

# Equity in the Center

## Workshop and Training Refund Policy

Below is our refund policy for the workshops and trainings we offer via Eventbrite.

### **More than 7 Days before the Event:**

- All monetary refunds are processed to the original method of payment. It may take a few business days for it to be returned after we have submitted the request.
- If you are unable to attend the workshop you may request to transfer your ticket to the next available session, any other Equity in the Center workshop or training, or receive a [refund for credit](#) which you can use for any future Equity in the Center Event up to one year after receiving it.

### **Less than 7 days before the Event:**

- If you are unable to attend the workshop you may request to transfer your ticket to the next available session, any other Equity in the Center workshop or training with available space, or receive a [refund for credit](#) which you can use for any future Equity in the Center Event up to one year after receiving it.

### **Day of the Event:**

- Due to Eventbrite's restrictions we cannot offer ticket transfers once the event has begun. You may request a refund for credit towards a future Equity in the Center event.

### **After the Event has passed:**

- You may request a refund for credit up to 24 hours after the event has ended. After 24 hours you are no longer eligible for a refund.

### **Additional Information:**

- Technology works well, until it doesn't. If you encounter difficulty entering one of our workshops, please email us at [workshops@equityinthecenter.org](mailto:workshops@equityinthecenter.org). If you refuse to work with us as we troubleshoot, you are no longer eligible to receive a refund.

We reserve the right to cancel or postpone a workshop or training in our sole discretion. If we cancel or postpone an event, we will use reasonable efforts to reschedule the cancelled or postponed seminar or event to within twelve (12) months from its original start date and/or refund tickets purchased to the original payment method.

Thank you for your cooperation,



Equity in the Center Team