

# California Department of Public Health Immunization Updates for Providers

Friday, June 14, 2024

9:00 am – 10:30 am



# Housekeeping

## Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the [CDPH Weekly Immunization Updates for Providers](#)



To be added to the CDPH email messaging listserv for providers, please email your request to [blanca.corona@cdph.ca.gov](mailto:blanca.corona@cdph.ca.gov)

If you have post-webinar-related questions, please email [leslie.amani@cdph.ca.gov](mailto:leslie.amani@cdph.ca.gov)

## Reminder to Panelists:

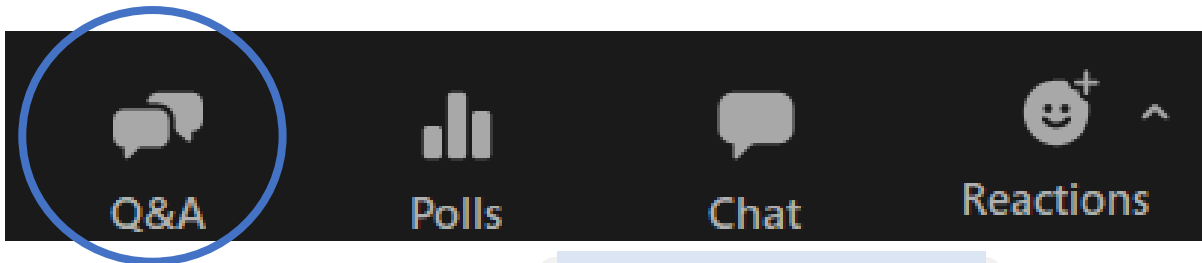


Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

# Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



Resource links will be dropped into, "Chat"



# Friday, June 14, 2024

No.	Item	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 – 9:05
2	COVID-19 Vaccine Administration Data	Sarah Stich (CDPH)	9:05 – 9:10
3	Vaccines for Adults (VFA)	Lindsay Reynoso (CDPH)	9:10 – 9:15
4	Clinical Updates	Caterina Liu, MD (CDPH)	9:15 – 9:30
5	Storage and Handling	Kelley Leung, RN (CDPH)	9:30 – 9:35
6	Vaccine Management Updates	Josh Pocus (My Turn) and Maria Volk (myCAvax)	9:35 – 9:50
7	Resources and Q&A	Leslie Amani (CDPH)	9:50 – 10:30

Thank you for attending today's session!

# Announcements

Leslie Amani, CDPH





# Webinar: Vaccines for Children (VFC) Afternoon TEAch

**Topic:** Beating the Back to School Rush: Proactive Planning for  
School Vaccination Compliance & Exemptions

**When:** Wednesday, June 26, 2024

**Time:** 12:00 pm - 1:00 pm, PT

**Registration Link:** [VFC Afternoon TEAch Webinar](#)



# Call for Nominations!

## Immunization Champion Award 2024

- National award program hosted by the Association of Immunization Managers (AIM) honoring individuals going above and beyond to foster and/or promote immunization in their communities
- [Nomination Form](#) - nominations accepted until 5:00 pm on Friday, June 21, 2024
- Email completed forms to [MyVFCvaccines@cdph.ca.gov](mailto:MyVFCvaccines@cdph.ca.gov)



# CDPH Office of Communications: Measles Prevention

CDPH has a new [Measles Prevention Communications Toolkit](#) with resources and messages to educate Californians about measles and the benefits of vaccination.

Additional Resources:

- [Destination List and Immunizations Required](#) (CDC)
- [Immunizations for Travel](#) (CDC)
- [Measles activity in California](#)





# CDPH Sexually Transmitted Diseases Control Branch

Vaccines are available to protect against infection and/or serious illnesses from HPV, hepatitis A, hepatitis B, and mpox. Other vaccines are under development, including those for HIV and herpes simplex virus (HSV). You can find information on the following sexual health vaccines:

- [Hepatitis A \(HAV\)](#)
- [Hepatitis B](#)
- [Human Papillomavirus \(HPV\)](#)
- [Mpox](#)



The screenshot shows the top section of the CDPH STD Control Branch webpage. At the top is a blue header with the text "SEXUALLY TRANSMITTED DISEASES CONTROL BRANCH". Below this is a white box with the heading "Find a health care provider near you." and the subtext "Find sexual health vaccinations and STI testing." To the right of this text is a small image of two healthcare providers, a man and a woman, looking at a tablet. A purple button labeled "Learn More" is positioned to the right of the subtext. Below this box is a section titled "Vaccinations help prevent infection and serious illness." followed by a paragraph of text explaining the importance of vaccination against STIs. At the bottom of the screenshot are two large, colorful 3D renderings of viruses: one showing several purple and blue spherical viruses, and another showing a large orange spherical virus with a blue, branching structure.

[CDPH STD Control Branch Webpage](#)

# CDPH Office of Communications: Pride Month Toolkit

## Mpox Vaccination Flyers

- [Mpox vaccines are safe, effective and available for free while supplies last! \(2.5MB\)](#)
- [Vaccination is the best way to protect yourself and your community from mpox! \(2.3MB\)](#)
- [Mpox vaccines are most effective when you get 2 doses 28 days apart! \(2.7MB\)](#)

## Mpox Vaccination Stickers

- [Free hugs & free mpox vax. Find a location. \(PDF\)](#)
- [Vaxed for mpox? Forward Pride. \(PDF\)](#)
- [Vaxed for mpox? Transgender Pride. \(PDF\)](#)



[CDPH LGBTQ+ Health Webpage](#)


# Spotlight: Fresno County Public Health


Services Resources **Departments** I Want To...

How can we help you? **SEARCH**

Home / Departments / Public Health


## Public Health


 **HEALTHY FRESNO COUNTY**  
Better Together



[Contact Public Health](#)

*"Promoting, preserving, and protecting the well-being of Fresno County residents."*

 Phone: (559) 600-3200

 Address: 1221 Fulton Street, Fresno, CA 93721

# EZIZ Email Updates

Are you signed up to receive CDPH Immunization Branch EZIZ Email updates for providers?

To be added, please email [blanca.corona@cdph.ca.gov](mailto:blanca.corona@cdph.ca.gov)

CDPH | myCAVax  
California Vaccine Management System

Providers

Message for Providers  
June 11, 2024

## myCAVax: Release 47 Notes for Providers

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### Vaccines for Children (VFC) Enrollment

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<b>VFC Enrollment for Program Locations</b>	Providers with existing myCAVax accounts can enroll new or existing Program Locations in the VFC program from the Program Enrollment page. Providers must input key information about their location, organization, and program staff during enrollment.
<b>Enrollment Page for New Providers</b>	Providers who have received preliminary approval for the VFC program can view the 'Enrollment' page as their landing page. Providers will be able to continue their enrollment from this page.
<b>Email Notifications During Enrollment</b>	Providers will receive system access and email notifications when the preliminary review of their enrollment application is complete.

# COVID-19 Vaccine Administration

Sarah Stich, CDPH



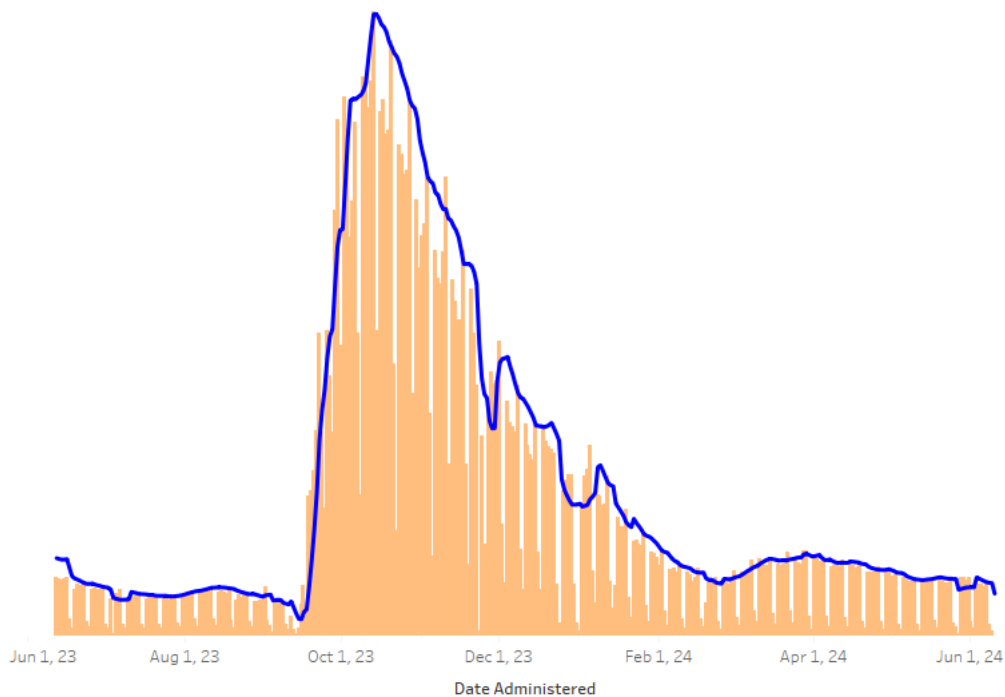
# COVID-19 Vaccine Administration Summary

as of June 10, 2024

## 96,354,296

Total Doses Administered:

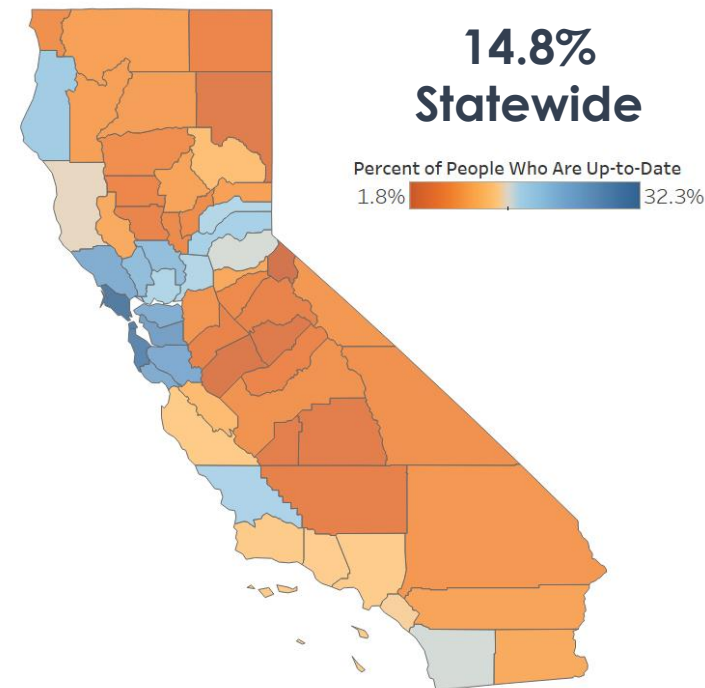
Daily Doses Administered: **Statewide**



## 5,902,485

Total Up-to-Date\* Recipients:

Percent of Population Who Are Up-to-Date



\*Has received at least one dose of the Updated 2023-2024 vaccine

# Trends in COVID-19 Vaccine Administration

as of June 10, 2024

## Most Recent Eligibility Groups

Additional Updated 2023-2024 dose for 65+ age group

### Older Adults Now Able to Receive Additional Dose of Updated COVID-19 Vaccine

[Print](#)

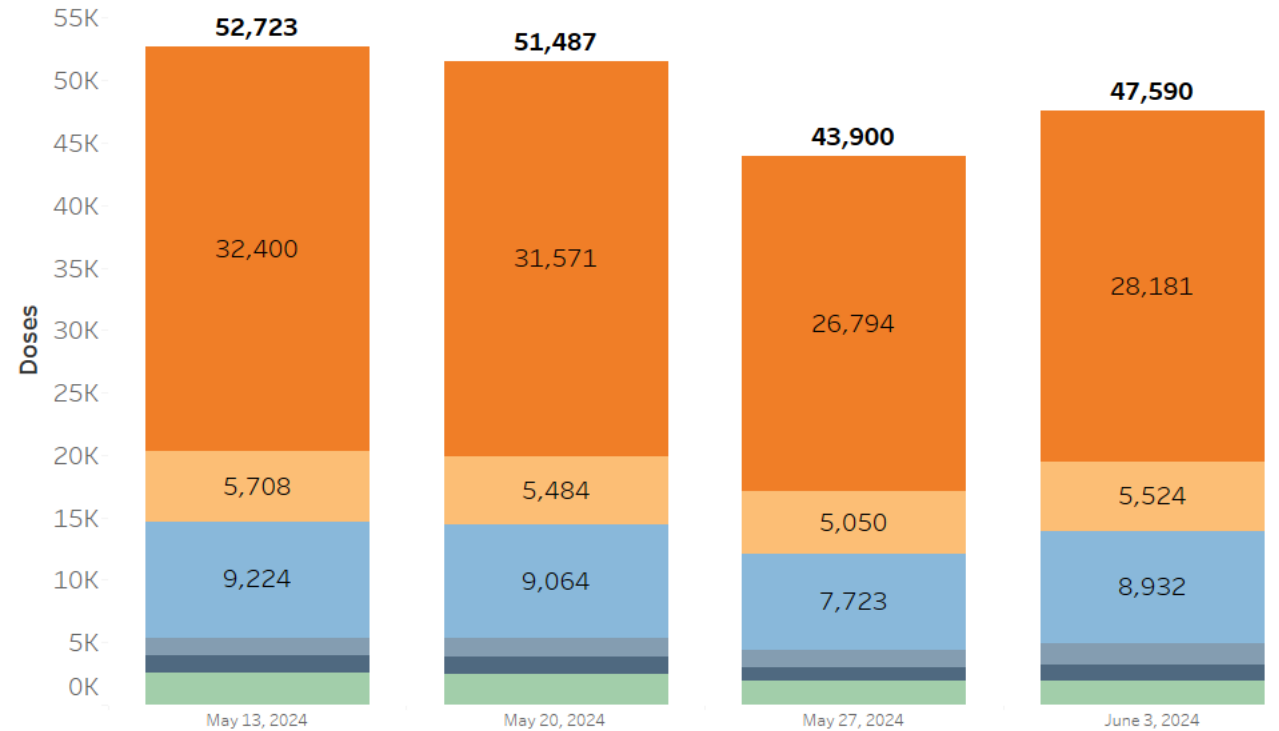
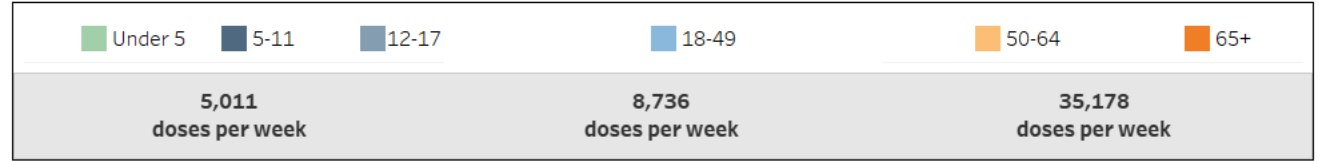
#### Media Statement

For Immediate Release: Wednesday, February 28, 2024

Contact: [Media Relations](#)  
(404) 639-3286

Today, CDC Director Mandy Cohen endorsed the CDC Advisory Committee on Immunization Practices' (ACIP) recommendation for adults ages 65 years and older to receive an additional updated 2023-2024 COVID-19 vaccine

## Doses Administered by Age Group, Past 4 Weeks



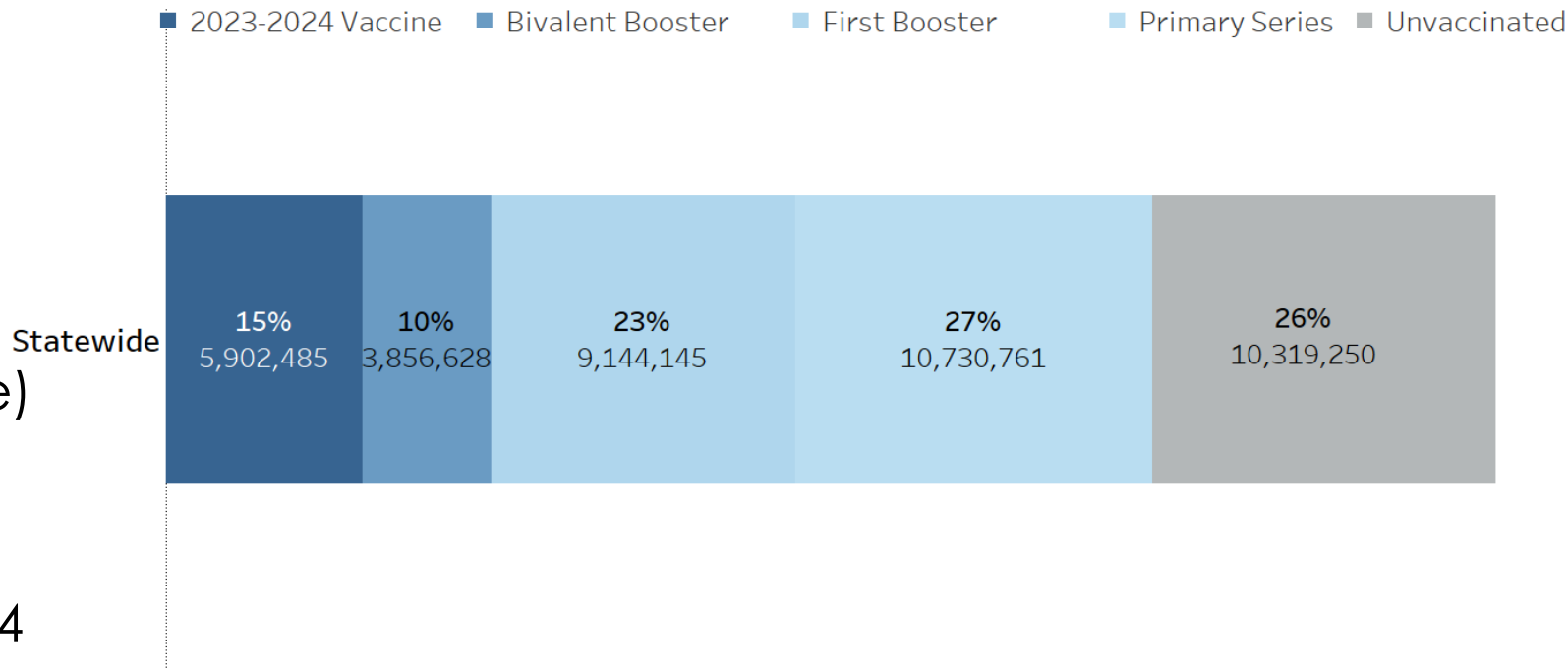
# Trends in COVID-19 Vaccine Status

as of June 10, 2024

## Vaccine Status: Statewide

- Currently, about:
  - **15%** of the state population has received the 2023-2024 Vaccine (i.e., are Up-to-Date)
  - **10%** of the state population has received a Bivalent Booster but not the 2023-2024 Vaccine

CA Population by Most Recent COVID-19 Vaccine Dose and Race/Ethnicity





# Trends in COVID-19 Vaccine Status

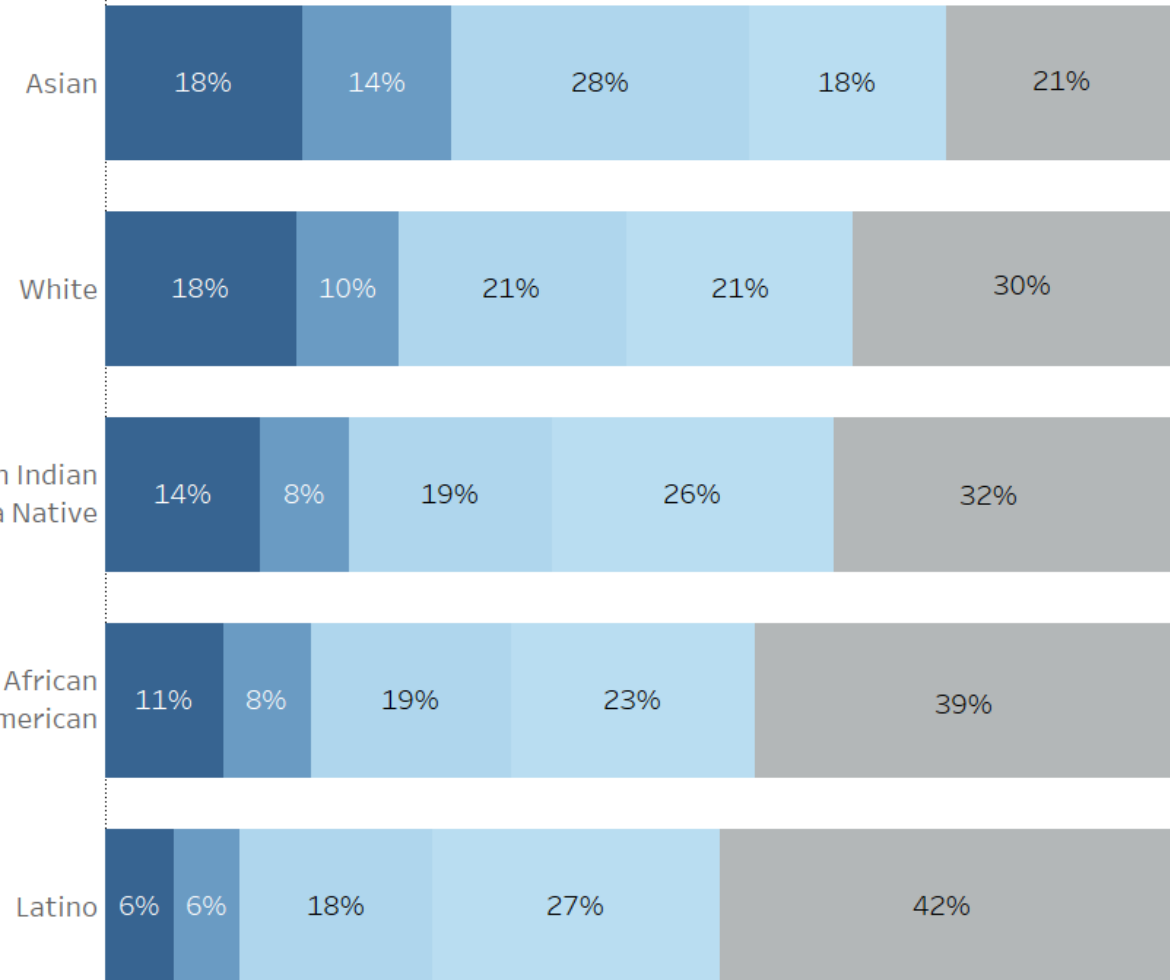
as of June 10, 2024

CA Population by Most Recent COVID-19 Vaccine Dose and Race/Ethnicity

2023-2024 Vaccine    Bivalent Booster    First Booster    Primary Series    Unvaccinated

## Vaccine Status by Race/Ethnicity\*

- A majority of all race and ethnicity populations completed at least the Primary Series in 2021
- Persistent disparities for all vaccines among Black and Latino populations

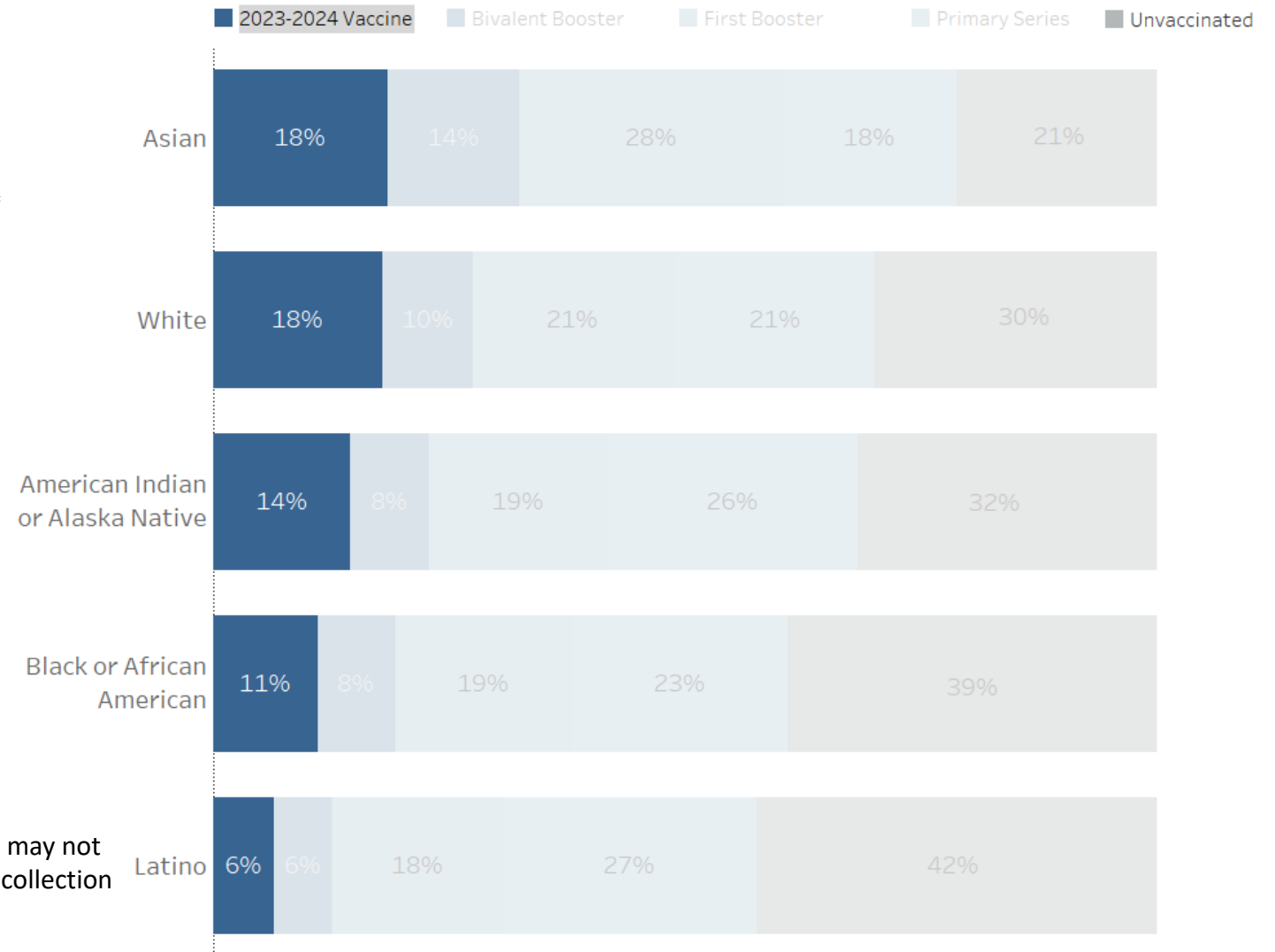


\*Rates for Native Hawaiian and Pacific Islander (>95%) and Multiracial (36%) may not be comparable to other race and ethnicity groups due to variation in data collection and tabulation procedures

# Trends in COVID-19 Vaccine Status

as of June 10, 2024

CA Population by Most Recent COVID-19 Vaccine Dose and Race/Ethnicity



## Vaccine Status by Race/Ethnicity\*

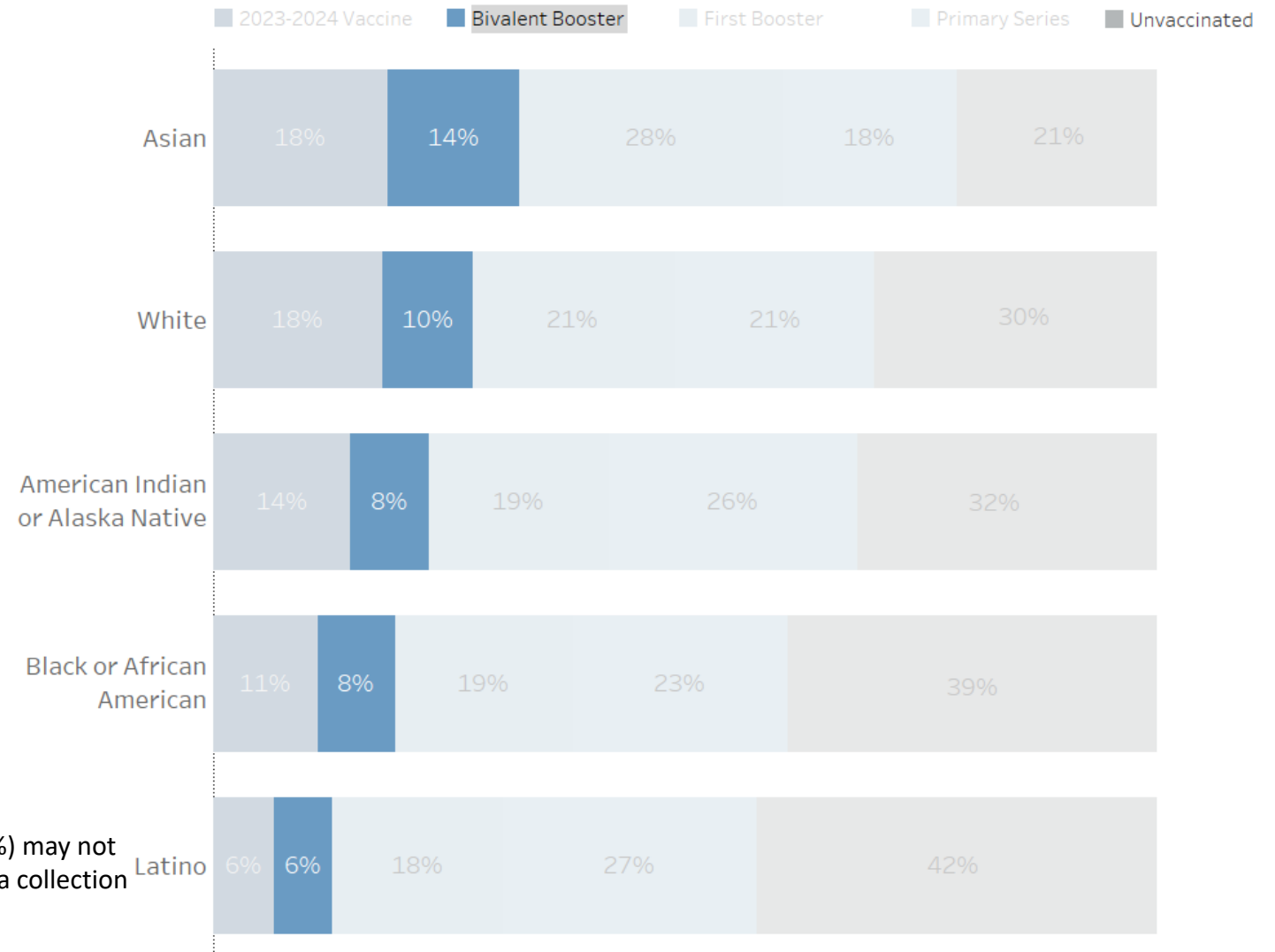
- Asian and White populations have the highest rates of 2023-2024 vaccine uptake

\*Rates for Native Hawaiian and Pacific Islander (20%) and Multiracial (4%) may not be comparable to other race and ethnicity groups due to variation in data collection and tabulation procedures

# Trends in COVID-19 Vaccine Status

as of June 10, 2024

CA Population by Most Recent COVID-19 Vaccine Dose and Race/Ethnicity



## Vaccine Status by Race/Ethnicity\*

In addition to having the lowest coverage for the updated vaccine, Latino, Black, and American Indian or Alaska Native populations are also less likely to have received a bivalent booster

\*Rates for Native Hawaiian and Pacific Islander (12%) and Multiracial (8%) may not be comparable to other race and ethnicity groups due to variation in data collection and tabulation procedures

# COVID-19 Vaccine Data Summary

as of June 10, 2024

## Key Metrics

**96.4 million** doses administered

**+48 thousand** doses administered

**14.8%** Statewide who are Up-to-Date

**5.9 million** Up-to-Date recipients

**6.4%** Latino population Up-to-Date\*

**1.0 million** Latino Up-to-date recipients

## System Notes

- Up-to-Date status defined as at least one dose of the updated COVID-19 vaccine
- Public dashboard updated monthly
- Email [cdphvaccinatedatateam@cdph.ca.gov](mailto:cdphvaccinatedatateam@cdph.ca.gov) for questions and comments

\*Rates based California Department of Finance (DOF) population estimates

# Vaccines for Adults

Lindsay Reynoso, CDPH



# VFA Program Updates - Recertification

## Recertification is Past Due!

**Deadline to complete myCAvax Recertification: [Sunday, June 30, 2024](#)**

- Starting July, the VFA Program will automatically disenroll providers who have not completed recertification.
- Once inactivated, sites will not have access to VFA Program ordering and vaccine management functions.
- Friday, June 7, 2024 – A [VFA Termination Warning](#) letter was sent to providers with an outstanding recertification status.

# VFA Program Updates - Recertification

- Currently, the VFA Program is **not** accepting any applications for enrollment. Once the VFA account is inactivated, the site will be unable to re-enroll until the VFA program is accepting applications for enrollment.
  - Please note, the last time we temporarily opened enrollment was in 2021.
- If a site no longer wants to be part of the VFA Program, they must complete the [VFA Disenrollment Request Form](#) and submit the form to [my317vaccines@cdph.ca.gov](mailto:my317vaccines@cdph.ca.gov).
- VFA sites are encouraged to complete this short [VFA Program Participation survey](#).
  - Feedback is appreciated to better understand barriers/benefits of the program to help better support our providers.

# VFA Program Updates - Recertification

- If additional provider assistance is needed, please refer to the PCC.  
Provider Call Center (PCC)  
Phone: 833-502-1245  
Email: [ProviderCallCenter@cdph.ca.gov](mailto:ProviderCallCenter@cdph.ca.gov)
- For additional recertification resources, visit the [VFA Resources Page](#).  
VFA 101 myCAvax Recertification Training [Recording](#) and [Slides](#)



# Clinical Update

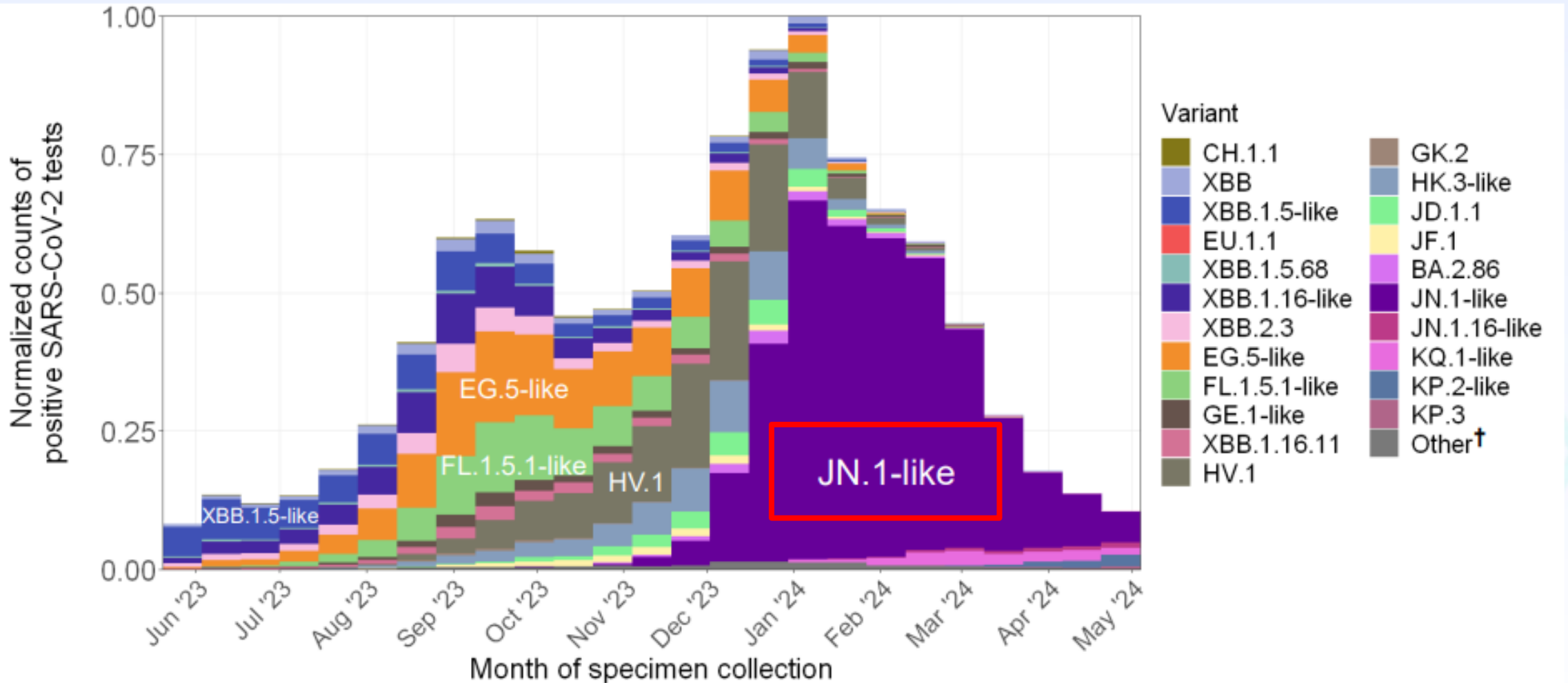
Caterina Liu, MD, CDPH



# COVID-19 Vaccine: Updated 2024 – 2025 Formula

- June 7, 2024: FDA recommended a **monovalent JN.1-lineage** COVID-19 vaccine composition for 2024-2025 to more closely match circulating SARS-CoV-2 viruses.
- June 5, 2024: FDA Vaccines and Related Biological Products Advisory Committee (VRBPAC) voted unanimously to recommend a monovalent JN.1 vaccine, following a review of:
  - COVID variants and epidemiology
  - Considerations and recommendations for 2024-2025 vaccine composition
  - Manufacturer Presentations: Moderna, Pfizer, Novavax
  - Vaccine effectiveness updates

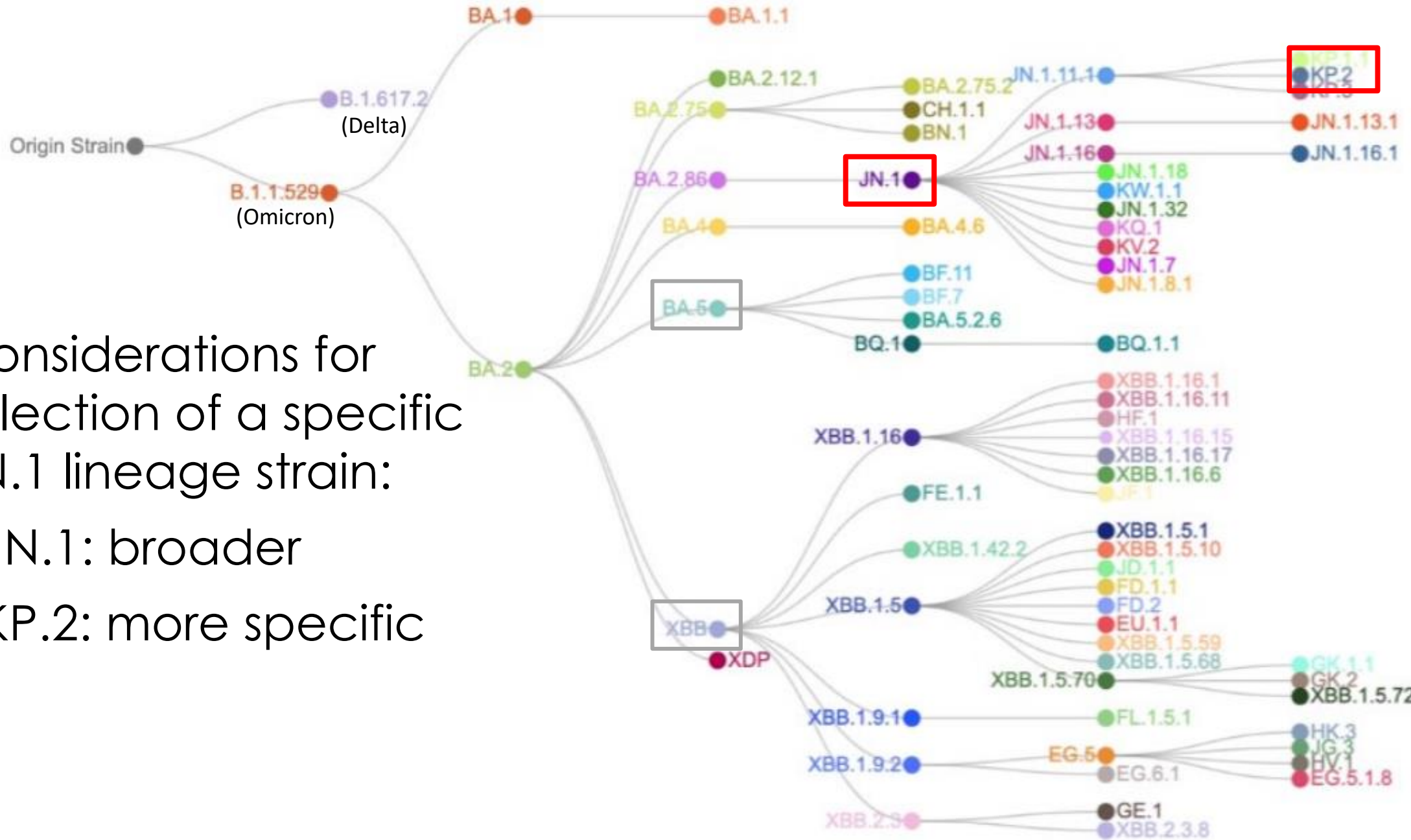
# SARS-CoV-2 Variant Proportions Scaled by Normalized Counts of Positive Tests\* from the National Respiratory and Enteric Virus Surveillance System



\* Counts of positive SARS-CoV-2 tests from NREVSS (<https://www.cdc.gov/surveillance/nrevss/index.html>) were normalized to the maximum, which occurred in the 2-week period ending January 6, 2024.

† "Other" represents aggregated lineages circulating at <1% prevalence nationally during all 2-week periods displayed.

Lineages were ordered by date of first appearance on CDC's COVID data tracker (<https://covid.cdc.gov/covid-data-tracker/#variant-proportions>). Lineages with identical spike receptor binding domain amino acid sequences (residues 332 to 527) were grouped with a representative lineage and denoted as "representative lineage-like."



# Considerations for selection of a specific JN.1 lineage strain:

- JN.1: broader
- KP.2: more specific

# FDA Vaccines and Related Biological Products Advisory Committee (VRBPAC) Meeting

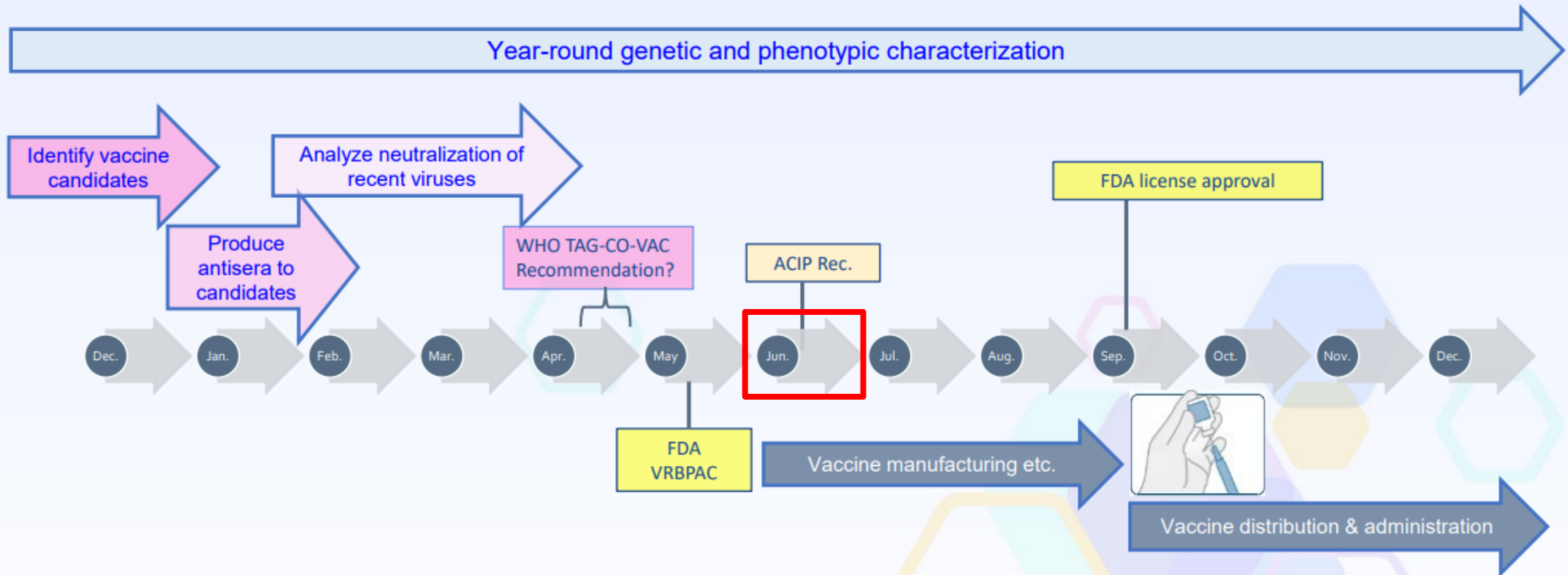
- The Committee strongly supported moving forward with a **JN.1 vaccine**.
  - Based on evidence presented by Moderna & Pfizer, both JN.1 and KP.2 vaccines seemed to provide adequate protection against circulating variants.
  - Having JN.1 vaccine available from all 3 manufacturers may help avoid confusion and increase access.
- Moderna, Pfizer, and Novavax said they are prepared to supply JN.1 vaccine in the U.S. by August/early September and anticipate having ample supply for the entire respiratory season.

# COVID-19 2024-2025 Vaccine Timeline

- June 5, 2024: VRBPAC recommended a monovalent JN.1-lineage vaccine composition for the 2024-2025 Formula of COVID-19 vaccine.
  - June 7, 2024: FDA announced that 2024-2025 Formula COVID-19 vaccines should be monovalent JN.1
- **June 26-28, 2024:** CDC Advisory Committee on Immunization Practices (ACIP) anticipated to review and vote on recommendations for 2024-25 season
- Late Summer – Fall: 2024-25 vaccine anticipated to be available for use

[ACIP Meeting 2/28/24: COVID-19 vaccine policy and next steps \(cdc.gov\)](#)

# Revised Time Frame for 2024-2025 COVID-19 Vaccine Availability



**Proposed changes: WHO-TAG-CO-VAC mid-late April (exact date to be determined), FDA VRBPAC in May, ACIP in June**

Slide for discussion purposes. Information is approximated and exact timelines for manufacturing are inferred.

WHO: World Health Organization | TAG-CO-VAC: Technical Advisory Group on Covid-19 Vaccine Composition | FDA: Food and Drug Administration | VRBPAC: Vaccines and Related Biologic Products Advisory Committee | ACIP: Advisory Committee on Immunization Practices

[Vaccines and Related Biological Products Advisory Committee May 16, 2024 Meeting Announcement - 05/16/2024 | FDA](#)

# Next Steps

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- No changes to CDC guidance at this time.
- **Continue to recommend 2023-2024 COVID-19 vaccines**
  - 2023-2024 COVID-19 vaccination provided increased protection, especially against severe disease.
  - High priority groups: older adults, immunocompromised, and young children
  - People who receive a 2023-2024 vaccine now are anticipated to be eligible for the 2024-2025 composition in the fall (with appropriate interval between doses).



# Upcoming Meetings

CDC Advisory Committee on Immunization Practices (ACIP) Meeting

**Topics:** Updates on multiple vaccines, including RSV & COVID-19 vaccines

**When:** Wednesday to Friday, June 26 to 28, 2024

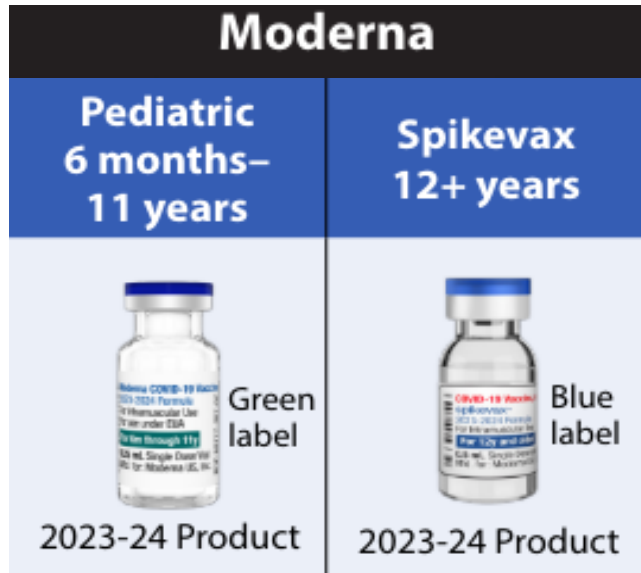
[Draft Agenda](#) | [Meeting Webcast](#)

# Storage & Handling

Kelley Leung, RN, CDPH



# Moderna COVID-19 Vaccine



[IMM-1399.pdf \(eziz.org\)](#)

- Single dose vials for all age groups
  - Vial for 6m-11yo is overfilled, do not withdraw entire contents of vial when preparing dose
  - Dose for 6m-11yo: 0.25mL
- Ships frozen between -50°C and -15°C (-58°F and 5°F)
- Once received, can be stored:
  - Regular freezer: -50°C and -15°C (-58°F and 5°F) until expiration date
  - Refrigerator: 2–8°C (36-46°F) Up to 30 days (not to exceed expiration date)

# Vaccine Management

Josh Pocus, My Turn

Maria Volk, myCAvax





# What's New in My Turn? – Release 50

New updates for patients will launch on  
**Wednesday, June 26, 2024!**

## Release Highlights



### Patients will be able to view:

- ✓ The translated text on all pages of the 'My Turn Public' portal based on the language chosen
- ✓ The Vaccines for Children (VFC) / Vaccines for Adults (VFA) clinics on the 'Vaccine Locator' page
- ✓ The new 'FAQ' page for new vaccines on the 'Let's get started' and 'Confirmation' pages instead of the 'Q&A' page on the Mpox flow
- ✓ The new carousel module with information about the new 'Vaccine Locator' page
- ✓ The new 'Vaccine Locator' page that replaces the existing 'Walk-in' page
- ✓ The updated information added to the Chickenpox question on the 'FAQ' page related to Shingles as My Turn is offering Shingles vaccines
- ✓ The new outbreak vaccines related questions on the 'Medical Screening Questions' form on the 'Final Steps' page
- ✓ The new carousel module with information about the 'Shots for School' on the home page
- ✓ The new 'Yes / No' questions on the 'Final Steps' page for the new outbreak vaccine types if the clinic they selected has the corresponding vaccine tag
- ✓ The new outbreak vaccines under the 'Please select which vaccine you would like to schedule' question on the 'Let's get started' page when they select the 'Other vaccine(s)' option
- ✓ An updated error message on the 'Select a location' page if there are no locations matching the filters they added





# What's New in My Turn? – Release 50

New updates for Clinic Managers, New My Turn Users, and Existing My Turn Users will launch on **Wednesday, June 26, 2024!**

## Release Highlights



### Clinic Managers will be able to view:

- ✓ The new 'flu' brands displayed in the 'Vaccine Brand(s)' section on the traditional clinic creation flow
- ✓ The new 'flu' brands displayed in the 'Vaccine Brand & Dose' field while creating a vaccine supply for a new or existing traditional flu clinic
- ✓ The new 'Anthrax,' 'Pneumonia,' 'RSV,' and 'Shingles' outbreak vaccine options added to the 'Vaccine Type' section on the super clinic creation flow and the 'Vaccine Type' filter on the 'Clinics' page
- ✓ The information related to the new outbreak vaccine types on the 'Completed apps by vaccine type' file on the 'Dashboard' page of the super clinic
- ✓ The values on the 'Appts by vaccine type' file on the 'Dashboard and Reports' page displayed in alphabetical order when there is no appointment associated with any vaccine type
- ✓ The new 'Anthrax,' 'Pneumonia,' 'RSV,' and 'Shingles' outbreak vaccines added to the 'Vaccine Type' field on the clinic's 'Details,' 'Vaccine Supply,' and 'Vaccine Inventory' tabs

- ✓ The updated 'Contacts' list view on the 'Manage Users' page
- ✓ The new 'Anthrax,' 'Pneumonia,' 'RSV,' and 'Shingles' outbreak vaccines tiles under the 'By Vaccine Type' dropdown on the 'Dashboard and Reports' page
- ✓ A new banner describing the ordering provider while viewing contacts on the 'Manage Users' page

### New My Turn Users will be able to view:

- ✓ The new 'Does anyone at your location use myCAvax today?' question added to step 1 of the unauthenticated digital enrollment flow
- ✓ The 'Next' button disabled along with an error message if they select the 'Yes' option under the 'Does anyone at your location use myCAvax today?' question

### Existing My Turn Users will no longer be able to view:

- ✓ The 'County' field on the 'Final Review' page of the authenticated digital enrollment flow once the application is submitted



# What's New in My Turn? – Release 50

New updates for Clinic Managers and Vaccine Administrators will launch on **Wednesday, June 26, 2024!**

## Release Highlights



### Clinic Managers and Vaccine Administrators will be able to view:

- ✓ The new 'flu' brands displayed in the 'Vaccine Brand' field while single / bulk editing a traditional flu appointment on the 'Appointments' tab
- ✓ The 'Previous Doses' section that displays all previous doses received by patients on the super clinic IIS flow
- ✓ The new screening questions at the end of the 'Screening Questions' section on the traditional COVID-19 VA and IIS flows
- ✓ The new outbreak vaccine types added to the 'Vaccine Type' field while editing a single / bulk appointment on the VA flow
- ✓ The new vaccine types added to the 'Which vaccine(s) would the patient receive?' question while scheduling a walk-in appointment
- ✓ The new fields related to the Ordering Provider details on the VA, IIS, CSV / In-line bulk upload, and CAIR Quick Entry flows
- ✓ The new screening questions at the end of the 'Screening Questions' section while on the VA flow and while resubmitting a super appointment on the IIS flow
- ✓ The new vaccine types added to the 'Vaccine Type' field on the VA flow upon clicking the 'Add New Appointment' button
- ✓ The new outbreak vaccine types added to the 'Vaccine Type' filter on the IIS flow
- ✓ An error message if the Shingles appointment is scheduled for patients below 19 years on the VA, CSV / In-line bulk upload, and IIS flows



# What's New in My Turn? – Release 50

New updates for both myCAvax and My Turn users will launch on **Wednesday, June 26, 2024!**

## Release Highlights



### myCAvax and My Turn users will be able to view:

My Turn Clinic

- ✓ The list of all the CAIR Quick Entry records on the 'My Turn' tab on the home page
- ✓ The new 'Provider Locator' tab on the navigation bar on the myCAvax portal and 'Provider Locator' subtab on the 'Provider Locator' page
- ✓ The new 'My Turn Vaccine Locator Opt-in' subtab on the 'Provider Locator' page
- ✓ The option to update the 'My Turn Vaccine Locator Opt-in' checkbox to the new 'My Turn Vaccine Locator' tool through the VFC, 317, and VFA enrollment flow
- ✓ The new 'Public Vaccine Locator Opt-in' field on the 'Account Record' page
- ✓ The new provider locator Google map on the 'Provider Locator' subtab to update the address with the corresponding longitude and latitude fields on the account
- ✓ The confirmation pop-up window upon submitting the 'Vaccine Locator' form on the 'My Turn Vaccine Locator Opt-in' subtab on the 'Provider Locator' page
- ✓ The 'Manage Vaccine Locator Form' link that leads to the new Vaccine Locator Form to opt in or out of the 'My Turn Vaccine Locator'
- ✓ The opt-in checkbox while viewing the 'Provider Locator' form on the Account's 'Details' page
- ✓ The new 'Provider Locator' landing page which has the 'My Turn Vaccine Locator Opt-in' subtab
- ✓ A pop-up window on the myCAvax 'Home' tab with the option to opt in or out of the new 'Provider Locator' tool if they have a single program associated with them
- ✓ A pop-up window on the 'My Programs' page with an option to opt in or out of the new 'Provider Locator' tab if they have multiple programs associated with them
- ✓ An additional validation on the 'My Turn Vaccine Locator' form based on the status of the program's location





# My Turn Locator Sneak Peek (Provider Community)

By the **end of June**, providers will be able to use the new 'Provider Locator' feature in myCAvax to find nearby providers by entering their zip codes and filtering by program or provider type.



**Find providers near you.**

**Provider Locator**  
Find a location to transfer your vaccines. Transfer Vaccines

Search by program  Search by provider type

\*Zip code  Search radius  Search Reset

**Provider Locator**  
To find other providers near you, go to the **Provider Locator** tab and enter your zip code. You can filter your search by program and/or provider type.  
If you want a location to appear on the public-facing My Turn Vaccine locator, go to the **Opt-In** tab, click the locator's **Manage Vaccine Locator Form** link, then complete the information form to opt in.

**Find providers near you.**

**Provider Locator**  
Find a location to transfer your vaccines. Transfer Vaccines

Search by program: VFC Search by provider type: Public health site, Private...

\*Zip code: 90541 Search radius: 20 miles Search Reset

**VFC**  
**St. John's Well Child and Family Ctr - Magnolia**  
Private Practice (e.g., family practice, pediatric, primary care) as agent for FQHC/RHC-deputized  
1401 Golf Course Road, Hayward, CA 94541  
1-800-555-1234

**VFC** **EAP**  
**Test VFC Location**  
Public Health Clinic (state/local) as agent for FQHC/RHC-deputized  
300 Golf Course Road, Hayward, CA 94541  
1-800-555-1987

**VFC**  
**Josh's Test Location**  
Public Health Clinic (state/local) as agent for FQHC/RHC-deputized  
300 Golf Course Road, Hayward, CA 94541  
1-800-555-1987

Map: Satellite view of Los Angeles area with provider locations marked.

**California Department of Public Health**

For any program or policy inquiries, contact us at:  
ProviderCallCenter@cdph.ca.gov  
(833) 502-1245  
Monday through Friday  
8AM to 5PM

For any technical difficulties, contact us at:  
mycavax.hd@cdph.ca.gov  
My Turn:  
myturn.clinic.hd@cdph.ca.gov

**Resources**  
Local Health Services  
EZIZ  
My Turn Administration  
Join CAIR



# My Turn Locator Sneak Peek (Public Site Opt-In)

myCAVax  
California Vaccine Management System

My Programs Home Vaccine Orders Program Locations Vaccine Inventory Training

## Provider Locator

To find other providers near you, go to the **Provider Locator** tab and enter your zip code. You can filter your search by program and/or provider type.

If you want a location to appear on the public-facing My Turn Vaccine Locator, go to the **Opt-in** tab, click the location's **Manage Vaccine Locator Form** link, then complete the information form to opt in.

Provider Locator **My Turn Vaccine Locator Opt-in**

### Opt-in to My Turn Vaccine Locator (Public-facing).

The My Turn Vaccine Locator is a public-facing page that helps patients find your location based on its proximity, vaccination services, and the patient's age and insurance status.

**My Locations**  
Use the "Search by Locator Status" dropdown below to filter locations by Vaccine Locator participation and status.

Search by Locator Status

Location	Vaccine Locator Status	Vaccine Locator
Kern Medical HQ	Active	<a href="#">Manage Vaccine Locator Form</a>
VFC Location	Inactive	<a href="#">Manage Vaccine Locator Form</a>
St John Health Site	Info needed	<a href="#">Manage Vaccine Locator Form</a>
St John Health Site	Active	<a href="#">Manage Vaccine Locator Form</a>
St John Health Site	Info needed	<a href="#">Manage Vaccine Locator Form</a>

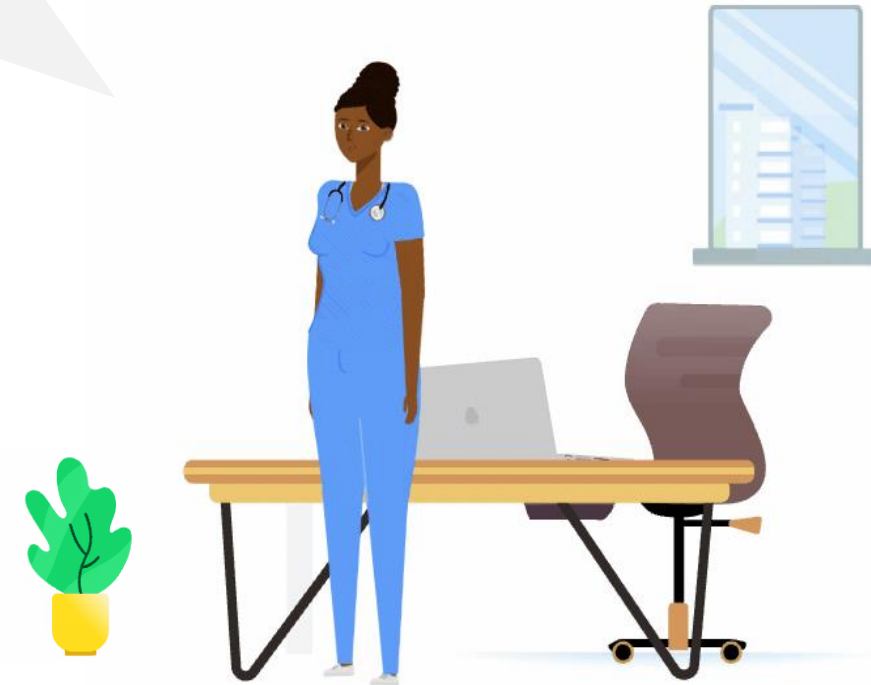
[View More](#)

For any program or policy inquiries, contact us at:  
 ✉ [ProviderCallCenter@cdph.ca.gov](mailto:ProviderCallCenter@cdph.ca.gov)  
 ☎ (833) 502-1245  
 Monday through Friday  
 8AM to 5PM

For any technical difficulties, contact us at:  
 ✉ [mycavax.hd@cdph.ca.gov](mailto:mycavax.hd@cdph.ca.gov)  
 My Turn:  
 ✉ [myturn.clinic.hd@cdph.ca.gov](mailto:myturn.clinic.hd@cdph.ca.gov)

**Resources**  
[Local Health Services](#)  
[EZIZ](#)  
[My Turn Administration](#)  
[Join CAIR](#)

If providers want a location to appear on the 'My Turn Public' portal, they will be able to select the 'My Turn Vaccine Locator Opt-in' tab, click the location's 'Manage Vaccine Locator Form' link, and complete the information form to opt-in.





# My Turn Locator Sneak Peek (Public Site)

By the **end of June**, patients will be able to use the new 'Vaccine Locator' tool, which will replace the 'Walk-in' page and include all My Turn Walk-in clinics as well as other providers that opt into this experience.

1



## More ways to get vaccinated

My Turn supports a range of vaccine types and options for finding a clinic that meets all your needs. Make an appointment to get one or more vaccinations during a single visit. Or use our Vaccine Locator to find clinics that accept walk-in patients, offer the vaccines you need, and provide vaccination services based on your insurance status and ability to pay.

Make an appointment

Go to Vaccine Locator

2

Home Find a Clinic \* Vaccinations Q&A \* Digital Vaccine Record EN +

- Appointments
- Vaccine locator**
- Testing sites

### Vaccine locator

#### Vaccinations for all

My Turn can help you find clinics that accept walk-in patients, offer the vaccines you need, and provide vaccination services based on your insurance status and ability to pay.

### Know before you go

▲ What do I need for my appointment?

- When possible, please bring your vaccine record. You can get your record from the [Digital Vaccine Record \(DVR\) portal](#).
- Before making an appointment, please contact the provider to confirm if your insurance is accepted or if any fees apply.
- People younger than 18 years must have parental or guardian consent unless the patient is an emancipated minor or getting a hepatitis B, HPV, or mpox vaccine.
- Give yourself enough time to fill out a few patient forms when you arrive.

NOTE: Learn more about the vaccines My Turn supports on our Vaccination Q&A pages.

▲ What if I don't have insurance or my insurance doesn't cover the vaccine?

If you don't have health insurance or your health insurance doesn't cover the vaccine, you may qualify to receive a no-cost or low-cost vaccine (provider fees may vary).

**18 years or younger**

Available for anyone who:

- Does not have health insurance
- Is eligible for Medi-Cal
- Is an American Indian or Alaska Native

**19 years or older**

Available for anyone who:

- Does not have insurance
- Does not have an insurance plan that covers the vaccination (underinsured)

3

### Find a location

Use the filters to find locations that offer the vaccines and services you need.

Search by vaccine: COVID-19, HPV, MMR | Search by insurance status: Uninsured | Search by age group: Pediatric

Find a walk-in clinic

Enter your zip code below to find locations near you.

Zip Code: 94541 | Search Radius: 20 miles | **Search** | Clear

**St. John's Well Child and Family Ctr - Magnolia**

1401 Golf Course Road, Hayward, CA 94541

Mon - 09:00 AM - 03:00 PM  
Tues - 09:00 AM - 03:00 PM  
Wed - 09:00 AM - 03:00 PM  
Thu - 09:00 AM - 03:00 PM  
Fri - 09:00 AM - 03:00 PM

1-800-555-1234

Chickenpox | HPV | MMR

See all

Please contact the clinic to confirm the vaccine(s) you need are available.

**Learn more**

**St. John's Well Child and Family Ctr - LA**

1400 Golf Course Road, Hayward, CA 94541

Dates available: 7/12 - 8/12

Mon - 09:30 AM - 03:00 PM  
Tues - 09:00 AM - 03:00 PM  
Wed - 09:00 AM - 03:00 PM  
Thu - 09:00 AM - 03:00 PM  
Fri - 09:00 AM - 03:00 PM

1-800-555-1234

COVID-19 | MMR



# Sunsetting CAIR Mass Vax

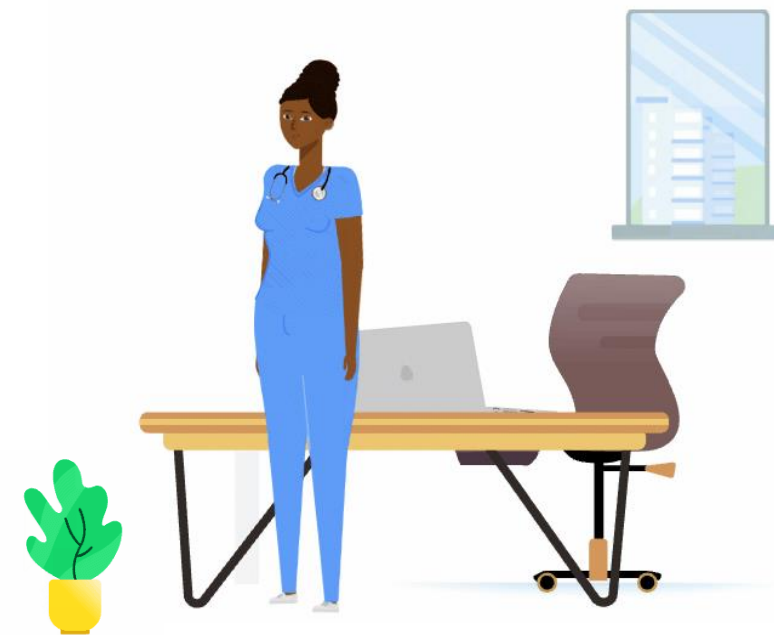
CAIR Mass Vax will be retired by the **end of June 2024**. It has been replaced by CAIR Quick Entry (CQE) in My Turn.

Providers enrolled in My Turn will automatically gain access to CAIR Quick Entry, which offers familiar functionalities from Mass Vax along with enhancements and support additional vaccines.

CAIR Quick Entry offers:

- Simplified uploading of records in bulk or batches to CAIR
- Ability to edit records after submission
- Prefilled rows for quick entry of information
- Support for all Mass Vax vaccines, plus additional vaccine options

If you have questions about enrolling in CAIR Quick Entry, email [mycavax.hd@cdph.ca.gov](mailto:mycavax.hd@cdph.ca.gov) or call (833) 502-1245, Monday – Friday, 8:00 AM – 5:00 PM PT.



# My Turn – Known Issues and Workarounds



## Known Issues

### Missing 'Funding Source,' 'Route,' and 'Injection Site' Values from Completed Super Clinic Jobs

- ✓ 'Funding Source,' 'Route,' and 'Injection Site' values may disappear from completed Super Clinic Jobs if you complete the VA flow twice for an appointment.

### Clinic Appointment Reports Including 'Generic' Vaccines

- ✓ Super Clinic appointment reports are including records with a vaccine type of 'Generic.'

### Blank 'Accounts' Dropdown on IIS Status Page

- ✓ Refreshing the IIS Status page may cause an issue where the 'Accounts' dropdown selected is blank.

### Greyed Out Pre-Screening Questions if Accessing Certain Appointments Through 'Additional Appointments'

- ✓ If navigating to an appointment that only has one product (traditional or super clinic appointment with one product) via the 'Additional appointments' pop up, the pre-screening questions are greyed out.

### Ordering Provider Required in CAIR for Vaccine Record Submissions

- ✓ CAIR now requires the Ordering Provider to be specified for vaccine record submissions – not having one will result in a warning response from CAIR2. The Ordering Provider data is not currently captured in My Turn.



## Workaround / Next Steps

- ✓ Estimated Fix: **June 26, 2024**
  - ✓ Workaround: If you need to check the details of a completed appointment, do not click 'Complete Appointment' on the final screen of the VA flow.
  - ✓ If affected, you can correct the record through the 'IIS Status' page.
- ✓ Estimated Fix: **June 26, 2024**
  - ✓ Workaround: If exporting reports, use Excel to filter out these records.
- ✓ Estimated Fix: **June 26, 2024**
  - ✓ Workaround: If this occurs, log out and log back in.
- ✓ Estimated Fix: **TBD**
  - ✓ Workaround: Access the appointment through the 'Appointments' tab.
- ✓ Estimated Fix: **TBD**

# VFC is Now Live in myCAvax! (1 of 2)









# VFC is Now Live in myCAvax! (2 of 2)

VFC vaccine ordering and other related VFC activities are now live in myCAvax as of **Monday, June 10, 2024.**

VFC providers are now able to:

- Submit routine orders (according to their order frequency)
- Submit Returns/Transfers/waste reports
- Report vaccine temperature excursions AND....
- **Report shipping incidents electronically**
- **Access practice dashboards**
- **View support resources in the Knowledge Center**
- **Read important broadcast messages from CDPH upon logging in to myCAvax**
- **Access multiple state-funded vaccine programs**

Providers will NO longer use the MyVFCvaccines portal for ordering VFC supplied vaccines. **MyVFCvaccines is only available for read-only access** to view previous Practice Profiles, Flu Progress Reports, COVID Awareness Cards, and prior Storage and Handling Online Triage System (SHOTS) reports.

California's Vaccine Programs			
 California Vaccines for Children Program	 California Vaccines for Adults Program	 California Bridge Access Program	 Local Health Departments
Ordering & Vaccine Management		Storage Requirements	
<ul style="list-style-type: none"> <li>• MyCAvax (VFC, VFA, BAP, and 317)</li> <li>• MyVFCvaccines (read-only)</li> </ul>		<ul style="list-style-type: none"> <li>• Vaccine Storage Units</li> <li>• Digital Data Loggers</li> </ul>	

# myCAvax Release Roadmap

**Past Release**  
*June 10, 2024 (R47)*

**Current**  
*July 18, 2024 (R48)*

**Future**  
*August 15, 2024 (R49)*

myCAvax Roadmap

## Release 47

### Vaccines for Children (VFC)

- ✓ Provider Orders and Processing
- ✓ Excursions
- ✓ Shipment Incidents
- ✓ Returns and Waste
- ✓ Transfers
- ✓ Holds
- ✓ Additional Vaccine Coordinator
- ✓ Enrollment with Esignature
- ✓ Flu Allocations

### VFA/317/VFC

- ✓ Organization Coordinator
- ✓ Provider Types Updated to match PEAR

## Release 48

### Vaccines for Children (VFC)

- ✓ Flu Allocations Enhancements

### VFA/317/VFC

- ✓ Address Validation
- ✓ Storage and Handling Triaging
- ✓ Contact Self Service
- ✓ Excursions Data Migration
- ✓ Next Order Due Date and Order Frequency
- ✓ Expiration emails for Orders
- ✓ Inventory Link on Provider Ordering

## Release 49

### Bridge Access Program

- ✓ Update Programs to Inactive
- ✓ Remove BAP References on Home pages





# Key Actions for Providers: the VFC Program in myCAvax

## Key Actions for Providers to Take:



**Log in** to myCAvax to familiarize yourself with all VFC functions now available.



**Submit** VFC vaccine orders, returns, transfers, etc. in myCAvax.



**Contact** the VFC Customer Service Center for support via phone or email when needed.



**Conduct** all VFC program activities in myCAvax moving forward. Do not log in to MyVFCvaccines to manage or order VFC vaccine.



**Review** and **update** expired certificate of calibration on storage units to place VFC vaccine order requests in myCAvax.



**Update** expired data loggers.



**Continue** to attend VFC trainings and VFC office hours.



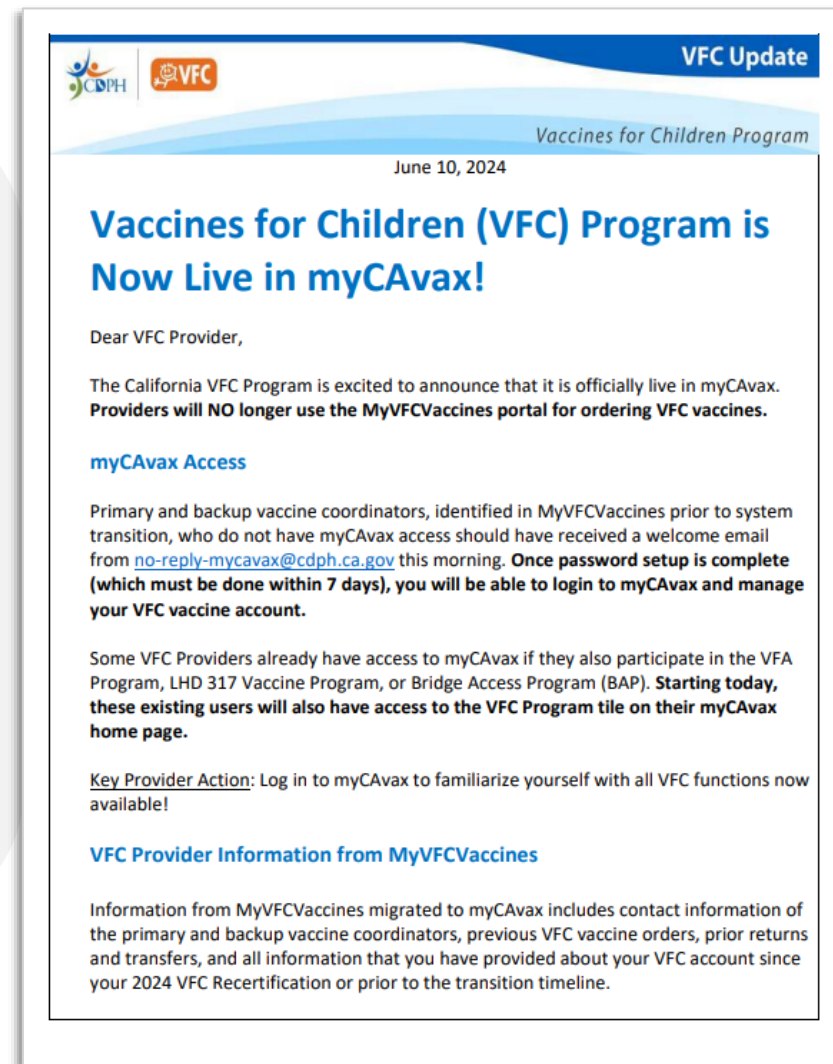
**DO NOT** enroll your organization in myCAvax if you are an existing provider. Your primary and backup vaccine coordinator should have received a myCAvax welcome email on Monday, June 10, 2024, with instructions to finish setting up their myCAvax user account.



# What to Expect: the VFC Program in myCAvax

- Your **primary and backup vaccine coordinators** (if brand new to myCAvax) should have received an email from [no-reply-mycavax@cdph.ca.gov](mailto:no-reply-mycavax@cdph.ca.gov) prompting them to finish setting up their login credentials. **Existing users**, if listed as the primary or backup vaccine coordinator on MyVFCvaccines, can log in using their existing credentials and see the VFC program in myCAvax.
- **Vaccine coordinators** can order VFC vaccines and report VFC vaccine inventory events upon logging into myCAvax.
- If an additional Vaccine Coordinator needs to be added to your account to complete the above activities, providers can fill out the [Additional Vaccine Coordinator Request Form](#).

**Key Provider Action:** Log in to myCAvax to familiarize yourself with all VFC functions now available.



# Accessing the VFC Program in myCAvax

You must login to myCAvax using your own unique login credentials.

## Have myCAvax Access

- **Organization Vaccine Coordinator** – Coming soon! This role oversees multiple vaccine clinics.
- **Primary and Backup Vaccine Coordinator** – Are primarily responsible for routinely ordering and managing VFC vaccines in myCAvax. Attending myCAvax training is highly recommended. Completing EZIZ training is required.
- **Additional Vaccine Coordinator** – If you have a third person who routinely supports the VFC program, you may request one additional vaccine coordinator by calling the VFC Customer Service Center. Completing EZIZ training is required before access can be granted.

## Do Not Have myCAvax Access\*

- **Provider of Record (POR)** – Must DocuSign VFC program agreement only for newly enrolling VFC providers.
- **Medical Staff / POR Designee**
- **Additional Staff / Communication Staff Members**

**\*NOTE:** This is true assuming the above roles are the only role assigned to a provider. The above can be primary, backup or additional vaccine coordinators, too, which would grant them system access.



# VFC Ordering Now Open via myCAvax!

## Key VFC program messages regarding ordering include:

- VFC's ordering policy has not changed. Providers will continue to follow set order frequency to guide vaccine order submission in a timely manner.
- Ensure ordering enough for all products to minimize supplemental orders.
- Order sufficient doses on hand (~2 weeks) to allow time for the review, approval and receipt of approve doses.
- In case of necessary order corrections, ensure they are submitted promptly as instructed by the VFC program.
- Providers will continue to report doses used and on-hand inventory accurately for all your vaccines, not just the products being requested, just as in MyVFCvaccines.

Account for every dose of VFC-supplied vaccine ordered and received by the provider location.

Vaccine product	Quantity	Lot number	Expiration Date / Beyond use date	Qty since last order	Estimated inventory	Variance	Recommended Order size	Doses requested	Order size reason	Comments	Approved Doses	Is this product urgent?
Daptacel Single Dose Vials - 10 Per Box	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>			<input type="text"/>	<input type="checkbox"/>
DTaP Infanrix Single Dose Syringes - 10 Per Box	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Other	We have always tried to keep our max doses on hand at 60-70 based on our ordering history and vaccine shipping times.	<input type="text"/>	<input type="checkbox"/>

**NOTE:** While the ordering functionality in myCAvax is similar to MyVFCvaccines, there are minor differences that may take some time for staff to adapt to, so please take that into consideration when submitting your next vaccine order.



# Reporting Excursion Events

- Be prepared to enter all excursion events (including transfers, returns, or waste) into myCAvax as the VFC program is now live.
- Providers must contact the vaccine manufacturer before logging an Excursion event to determine the stability of vaccines.
- Refer to the table for manufacturer contact information and stability calculators.
- **NOTE:** The Triage component of SHOTS will NOT be available in myCAvax on June 10.
- Additional S&H reporting functionality adding the triage component will be available in myCAvax on **Thursday, July 18, 2024. Stay tuned!**

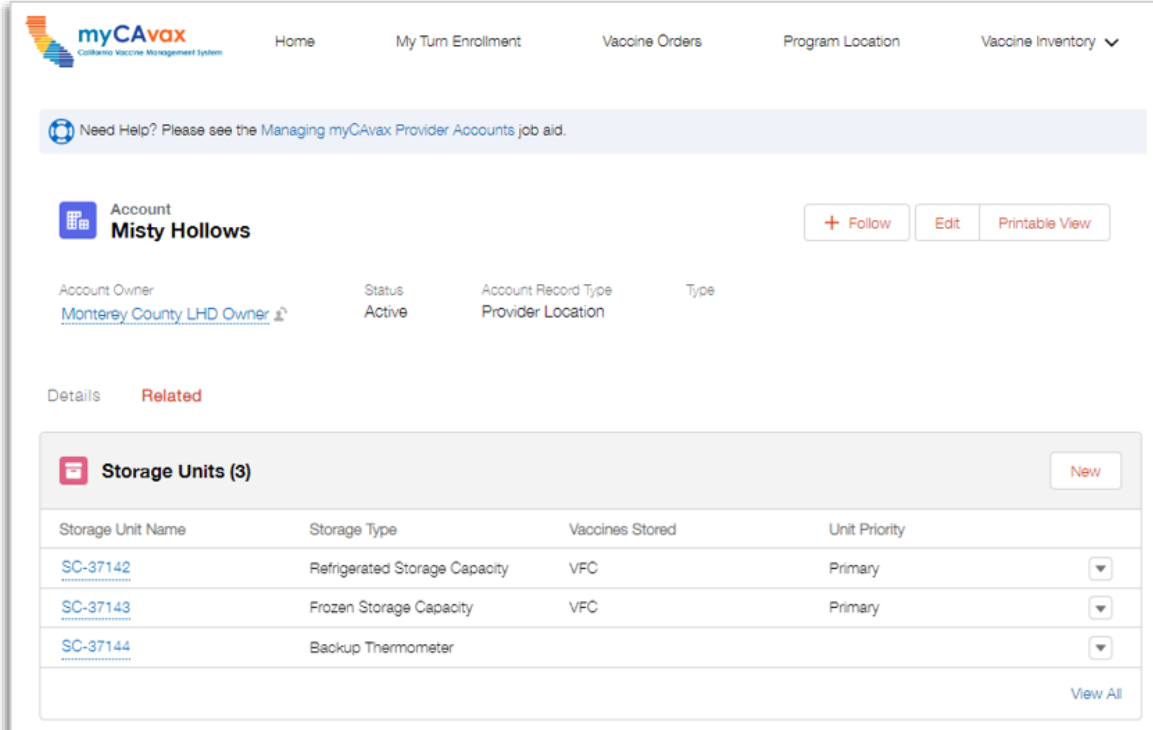
Manufacturer	Contact Number	Stability Calculator
GlaxoSmithKline	1-877-GSK-MI4U; (877) 475-6448	<a href="https://www.gskusmedicalaffairs.com/stability-calculator.html">https://www.gskusmedicalaffairs.com/stability-calculator.html</a>
Pfizer	(800) 438-1985 Press: 3	<a href="https://www.pfizermedicalinformation.com/stability-calculator">https://www.pfizermedicalinformation.com/stability-calculator</a>
Sanofi Pasteur	(800) 822-2463	<a href="https://www.sanofimedicalinformation.com/s/stability-calculator?language=en_US&amp;CN=US">https://www.sanofimedicalinformation.com/s/stability-calculator?language=en_US&amp;CN=US</a>
Merck	(800) 672-6372 Press: 1, 2, 2	<a href="https://www.merckmedicalportal.com/s/temperature-stability-calculator">https://www.merckmedicalportal.com/s/temperature-stability-calculator</a>
Dynavax	1-84-HEPLISAV; (844) 375-4728	N/A
MassBiologics (Grifols)	(888) 825-5249	N/A
MedImmune (AstraZeneca)	(800) 236-9933	N/A
Moderna	(866) 663-3762	<a href="https://tools.modernamedinfo.com/en-US/excursion/introduction-landing-page">https://tools.modernamedinfo.com/en-US/excursion/introduction-landing-page</a>

# Adding Frozen Storage Units

Be sure that you have at least one refrigerated storage unit and one frozen storage unit storing VFC vaccine logged in myCAvax. **If you do not, you will not be able to request VFC vaccines that require a freezer.** To do this, you can:

1. Make a new storage unit and indicate that VFC vaccines are stored in it.
2. Add the VFC program to an existing storage unit accordingly (if your VFC vaccine is stored in a storage unit already tracked in myCAvax).

For more information on updating / adding storage units, view the [Managing myCAvax Provider Accounts](#) job aid in the Knowledge Center (myCAvax login required).



The screenshot displays the myCAvax user interface. At the top, there is a navigation bar with links for Home, My Turn Enrollment, Vaccine Orders, Program Location, and Vaccine Inventory. Below the navigation bar, a help message states: "Need Help? Please see the Managing myCAvax Provider Accounts job aid." The main content area shows account details for "Misty Hollows", including the account owner "Monterey County LHD Owner", status "Active", and account record type "Provider Location". There are buttons for "+ Follow", "Edit", and "Printable View". Below the account details, there is a section for "Storage Units (3)" with a "New" button. This section contains a table with the following data:

Storage Unit Name	Storage Type	Vaccines Stored	Unit Priority
<a href="#">SC-37142</a>	Refrigerated Storage Capacity	VFC	Primary
<a href="#">SC-37143</a>	Frozen Storage Capacity	VFC	Primary
<a href="#">SC-37144</a>	Backup Thermometer		

A "View All" link is located at the bottom right of the storage units table.

# myCAvax – Known Issues and Workarounds



## Known Issues

### Waste, Shipment Incident, and Transfer Visibility Issue

- ✓ If a waste event, shipment incident, or transfer is logged for the VFC program for which the product is shared in another program (e.g., FLU FluMist (2023-2024), and / or Moderna Single Dose (10 pack)), the record is not showing on the table after getting a green success message. Even though the record is not visible, it was created. These records will not be visible on the specific program location, only the provider location account. Excursions are not impacted.



## Workaround / Next Steps

- ✓ Estimated Fix: **6/11/2024**
- ✓ Navigate to the provider location account record, find the 'Related' tab, and navigate to the appropriate section to find the record that you just created. If it was created successfully, no further action is needed.

The screenshot shows the myCAvax interface. At the top, there is a navigation bar with the myCAvax logo and links for Home, My Programs, My Inventory, and More. A green success message box is highlighted with an orange border, stating "Returns and Waste Event Saved Success". Below the navigation bar, the "Returns and Waste" section is visible, featuring a dropdown menu for "Program Selected" with "Vaccines for Children" selected. A red button labeled "New Returns and Waste" is on the right. A light blue banner contains a help icon and the text "Need help? Review the job aid(s) for recording returns and waste events." Below this is the "Search Returns and Waste" section with filters for Program Location (set to "All"), Product (with a search icon), Date Wastage Occurred From (set to "Mar 13, 2024"), and Date Wastage Occurred To (set to "Jun 11, 2024").

# myCAvax – Known Issues and Workarounds



## Known Issues

### VFC-Only Provider Freezer Data

- ✓ A small percentage of providers whose freezers did not migrate from MyVFCvaccines into myCAvax may be prevented from ordering frozen vaccine.

### Incoming VFC Vaccine Transfers Not Visible

- ✓ Some incoming VFC transfers will not appear in myCAvax for receiving providers. As such, the receiving provider will not be able to accept the transfer in myCAvax.



## Workaround / Next Steps

- ✓ Estimated Fix: **6/12/2024**
  - ✓ CDPH is manually adding freezers to accounts missing freezers.
- ✓ Estimated Fix: **6/14/2024**
  - ✓ Contact the VFC Customer Service Center to accept incoming transfers on your behalf.



# myCAvax – Known Issues and Workarounds



## Known Issues

### VFC Vaccine Orders Displaying on Vaccine Order Review Page

- Currently, VFC orders for Moderna Single-Dose Vials – 10 pack are showing on the BAP Vaccine Order Review page for LHD users. You may not see the orders listed under the 'All' filter but notice a few letter filters. When clicking into these letter filters, the orders appear almost identical but could be for either the VFC or BAP program.

SI No.	Account Name	COVID ID	Order No	Vaccine	Created Date	On-hand Inventory	Reported Inventory (VF)
1	Marcia VFC Test 3 Loc	CA8485119810002	00270424	Moderna Single-Dose Vials - 10 ...	6/11/2024, 11:04 A...	0	
2	Marcia VFC Test 3 Loc	CA8485119810002	00270378	Moderna Single-Dose Vials - 10 ...	6/10/2024, 01:55 PM	0	



## Workaround / Next Steps

Estimated Fix: **TBD**

- Click into individual orders before rejecting / approving and confirm if it is a VFC order. If you see the program listed as 'Vaccines for Children', please do not approve or reject the order. You can ignore these orders for the time being and CDPH will review them as appropriate.

Order and Transfer Items  
**00270424**

Order Number: B-042282 | Account Name: Marcia VFC Test 3 Loc | Order Record Type: Provider Location Order | Vaccine: Moderna Single-Dose Vials - 10 pack - COVID

Submitted | In Review | Pending | Rejected

Details | On-Hand Inventory | Shipments | Order History

Information

Program	Marcia VFC Test 3 Loc - Vaccines for Children	
Account	Marcia VFC Test 3 Loc	
Provider PIN	123492	
Vaccine	Moderna Single-Dose Vials - 10 pack - COVID-19 Vaccine	
NDC Code	80777-0102-95	
Order Cost		

Order Information

On Hand Inventory	0	
Doses Administered	0	
Doses Requested	10	
Recommended Order Size	0	

Approval Information

Approved Quantity		
Fulfillment Method	CDC	
LHD/MCE Name		

# Reporting Storage and Handling Incidents in myCAvax



Storage and Handling (S&H) incident reporting has moved from SHOTS to the new myCAvax system as of **Monday, June 10, 2024**.

- **Do not** submit any storage and handling incident in SHOTS after **Monday, June 10, 2024**.
- **NOTE:** The Triage component of SHOTS is NOT currently available in myCAvax. Providers should report incidents in myCAvax and follow instructions to contact vaccine manufacturers for vaccine stability determination.
- Additional S&H reporting functionality adding the triage component will be available in myCAvax on **Thursday, July 18, 2024**. **Stay tuned!**

**myVFCVACCINES**

**MAIN PAGE**

**Izzy the Bear- Pediatrics MD**  
PIN: 888888

**Provider of Record:** I'ma Person  
**Provider of Record email:** [megan.brunner@cdph.ca.gov](mailto:megan.brunner@cdph.ca.gov)  
**Vaccine Coordinator:** Alice Morelos  
**Order confirmation email:** [lindsay.reynoso@cdph.ca.gov](mailto:lindsay.reynoso@cdph.ca.gov)  
**Add'l order confirmation email:** [mbrunner@cdph.ca.gov](mailto:mbrunner@cdph.ca.gov)  
**Phone:** (877) 243-8832  
**Address:** 850 Marina Bay Pkwy  
Richmond, CA 94804

[Current Provider's Information](#)  
[EZIZ Training Accounts Linked to PIN](#)

VFC Practice Profile [2023](#) [2022](#) [2021](#) [2020](#) [2019](#) [2018](#) [2017](#) [2016](#)

Flu Progress Report: [January 2022](#) [July 2022](#) [October 2022](#)  
[January 2023](#) [July 2023](#) [November 2023](#) [January 2024](#)

COVID Awareness Card: [May 2022](#) [October 2022](#)  
[March 2023](#)

**Provider Category:** Low Volume  
**Order Frequency:** Every 3 months

**Date of last order:** January 08, 2024  
**Last order processed on:** January 08, 2024  
**Order should be submitted on or after:** Apr 07, 2024

**Orders**

- [Supplemental Flu Order](#)
- [Order VFC Vaccine](#)
- [View Order History](#)

**Inventory**

- [Enter Returns & Transfers](#)
- [View Returns & Transfers](#)
- [View Shipping History](#)

**SHOTS**

All temperature excursions must be reported through SHOTS (Storage and Handling Online Triage System)

- [Report/View Excursions](#)
- [Log Out](#)

[View CDPH's privacy policy](#)



# VFC 101: Requesting VFC Vaccine in myCAvax

The VFC program went live in myCAvax on **Monday, June 10, 2024.**

Join CDPH for a 30-minute webinar exploring how to place a vaccine order request in myCAvax with an opportunity for Q&A. This training is intended for VFC key practice staff who will be responsible for requesting VFC vaccine in myCAvax (e.g., Primary and Backup Vaccine Coordinators). CDPH is offering four sessions of this live training. The content is repeated, so you only need to sign up for one of the following webinars:

- **Tuesday, June 18, 2024, from 11:30 AM – 12:00 PM**

**Register on [Zoom](#).**



# VFC 102: Managing VFC Vaccine in myCAvax

The VFC program went live in myCAvax on **Monday, June 10, 2024.**

Join CDPH for a 30-minute webinar exploring how to report storage and handling events in myCAvax with an opportunity for Q&A. This training is intended for VFC providers (i.e., Primary and Backup Vaccine Coordinators) who will be responsible for managing VFC vaccine in myCAvax (e.g., reporting Returns and Waste, Transfers, Shipment Incidents, and Excursions). CDPH is offering three sessions of this live training. The content is repeated, so you only need to sign up for one of the following webinars:

- **Wednesday, June 19, 2024, from 12:30 – 1:00 PM**
- **Friday, June 21, 2024, from 9:30 – 10:00 AM**

**Register on [Zoom](#).**



# VFC Office Hours

The VFC program went live in myCAvax on **Monday, June 10, 2024.**

Join CDPH for a 30-minute Q&A session about the VFC program in myCAvax. You will hear quick updates from subject matter experts and leadership before jumping into a dedicated Q&A session. CDPH will share similar updates at each session. Join one or many sessions as you have questions. CDPH recommends joining one session each week.

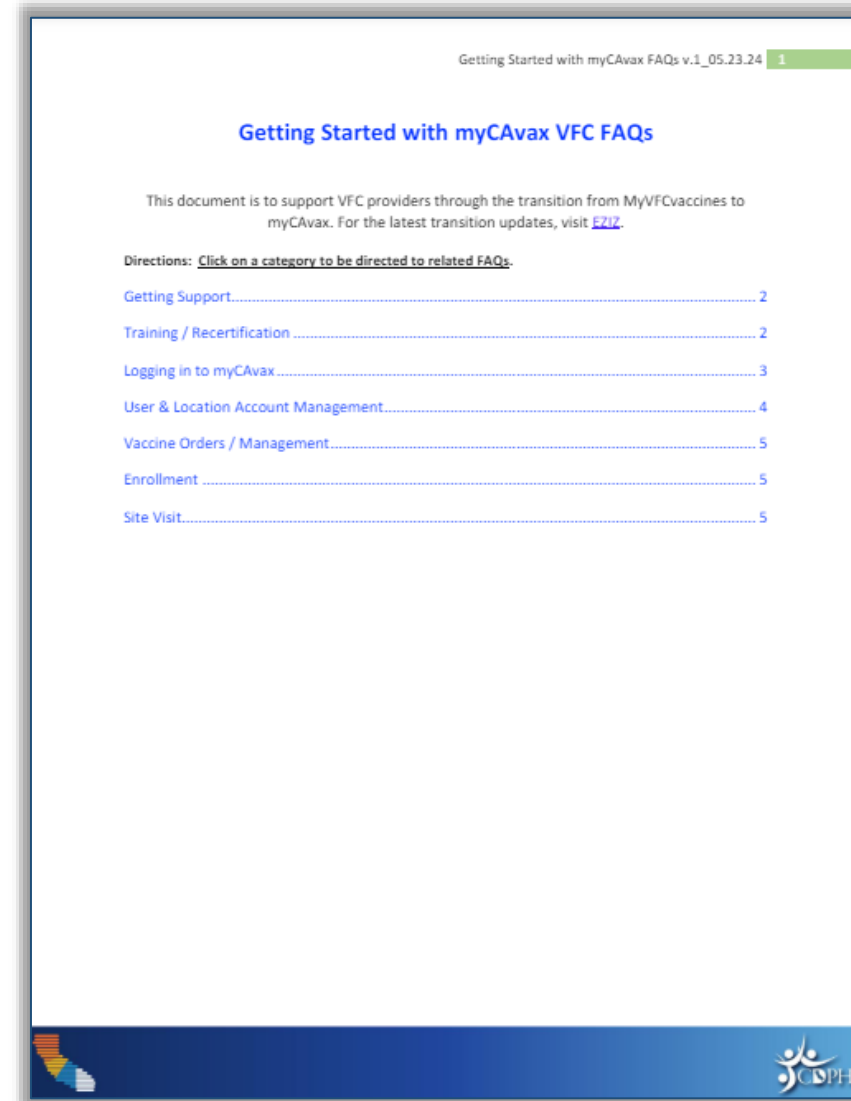
- **Thursday, June 20, 2024, from 9:30 – 10:00 AM | Register on [Zoom](#).**
- **Thursday, June 20, 2024, from 12:30 – 1:00 PM | Register on [Zoom](#).**
- **Thursday, June 27, 2024, from 9:30 – 10:00 AM | Register on [Zoom](#).**
- **Thursday, June 27, 2024, from 12:30 – 1:00 PM | Register on [Zoom](#).**

# VFC FAQs



Have questions about the VFC program in myCAvax?

A 'Getting Started with myCAvax VFC FAQs' document has been created and published on EZIZ [here](#).



# VFC / myCAvax Migration: Updated Job Aids


## MyVFCvaccines/SHOTS functionality moves to myCAvax:

- Impacts enrollment, ordering, vaccine management (job aids & EZIZ webpages)
- See [VFC Program Requirements at a Glance](#) for highlighted changes

## VFC job aids updated to support VFA, LHD 317 and SGF programs:

- *Goal:* Make compliance easier across programs by standardizing guidance
- Some rebranded (e.g., [DDL Setup & Use](#), [Calibration Guide](#), [Transporting Refrigerated Vaccines](#))
- Some have Funding Source checkbox (e.g., [Vaccine Management Plan](#), [Mobile VMP](#), [Vaccine Receiving Checklist](#), [Hourly Temperature Log for Off-Site Clinics](#))
- Some forms bundled together (e.g., [Inventory Forms](#), [Vaccine Usage Logs](#), [Vaccine Brand Change Request Forms](#))
- Some reduced to one job aid (e.g., [Temperature Log](#), [Vaccine Transport Log](#))
- See [EZIZ's Hot Topics](#) to start using updated [S&H job aids](#)

**Hot Topics**



**CDPH Immunization Updates for Providers**

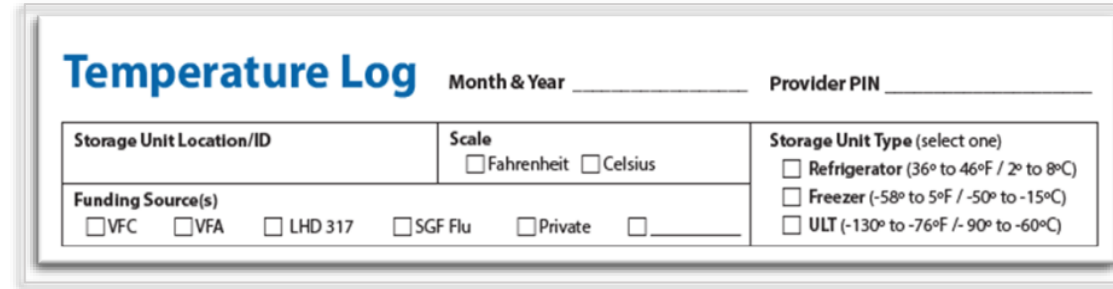
- **S&H Job Aids for VFC, VFA, LHD 317 and SGF programs**

# New Universal Temperature Log (IMM-1535) \*

## Updated: How to Record Temperatures (IMM-1029)

- Complete new page header
  - Provider PIN assigned in myCAvax
  - Fahrenheit or Celsius scale
  - Refrigerator, freezer, or ULT
  - Funding sources for all vaccines (for BAP doses, write in "BAP")
- Follow steps to report excursions to myCAvax
  - See EZIZ's [manufacturer contact info](#)

\*NOTE: PDF will be made editable for birthing hospitals



**Temperature Log** Month & Year \_\_\_\_\_ Provider PIN \_\_\_\_\_

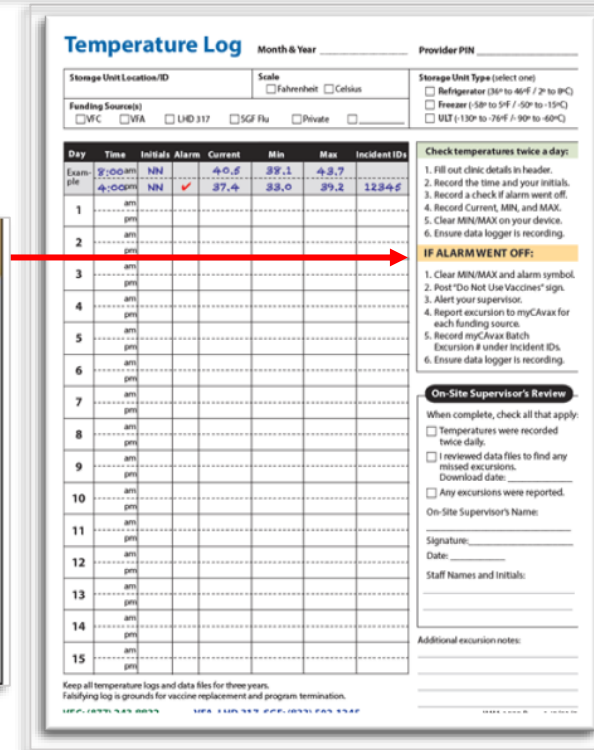
Storage Unit Location/ID \_\_\_\_\_ Scale  Fahrenheit  Celsius

Funding Source(s)  VFC  VFA  LHD 317  SGF Flu  Private  \_\_\_\_\_

Storage Unit Type (select one)  
 Refrigerator (36° to 46°F / 2° to 8°C)  
 Freezer (-58° to 5°F / -50° to -15°C)  
 ULT (-130° to -76°F / -90° to -60°C)

**IF ALARM WENT OFF:**

1. Clear MIN/MAX and alarm symbol.
2. Post "Do Not Use Vaccines" sign.
3. Alert your supervisor.
4. Report excursion to myCAvax for each funding source.
5. Record myCAvax Batch Excursion # under Incident IDs.
6. Ensure data logger is recording.



**Temperature Log** Month & Year \_\_\_\_\_ Provider PIN \_\_\_\_\_

Storage Unit Location/ID \_\_\_\_\_ Scale  Fahrenheit  Celsius

Funding Source(s)  VFC  VFA  LHD 317  SGF Flu  Private  \_\_\_\_\_

Storage Unit Type (select one)  
 Refrigerator (36° to 46°F / 2° to 8°C)  
 Freezer (-58° to 5°F / -50° to -15°C)  
 ULT (-130° to -76°F / -90° to -60°C)

Day	Time	Initials	Alarm	Current	Min	Max	Incident IDs
Example	9:00am	NN		40.5	39.1	43.7	
	4:00pm	NN	✓	37.4	33.0	39.2	12345
1	am						
	pm						
2	am						
	pm						
3	am						
	pm						
4	am						
	pm						
5	am						
	pm						
6	am						
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11	am						
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12	am						
	pm						
13	am						
	pm						
14	am						
	pm						
15	am						
	pm						

**Check temperatures twice a day:**

1. Fill out clinic details in header.
2. Record the time and your initials.
3. Record a check if alarms went off.
4. Record Current, MIN, and MAX.
5. Clear MIN/MAX on your device.
6. Ensure data logger is recording.

**IF ALARM WENT OFF:**

1. Clear MIN/MAX and alarm symbol.
2. Post "Do Not Use Vaccines" sign.
3. Alert your supervisor.
4. Report excursion to myCAvax for each funding source.
5. Record myCAvax Batch Excursion # under Incident IDs.
6. Ensure data logger is recording.

**On-Site Supervisor's Review**

When complete, check all that apply:

Temperatures were recorded twice daily.

I reviewed data files to find any missed excursions.

Download date: \_\_\_\_\_

Any excursions were reported.

On-Site Supervisor's Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Staff Names and Initials: \_\_\_\_\_

Additional excursion notes: \_\_\_\_\_

Keep all temperature logs and data files for three years.  
 Falsifying log is grounds for vaccine replacement and program termination.



# COVID-19 Vaccine Ordering and Products Available: BAP and SGF

As manufacturers prepare for the **2024 – 2025** season:

- BAP Program product availability is expected as follows:
  - Moderna: Latest **2023 – 2024** expiry for 12yo+ vaccines is **late September** or better. Moderna indicates supply sufficient to meet demand between now and when **2024 – 2025** vaccine is available.
- SGF Program product availability is expected as follows:

# Retired VFC Job Aids

Job Aid	IMM #	Notes
<a href="#">Universal Temperature Log</a> - <b>NEW</b>	IMM-1535	Replaces these resources: <a href="#">Refrigerator Log F (IMM-1125)</a> <a href="#">Refrigerator Log F - Blended (IMM-1434F)</a> <a href="#">Refrigerator Log C (IMM-1127)</a> <a href="#">Refrigerator Log C - Blended (IMM-1434C)</a> <a href="#">Freezer Log F (IMM-1126)</a> <a href="#">Freezer Log Blended (IMM-1449F)</a> <a href="#">Freezer Log C (IMM-1128)</a> <a href="#">Freezer Log C- Blended (IMM-1449C)</a> <a href="#">ULT Log (IMM-1478)</a> <a href="#">ULT Log Blended (IMM-1479)</a>
<a href="#">How to Record Temperatures</a>	IMM-1029	Replaces <a href="#">How to Record - Celsius (IMM-1029C)</a>
<a href="#">Vaccine Transport Log</a>	IMM-1132	Combines refrigerated/frozen vaccines; replaces <a href="#">Frozen Transport Log (IMM-1116)</a>
<a href="#">Daily Usage Logs</a>	IMM-1053	Replaces <a href="#">Private Log (IMM-1053P)</a> and <a href="#">Flu Log (IMM-1053F)</a>
<a href="#">Monthly Care of Vaccine Storage Units</a>	IMM-970	Archived - see <a href="#">VFC POM</a> (Configuring Vaccine Storage Units)
<a href="#">How to Order Vaccines at myVFCvaccines</a>	IMM-1055	Archived - redirects to myCAvax Knowledge Center
<a href="#">SHOTS Guide</a>	IMM-1224	Archived - redirects to myCAvax Knowledge Center
<a href="#">Return or Transfer of VFC Vaccines Report</a>	IMM-986	Archived - redirects to myCAvax Knowledge Center

# Retired VFA/LHD 317 Job Aids

## VFA/317 Migration Cheat Sheet

Job Aid	IMM #	Notes
<a href="#">Universal Temperature Log</a> - <b>NEW</b>	IMM-1535	Replaces these resources: <a href="#">Refrigerator Log F (IMM-1125)</a> <a href="#">Refrigerator Log F - Blended (IMM-1434F)</a> <a href="#">Refrigerator Log C (IMM-1127)</a> <a href="#">Refrigerator Log C - Blended (IMM-1434C)</a> <a href="#">Freezer Log F (IMM-1126)</a> <a href="#">Freezer Log Blended (IMM-1449F)</a> <a href="#">Freezer Log C (IMM-1128)</a> <a href="#">Freezer Log C- Blended (IMM-1449C)</a> <a href="#">ULT Log (IMM-1478)</a> <a href="#">ULT Log Blended (IMM-1479)</a>
<a href="#">How to Record Temperatures</a>	IMM-1029	Replaces <a href="#">How to Record - Celsius (IMM-1029C)</a>
<a href="#">Vaccine Receiving Checklist</a>	IMM-1112	Replaces <a href="#">317 Vaccine Receiving Checklist (IMM-1216)</a>
<a href="#">Daily Usage Logs</a>	IMM-1053	Replaces <a href="#">317 Daily Usage Log (IMM-1053-317)</a>
<a href="#">How to Do a Physical Inventory</a>	IMM-1090	Replaces <a href="#">317 How to Do a Physical Inventory (IMM-1229)</a>
<a href="#">Physical Inventory Forms</a>	IMM-1052	Replaces <a href="#">317 Physical Inventory Form (IMM-1227)</a>
<a href="#">Vaccine Transport Log</a>	IMM-1132	Replaces <a href="#">317 Refrigerated Transport Log (IMM-1213)</a> and <a href="#">317 Frozen Transport Log (IMM-1214)</a>



**New to 317:** [VMP](#) | [Mobile VMP](#), [Vaccine Brand Change Request Form](#), [Off-Site Temp Log](#), [Transporting Refrigerated](#) | [Frozen Vaccines](#), [Data Logger Setup & Use](#), [Calibration Quick Guide](#)



# Retired SGF Job Aids

Job Aid	IMM #	Notes
<u><a href="#">Universal Temperature Log</a></u> - <b>NEW</b>	IMM-1535	Replaces these resources: <a href="#">Refrigerator Log F (IMM-1125)</a> <a href="#">Refrigerator Log F - Blended (IMM-1434F)</a> <a href="#">Refrigerator Log C (IMM-1127)</a> <a href="#">Refrigerator Log C - Blended (IMM-1434C)</a> <a href="#">Freezer Log F (IMM-1126)</a> <a href="#">Freezer Log Blended (IMM-1449F)</a> <a href="#">Freezer Log C (IMM-1128)</a> <a href="#">Freezer Log C- Blended (IMM-1449C)</a> <a href="#">ULT Log (IMM-1478)</a> <a href="#">ULT Log Blended (IMM-1479)</a>
<u><a href="#">How to Record Temperatures</a></u>	IMM-1029	Replaces <u><a href="#">How to Record - Celsius (IMM-1029C)</a></u>
<u><a href="#">Daily Usage Logs</a></u>	IMM-1053	Replaces Influenza Authorization Record (CDPH-8269); includes new usage log for outbreaks



**New to SGF:** [VMP](#) | [Mobile VMP](#), [Off-Site Temp Log](#), [Transporting Refrigerated](#) | [Frozen Vaccines](#), [Vaccine Transport Log](#), [Data Logger Setup & Use](#), [Calibration Quick Guide](#)

# Updates to BAP Job Aids



## Updated: [COVID-19 Temperature Log](#)

- Provider PIN replaces myCAvax ID
- Updated steps for reporting excursions to myCAvax
- May also use new [Temperature Log](#) (see [instructions](#))

Continue to use existing resources until BAP Program sunsets at end of August 2024

BAP webpages and job aids retire in late September

- [BAP Resources](#)
- [BAP Provider Operations Manual](#)

## [BAP Migration Cheat Sheet](#)

The screenshot shows the EZIZ website interface. At the top, there's a search bar and the text 'A one-stop shop for immunization training and resources.' The left sidebar has a green navigation menu with items: Home, Vaccine Programs, Vaccine Management, Storage Units, Temperature Monitoring, Training & Webinars, Clinic Resources, Patient Resources, and Contact VFC. The main content area is titled 'BAP Resources' and lists various resources under several categories: Program Participation (e.g., Provider Participation Agreement, Requirements at a Glance), Eligibility Screening & Documentation (e.g., BAP Eligibility Based on Insurance Status, 317 (VFA & BAP) Eligibility Screening and Documentation Requirements), 2023-24 COVID-19 Vaccine Information (with a note to see EZIZ's COVID-19 Vaccine Resources), Vaccine Management Resources (e.g., Vaccine Storage & Handling Toolkit (CDC), Critical Systems & Senders), Vaccine Orders (e.g., COVID-19 Vaccine Access & Ordering Infographic), and Temperature Logs (e.g., COVID-19 Vaccine Log, Hourly Log). A right-hand sidebar titled 'BAP Support' includes 'Program Information' (BAP Overview, BAP Resources, COVID-19 Vaccine Resources, CAIR Requirement, Communications & Webinars), 'Provider Call Center' (Phone: (833) 502-1245, Hours: Mon-Fri, 8AM-5PM, Email: Program Info, myCAvax: Technical Support, MyTurn Technical Support), and 'Vaccine Manufacturers' (Ordering & Contact Info). At the bottom of the sidebar, there's a link: » EDIT [vfa-317/bap/support].

# Resources

Leslie Amani, CDPH



# Vaccine Support

## Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

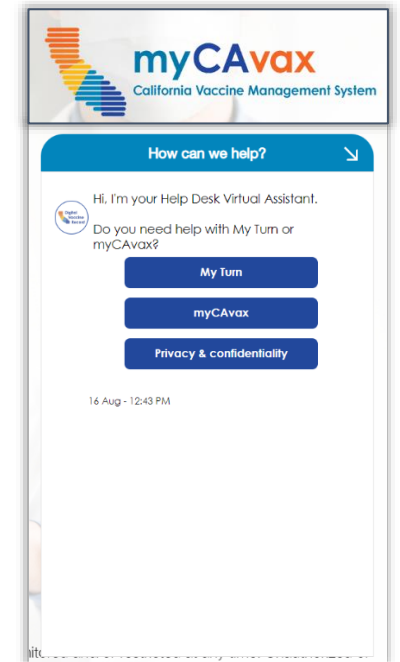
- For myCAvax Help Desk inquiries: [myCAvax.hd@cdph.ca.gov](mailto:myCAvax.hd@cdph.ca.gov)
- For My Turn Clinic Help Desk inquiries: [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov)
- For all other inquiries: [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

## myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.



Need help? View our job aids in the [Knowledge Center](#), or [contact us](#).



# COVID-19 Therapeutics Resources

## Type of Support

## Description

Updated 3.18.24



### Clinical Guidance

For general Therapeutics questions, please email: [COVIDRxProviders@cdph.ca.gov](mailto:COVIDRxProviders@cdph.ca.gov)



### General Information

[CDPH COVID-19 Treatments Webpage](#) (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)

[Finding COVID-19 Treatments](#) (questions and answers for the public on finding COVID-19 treatments)

[COVID-19 Therapeutics Best Practices Checklist](#) (testing, prescribing, dispensing, and more for providers)

[Frequently Asked Questions document](#) for clinics, providers, and pharmacists



### Locating Resources

Finding Providers and Test-to-Treat Sites

- [COVID-19 Therapeutics Locator](#) (find COVID-19 medications near you)
- [Information Page for Test-to-Treat](#) Program (hhs.gov)



### [Archive LHD Therapeutics SharePoint](#)

For access to previously recorded LHD webinars and slides contact: [rphoadmin@cdph.ca.gov](mailto:rphoadmin@cdph.ca.gov)

For Information on how to registers for HPOP reporting information, use link below.

- [CDPH Therapeutics HPOP Account Verification & Reporting](#) information



### Questions

For general CDPH Therapeutics questions, please email [COVIDRxProviders@cdph.ca.gov](mailto:COVIDRxProviders@cdph.ca.gov)

For ordering, program inquiries, signing up new HPOP Accounts: please e-mail [CDPHTherapeutics@cdph.ca.gov](mailto:CDPHTherapeutics@cdph.ca.gov)



# CDPH Provider Webinars and Trainings

## Week of June 17, 2024

	Monday 6/17	Tuesday 6/18	Wednesday 6/19	Thursday 6/20	Friday 6/21
Live Webinars and Training			<a href="#">VFC 102: Managing VFC Vaccine Inventory in myCAVax</a> 12:30 pm – 1:00 pm	<a href="#">VFC Office Hours</a> 9:30 am – 10:00 am  <a href="#">VFC Office Hours</a> 12:30 pm – 1:00 pm	<a href="#">VFC 102: Managing VFC Vaccine Inventory in myCAVax</a> 9:30 am – 10:00 am
View On Demand	<ul style="list-style-type: none"> <li><a href="#">CDPH Immunization Branch Archived Provider Webinars and Slides</a></li> <li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li> </ul>		<ul style="list-style-type: none"> <li><a href="#">Introduction to My Turn Onboarding (v. 1/4/22)</a></li> <li><a href="#">Latest Features in My Turn (Requires myCAVax Login)</a></li> <li><a href="#">myCAVax Release Notes for LHD and CDPH Users (Requires myCAVax Login)</a></li> </ul>		<ul style="list-style-type: none"> <li><a href="#">Moderna COVID-19 Vaccine Resources for Providers</a></li> <li><a href="#">CDC COVID-19 Vaccination Clinical &amp; Professional Resources</a></li> <li><a href="#">Novavax COVID-19 Vaccine Information</a></li> <li><a href="#">Pfizer COVID-19 Vaccine (COMIRNATY) Information</a></li> </ul>

Help	Help Desk		Immunization Resources	
	<p><b>CDPH Provider Call Center:</b> 1-833-502-1245, M-F 8am-5pm Email: <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a></p> <p><b>My Turn:</b> Help Desk Email: <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a>                      Onboarding Email: <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a></p> <p><b>myCAVax:</b> Help Desk Email: <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a>      <b>Mpox:</b> Email: <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a></p>		<p><a href="#">California's General Immunization Resources (eziz.org)</a></p> <p><a href="#">RSV Immunization Resources</a>      <a href="#">Flu Vaccination Resources</a></p> <p><a href="#">COVID-19 Vaccination Resources</a>      <a href="#">COVID-19 Treatments</a></p> <p><a href="#">Mpox Vaccination Resources</a></p>	

# CDPH Provider Webinars and Trainings

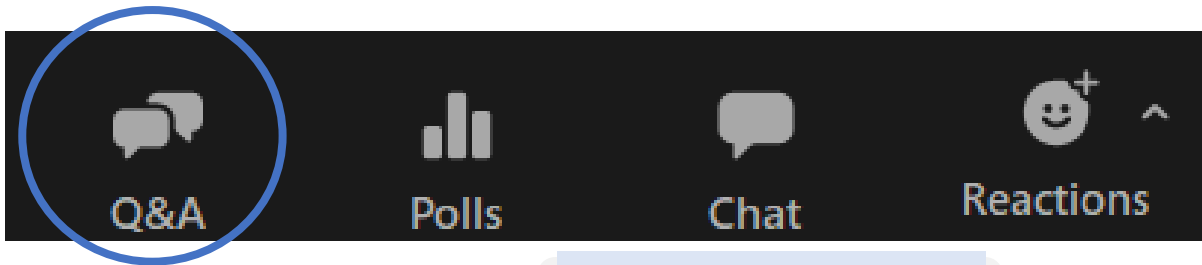
## Week of June 24, 2024

	Monday 6/24	Tuesday 6/25	Wednesday 6/26	Thursday 6/27	Friday 6/28
Live Webinars and Training			<a href="#">Afternoon TEACh Webinar: Vaccines for Children (VFC)</a> 12:00 pm – 1:00 pm	<a href="#">VFC Office Hours</a> 9:30 am – 10:00 am  <a href="#">VFC Office Hours</a> 12:30 pm – 1:00 pm	<a href="#">CDPH Immunization Updates for Providers</a> 9:00 am – 10:30 am
View On Demand	<ul style="list-style-type: none"> <li><a href="#">CDPH Immunization Branch Archived Provider Webinars and Slides</a></li> <li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li> </ul>		<ul style="list-style-type: none"> <li><a href="#">Introduction to My Turn Onboarding (v. 1/4/22)</a></li> <li><a href="#">Latest Features in My Turn (Requires myCAvax Login)</a></li> <li><a href="#">myCAvax Release Notes for LHD and CDPH Users (Requires myCAvax Login)</a></li> </ul>		<ul style="list-style-type: none"> <li><a href="#">Moderna COVID-19 Vaccine Resources for Providers</a></li> <li><a href="#">CDC COVID-19 Vaccination Clinical &amp; Professional Resources</a></li> <li><a href="#">Novavax COVID-19 Vaccine Information</a></li> <li><a href="#">Pfizer COVID-19 Vaccine (COMIRNATY) Information</a></li> </ul>

Help	Help Desk		Immunization Resources	
	<p><b>CDPH Provider Call Center:</b> 1-833-502-1245, M-F 8am-5pm Email: <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a></p> <p><b>My Turn:</b> Help Desk Email: <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a>                      Onboarding Email: <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a></p> <p><b>myCAvax:</b> Help Desk Email: <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a>      <b>Mpox:</b> Email: <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a></p>		<p><a href="#">California's General Immunization Resources (eziz.org)</a></p> <p><a href="#">RSV Immunization Resources</a>      <a href="#">Flu Vaccination Resources</a></p> <p><a href="#">COVID-19 Vaccination Resources</a>      <a href="#">COVID-19 Treatments</a></p> <p><a href="#">Mpox Vaccination Resources</a></p>	

# Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts (SMEs) can respond.



Resource links will be dropped into, "Chat"



# Upcoming Webinar Opportunities

## CDPH IZB Bi-weekly Updates for Providers

Next session: Friday, June 28, 2024

9AM – 10:30AM



California Department of Public Health  
**Immunization Branch**