

# Welcome to the California Department of Public Health Immunization Updates for Providers

Friday, March 22, 2024

9:00M – 10:30AM

Provider Webinar: Meets Every other Friday



# Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.



Resource links will be dropped into, "Chat"



# Housekeeping

## Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

[CDPH Weekly Immunization Updates for Providers](#)



To be added to the CDPH email messaging listserv for providers, please email your request to [billiedawn.greenblatt@cdph.ca.gov](mailto:billiedawn.greenblatt@cdph.ca.gov)

If you have post-webinar-related questions, please email [leslie.amani@cdph.ca.gov](mailto:leslie.amani@cdph.ca.gov)

## Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

# Announcements

Leslie Amani, CDPH

# Agenda: Friday, March 22, 2024

No.	Item	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 – 9:10
2	Vaccine Administration Data	Sarah Stich (CDPH)	9:10 – 9:15
3	Health Department Websites	Leslie Amani (CDPH)	9:15 – 9:20
4	Clinical Update	Caterina Liu, MD (CDPH)	9:20 – 9:30
5	Storage and Handling: Labeling	Kelley Leung, RN (CDPH)	9:30 – 9:35
6	Vaccine Management	Josh Pocus (My Turn) and Maria Volk (myCAvax)	9:35 – 9:45
7	Resources and Q&A	Leslie Amani (CDPH)	9:45 – 10:30

**Thank you for attending today's webinar!**



# Afternoon TEAch Webinar

## Best Practices for Promoting Adolescent Vaccination

- Special guest, Jennifer Tsui, PhD, MPH, from Keck School of Medicine of USC to discuss vaccine hesitancy in parents of adolescents, and evidence-based strategies for clinicians to address it in practice.
- Samantha Johnston, MD, MPH, will cover updates to the 2024 Advisory Committee on Immunization Practices (ACIP) immunization schedule for children and adolescents.
- Jennie Chen, MD, MPH, will provide details on Assembly Bill No. 659, the Cancer Prevention Act.

When: Tuesday, March 26, 2024

Time: 12PM – 1PM (PT)

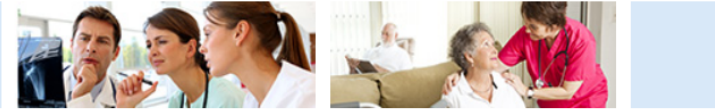
Registration Link: [Afternoon TEAch Webinar](#)





# CDPH Infection Prevention Webinars

## CDPH Infection Prevention Webinars



The California Department of Public Health (CDPH)—with the California Association of Long Term Care Medicine (CALTCM), California Association of Health Facilities (CAHF), and Health Services Advisory Group (HSAG)—hosts a monthly (4th Wednesday) webinar on infection prevention for long term care facilities to discuss any recent updates on Coronavirus Disease 2019 (COVID-19) and provide a venue for addressing questions. The webinars focus on infection prevention guidance for SNFs. It is recommended that SNF infection prevention staff attend. Local health departments and SNF administrators, directors of nursing, and medical directors are also encouraged to attend. Please register in advance; space is limited. A recording link will be available the day following the webinar.


**Day of the webinar event:** Call-in telephone number for all webinars is: **415.655.0003**. You may join via computer (using your computer or telephone for audio) or by telephone only. (If you join the video portion of the webinar, for a better webinar experience we recommend you have Webex call your phone—don't dial in yourself).

**Note:** The CDPH 2nd Tuesday all-facilities phone calls have been discontinued for 2024.

### Register for Upcoming Webinars

**CDPH Infection Prevention Webinar**

3:00 PM - 4:00 PM | Mar 27, 2024 (UTC-08:00) JoLynn Hinger





**Past Webinars**

[CLICK HERE](#) to find past webinar recordings, slides, call notes, and other links.



[CDPH FAQs](#)



[\*\*CDPH Webinars Registration Link for Webex\*\*](#)



# 2024 California Immunization Coalition Summit



**Audience:** Physicians, pharmacists, nurses, administrators, educators, immunization stakeholders, coalition members, advocates and other providers from the public and private sector who are involved in working on current immunization issues, strategies and activities.

**Location:** Sacramento, CA

The **2024 California Immunization Coalition Summit** will provide clinical updates and the latest information on issues related to vaccine administration and communication. Participating in this statewide event will provide access to the latest information on immunization issues and communication strategies and will help connect you with public health colleagues and private sector representatives that can assist your work in educating and supporting your community. The Summit is a terrific opportunity to renew our collective vision to make access to vaccinations and disease prevention a reality for all Californians.

[California Immunization Coalition Annual Summit Registration Link](#)



# April 2024



**April is National Minority Health, Stress Awareness, and Move More Month!**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
31	1 Cesar Chavez Day CDPH/PCC Closed	2	3	4	5	6
	April is National Oral Cancer Awareness Month					
	National Public Health Week begins April 1 – April 7					
7	8	9	10	11	12	13
				Black Maternal Health Week April 11 – April 17		
14	15	16	17	18	19	20
21	22	23	24	25	26	27
	National Immunization Week is April 21 – April 27					
28	29	30	1	2	3	4

A look ahead for upcoming observances in April!



# COVID-19 Vaccine Administration Data

Sarah Stich, CDPH

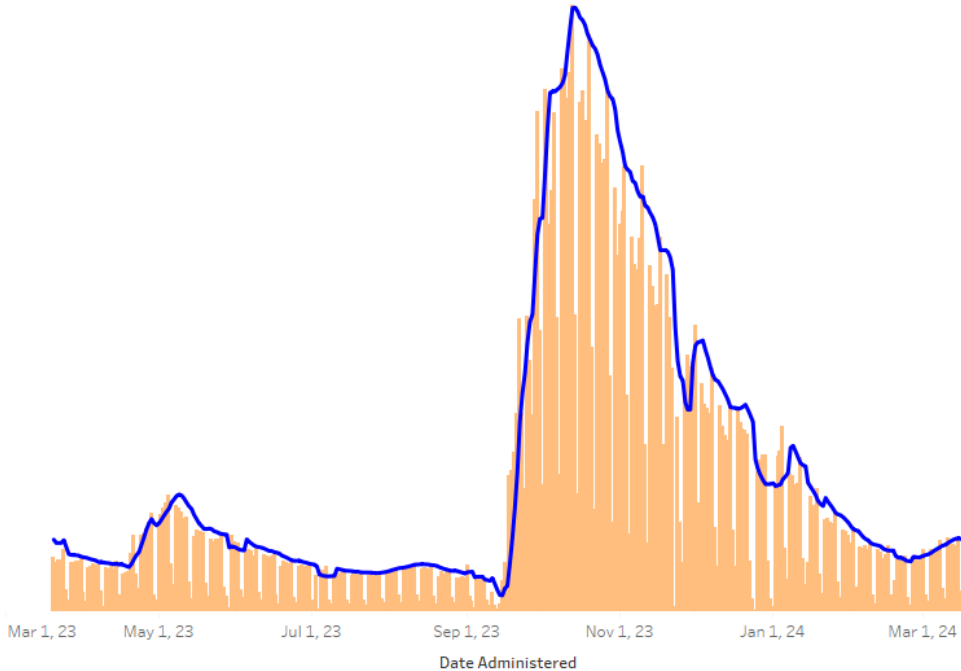
# COVID-19 Vaccine Administration Summary

as of March 18, 2024

**95,580,882**

Total Doses Administered:

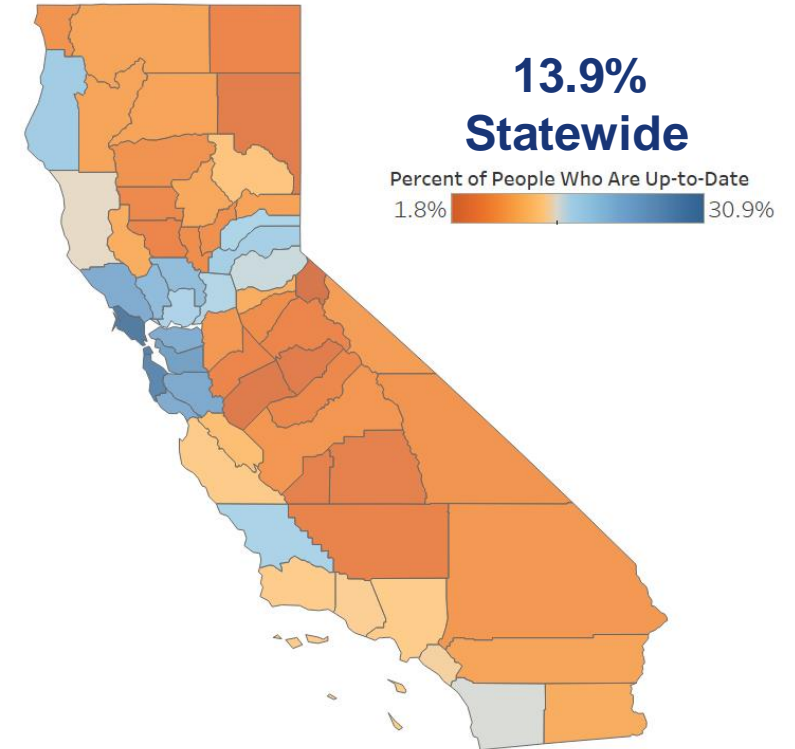
Daily Doses Administered: **Statewide**



**5,566,014**

Total Up-to-Date\* Recipients:

Percent of Population Who Are Up-to-Date



\*Has received at least one dose of the Updated 2023-2024 vaccine

# Trends in COVID-19 Vaccine Administration

as of March 18, 2024

## Most Recent Eligibility Groups

- Additional Updated 2023-2024 dose for 65+ age group

Older Adults Now Able to Receive Additional Dose of Updated COVID-19 Vaccine

[Print](#)

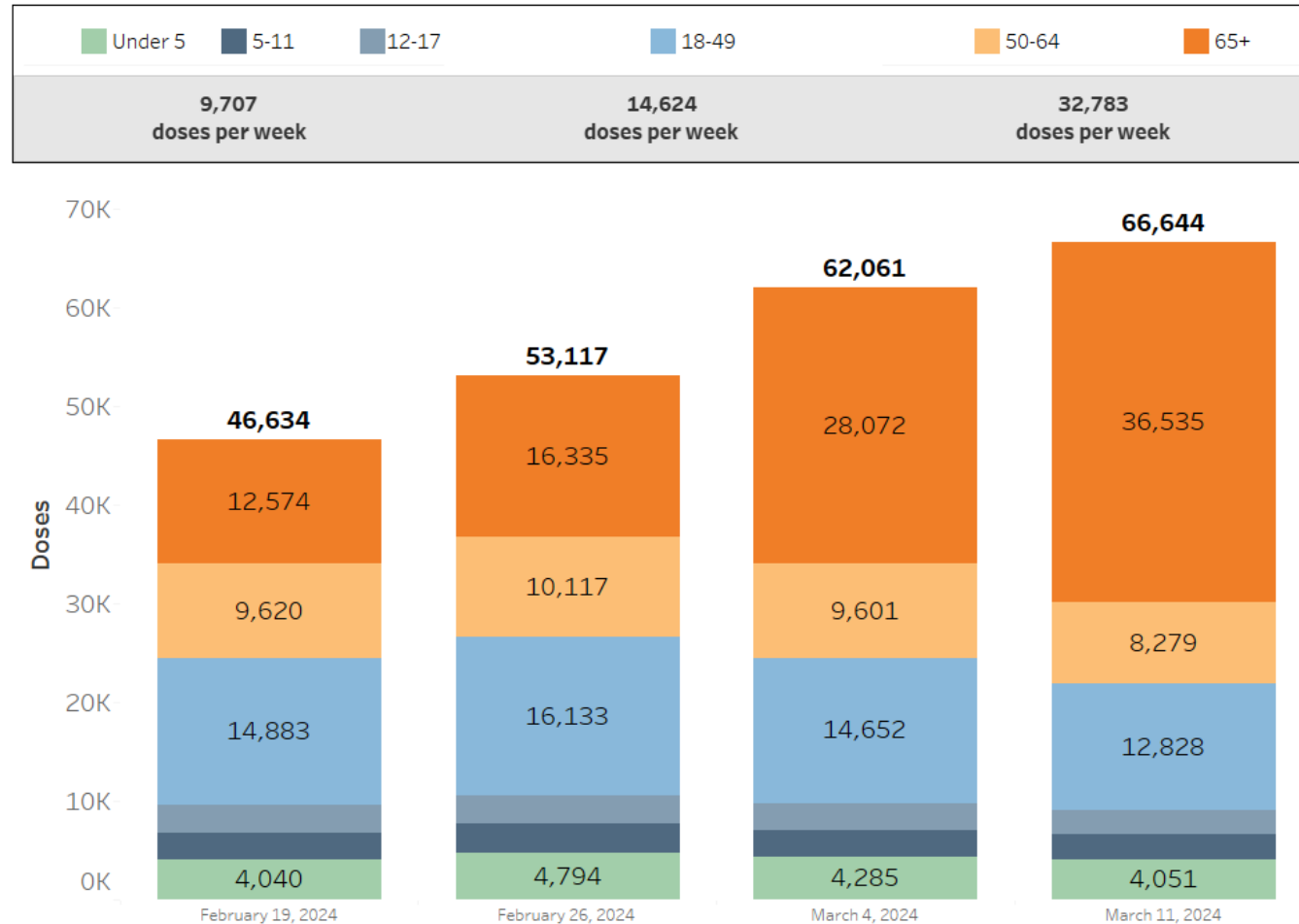
### Media Statement

For Immediate Release: Wednesday, February 28, 2024

Contact: [Media Relations](#)  
(404) 639-3286

Today, CDC Director Mandy Cohen endorsed the CDC Advisory Committee on Immunization Practices' (ACIP) recommendation for adults ages 65 years and older to receive an additional updated 2023-2024 COVID-19 vaccine

Doses Administered by Age Group, Past 4 Weeks

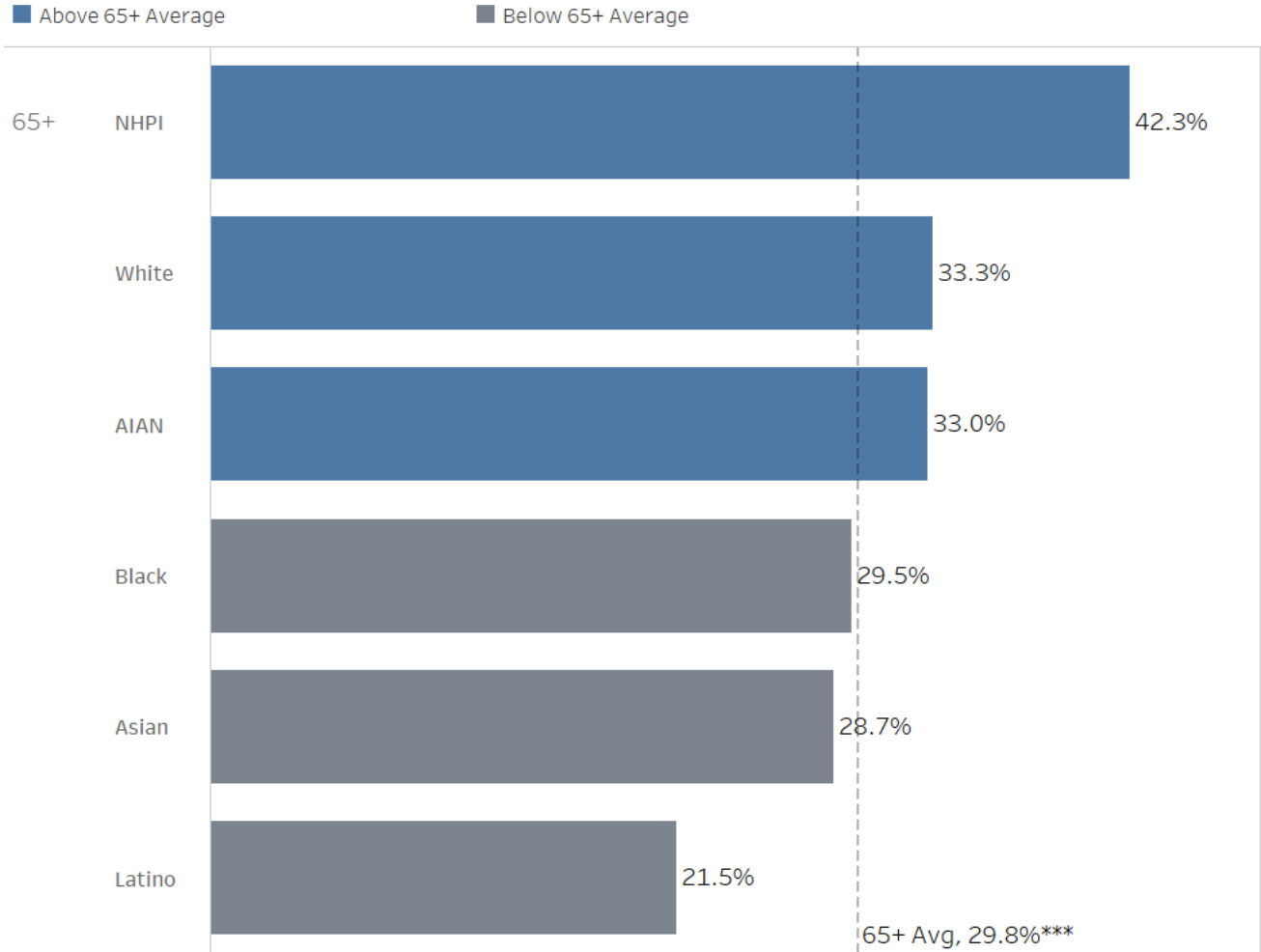


# Up-to-Date COVID-19 Vaccination Status Among 65+ by Race/Ethnicity\*

as of March 18, 2024

Highest uptake among NHPI\*\*, White, and AIAN\*\*

Percent of 65+ Population Who Are Up-to-Date by Race/Ethnicity



\*Vaccination rate estimates for some groups, such as NHPI, may be affected by differences in how demographic data is collected by the Census and at time of vaccination

\*\*NHPI = Native Hawaiian and Pacific Islander, AIAN = American Indian or Alaska Native

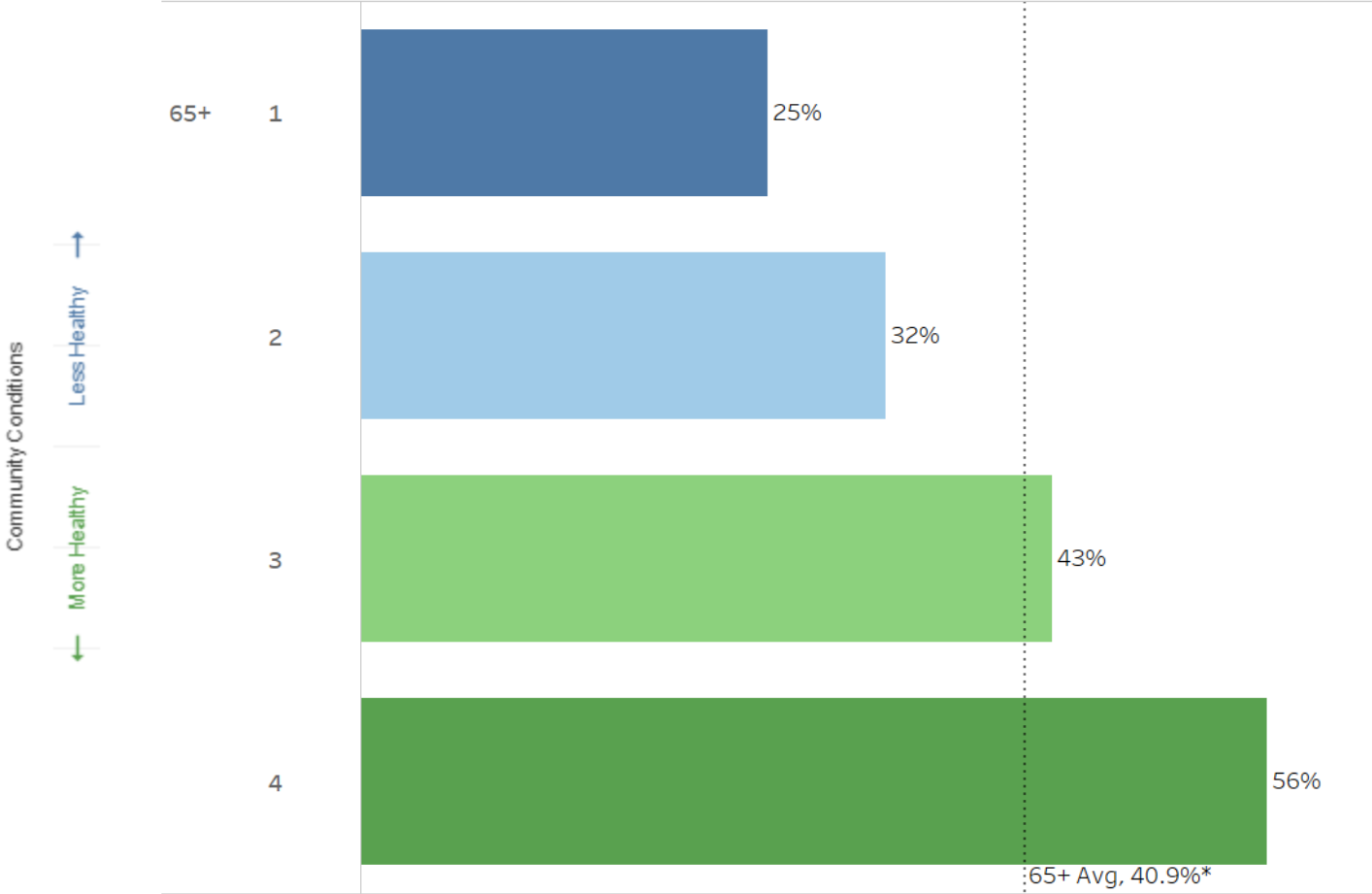
\*\*\*Rate calculation based on persons with any of the above listed races compared to DOF population estimates

# Up-to-Date COVID-19 Vaccination Status Among 65+ by HPI

as of March 18, 2024

Highest uptake among Healthy Places Index (HPI) Quartile 3 & Quartile 4

Percent of 65+ Population Who Are Up-to-Date by HPI



\*Rates based on 65+ recipients with HPI information and ACS 2019 5-year population estimates

# COVID-19 Vaccine Data Summary

as of March 18, 2024

## Key Metrics

<b>95.6 million</b> doses administered		<b>+67 thousand</b> doses administered
<b>13.9%</b> Statewide who are Up-to-Date		<b>5.6 million</b> Up-to-Date recipients
<b>34.6%</b> 65+ population Up-to-Date*		<b>2.2 million</b> 65+ Up-to-date recipients

## System Notes

- Public dashboard Up-to-Date status does not include the new 65+ additional dose guidelines
  - Updated monthly
- Email [cdphvaccinatedatateam@cdph.ca.gov](mailto:cdphvaccinatedatateam@cdph.ca.gov) for questions and comments

\*Rates based on all recipients with age 65+ and DOF population estimates

# Health Departments Websites

Leslie Amani, CDPH





# LHDs Websites: Spotlight on L.A. County



[LACPH: Measles Information for Public and Providers](#)

[LACPH: Mumps Information for Public and Providers](#)

[LACPH Pertussis Information for Public and Providers](#)


[L.A. County Public Health Website](#)

Watch for future LHDs websites featured!

# Clinical Update

Caterina Liu, MD, CDPH

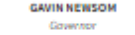
# Measles Health Alerts



State of California—Health and Human Services Agency  
**California Department of Public Health**



TOMÁS J. ARAGÓN, M.D., Dr.P.H.  
State Public Health Officer & Director



GAVIN NEWSOM  
Governor

**Health Advisory**

**TO: Healthcare Providers**

**Immediate Respiratory Isolation Recommended for Persons with Suspected Measles**  
**3/14/2024**

**Key Messages**

- In order to identify cases of measles and prevent spread, California healthcare providers should immediately isolate suspected cases and contact their local health department promptly.

**Background**

The Centers for Disease Control and Prevention (CDC) is reporting an increase of measles in international travelers, resulting in at least 45 cases reported nationwide so far in 2024. Four cases have been reported in California, all of whom traveled overseas. Delays in identifying and isolating measles cases in health care settings can result in exposures to hundreds of additional contacts.

**Recommendations**

**Suspect measles in patients with:**

- Fever, rash, and any of the “3 Cs” – cough, coryza, or conjunctivitis
- In the prior 3 weeks, any of: travel outside of North America, transit through U.S. international airports, or interaction with international visitors (including at U.S. tourist attractions).

## Increase in Global and Domestic Measles Cases and Outbreaks: Ensure Children in the United States and Those Traveling Internationally 6 Months and Older are Current on MMR Vaccination

[Print](#)



Distributed via the CDC Health Alert Network  
March 18, 2024, 12:30 PM ET  
CDCHAN-00504

### Summary

The Centers for Disease Control and Prevention (CDC) is issuing this Health Alert Network (HAN) Health Advisory to inform clinicians and public health officials of an increase in global and U.S. measles cases and to provide guidance on measles prevention for all international travelers aged  $\geq 6$  months and all children aged  $\geq 12$  months who do not plan to travel internationally. Measles (rubeola) is highly contagious; one person infected with measles can infect 9 out of 10 unvaccinated individuals with whom they come in close contact. From January 1 to March 14, 2024, CDC has been notified of 58 confirmed U.S. [cases of measles](#) across 17 jurisdictions, including seven outbreaks in seven jurisdictions compared to 58 total cases and four outbreaks reported the entire year in 2023. Among the 58 cases reported in 2024, 54 (93%) were linked to international travel. Most cases reported in 2024 have been among children aged 12 months and older who had not received measles-mumps-rubella (MMR) vaccine. Many countries, including travel destinations such as Austria, the Philippines, Romania, and the United Kingdom, are experiencing measles outbreaks. To prevent measles infection and reduce the risk of community transmission from importation, all U.S. residents traveling internationally, regardless of destination, should be current on their MMR vaccinations. Healthcare providers should ensure children are current on routine immunizations, including MMR. Given currently high population immunity against measles in most U.S. communities, the risk of widescale spread is low. However, pockets of low coverage leave some communities at higher risk for outbreaks.

# Measles: Job Aids for Healthcare Providers

## Should I Test For Measles?

A Guide for California Healthcare Providers

While suspecting measles in your patient, immediately mask and isolate the patient per airborne precautions.\*

**STEP 1 – HISTORY**

**In the 21 days prior to onset of illness, has patient had any of the following?**

- Known exposure to a person with measles?
- International travel, contact with an international traveler, or been to an international airport in the US?
- Visited a venue popular with international visitors?
- Resided in or visited a US community with measles cases?  
*Current listings at [bit.ly/2JqBbMW](http://bit.ly/2JqBbMW)*

**If NO to all, measles very unlikely, testing not required.**

**If YES to any, continue**

**STEP 2 – EXAM**

**Has the patient had a combination of...?**

- **FEVER**
- And one or more of: **COUGH, CONJUNCTIVITIS, or RUNNY NOSE**
- And **RASH**<sup>†</sup>
  - Red-brown macules or papules - may become confluent patches
  - Begins on face and progresses downwards to the rest of the body
  - Typically appears within a few days after other symptoms begin

If no rash within 4 days after onset of illness, you may consult your local health department.

**STEP 3**

**If YES**

**CALL** your local health department to report illness and discuss testing.

**COLLECT** specimens for PCR testing.

- Urine (10-50 ml in sterile container) AND
- Dacron swab of throat (preferred) or nasopharynx in viral transport medium

**If NO**

Measles unlikely, testing not required.

As needed, call your local health department for consultation.

**Local health department contact information: [bit.ly/LHD-Reporting](http://bit.ly/LHD-Reporting)**

\*Place patient in a negative pressure room when available; if not, examine the patient outside the facility or in a private room with the door closed; minimize the time patient spends in the facility. Other precautions apply.

<sup>†</sup>Immunization in last month with MMR or MMRV can be a cause of measles-like rash - check immunization history. Testing is not indicated if immunized against measles in last month and answer is no to all questions in Step 1.

California Department of Public Health | Immunization Branch  
Adapted with permission from Tennessee Department of Health

## VISITING ANOTHER COUNTRY? PROTECT YOUR FAMILY.

# THINK MEASLES.

Measles is widespread in Asia, Europe, Africa, and other regions.

**BEFORE YOU TRAVEL**

Tell your doctor where you are traveling. Babies and children may need measles protection at a younger age than usual.

**AFTER YOU TRAVEL**

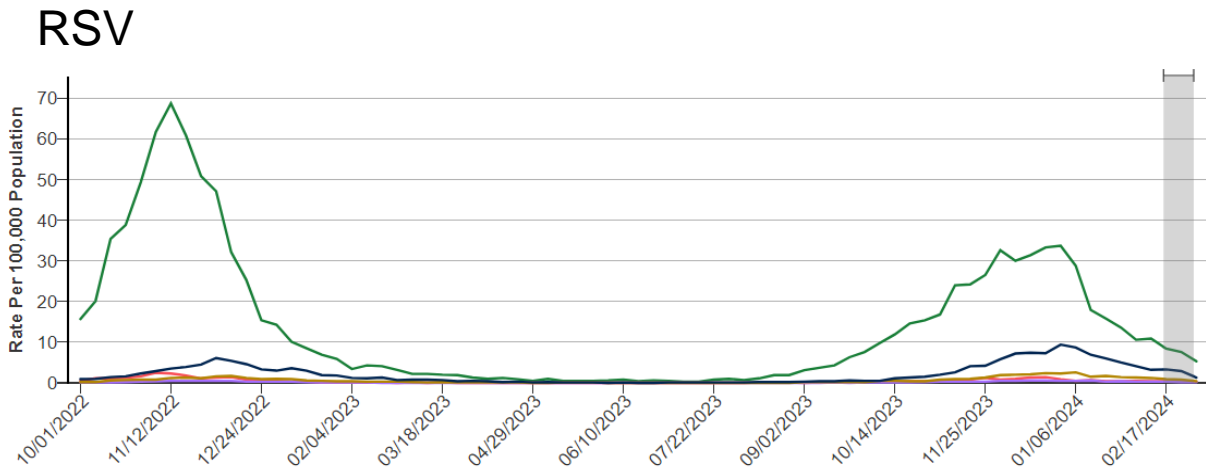
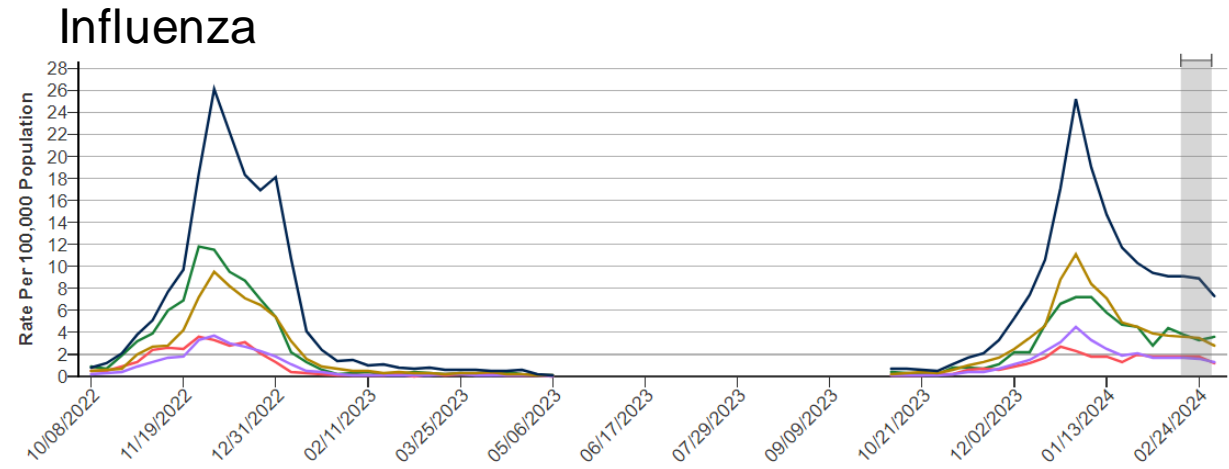
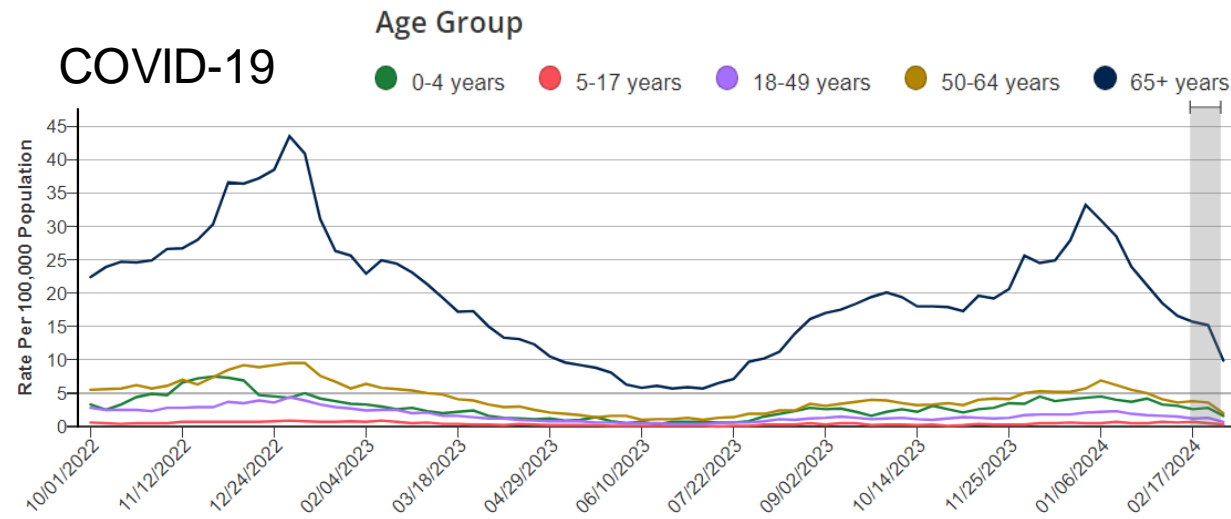
Call your doctor if anyone gets a fever and rash within 3 weeks of returning from your trip. Describe where you traveled.

**✂ Talk with your doctor if you are planning an international trip.**

For more information go to [www.cdc.gov/travel](http://www.cdc.gov/travel).

California Department of Public Health, Immunization Branch
IMM-1046 ADA English (1/24)

# COVID-19, Flu, and RSV Hospitalizations by Age



- COVID-19 and flu hospitalization rates are highest among adults 65+
- RSV hospitalization rate is highest among children 0-4 years, second highest among adults 65+

# Respiratory Disease Immunization Recommendations for Children

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
<u><a href="#">COVID-19</a></u> <u>(6 months+)</u>	Strongly recommend updated vaccine for everyone. Children ages 6 months – 4 years should complete a multi-dose initial series, with at least one dose of the updated vaccine.											
<u><a href="#">Flu</a></u> <u>(6 months+)</u>	Vaccinate children: <ul style="list-style-type: none"> <li>6 months – 8 years who need 2 doses*, or</li> <li>Who may not return in the fall</li> </ul>		<b>Optimal vaccination: September and October</b>		Continue vaccinating as long as flu is circulating, and unexpired vaccine is available.							
<u><a href="#">RSV</a></u> <u>(Nirsevimab)</u> <u>(0 –19 months)**</u>				<b>Optimal administration: October 1 – March 31</b>								

 Recommended immunization timing       IZ timing for certain situations

\*Children ages 6 months - 8 years with a history of 0 -1 flu vaccines, need 2 doses. The first flu vaccine dose should be given as soon as vaccine is available to allow the second dose to be given  $\geq$  4 weeks later and ideally by the end of October.

\*\*Providers may adjust timing based on guidance from local public health or regional medical centers.


# Influenza Updates

- Flu activity has been declining, but significant activity can continue into the spring.
- **Continue vaccinating until the last flu dose expires!**
- This season's flu vaccines have been shown to protect against flu-related medical visits and hospitalizations across all age groups.
  - Vaccine effectiveness 45-67% from CDC and CDPH data


“Flu—It’s Not Too Late to...  
**Vaccinate!**”

Getting a flu vaccine now can still protect you and your family.


FALL WINTER SPRING



**Everyone 6 months of age and older needs flu vaccine every year.**

 *Some children 6 months - 8 years of age may need 2 doses. Ask your health care provider to learn more.*

For more information on flu and to find a flu vaccine location near you, go to: [MyTurn.ca.gov](http://MyTurn.ca.gov)



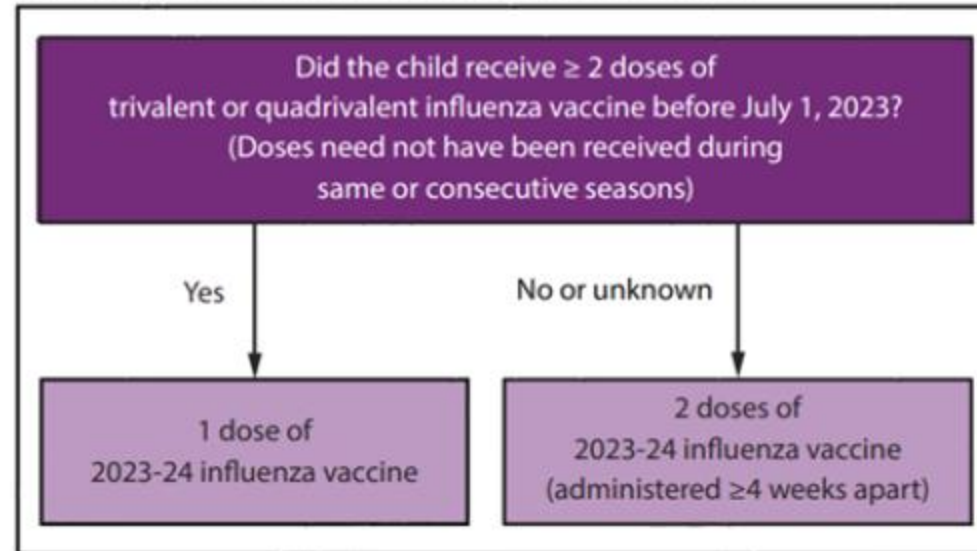
California Department of Public Health, Immunization Branch  
850 Marina Bay Parkway, Building P, Richmond, CA 94804 • [GetImmunizedCA.org](http://GetImmunizedCA.org)  
This publication was supported by Grant Number H23/CCH922507 from the Centers for Disease Control and Prevention (CDC).

IMM-821E (3/24)

[IMM-821 English/Spanish](#) | [Russian](#) | [Chinese](#)

# Some Children 6 Months – 8 Years Need 2 Doses of Flu Vaccine

**FIGURE. Influenza vaccine dosing algorithm for children aged 6 months through 8 years\* — Advisory Committee on Immunization Practices, United States, 2023–24 influenza season**



\* Children aged 6 months through 8 years who require 2 doses of influenza vaccine should receive their first dose as soon as possible (including during July and August, if vaccine is available) to allow the second dose (which must be administered  $\geq 4$  weeks later) to be received, ideally, by the end of October. For children aged 8 years who require 2 doses of vaccine, both doses should be administered even if the child turns age 9 years between receipt of dose 1 and dose 2.



# 2024-2025 U.S. Flu Vaccines Expected to Be All Trivalent

- Current influenza vaccines are **quadrivalent** and contain 2 influenza A (H1N1 & H3N2) and 2 influenza B (Victoria & Yamagata) strains.
- B/Yamagata influenza viruses have not been detected in the world since March 2020. Given this, experts have recommended that this strain be removed, resulting in a **trivalent** flu vaccine.
- At the [3/5/24 FDA VRBPAC meeting](#), it was announced that U.S. manufacturers are expected to transition from quadrivalent to trivalent influenza vaccines by the 2024-2025 season.
- **FDA anticipates that there will be an adequate and diverse supply of approved trivalent seasonal influenza vaccines for the U.S. in the 2024-2025 season.**

# RSV Season Immunization Recommendations

	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	April	May	Jun
Infants & Children (Nirsevimab)				October 1 – March 31*								
Pregnant people (Abrysvo)			September 1 – January 31 between 32-36 weeks gestation*									
Adults 60+ (Arexvy or Abrysvo)	Offer to eligible, unvaccinated adults under shared clinical decision-making. CDC encourages healthcare providers to maximize the benefit of RSV vaccination by offering in late summer or early fall.											

 Recommended immunization timing

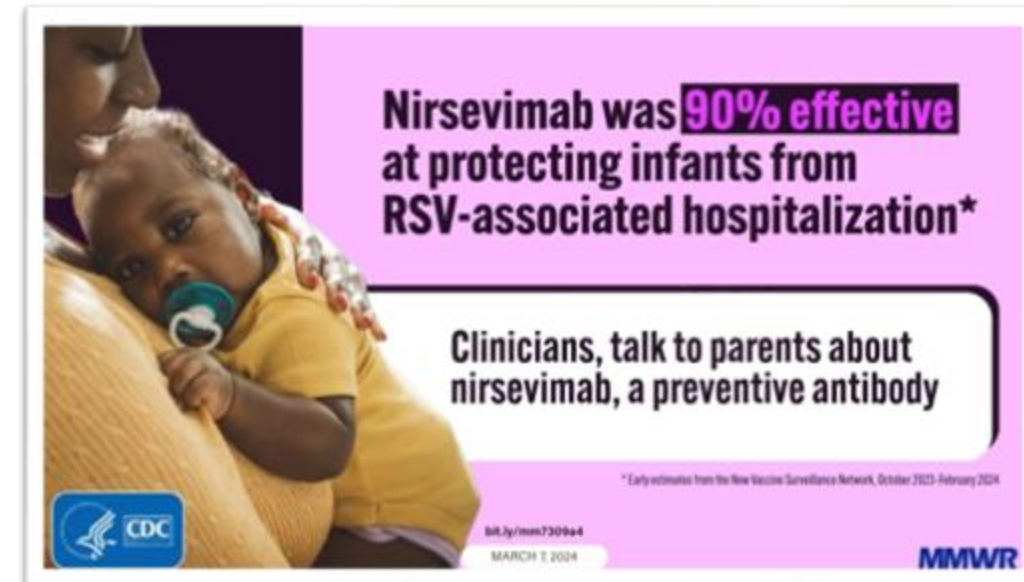
\* If continuing to immunize outside recommended timeframe, make sure to:

1. Check with insurers to ensure reimbursement.
2. Keep remaining doses for next RSV season. Unused and unexpired supply of VFC Nirsevimab or Abrysvo cannot be returned to McKesson. Label these doses as “Keep for Fall.”

# CDC Morbidity & Mortality Weekly Report (MMWR)

## Early Estimate of Nirsevimab Effectiveness for Prevention of Respiratory Syncytial Virus–Associated Hospitalization Among Infants Entering Their First Respiratory Syncytial Virus Season — October 2023–February 2024

- Test-negative, case-control study
  - 4 sites: Seattle, Houston, Pittsburgh, Nashville
- Total 699 infants hospitalized for acute respiratory illness
  - Infants < 8 months, nirsevimab status (none or  $\geq 7$  days before symptoms), with RSV test results, no palivizumab, no prenatal RSV vaccination, gestational age and medical records available
  - 407 (58%) RSV+ cases
  - 292 (42%) controls
- Nirsevimab early effectiveness estimate
  - 90% (95% confidence interval = 75–96) against RSV-associated hospitalization
  - Median time from nirsevimab receipt to symptom onset of 45 days (interquartile range = 19-76 days)
  - Expect lower effectiveness over full RSV season because of antibody level waning over time



# JYNNEOS Commercialization

- JYNNEOS will be available on the commercial market after April 1, 2024
- **No changes to current ordering process for now** – no-cost JYNNEOS vaccine will continue to be available through CDPH from the Federal supply
- More information will be provided as it becomes available, so stay tuned!

# Storage and Handling

Kelley Leung, RN, CDPH

# CDC Routine Vaccine Storage Labels

Storage labels for routinely recommended vaccines are now live on the CDC website

These include new vaccines such as mpox and RSV

The labels have been formatted to be consistent with the COVID-19 vaccine labels

COVID-19 Vaccine labels can be found here: [Pfizer BioNTech](#), [Moderna](#), [Novavax](#)

**Vaccine Labels**  
Storage and Beyond-Use Date Tracking Labels

Proper storage and handling practices play a very important role in the safety and efficacy of vaccines in protecting individuals and communities from vaccine-preventable diseases. CDC recommends providers follow vaccine storage and handling best practices outlined in CDC's [Vaccine Storage and Handling Toolkit](#), including:

- Store each type of vaccine or diluent, if applicable, in its original packaging and in a separate container or bin within the storage unit.
- Use storage labels to help staff easily identify vaccines. The following labels are examples that may be used to help organize vaccines.
- Label shelves and containers to clearly identify where each vaccine and diluent, if applicable, is stored.
- Store vaccines and diluents with similar packaging or names or with pediatric and adult formulations on different shelves.
- If possible, color-code labels (e.g., one color for pediatric and another for adult vaccines).

**Pentacel (DTaP-IPV-Hib)**  
Store between 2°C and 8°C (35°F and 46°F)  
Ages: 6 weeks through 4 years  
Presentation: Single-dose vial DTaP-IPV component and single-dose vial lyophilized ActHIB component  
Do Not Freeze  
Beyond Use Time: Use immediately after reconstitution  
Updated 3/6/2024

**ActHIB (Hib)**  
Store between 2°C and 8°C (35°F and 46°F)  
Ages: 6 weeks through 4 years  
5 years and older with indications  
Presentation: Single-dose vial lyophilized vaccine and single-dose vial diluent  
Do Not Freeze  
Beyond Use Time: If not used immediately after reconstitution, store between 2°C and 8°C (35°F and 46°F) and discard if not used within 24 hours  
Updated 3/6/2024

**PodvaxHIB (Hib)**  
Store between 2°C and 8°C (36°F and 46°F)  
Ages: 6 weeks through 4 years  
5 years and older with indications  
Presentation: Single-dose vial  
Do Not Freeze  
Updated 3/6/2024

**Vaxelis (DTaP-IPV-HepB-Hib)**  
Store between 2°C and 8°C (36°F and 46°F)  
Ages: 6 weeks through 4 years  
Presentation: Single-dose vial OR manufacturer-filled syringe  
Protect From Light  
Do Not Freeze  
Updated 3/6/2024

**Hiberix (Hib)**  
Store between 2°C and 8°C (36°F and 46°F)  
Ages: 6 weeks through 4 years  
5 years and older with indications  
Presentation: Single-dose vial lyophilized vaccine and single-dose vial or manufacturer-filled syringe diluent  
Protect From Light  
Do Not Freeze  
Updated 3/6/2024

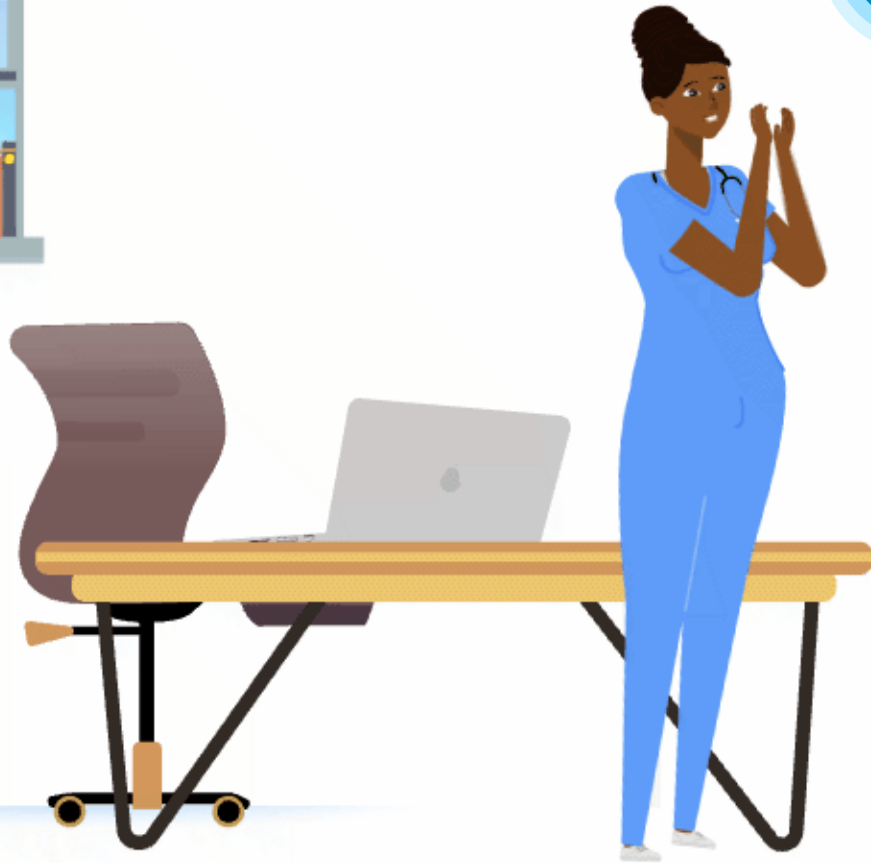
**Havrix (HepA)**  
Store between 2°C and 8°C (36°F and 46°F)  
Ages: 12 months and older  
Presentation: Manufacturer-filled syringe  
Do Not Freeze  
Updated 3/6/2024

# Vaccine Management

Josh Pocus, My Turn, and Maria Volk, myCAvax

# Super Clinics: Release 48 (1 of 2)

COMING SOON



Clinic Managers and patients will be able to access the Super Clinic functionality with the My Turn R48 release on **Tuesday, March 26, 2024.**





# Super Clinics: Release 48 (2 of 2)



Patients will be able to schedule two or more appointments using the Super Clinic functionality.

Clinic Managers will be able to create Super Clinics and manage clinic inventory using the Super Clinic functionality.



## Find more of the vaccines you need

My Turn can help you find clinics that offer a range of vaccines and make an appointment to get multiple vaccinations during a single visit. To find a clinic that has the vaccine(s) you need, select the specific vaccine or the "Two or more vaccines" option when scheduling your appointment.

Make an appointment

My Turn Public

My Turn Clinic

# Clinic Activation Reminder



Ensure that your clinics are active for public appointments if you offer public scheduling. Log in to the system, navigate to the 'Clinics' page, and toggle the 'Activate Location' slider on the clinic to display it on the public appointment booking website.

The screenshot displays the myCAvax interface for managing a clinic. At the top, there is a navigation bar with the myCAvax logo and several menu items: Home, COVID-19, My Turn, CAIR Quick Entry, Knowledge Center, and More. A search icon, a notification bell, and a user profile icon are also present. Below the navigation bar, a message states: "Need Help? Please see the Set Up a Clinic and User Management job aid." The main content area shows the clinic details for "Sansa's Clinic". There are three buttons: "Clone Clinic And Availability", "Add User", and "Change Owner". A "Book Appointments" button is located on the left, and an "Activate Location" toggle switch is highlighted with an orange box on the right. Below this, there are tabs for "Details", "Vaccine Inventory", "Vaccine Supply", "Availability", "SMS Requests", "Tag", "Reporting", "Contacts", and "Clinic Links". The "Details" tab is selected, showing the following information:

Internal Clinic Name	Dodger Stadium - Los Angeles - COVID - 2 dose	Assigned Volunteer Director
Clinic Name	Sansa's Clinic	Active <sup>1</sup>
Address	24254 N Patuxent Beach Rd, California, Maryland(MD) 20619, United States	Available Date
Phone Number	(301) 362-1719	Start Date
		10/18/2023

# My Turn – Known Issues and Workarounds



## Known Issues

### Missing 'View More' Button in the Knowledge Center

- ✓ When a Clinic Manager or Vaccine Administrator attempted to access the 'All About My Turn' section of the Knowledge Center, we noticed that we were missing some knowledge articles. These articles were hidden behind the missing 'View More' button. We worked to get the button back on the page to get access to the rest of the articles.

### CAIR Quick Entry Requiring Ordering Provider for Vaccine Submissions

- ✓ CAIR Quick Entry is now requiring Ordering Provider for vaccine submissions – not having one will result in a warning response from CAIR2. Every vaccine submission, for both My Turn Clinic and CAIR Quick Entry, will result in a warning (or an Error) if there is an issue. Ordering Provider is not currently captured in My Turn.



## Workaround / Next Steps

- ✓ Fixed: **Wednesday, February 28, 2024**

- Estimated Fix: **TBD**

# What's New in myCAvax? – Release 46



New updates for providers launched on  
**Thursday, March 14, 2024!**



Providers

## Release Highlights



### All providers can:

- ✓ View an updated footer with the Provider Call Center and Help Desk contact information on all pages

### Providers enrolled in the Bridge Access Program (BAP) and the State General Fund (SGF) program can:

- ✓ Record BAP and SGF Returns and Waste events for multiple products using the updated multi-line Returns and Waste Events forms
- ✓ Record BAP and SGF Excursions for multiple products using the updated multi-line Excursions forms

### Providers enrolled in the Vaccines for Adults (VFA) or LHD 317 program must:

- ✓ Provide the 'Order size reason' for an order in the 'Draft' or 'Corrections Needed' status if the order size is beyond the recommended order size
- ✓ Report inventory for a product on the multi-line ordering form if the product is available for order inventory reporting

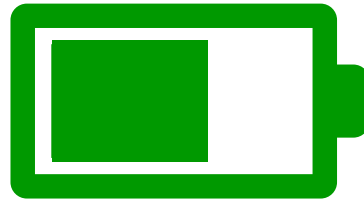
### Providers enrolled in the VFA or LHD 317 program can:

- ✓ Update the 'Order Lines' section on an order only when it is in the 'Draft' or 'Corrections Needed' status
- ✓ View the 'Current Shipping and Vaccine Administration Address,' 'Current Shipping Hours,' and 'Temporary Closure' sections on an order only when it is in the 'Draft' or 'Corrections Needed' status
- ✓ View the 'Batch Order Number' column relabeled to 'Order Number' on the 'Vaccines for Adults Orders' or 'LHD 317 Orders' page
- ✓ No longer view the '+ Follow,' 'New Note,' 'Clone,' and 'Change Owner' buttons on an excursion record
- ✓ No longer view the 'Batch Excursions' related list on Program Locations and Organization Accounts

# VFA Recertification Completion

Great work! **55%** of VFA-eligible providers completed recertification so far.

As of **Thursday, March 21, 2024**, **298** out of **539** total providers eligible for VFA have completed recertification.





## Issues

**Missing LHD 317 / VFA tile on the Landing Page**



## Workaround / Next Steps

- ✓ If you do not see the LHD 317 or VFA tile on the landing page *and* you are the Primary VFA Contact or LHD 317 Vaccine Coordinator, contact the Provider Call Center.

# Updating / Adding Location Storage Units-Recert



Providers will be required to update new fields on their storage units to provide updated information. Transfers cannot be done until the update is completed.

If you are a VFA or LHD 317 provider and have not completed recertification yet, update the existing storage units during recertification by clicking the 'Edit' icon against a storage unit, and viewing historical data and copying appropriate information.

If you have already completed recertification or are a BAP, SGF, or Outbreak provider, log in to myCAvax and make updates to the existing storage units by clicking the 'Edit' option against a storage unit.

**VFA - Recertification**  
Step 3 - Storage Capacity

**Please complete all fields. If you are adding a new unit or editing an existing unit, complete all fields for each Storage Unit entry. You will not be able to proceed if all fields have not been completed.**

**You must have storage equipment on site (not in transit, or on order) before submitting this form.**

**Vaccine storage capacity and unit details**  
Enter all units that will be used to store VFA vaccines, and indicate at least one unit as the primary unit.

**Refrigerated storage (2°C to 8°C)**  
Does your location have refrigerated storage?  
 Yes  
 No

**Refrigerated storage capacity**

Vaccines Stored	Unit Priority	Unit Grade	Type	Storage Capacity cu.ft	Storage Brand
VFA	Primary	Household		15	Frigidaire
VFA	Primary	Household		30	Frigidaire
	Primary			47385	

**Add refrigerator**  
Refrigerated storage 38°F to 48°F (2°C to 8°C)

Enter the thermometer details for your location's refrigerated storage unit 38°F to 48°F (2°C to 8°C)

\*Thermometer Type  
Digital data logger

\*Thermometer Model  
AccuTherm

\*Thermometer Serial Number  
95567829382

\*Calibration Expiration Date  
Mar 31, 2024

Your calibration date will expire within the next 30 days. Please return to the myCAvax system and update this date with the new calibration expiration date once the device has been recalibrated or replaced.

\*Unit Grade  
Household

\*Unit Priority  
 Primary  
 Backup  
 Mobile Unit  
 No longer in use

**Historical Information**  
Your previous storage unit and thermometer details are highlighted below. Please use this information to edit the fields above.

\*Storage Unit Brand/Model  
Frigidaire

\*Thermometer Model & Serial Number  
AccuTherm 956449234167

Cancel Save

**Account**  
Happy Healthy Location HS

+ Follow Edit Printable View

Account Owner: Monterey County LHD Owner | Status: Active | Account Record Type: Provider Location | Type: Provider Location

Details Related

**Storage Capacities (3)** New

Storage Capacity Name	Storage Type	Vaccines Stored	Unit Priority
<a href="#">SC-36540</a>	Refrigerated Storage Capacity	--	Primary
<a href="#">SC-36737</a>	Frozen Storage Capacity		Primary
<a href="#">SC-36738</a>	Backup Thermometer		

View All

# Navigating to the Location Account / Storage Units



Follow the steps below to navigate to your Location Account and update storage units.

1. Select the 'Program Locations' option from the dropdown on a program tile.
2. Click the 'View Program Location' hyperlink against a Program Location.
3. Click the 'Account Name' hyperlink.
4. Select the 'Related' tab and scroll down to the 'Storage Capacities' section.

myCAVax  
California Vaccine Management System

Home My Programs

## Welcome Happy

> myCAVax Program Messages

STATE  
General Fund  
Vaccines

Program Locations  
Transfers  
Excursions  
Shipment Incidents

State General Fund (S)

Home Order Vaccine Returns and Waste

## STATE General Fund Vaccines

### State General Fund - Program Locations

Organization  
**Healthy Living Organization HS** [Manage organization account](#)

Enroll and manage your organization's vaccination locations. Your organization must have at least one program location enrolled and in an active status before you can place a vaccine order request.

Program  
1 location · Sorted by Program Name

Search this list...

Program Name	Primary Vaccine C...	Program Participa...	Program Participa...	Enrollment Forms	Manage Program Loc...
1	Happy Healthy Locatio...	Happy Primary Coordi...	Active	Approved	<a href="#">View Program Location</a>

### Program Location

#### Happy Healthy Location HS - State General Fund

LHD/MCE: [Monterey County Health Department](#) myCAVax ID: CA8479449B10001 Temporary Closure: IIS Identifier: IISID123

DETAILS RELATED

3

Account Name: [Happy Healthy Location HS](#)

Account Owner: Monterey County LHD Owner Status: Active

Account Record Type: Provider Location Type

No related lists to display

### Account

#### Happy Healthy Location HS

Account Owner: [Monterey County LHD Owner](#) Status: Active Account Record Type: Provider Location Type

Details Related

4

#### Storage Capacities (3)

Storage Capacity Name	Storage Type	Vaccines Stored	Unit Priority
<a href="#">SC-36540</a>	Refrigerated Storage Capacity		Primary
<a href="#">SC-36737</a>	Frozen Storage Capacity		Primary
<a href="#">SC-36738</a>	Backup Thermometer		

Edit Delete View All






# Action Required: Update Storage Units



All providers must update the storage units associated with their Provider Location by clicking the 'Edit' option against a storage unit. You will need to indicate what program vaccines are stored in the unit, the storage unit brand and model, and the storage unit thermometer model and serial number.

**NOTE:** If you do not update the required fields in the storage units, Transfers will not function properly for the following programs: VFA, LHD 317, BAP, VFC, and Outbreak.

Storage Capacities (6+)				New
Storage Capacity Name	Storage Type	Vaccines Stored	Unit Priority	
<a href="#">SC-0003</a>	Refrigerated Storage Capacity		Primary	 View

Edit  
Delete

\* = Required Information

Storage Capacity Name  
SC-0003

Storage Type  
Refrigerated Storage Capacity  
This field is calculated upon save

Type  
--None--

\* Unit Priority  
Primary

\* Refrigerated Storage Capacity cu. ft.  
47,385

\* Storage Unit Brand

\* Storage Unit Model

\* Vaccines Stored

Available

Chosen

SGF  
317  
VFA  
VFC  
Outbreak  
BAP

\* Thermometer Type (Select one)  
Networked Continuous Temperature Monitoring syst...  
Specify Other Thermometer Type

\* Thermometer Model

\* Thermometer Serial Number

\* Calibration Expiration Date  
9/30/2021

Account  
Sample Location 101 - HS

Location Application  
Motionphone - COVID-19

Unit Grade  
--None--

**Historical Information**

Storage Unit Brand/Model  
Thermo Scientific TSX80088A Ultra-Low Networked Continuous Temperature Monitoring System

Thermometer Model and Serial Number  
Cooper-Atkins 10080(900-T) S/N: 10170-032-091819008

# Upcoming VFA Office Hours



Are you an existing provider with questions about the VFA program in myCAvax?  
You are invited to join CDPH for a 30-minute VFA Office Hours session on  
**Tuesday, April 9, 2024, from 2:00 PM – 2:30 PM, PST** on Zoom.

There will be an opportunity for Q&A with CDPH.

Register for the webinar using this [Zoom registration link](#).

# Previously Recorded VFA Trainings: EZIZ Links



The [slides](#) and [recording](#) of the 'VFA 101 Recertification and Vaccine Ordering in myCAvax' session hosted on **Thursday, February 22, 2024**, are available on [EZIZ](#).

The [slides](#) and [recording](#) of the 'VFA 102 Vaccine Inventory Management in myCAvax' session hosted on **Thursday, February 29, 2024**, are available on [EZIZ](#).

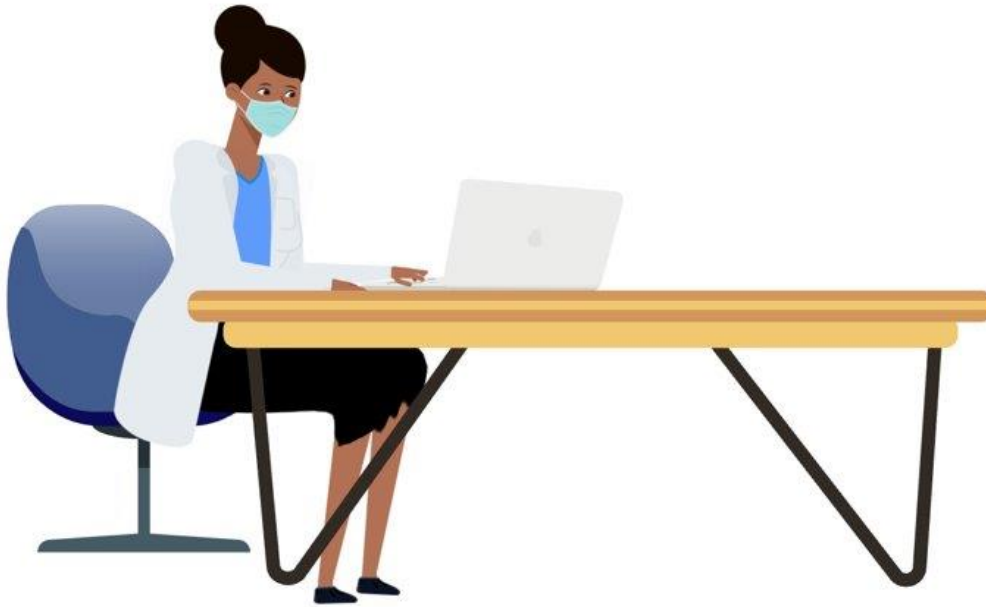
# Vaccine Inventory Management Job Aids



The job aids linked below detail how to complete vaccine inventory reports in myCAvax. You can also access these job aids from the [Knowledge Center](#) (myCAvax login required).

Vaccine Inventory Management Job Aids
<a href="#"><u>Recording Shipment Incidents</u></a>
<a href="#"><u>Recording Temperature Excursions</u></a>
<a href="#"><u>Recording Returns and Waste</u></a>
<a href="#"><u>Recording a Vaccine Transfer</u></a>

# Bridge Access Program (BAP): Vaccine Allocations Cadence Update



Allocations of BAP COVID-19 vaccine products are refreshed on a biweekly cadence. CDPH receives allocations mid-week and distributes inventory to the LHDs within a few business days.

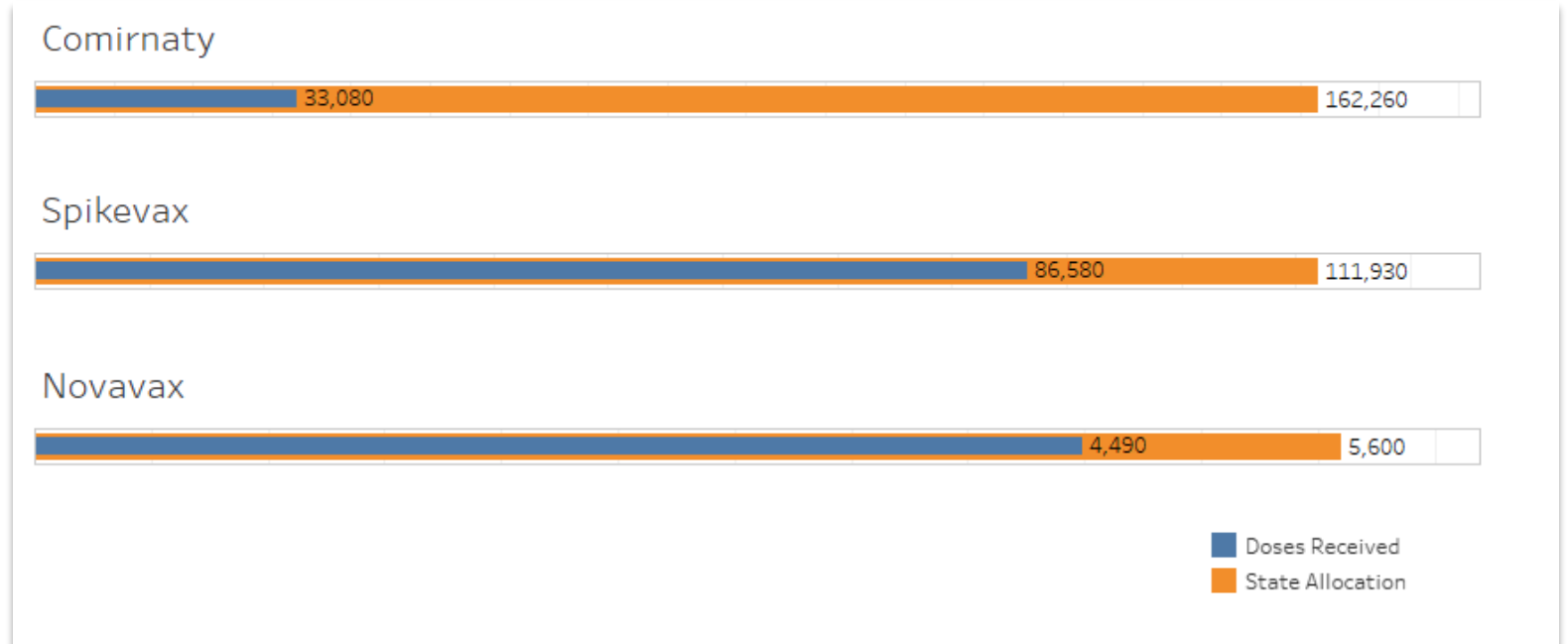
The most recent CDC allocation refresh was received **Wednesday, March 13, 2024**. Doses were added to LHD allocations on March 14, 2024.

# BAP: CDPH Allocation Plan and Inventory Numbers



Starting the week of **January 29, 2024**, CDPH began holding back doses to keep on reserve for LHDs with higher demand in their county. LHDs can reach out to the Ordering Leads via chatter (@orderingleads) on myCAvax with questions related to BAP COVID-19 vaccine orders or allocations. LHDs may submit off-cycle allocation requests to the Ordering Leads with a rationale behind their need.

Initial Allocation to LHD's	279,790
Reserve	100,210
Total State Allocation	380,000



# VFA / LHD 317: Finding Support Through System Transition

If you have questions regarding the LHD 317 or VFA program requirements or the myCAvax system, contact the Provider Call Center at (833) 502-1245 or [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov), Monday – Friday, 8:00 AM – 5:00 PM PT.



# Slide Icon Key

Icon	Meaning
	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
	This is to label slides that include important system reminders.
	This is to label slides that include tips and best practices to improve your system experience.



# Resources and Q&A

Leslie Amani, CDPH

# Vaccine Support

## Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

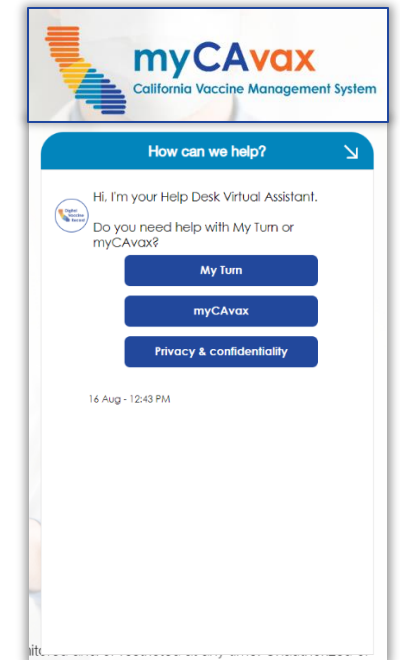
- For myCAvax Help Desk inquiries: [myCAvax.hd@cdph.ca.gov](mailto:myCAvax.hd@cdph.ca.gov)
- For My Turn Clinic Help Desk inquiries: [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov)
- For all other inquiries: [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

## myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the [Knowledge Center](#), or [contact us](#).





# Sesame Care: COVID-19 Vaccine Appointments

The California COVID-19 telehealth program through Sesame Care officially ended on Thursday, February 29, 2024.

Sesame Care in partnership with CDPH will be offering \$30 COVID-19 vaccine appointments for California residents.

Visit <https://sesamecare.com/covidca> and use the promo code **CACOVVID** to get the discounted rate.

# California's Digital Vaccine Record (DVR)



## Welcome to the Digital Vaccine Record (DVR) portal

To get a digital copy of your vaccine record, just enter a few details below. You can get a link to your COVID-19 Vaccine Record with a QR code or your California Immunization Record. Save it on your phone and use it as proof of vaccination wherever you go.

If you are a parent or guardian and have multiple vaccine records associated with a single cell phone number or email address, enter each Digital Vaccine Record request separately.

NOTE: It is possible that some or all vaccine doses you received were not reported to the California Immunization Registry (CAIR), and therefore your Digital Vaccine Record may not be complete. If your record is incomplete, please ask your provider to submit your vaccine information to CAIR so we can update your record. It's important that you provide up to date information about yourself (phone, email, first and last name) to your provider so you can access your complete record.

If you received your vaccinations from a federal agency (e.g., Department of Defense, Indian Health Services, or Veterans Affairs), you may need to contact those agencies for assistance with your vaccination record.

If you have questions about your vaccination record, [visit our FAQ](#).

# COVID-19 Therapeutics Resources

## Type of Support

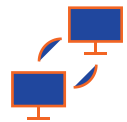
## Description

Updated 3.18.24



### Clinical Guidance

For general Therapeutics questions, please email: [COVIDRxProviders@cdph.ca.gov](mailto:COVIDRxProviders@cdph.ca.gov)



### General Information

[CDPH COVID-19 Treatments Webpage](#) (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)

[Finding COVID-19 Treatments](#) (questions and answers for the public on finding COVID-19 treatments)

[COVID-19 Therapeutics Best Practices Checklist](#) (testing, prescribing, dispensing, and more for providers)

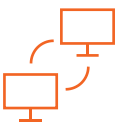
[Frequently Asked Questions document](#) for clinics, providers, and pharmacists



### Locating Resources

Finding Providers and Test-to-Treat Sites

- [COVID-19 Therapeutics Locator](#) (find COVID-19 medications near you)
- [Information Page for Test-to-Treat](#) Program (hhs.gov)



### [Archive LHD Therapeutics SharePoint](#)

For access to previously recorded LHD webinars and slides contact: [rphoadmin@cdph.ca.gov](mailto:rphoadmin@cdph.ca.gov)

For Information on how to registers for HPOP reporting information, use link below.

- [CDPH Therapeutics HPOP Account Verification & Reporting](#) information



### Questions

For general CDPH Therapeutics questions, please email [COVIDRxProviders@cdph.ca.gov](mailto:COVIDRxProviders@cdph.ca.gov)

For ordering, program inquiries, signing up new HPOP Accounts: please e-mail [CDPHTherapeutics@cdph.ca.gov](mailto:CDPHTherapeutics@cdph.ca.gov)

# CDPH Provider Webinars and Trainings

## Week of March 25, 2024

	Monday 3/25	Tuesday 3/26	Wednesday 3/27	Thursday 3/28	Friday 3/29
Live Webinars and Training		<a href="#">Afternoon TEACH Webinar: Best Practices for Promoting Adolescent Vaccination</a> 12:00 pm – 1:00 pm	<a href="#">CDPH / CALTCM / CAHF / HSAG Infection Prevention Webinar Q1 2024</a> 3:00 – 4:00 pm		
View On Demand	<ul style="list-style-type: none"> <li><a href="#">CDPH Weekly Provider Archived Webinars and Slides</a></li> <li><a href="#">COVID-19 Crucial Conversations Archived Webinars and Slides</a></li> <li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Introduction to My Turn Onboarding (v. 1/4/22)</a></li> <li><a href="#">Latest Features in My Turn (Requires myCAVax Login)</a></li> <li><a href="#">myCAVax Release Notes for LHD and CDPH Users (Requires myCAVax Login)</a></li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Moderna COVID-19 Vaccine Resources for Providers</a></li> <li><a href="#">CDC COVID-19 Vaccination Clinical &amp; Professional Resources</a></li> <li><a href="#">Novavax COVID-19 Vaccine Information</a></li> <li><a href="#">Pfizer COVID-19 Vaccine (COMIRNATY) Information</a></li> </ul>		

<b>Help</b>	<b>Help Desk</b>	<b>Immunization Resources</b>
	<p><b>CDPH Provider Call Center:</b> 1-833-502-1245, M-F 8am-5pm <i>Email:</i> <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a></p> <p><b>My Turn:</b> <i>Help Desk Email:</i> <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a> <i>Onboarding Email:</i> <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a></p> <p><b>myCAVax:</b> <i>Help Desk Email:</i> <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a></p> <p><b>Mpox:</b> <i>Email:</i> <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a></p>	<p><a href="#">California's General Immunization Resources (eziz.org)</a></p> <p><a href="#">RSV Immunization Resources</a>      <a href="#">Flu Vaccination Resources</a></p> <p><a href="#">COVID-19 Vaccination Resources</a>      <a href="#">COVID-19 Treatments</a></p> <p><a href="#">Mpox Vaccination Resources</a></p>

# CDPH Provider Webinars and Trainings

## Week of April 1, 2024 - Draft

	Monday 4/1	Tuesday 4/2	Wednesday 4/3	Thursday 4/4	Friday 4/5
Live Webinars and Training					<a href="#">CDPH Immunization Updates for Providers</a> 9:00 am – 10:30 am
View On Demand	<ul style="list-style-type: none"> <li><a href="#">CDPH Weekly Provider Archived Webinars and Slides</a></li> <li><a href="#">COVID-19 Crucial Conversations Archived Webinars and Slides</a></li> <li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li> </ul>		<ul style="list-style-type: none"> <li><a href="#">Introduction to My Turn Onboarding (v. 1/4/22)</a></li> <li><a href="#">Latest Features in My Turn (Requires myCAVax Login)</a></li> <li><a href="#">myCAVax Release Notes for LHD and CDPH Users (Requires myCAVax Login)</a></li> </ul>		<ul style="list-style-type: none"> <li><a href="#">Moderna COVID-19 Vaccine Resources for Providers</a></li> <li><a href="#">CDC COVID-19 Vaccination Clinical &amp; Professional Resources</a></li> <li><a href="#">Novavax COVID-19 Vaccine Information</a></li> <li><a href="#">Pfizer COVID-19 Vaccine (COMIRNATY) Information</a></li> </ul>

### Help

#### Help Desk

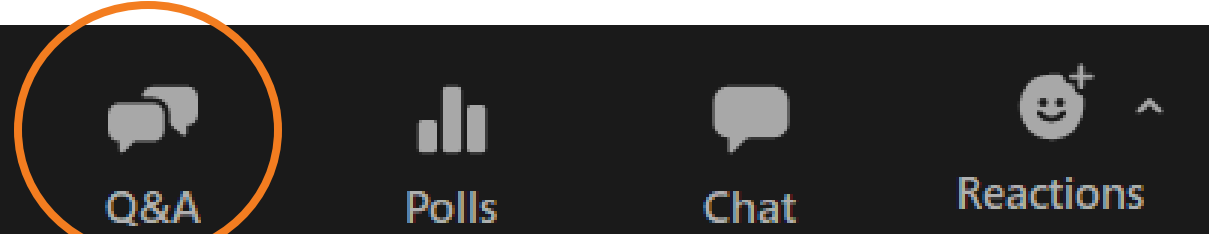
**CDPH Provider Call Center:** 1-833-502-1245, M-F 8am-5pm *Email:* [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)  
**My Turn:** *Help Desk Email:* [myturn.clinic.hd@cdph.ca.gov](mailto:myturn.clinic.hd@cdph.ca.gov) *Onboarding Email:* [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)  
**myCAVax:** *Help Desk Email:* [mycavax.hd@cdph.ca.gov](mailto:mycavax.hd@cdph.ca.gov)  
**Mpox:** *Email:* [stddb@cdph.ca.gov](mailto:stddb@cdph.ca.gov)

#### Immunization Resources

[California's General Immunization Resources \(eziz.org\)](#)  
[RSV Immunization Resources](#)      [Flu Vaccination Resources](#)  
[COVID-19 Vaccination Resources](#)      [COVID-19 Treatments](#)  
[Mpox Vaccination Resources](#)

# Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.



Resource links will be dropped into, "Chat"





# Upcoming Webinar Opportunities

## CDPH IZB Bi-weekly Updates for Providers

Next session: Friday, April 5, 2024

9AM – 10:30AM

**Thank you for attending today's session!**

