthrax,' 'Pneumonia,' 'RSV,' and 'Shingles' outbreak vaccines added to the 'Vaccine Type' field on the clinic's 'Details,' 'Vaccine Supply,' and 'Vaccine Inventory' tabs

- ✓ The updated 'Contacts' list view on the 'Manage Users' page
- ✓ The new 'Anthrax,' 'Pneumonia,' 'RSV,' and 'Shingles' outbreak vaccines tiles under the 'By Vaccine Type' dropdown on the 'Dashboard and Reports' page
- ✓ A new banner describing the ordering provider while viewing contacts on the 'Manage Users' page

New My Turn Users will be able to view:

- ✓ The new 'Does anyone at your location use myCAVax today?' question added to step 1 of the unauthenticated digital enrollment flow
- ✓ The 'Next' button disabled along with an error message if they select the 'Yes' option under the 'Does anyone at your location use myCAVax today?' question



What's New in My Turn? – Release 50 (3 of 3)

New updates for both myCAvax and My Turn users launched on **Wednesday, June 26, 2024!**

Release Highlights



myCAvax and My Turn users will be able to view:

- ✓ The list of all the CAIR Quick Entry records on the 'My Turn' tab on the home page
- ✓ The new 'Provider Locator' tab on the navigation bar on the myCAvax portal and 'Provider Locator' subtab on the 'Provider Locator' page
- ✓ The new 'My Turn Vaccine Locator Opt-in' subtab on the 'Provider Locator' page
- ✓ The option to update the 'My Turn Vaccine Locator Opt-in' checkbox to the new 'My Turn Vaccine Locator' tool through the VFC, 317, and VFA enrollment flow
- ✓ The new 'Public Vaccine Locator Opt-in' field on the 'Account Record' page
- ✓ The new provider locator Google map on the 'Provider Locator' subtab to update the address with the corresponding longitude and latitude fields on the account
- ✓ The confirmation pop-up window upon submitting the 'Vaccine Locator' form on the 'My Turn Vaccine Locator Opt-in' subtab on the 'Provider Locator' page
- ✓ The 'Manage Vaccine Locator Form' link that leads to the new Vaccine Locator Form to opt in or out of the 'My Turn Vaccine Locator'
- ✓ The opt-in checkbox while viewing the 'Provider Locator' form on the Account's 'Details' page
- ✓ The new 'Provider Locator' landing page which has the 'My Turn Vaccine Locator Opt-in' subtab
- ✓ A pop-up window on the myCAvax 'Home' tab with the option to opt in or out of the new 'Provider Locator' tool if they have a single program associated with them
- ✓ A pop-up window on the 'My Programs' page with an option to opt in or out of the new 'Provider Locator' tab if they have multiple programs associated with them
- ✓ An additional validation on the 'My Turn Vaccine Locator' form based on the status of the program's location



Provider Locator Transition (Provider Community)

The Provider Locator Tool is transitioning to My Turn on **Thursday, June 27, 2024**, to expand and bring new features. On **Thursday** upon logging in to myCAvax, providers will see a pop-up window (see below) describing the provider locator tool and steps to opt-in.

How to Opt-In

1. Log into myCAvax
2. Navigate to “Provider Locator” page
3. Navigate to the sub-page “My Turn Vaccine Locator Opt-In”
4. For each location, click the blue “Manage Vaccine Locator Form” button
5. Fill in the fields and press submit

NOTE: To opt-out, click the “manage form” button for the location and select “No we do not accept new patients.” Then submit.

New Provider Pop-Up Reminder

Reminder: Update My Turn Vaccine Locator Information (Public-facing)

Please review and update your location information for the [My Turn Vaccine Locator](#) if needed. The public-facing Vaccine Locator page helps patients find a location based on its proximity, vaccination services, and the patient's age and insurance status.

To update or opt in locations for the My Turn Vaccine Locator, click the **View Vaccine Locator Opt-in** button below, then click the **Manage Vaccine Locator Form** link and complete the information form for each location. If no updates are needed, please click cancel.

The screenshot shows the myCAvax website interface. At the top, there is a navigation bar with links for Home, My Programs, My Turn, Vaccine Orders, Program Locations, and a More menu. The More menu is open, showing options like Enrollment, Reports, myCAvax Dashboard, Provider Locator (highlighted with a red box and callout 2), and Knowledge Center. Below the navigation, the 'Provider Locator' section is active. It contains a sub-page 'My Turn Vaccine Locator Opt-In' (highlighted with a red box and callout 3). Below this, there is a section titled 'Opt-in to My Turn Vaccine Locator (Public-facing)' with a brief description. Underneath is a 'My Locations' section with a search filter for 'Search by Locator Status' (set to 'Inactive') and 'Search'/'Reset' buttons. A table lists locations, with one entry 'GVHC - 889 Abrego St - HS' having an 'Inactive' status. A dropdown menu for 'Vaccine Locator' is open, showing a 'Manage Vaccine Locator Form' button (highlighted with a red box and callout 4).



My Turn Locator (Provider Community)

With Release 50, providers will be able to use the new 'Provider Locator' feature in myCAvax to find nearby providers by entering their zip codes and filtering by program or provider type.

Find Providers near you.

Provider Locator
Find a location to transfer your vaccines

Search by program: VFC

Search by provider type: Community Vaccinator

* Zip code: 93940

Search radius: 20 miles

[Search](#) [Reset](#)

myCAvax
California Vaccine Management System

Home My Programs My Turn Vaccine Orders Program Locations Vaccine Inventory More

Provider Locator
To find other providers near you, go to the Provider Locator tab and enter your zip code. You can filter your search by program and/or provider type.

If you want a location to appear on the public-facing My Turn Vaccine Locator, go to the Opt-In tab, click the location's Manage Vaccine Locator Form link, then complete the information form to opt-in.

[Provider Locator](#) [My Turn Vaccine Locator Opt-In](#)

Find Providers near you.

Provider Locator
Find a location to transfer your vaccines

Search by program: VFC

Search by provider type: Community Vaccinator

* Zip code: 93940

Search radius: 20 miles

[Search](#) [Reset](#)

[Transfer Vaccines](#)

VFC
GVHC - 889 Abrego St - HS
Community Vaccinator
889 Abrego St, Monterey, CA 93940

VFC
Springtime Vaccines
Community Vaccinator
678 Abrego St, Monterey, CA 93940

Map Satellite

Monterey, CA map showing various locations and streets.



My Turn Locator (Public Site)

With Release 50, patients will be able to use the new 'Vaccine Locator' tool, which will replace the Walk-in page and include all My Turn Walk-in clinics as well as other providers that opt into this experience.

Find a location
Use the filters to find locations that offer the vaccines and services you need.

Search by vaccine: COVID-19, HPV, MMR
Search by insurance status: Uninsured
Search by age group: Pediatric

Find a walk-in clinic

Enter your zip code below to find locations near you.

Zip Code: 94541 Search Radius: 20 miles **Search** **Clear**

St. John's Well Child and Family Ctr - Magnolia
1401 Golf Course Road, Hayward, CA 94541
Mon - 09:00 AM - 03:00 PM
Tues - 09:00 AM - 03:00 PM
Wed - 09:00 AM - 03:00 PM
Thu - 09:00 AM - 03:00 PM
Fri - 09:00 AM - 03:00 PM
1-800-555-1234
Clickmap: HPV, MMR
See all v

Please contact the clinic to confirm the vaccine(s) you need are available.
Learn more

St. John's Well Child and Family Ctr - LA
1400 Golf Course Road, Hayward, CA 94541
Dates available: 7/12 - 8/12
Mon - 09:00 AM - 03:00 PM
Tues - 09:00 AM - 03:00 PM
Wed - 09:00 AM - 03:00 PM
Thu - 09:00 AM - 03:00 PM
Fri - 09:00 AM - 03:00 PM
1-800-555-1234
COVID-19, MMR

Find a location
Use the filters to find locations that offer the vaccines and services you need.

Find a walk-in clinic

Search by vaccine: Select all that apply
Search by insurance status: Select one
Search by age group: Select one

Enter your zip code below to find locations near you.

Zip code: Search by zip code
Search radius: 20 miles **Search** **Clear**

My Turn – Known Issues and Workarounds



Known Issues

Missing 'Funding Source,' 'Route,' and 'Injection Site' Values from Completed Super Clinic Jobs

- ✓ 'Funding Source,' 'Route,' and 'Injection Site' values may disappear from completed Super clinic jobs if you complete the VA flow twice for an appointment.

Super Clinic Appointment Reports Including 'Generic' Vaccines

- ✓ Super clinic appointment reports include records with the 'Generic' vaccine type.

Blank 'Accounts' Dropdown on the 'IIS Status' Page

- ✓ Refreshing the IIS Status page may cause an issue where the 'Accounts' dropdown selected is blank.

Greyed Out Pre-screening Questions if Accessing Certain Appointments through the 'Additional Appointments' Pop-up Window

- ✓ If navigating to an appointment that only has one product (traditional or Super clinic appointment with one product) via the 'Additional appointments' pop-up window, the pre-screening questions are greyed out.

Ordering Provider Required in CAIR for Vaccine Record Submissions

- ✓ CAIR now requires the Ordering Provider to be specified for vaccine record submissions – not having one will result in a warning response from CAIR2. The Ordering Provider data is not currently captured in My Turn.



Workaround / Next Steps

- ✓ Estimated Fix: **June 26, 2024**
 - ✓ Workaround: If you need to check the details of a completed appointment, do not click the 'Complete Appointment' button on the final screen of the VA flow.
 - ✓ If affected, you can correct the record through the 'IIS Status' page.
- ✓ Estimated Fix: **June 26, 2024**
 - ✓ Workaround: If exporting reports, use Excel to filter out these records.
- ✓ Estimated Fix: **June 26, 2024**
 - ✓ Workaround: If this occurs, log out and log back in.
- ✓ Estimated Fix: **TBD**
 - ✓ Workaround: Access the appointment through the 'Appointments' tab.
- ✓ Estimated Fix: **TBD**

VFC is Now Live in myCAvax!



VFC vaccine ordering and other related VFC activities are live in myCAvax as of **Monday, June 10, 2024.**

VFC providers can:

- Submit routine orders (according to their order frequency)
- Submit Returns/Transfers/waste reports
- Report vaccine temperature excursions AND....
- **Report shipping incidents electronically**
- **Access practice dashboards**
- **View support resources in the Knowledge Center**
- **Read important broadcast messages from CDPH upon logging in to myCAvax**
- **Access multiple state-funded vaccine programs**



Providers will NO longer use the MyVFCvaccines portal for ordering VFC supplied vaccines. **MyVFCvaccines is only available for read-only access** to view previous Practice Profiles, Flu Progress Reports, COVID Awareness Cards, and prior Storage and Handling Online Triage System (SHOTS) reports.

myCAvax Release Roadmap

Past Release
June 10, 2024 (R47)

Release 47

Vaccines for Children (VFC)

- ✓ Provider Orders and Processing
- ✓ Excursions
- ✓ Shipment Incidents
- ✓ Returns and Waste
- ✓ Transfers
- ✓ Holds
- ✓ Additional Vaccine Coordinator
- ✓ Enrollment with Esignature
- ✓ Flu Allocations

VFA/317/VFC

- ✓ Organization Coordinator
- ✓ Provider Types Updated to match PEAR

Current
July 18, 2024 (R48)

Release 48

Vaccines for Children (VFC)

- ✓ Flu Allocations Enhancements

VFA/317/VFC

- ✓ Address Validation
- ✓ Storage and Handling Triaging
- ✓ Contact Self Service
- ✓ Excursions Data Migration
- ✓ Next Order Due Date and Order Frequency
- ✓ Expiration emails for Orders
- ✓ Inventory Link on Provider Ordering
- ✓ Ability to manage storage units from program location

All Programs

- ✓ Provider Dashboards

Future
August 15, 2024 (R49)

Release 49

Bridge Access Program

- ✓ Update Programs to Inactive
- ✓ Remove BAP References on Home pages

All Programs

- ✓ Enhance Vaccine Inventory Management product selection
- ✓ Storage Unit Management Page for Providers
- ✓ Look up program by PIN on Orders
- ✓ Adding VFC Regions to Accounts and Program Locations
- ✓ Knowledge Center cleanup



myCAVax – Known Issues and Workarounds



Known Issues

VFC Orders for COVID-19 Products

- Some VFC Providers who placed an order request that contains a COVID-19 vaccine, may receive multiple email messages, one for each individual order line item in addition to the email notification for the entire batch of orders. We are actively working on a fix, but you may experience the issue again if you submit an order prior to the estimated fix date of **Thursday, July 18, 2024**.



Workaround / Next Steps

Estimated Fix: **7/18/2024**

- If this happens to you, please make note of the first email titled 'Important Notice: Your [Location Account Name] - Vaccines for Children order has been approved!' and ignore all the subsequent emails titled 'Vaccines for Children Vaccine requests Processed.'

	myCAVax ... Vaccines for Children Vaccine requests Processed CAUTION: External email. Be cautious with links and attachments.
	myCAVax ... Vaccines for Children Vaccine requests Processed CAUTION: External email. Be cautious with links and attachments.
	myCAVax ..Vaccines for Children Vaccine requests Processed CAUTION: External email. Be cautious with links and attachments.
	myCAVax ... Vaccines for Children Vaccine requests Processed CAUTION: External email. Be cautious with links and attachments.
	myCAVax ... Vaccines for Children Vaccine requests Processed CAUTION: External email. Be cautious with links and attachments.
	myCAVax ... Vaccines for Children Vaccine requests Processed CAUTION: External email. Be cautious with links and attachments.
	myCAVax ... Important Notice: Your [Location Account Name] - Vaccines for Children order has been approved! CAUTION: External email. Be cautious with links and attachments.



myCAvax – Known Issues and Workarounds



Known Issues

Excursion Events Form Not Accepting Decimals

- ✓ Our Excursion Event form is currently blocking users from entering a decimal when reporting temperatures.

Report data logger information

* Temperature excursion type
Select an Option ▼

* Min temp -2.3 Your entry isn't a valid increment.	* Max temp 4.6 Your entry isn't a valid increment.	* °F/°C Sele... ▼
---	--	----------------------

* Were affected vaccines involved in previous temperature excursions?
 Yes
 No

* Were doses administered to patients?
 Yes



Workaround / Next Steps

✓ Estimated Fix: [7/18/2024](#)

- ✓ For the time being, please enter whole numbers where the error is received and use the 'Comments' field at the bottom of the screen to report the accurate values.

Add blank row

Comments

Min Temp: -2.3
Max Temp: 4.6

Cancel



myCAvax – Known Issues and Workarounds



Known Issues

VFC-Only Providers Unable to See 'myCAvax Program Messages'

- ✓ We are currently investigating why some users who are only staffed on their location's VFC program are unable to see alerts under 'myCAvax Program Messages' on their homepage.

VFC-Only Providers Unable to See Transfers from the Related List Views of their VFC Program Location

- ✓ We are working on a fix to make sure users who are only staffed on their location's VFC program can see their 'Transfers Received' & 'Transfers Sent' records from their VFC Program Location record's related tab.



Workaround / Next Steps

- ✓ Estimated Fix: [7/18/2024](#)

- ✓ Estimated Fix: [7/18/2024](#)

- ✓ For the time being this transfer information can be found on the Provider Location Account related list view. You can navigate from your VFC Program Location into the Provider Location Account by clicking into the 'Account Name' field.

Key Actions for Providers



As a VFC provider, you should:



Log in to myCAvax to familiarize yourself with all VFC functions now available.



Submit VFC vaccine orders, Returns and Waste, Transfers, etc. in myCAvax.



Contact the VFC Customer Service Center for support via phone or email when needed.



Conduct all VFC program activities in myCAvax moving forward. Do not log in to MyVFCVaccines to manage or order VFC vaccine.



Review and **update** expired certificate of calibration on storage units to place VFC vaccine order requests in myCAvax. You will not be able to select your VFC program location when ordering vaccine.



Update expired data loggers.



Continue to attend VFC trainings and VFC office hours.



DO NOT enroll your organization in myCAvax if you are an existing provider. Your Primary and Backup Vaccine Coordinator should have received a myCAvax welcome email on **Monday, June 10, 2024**, with instructions to finish setting up their myCAvax user account.

Accessing the VFC Program in myCAvax

You must log in to myCAvax using your own unique login credentials.
Contact the VFC Customer Service Center if you did not activate your login credentials via email and need assistance.

Have myCAvax Access

- **Organization Vaccine Coordinator** – Coming soon! This role is for one person who oversees multiple vaccine clinics.
- **Primary and Backup Vaccine Coordinator** – Are primarily responsible for routinely ordering and managing VFC vaccines in myCAvax. Attending myCAvax training is highly recommended. Completing EZIZ training is required.
- **Additional Vaccine Coordinator** – High-volume and very high-volume VFC providers may request one Additional Vaccine Coordinator, if needed, by contacting the VFC Customer Service Center. EZIZ training requirements must be completed by the Additional Vaccine Coordinator, and requests for must be reviewed by VFC, before approval and processing access to myCAvax.

Do Not Have myCAvax Access*

- **Provider of Record (POR)** – Provider of Record (POR) and POR Designee contacts have not yet been moved from MyVFCVaccines to myCAvax for VFC accounts. Once these roles have been added, VFC will notify providers. In the meantime, if any changes need to be made to these roles, complete a [VFC Key Practice Staff Change Request Form for POR or POR Designee](#).
- **Medical Staff / POR Designee**
- **Additional Staff / Communication Staff Members**

***NOTE:** This is true assuming the above roles are the only role assigned to a provider. The above can be Primary, Backup, or Additional Vaccine Coordinators too, which would grant them system access.

Vaccine Orders: Viewing Orders and Statuses in myCAvax

myCAvax
California Vaccine Management System

Home My Turn Enrollment Vaccine Orders Program Location Vaccine Inventory ▾ Enrollment More ▾

Orders

Program Selected:
Vaccines for Children ▾

Vaccines for Children - Orders New Orders

[Need help? Review the job aid\(s\) for placing vaccine order requests.](#)

Search Orders

Program Location: All ▾ Status: All ▾ Submitted From: Jan 30, 2024 Submitted To: Apr 29, 2024 Reset Search

The following list view only shows orders submitted within the last 90 days. To refine your search, use the search filters above.

Orders

Order Number	Program Location	Submitted Date	Status	Status Reason	Correction Date	VTrckS Process Date
1 B-041628	Sample Location 101 - Vacci...	04-04-2024	Complete			
2 B-041725	Sample Location 101 - Vacci...	04-11-2024	Complete		04-11-2024	
3 B-041727	Sample Location 101 - Vacci...	04-11-2024	Complete		04-11-2024	
4 B-041728	Sample Location 101 - Vacci...	04-29-2024	Corrections Needed	Missing or incomplete usage...		

< Previous 1 of 1 page(s) Next >



View the status of your vaccine order requests at anytime in myCAvax. By clicking the unique **Order Number**, view related details and review specific vaccine products ordered.

Search / filter for orders using the fields above.

Vaccine Orders: Correcting Vaccines Orders

Corrections Needed for Order B-041728 – Action Required Inbox x

myCAVax Program Notification <no-reply-mycavax@cdph.ca.gov>



Dear Sample Location 101 - Vaccines for Children Team,

Order B-041728 placed by PIN has been denied for the following reason: Missing or incomplete usage/inventory.

Guidance from CSR: 4/29: please provide inventory for all vaccines, even if not ordering; if capacity, we recommend ordering 110 doses of the HPV vaccine

Please visit the [myCAVax Orders page](#) to make any necessary changes to your order and resubmit for internal review.

If you do not update your order within two weeks, it will be expired and you will need to submit a new order. You will still be able to see the expired order details.

Thank you,

CDPH Ordering Team

CDPH will review the submitted vaccine order request. If corrections are needed, you will receive an email notifying you of needed corrections.

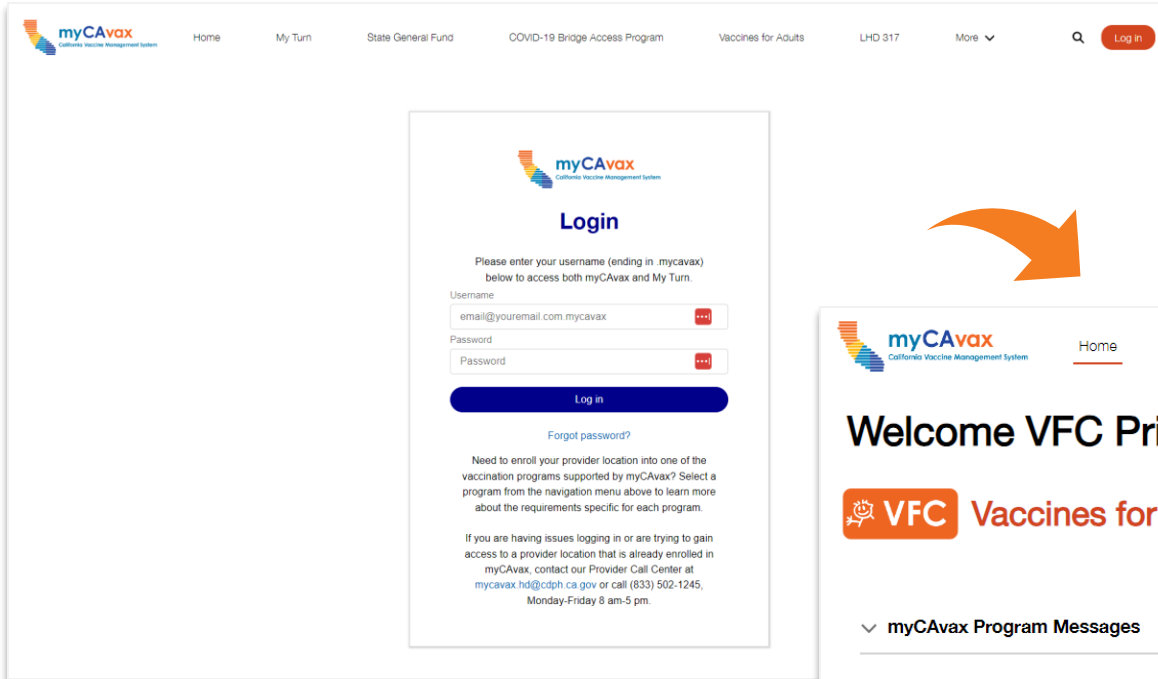
Vaccine Orders: Correcting Vaccine Orders

The screenshot displays the myCAvax interface. On the left, the 'Orders' section shows a search for 'Vaccines for Children'. The main area shows an 'Order Request' for Order Number B-041728. The order details include Program Location (Sample Location 101 - Vaccines for Children), Program (Vaccines for Children), Provider Type (Commercial vaccination service provider), PIN Status (Corrections Needed), Status Reason (Missing or incomplete usage/inventory), and Submitted Date (2024-04-29). The order is currently in a 'Corrections Needed' state. The 'Order Line(s)' section shows a table with columns for Vaccine product, Quantity, Lot number, Expiration Date / Beyond use date, Qty since last order, Estimated inventory, Variance, Recommended Order size, Doses requested, Order size reason, and Please specify 'Other'. The table shows one line item for Moderna Single-Dose Vials - 10 pack - COVID-19 Vaccine with a quantity of 10, lot number 1234, expiration date 6/3/2024, and a status of 'Corrections Needed'.

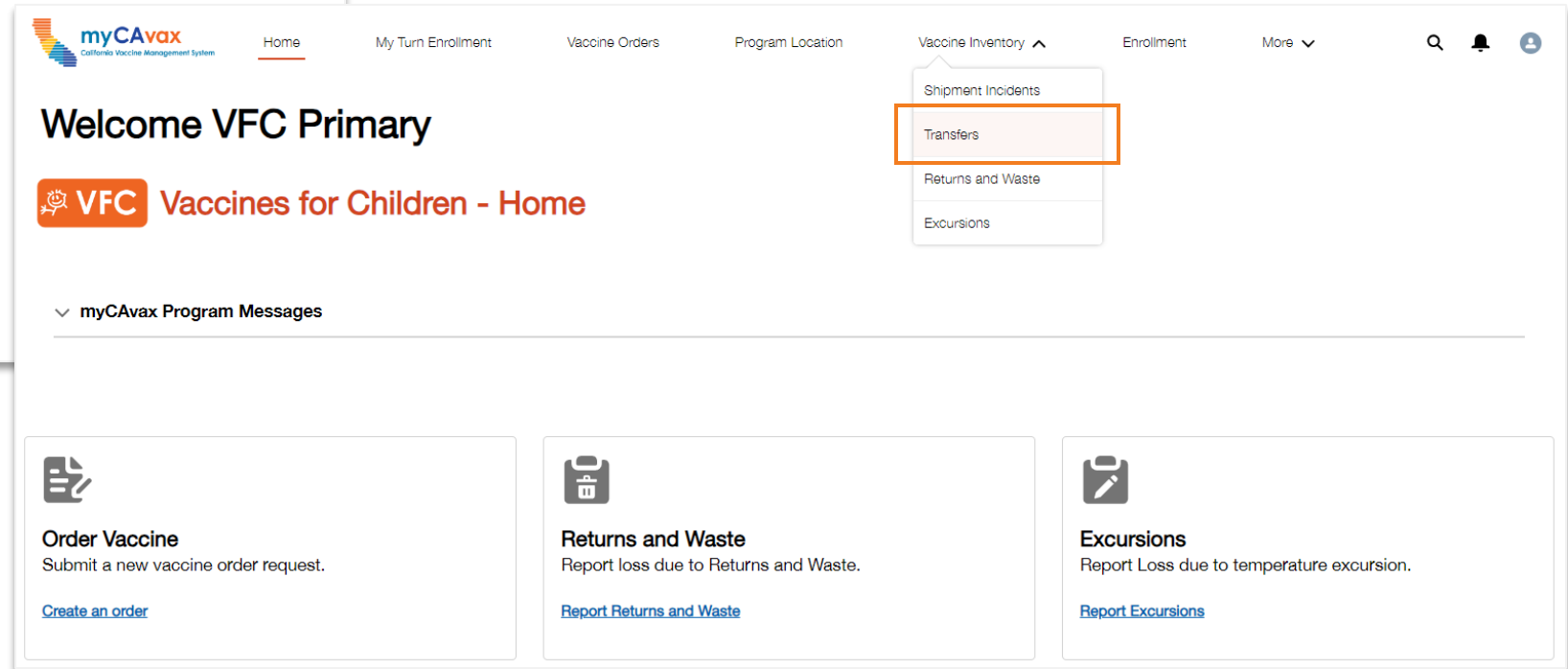
Vaccine product	Quantity	Lot number	Expiration Date / Beyond use date	Qty since last order	Estimated inventory	Variance	Recommended Order size	Doses requested	Order size reason	Please specify "Other"
Moderna Single-Dose Vials - 10 pack - COVID-19 Vaccine	10	1234	6/3/2024	70	-70	Over by 80	90	100		

Login to myCAvax and make the needed order corrections by navigating to the **Orders** page and selecting the impacted **Order Number**. Make the required updates and resubmit the order for review.

Transfers: Navigating to Report Transfers



To begin reporting a transfer, providers can log in to myCAvax and select the 'Transfers' option from the main navigation bar.



Transfers: Recording Transfers

VFC
VFC - Transfer
Step 1 - Enter Transfer Details & Storage Unit

Need help? Review the [Vaccine Transfer job aid](#), or view the full list of [job aids](#).

Select transport container(s), product(s), and transfer details

- Select the sending and receiving location(s)
- Enter details for applicable storage units
- Add applicable transport containers
- Provide lot number, number of doses, and expiration date only for doses that will be transferred.

*Sending Program Location
Search by Name

*Receiving Program Location
Search by Name

*Transfer Start Date
Apr 30, 2024

*Transfer Start Time
11:00 AM

*Temperature scale that provider will be reporting in
 Celsius
 Fahrenheit

Storage Unit Prior to Transfer
Please select the storage unit(s) from your respective program that you removed vaccine from in order to conduct your transfer. On the next step, for each vaccine that you put into a transport container, you will be required to select a corresponding storage unit from your below selection.

Storage Unit 1
*Storage unit prior to transfer
Search Storage Unit

*Temperature of vaccines in storage unit prior to transfer

Add Storage Unit

Your transfer request is pending approval. Submit

The **sending provider** is responsible for initiating a transfer in myCAvax.

To file a transfer, providers will need to:

- Select the sending and receiving location(s)
- Enter details for applicable storage units
- Add applicable transport containers
- Provide lot number, number of doses, and expiration date only for doses that will be transferred.

Transfers: Accepting / Rejecting Transfers

VFC Vaccines for Children - Transfers New Transfer

Need help? Review the Vaccine Transfer job a

Search Transfers

Sending Provider: All

Transfer Date From: Feb 6, 2024

The following list view only shows Transfer

Transfers

Transfer ID	Sending ...	Receiv...	Product	Lot Number	Number o...	Transfer ...	Status	Created ...	Action	
1	00269805	GH Whopper ...	GVHC - 889 A...	Enerix B Sin...	12345	12	05-05-2024	In Progress	05-06-2024	Accept or Reject
2	00269799	GVHC - 889 A...	GH Whopper ...	Havrix Single ...	123	12	05-01-2024	In Progress	05-03-2024	Accept or Reject

1 of 1 page(s)

Chat with us

Accept/Reject Transfer

Confirm details of transfer below and indicate if you accept or reject the transfer.

Transport Container 1 - Refrigerated Cooler

Product	Lot Number	Exp/Beyond Use Date	Number of Doses Transferred
Enerix B Single Dose Vials - 10 Per Box	12345	6/6/2024	12

Transport Container & Temperature Details Upon Arrival

*Temp of vaccines in transport container upon arrival

*Minimum temp of vaccines during transport

*Transfer End Date

*Vaccines exposed to out-of-range temps?

*Temperature Scale

Celsius

Fahrenheit

*Maximum temp of vaccines during transport

*Transfer End Time

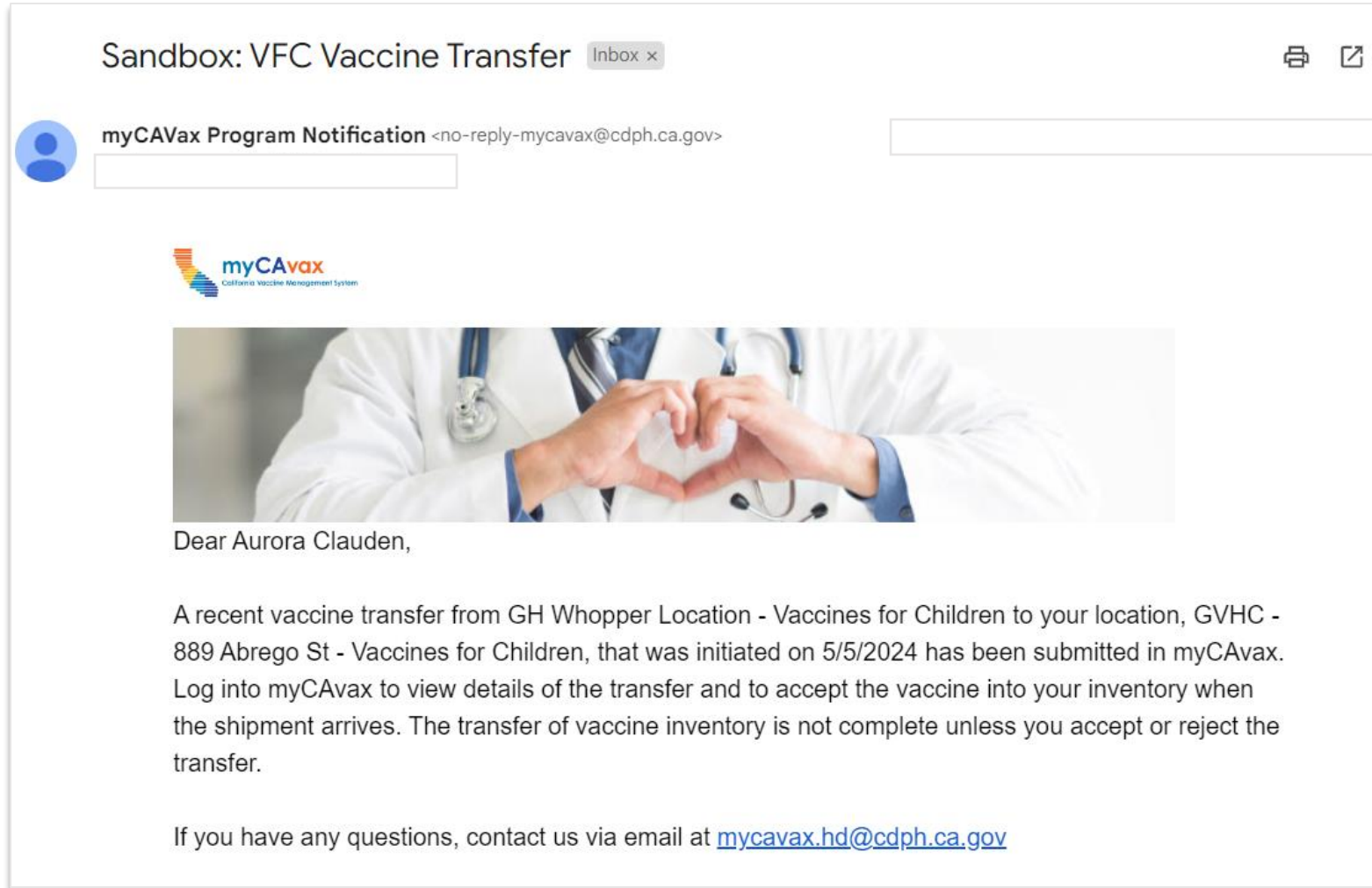
Accept or Reject

*Accept or Reject this transport container

In Progress

After submitting a transfer, the **receiving provider** must find the transfer in myCAvax and accept or reject the transfer.

Transfers: Notifying Receiving Provider of Transfer



The **receiving provider** will receive an email notifying them to accept the transfer in myCAVax.

Transfers: Viewing Transfers

IMPORTANT NOTE

- When looking at a provider's 'Related List', historical migrated transfers will display twice.
- All new transfers created in myCAvax will only display once.



Reporting Excursion Events

- Be prepared to enter all excursion events (including transfers, returns, or waste) into myCAvax as the VFC program is now live.
- Providers must contact the vaccine manufacturer before logging an Excursion event to determine the stability of vaccines.
- Refer to the table for manufacturer contact information and stability calculators.
- **NOTE:** The Triage component of SHOTS will NOT be available in myCAvax on June 10.
- Additional S&H reporting functionality adding the triage component will be available in myCAvax on **Thursday, July 18, 2024. Stay tuned!**

Manufacturer	Contact Number	Stability Calculator
GlaxoSmithKline	1-877-GSK-MI4U; (877) 475-6448	https://www.gskusmedicalaffairs.com/stability-calculator.html
Pfizer	(800) 438-1985 Press: 3	https://www.pfizermedicalinformation.com/stability-calculator
Sanofi Pasteur	(800) 822-2463	https://www.sanofimedicalinformation.com/s/stability-calculator?language=en_US&CN=US
Merck	(800) 672-6372 Press: 1, 2, 2	https://www.merckmedicalportal.com/s/temperature-stability-calculator
Dynavax	1-84-HEPLISAV; (844) 375-4728	N/A
MassBiologics (Grifols)	(888) 825-5249	N/A
MedImmune (AstraZeneca)	(800) 236-9933	N/A
Moderna	(866) 663-3762	https://tools.modernamedinfo.com/en-US/excursion/introduction-landing-page



Reporting Shipping Incidents in myCAvax

Shipping Incidents are reported in myCAvax as of **Monday, June 10, 2024.**

- Utilize the [Vaccine Receiving Checklist](#), which contains information on how to identify shipment incidents.
- Do not** contact McKesson or any other manufacturers to report shipping incidents – CDPH will do it on your behalf.

Note: Unlike routine vaccines, COVID-19 vaccine doses may have a shorter expiry date. This is NOT considered a shipping incident.


Vaccine Receiving Checklist

Instructions: Complete this checklist to identify shipment incidents then report them in myCAvax after storing vaccines. Keep this checklist for three years. **Never reject or return a vaccine shipment.**

Clinic Name:	Provider PIN:	Select One Funding Source: <input type="checkbox"/> VFC <input type="checkbox"/> VFA <input type="checkbox"/> LHD 317 <input type="checkbox"/> SGF
McKesson Received On:	Merck Received On:	Pfizer Received On:

- Inspect shipment and identify any of these issues:**
 - Previously opened
 - Broken, torn, or tampered with
 - Not ordered or incorrect recipient
 - Package new
- Open package immediately to identify any out-of-range temperatures.**

Refrigerated vaccines ship with a TagAlert temperature monitor.

 - Follow instructions on the device.
 - Note if alarm was triggered: Quarantine Product

Frozen varicella-containing vaccines come with insert to identify allowable shipping time.

 - Note if shipment arrived beyond allowed time: Exceeds shipping time

COVID-19 vaccines are routine vaccines but with some differences in receiving.


Diluent (6m-4y) will be shipped separately and will arrive at the same time or before vaccines. Check shipping slip's shipment date to determine how long vaccines were in transit.

 - Moderna (SPIKEVAX[®]) ships from McKesson frozen -50°C to -15°C (-58°F and 5°F) and has a data logger with instructions for confirming proper shipping temperatures.
 - Novavax ships from McKesson 2°C to 8°C (36°F to 46°F) with MonitorMark/FREEZE marker in the box.
 - Pfizer ships directly on dry ice -90°C to -60°C (-130°F to -76°F) and has a data logger. Please ensure receiving staff have been properly trained on shipment inspection, dry ice safety and proper storage.
- Check for shipment content discrepancies.**

Compare funding source, vaccines, and diluents to packing slip and order confirmation.

 - Note any discrepancies by funding source on the next pages.
 - Note any vaccines with expiration dates less than six months.
- Store vaccines immediately.**

Apply inventory labels and store vaccine by funding source with earliest expiration date in the front. (Refer to [Setting Up Storage Units \(IMM-963\)](#) for guidance.)


- Report any shipment incidents in myCAvax on the same day shipments arrived.**

Timing is critical. Report incidents for vaccines the same day shipments arrive to ensure vaccine availability before use. CDPH will review shipment incidents reported in myCAvax and contact the shipping provider's behalf.

California Department of Public Health, Immunization Branch

Vaccines for Children (VFC) Program Note Shipment Content Discrepancies

Note discrepancies between packing slip and order confirmation and expiration dates less than 6 months.

Vaccines Stored in Refrigerator:					
Vaccines	Brand Received	# Doses Missing	# Diluent Missing	# Extra Doses	Expiration <6 months
COVID-19	<input type="checkbox"/> Moderna <input type="checkbox"/> Novavax <input type="checkbox"/> Pfizer				
DTaP	<input type="checkbox"/> Daptacel <input type="checkbox"/> Infanrix				
DTaP-HepB-IPV	Pediarix				
DTaP-IPV-Hib-HepB	Vaxelis				
DTaP-IPV	<input type="checkbox"/> Kinrix <input type="checkbox"/> Quadacel				
DTaP-IPV/Hib	Pentacel				
HepA	<input type="checkbox"/> Havrix <input type="checkbox"/> VAQTA				
HepB	<input type="checkbox"/> Engerix-B <input type="checkbox"/> Recombivax HB				
Hib	<input type="checkbox"/> ActHIB <input type="checkbox"/> Hibrix <input type="checkbox"/> PedvaxHIB				
HPV	Gardasil 9				
Influenza					
IPV	IPOL				
MenACWY	<input type="checkbox"/> Menveo <input type="checkbox"/> MenQuadfl				
MenABCWY	Penbraya				
MenB	<input type="checkbox"/> Bexsero <input type="checkbox"/> Trumenba				
MMR	Priorix only				
PCV	<input type="checkbox"/> Vaxneuvance (PCV15) <input type="checkbox"/> Prevnar 20 (PCV20)				
PPSV23	Pneumovax 23				
RSV	<input type="checkbox"/> Abrysvo <input type="checkbox"/> Beyfortus: <input type="checkbox"/> 50 mg <input type="checkbox"/> 100 mg				
RV	<input type="checkbox"/> Rotarix <input type="checkbox"/> RotaTeq				
Td	<input type="checkbox"/> Tenivac <input type="checkbox"/> Td Vaccine (TDVAX)				
Tdap	<input type="checkbox"/> Adacel <input type="checkbox"/> Boostrix				

Vaccines Stored in Freezer:					
Vaccines	Brand Received	# Doses Missing	# Diluent Missing	# Extra Doses	Expiration <6 months
COVID-19	Moderna only				
MMR	M-M-R II only				
MMRV	ProQuad				
VAR	Varivax				

California Department of Public Health, Immunization Branch

IMM-1112 (6/24)

VFC Office Hours

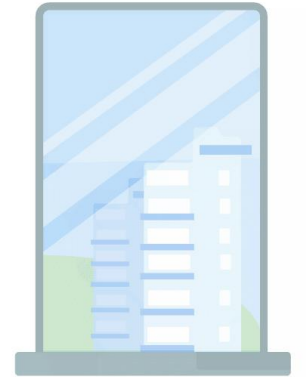
The VFC program is now live in myCAvax as of **Monday, June 10, 2024.**

Join CDPH for a 30-minute Q&A session about the VFC program in myCAvax. You will hear quick updates from subject matter experts and leadership before jumping into a dedicated Q&A session. CDPH will share similar updates at each session. Join one or many sessions as you have questions. CDPH recommends joining one session each week.

(Rescheduled Time) Friday, June 28, 2024, from 11:00 – 11:30 AM | Register on [Zoom](#).



Vaccine Ordering Cadence Calendar



REMINDERS:

- There will be a shipping blackout for the **Wednesday, July 4, 2024**, holiday weekend.
- No deliveries will be made on **Friday, July 5, 2024**.



BAP Vaccine Ordering Cadence Calendar

July 2024 Holiday Ordering & Distribution Cadence Calendar

California BAP COVID-19 Vaccination Program (Providers/LHDs)



Monday	Tuesday	Wednesday	Thursday	Friday
June 24	25	26	27	28
	COVID-19 Vaccine Delivery [June 19 Orders] – McKesson (Moderna)			
		LHD Approval by 12PM		
		CDPH Transmits to CDC		
Provider Order (submit by 5PM)				
July 1	2	3	4	5
	COVID-19 Vaccine Delivery** [June 26 Orders] – McKesson (Moderna)			
		LHD Approval by 12PM	Independence Day Holiday Hold – No Vaccine Deliveries	
		CDPH Transmits to CDC		
Provider Order (submit by 5PM)				
8	9	10	11	12
	COVID-19 Vaccine Delivery [July 3 Orders] – McKesson (Moderna)			
		LHD Approval by 12PM		
		CDPH Transmits to CDC		
Provider Order (submit by 5PM)				



- Order Processing is dependent on the date of LHD approval. If an approval deadline is missed, the order will be processed the following CDPH Transmission date.
- **[** Adjusted Delivery date due to Holiday]** Delivery windows are dependent on provider's days/hours of operation. Update hours in myCAvax for any holiday or temporary closures.
- Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts.

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[CA BAP COVID-19 Vaccine Program](#)

SGF Flu Vaccine Ordering Cadence Calendar

July 2024 Holiday Ordering & Distribution Cadence Calendar

California SGF Flu Vaccination Program (Providers/LHDs)



Monday	Tuesday	Wednesday	Thursday	Friday
June 24	25	26	28	29
	Flu Vaccine Delivery (Processed Friday) – McKesson Direct Ship		Flu Vaccine Delivery (Processed Tuesday) – McKesson Direct Ship	
	LHD Approval by 12PM			LHD Approval by 12PM
	CDPH Transmits to CDC			CDPH Transmits to CDC
		Provider Order (submit by 5PM)		Provider Order (submit by 5PM)
July 1	2	3	4	5
	Flu Vaccine Delivery (Processed Friday) – McKesson Direct Ship		Independence Day Holiday Hold – No Vaccine Deliveries	
	LHD Approval by 12PM			LHD Approval by 12PM
	CDPH Transmits to CDC			CDPH Transmits to CDC
		Provider Order (submit by 5PM)		Provider Order (submit by 5PM)
8	9	10	11	12
	Flu Vaccine Delivery ** (Processed 07/02 & 07/05) – McKesson Direct Ship		Flu Vaccine Delivery (Processed Tuesday) – McKesson Direct Ship	
	LHD Approval by 12PM			LHD Approval by 12PM
	CDPH Transmits to CDC			CDPH Transmits to CDC
		Provider Order (submit by 5PM)		Provider Order (submit by 5PM)



- Order Processing is dependent on the date of LHD approval. If an approval deadline is missed, the order will be processed the following CDPH Transmission date.
- **[** Adjusted Delivery date due to Holiday]** Delivery windows are dependent on provider's days/hours of operation. Update hours in myCAvax for any holiday or temporary closures.
- Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts.

2

CA SGF Flu Vaccination Program

Viewing Support Resources

The screenshot shows the EZIZ website interface. At the top, it says "ENHANCED BY Google" and "A one-stop shop for immunization training and resources." The main navigation menu includes Home, Vaccine Programs, Vaccine Management, Storage Units, Temperature Monitoring, Training & Webinars, Clinic Resources, and Patient Resources. The "Contact VFC" section provides phone, hours, and email information. The main content area features a banner for "myCAvax California Vaccine Management System" and a headline: "VFC vaccine ordering moved to myCAvax on June 10, 2024!". Below this, there is a reminder about ordering policies and a list of key actions for providers starting June 10, 2024, such as logging in, submitting orders, and attending office hours. A section titled "Recorded Trainings and FAQs" lists several training sessions with dates and times.

This is a document titled "VFC Provider Training FAQs v.2_06.03.24". It contains a table of contents with the following items and page numbers:

- nt is to support VFC providers through the transition from MyVFCvaccines to myCAvax. For the latest transition updates, visit EZIZ. n a category to be directed to related FAQs. 2
- ation 2
- ax 2
- unt Management 3
- agement 4
- 5
- 7
- 7

View VFC training recordings, decks, and FAQs on EZIZ's [Move to myCAvax](#) page.

- For Program and Policy needs, you can contact the VFC Customer Service Center at (877) 243-8832 or via email to MyVFCVaccines@cdph.ca.gov.
- For myCAvax technical support, contact the Provider Call Center by calling the VFC Customer Service Center and selecting option 9 on the phone tree, or via email to myCAvax.HD@cdph.ca.gov.

VFC / myCAvax Migration: Updated Job Aids


MyVFCVaccines / SHOTS functionality moves to myCAvax:

- The transition impacts enrollment, ordering, and vaccine management (job aids & EZIZ webpages).
- See [VFC Program Requirements at a Glance](#) for highlighted changes.

VFC job aids updated to support VFA, LHD 317 and State General Fund (SGF) programs:

- *Goal:* Make compliance easier across programs by standardizing guidance
- Some rebranded (e.g., [DDL Setup & Use](#), [Calibration Guide](#), [Transporting Refrigerated Vaccines](#))
- Some have Funding Source checkbox (e.g., [Vaccine Management Plan](#), [Mobile VMP](#), [Vaccine Receiving Checklist](#), [Hourly Temperature Log for Off-Site Clinics](#))
- Some forms bundled together (e.g., [Inventory Forms](#), [Vaccine Usage Logs](#), [Vaccine Brand Change Request Forms](#))
- Some reduced to one job aid (e.g., [Temperature Log](#), [Vaccine Transport Log](#))
- See [EZIZ's Hot Topics](#) to start using updated [S&H job aids](#)

Hot Topics



CDPH Immunization Updates for Providers

- **S&H Job Aids for VFC, VFA, LHD 317 and SGF programs**

Resources

Leslie Amani, CDPH



Vaccine Support

Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

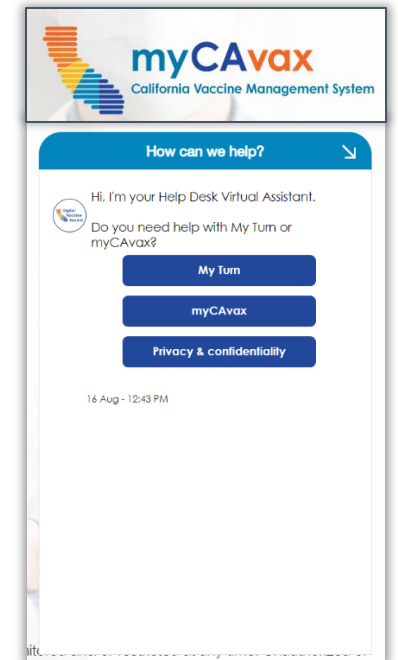
- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the [Knowledge Center](#), or [contact us](#).



COVID-19 Therapeutics Resources

Type of Support

Description

Updated 3.18.24



Clinical Guidance

For general Therapeutics questions, please email: COVIDRxProviders@cdph.ca.gov



General Information

[CDPH COVID-19 Treatments Webpage](#) (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)

[Finding COVID-19 Treatments](#) (questions and answers for the public on finding COVID-19 treatments)

[COVID-19 Therapeutics Best Practices Checklist](#) (testing, prescribing, dispensing, and more for providers)

[Frequently Asked Questions document](#) for clinics, providers, and pharmacists



Locating Resources

Finding Providers and Test-to-Treat Sites

- [COVID-19 Therapeutics Locator](#) (find COVID-19 medications near you)
- [Information Page for Test-to-Treat](#) Program (hhs.gov)



[Archive LHD Therapeutics SharePoint](#)

For access to previously recorded LHD webinars and slides contact: rphoadmin@cdph.ca.gov

For Information on how to registers for HPOP reporting information, use link below.

- [CDPH Therapeutics HPOP Account Verification & Reporting](#) information



Questions

For general CDPH Therapeutics questions, please email COVIDRxProviders@cdph.ca.gov

For ordering, program inquiries, signing up new HPOP Accounts: please e-mail CDPHTherapeutics@cdph.ca.gov

CDPH Provider Webinars and Trainings

Week of July 1, 2024

	Monday 7/1	Tuesday 7/2	Wednesday 7/3	Thursday 7/4	Friday 7/5
Live Webinars and Training				<p><i>Holiday</i></p> <p><i>*Note: The Provider Call Center Will Be Closed</i></p>	
View On Demand	<ul style="list-style-type: none"> CDPH Immunization Branch Archived Provider Webinars and Slides AIM Vaccine Confidence Toolkit Webinar Series 		<ul style="list-style-type: none"> Introduction to My Turn Onboarding (v. 1/4/22) Latest Features in My Turn (Requires myCAvax Login) myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login) 		<ul style="list-style-type: none"> Moderna COVID-19 Vaccine Resources for Providers CDC COVID-19 Vaccination Clinical & Professional Resources Novavax COVID-19 Vaccine Information Pfizer COVID-19 Vaccine (COMIRNATY) Information

Help	Help Desk	Immunization Resources
	<p>CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm Email: providercallcenter@cdph.ca.gov</p> <p>My Turn: Help Desk Email: myturn.clinic.hd@cdph.ca.gov Onboarding Email: myturnonboarding@cdph.ca.gov</p> <p>myCAvax: Help Desk Email: mycavax.hd@cdph.ca.gov Mpox: Email: stdcb@cdph.ca.gov</p>	<p>California's General Immunization Resources (eziz.org)</p> <p>RSV Immunization Resources Flu Vaccination Resources</p> <p>COVID-19 Vaccination Resources COVID-19 Treatments</p> <p>Mpox Vaccination Resources</p>

CDPH Provider Webinars and Trainings

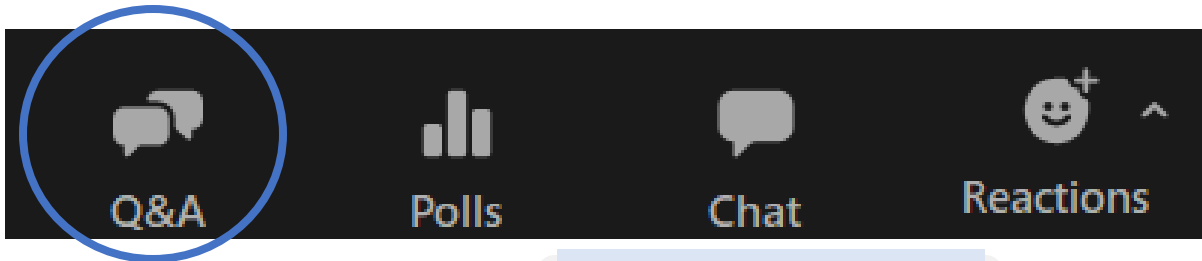
Week of July 8, 2024

	Monday 7/8	Tuesday 7/9	Wednesday 7/10	Thursday 7/11	Friday 7/12
Live Webinars and Training					CDPH Immunization Updates for Providers 9:00 am – 10:30 am
View On Demand	<ul style="list-style-type: none"> CDPH Immunization Branch Archived Provider Webinars and Slides AIM Vaccine Confidence Toolkit Webinar Series 	<ul style="list-style-type: none"> Introduction to My Turn Onboarding (v. 1/4/22) Latest Features in My Turn (Requires myCAvax Login) myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login) 		<ul style="list-style-type: none"> Moderna COVID-19 Vaccine Resources for Providers CDC COVID-19 Vaccination Clinical & Professional Resources Novavax COVID-19 Vaccine Information Pfizer COVID-19 Vaccine (COMIRNATY) Information 	

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Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



Resource links will be dropped into, "Chat"



Upcoming Webinar Opportunities

[CDPH IZB Bi-weekly Updates for Providers](#)

Next session: Friday, July 12, 2024

9AM – 10:30AM



California Department of Public Health
Immunization Branch