

Frequently Asked Questions

What is a hardship installment agreement?

A hardship installment agreement allows qualifying taxpayers to extend the number of months offered to pay off their delinquent tax balance. A hardship exists if the current or offered installment agreement payment amount prevents the taxpayer from meeting necessary living expenses.

What can a hardship do for me?

Upon approval, a hardship could lower the payment amount of an installment agreement by extending the number of months offered to pay off the delinquent tax balance.

What can a hardship not do for me?

A hardship cannot delay or cancel existing collection actions, avoid or abate existing tax liabilities, or release a lien.

What are some reasons a hardship may be denied?

- The taxpayer fails to make full financial disclosure, including household income.
- The taxpayer submits false or misleading information.
- The taxpayer has not fully filed all tax types.
- The taxpayer has repeated noncompliance or attempts to avoid paying tax obligations.
- The taxpayer has not completed the form in its entirety.

Is professional assistance required to submit a hardship? Professional assistance is not required, but taxpayers are welcome to seek tax assistance from a tax professional if they choose.

How does the hardship process work?

When you submit a completed application with all necessary supporting documentation, the Department will determine whether you qualify for the hardship installment agreement. If you do not qualify, or additional documentation is needed, the Department will notify you. Please allow three business days for your application to be

What happens when a decision has been made?

If the hardship is approved, the Department will contact you to discuss installment agreement terms. If the hardship is denied, the Department will contact you to inform you why the hardship is being denied.

Form Instructions

Personal Information

- Print or type your name, social security number, address, best day time contact telephone number, and e-mail address.
- Print or type the name of all other persons in the house hold including those claimed as a dependent, their age, and their relationship to you.
- Select "Yes" or "No" if the person can be claimed as a dependent and if they contribute to the household.
- Print or type the name, address, telephone number, and fax number of Tax Representative. Also fill out and attach the Missouri Power of Attorney (Form 2827).

Employment

- Print or type the name of employer, telephone number, length of employment, address, occupation, pay frequency, and average net income in the spaces provided.
- Attach additional pages if needed to list all employers for all person's in the household including those who can be claimed as a dependent and contribute to the household.

Financial

- Print or type the name of the financial institution, address, account number, and balance for all bank
- Attach all pages of the most recent three months bank statements for all accounts of each person in the household. Attach additional pages as needed.
- Print or type the amount for all applicable other sources of income in the spaces provided. Add up all other sources of income and fill in the space provided.

Signature

- Please sign and date the line applicable to you, after reading and understanding the Certification.
- Using the checklist provided, ensure all required, applicable, documentation is available to be sent in with the application that is completed and signed.



Department Use Only			
(MM/DD/YY)			



Socia	al Security Number	Spouse's Social Security Number								
Тахр	ayer Name	Spouse's Name								
	Current Street Address	City State ZIP Code								
	County	E-mail Address								
	Telephone Number	Secondary Telephone Number								
	Payment Plan Agreement Percentage Reducti	iion								
Personal Information	Provide information for all other persons in the household including those claimed as a dependent. Attach additional pages as needed.									
	Name Age Relati	Claimed as a Dependent Contributes to tionship on your Form 1040? Household Income?								
Infori		Yes No Yes No								
rsonal		Yes No Yes No								
Pe		Yes No Yes No								
		Yes No Yes No								
	Name of Tax Representative (CPA, Attorney, etc.) Attach Form 282	Name of Tax Representative (CPA, Attorney, etc.) Attach Form 2827								
	Street Address	City State ZIP Code								
	Telephone Number	Fax Number								
	Provide information for all other persons in the household including	g those claimed as a dependent. Attach additional pages as needed.								
	Name of Employer (Taxpayer)	Telephone Number								
Employment										
loyn	Street Address	City State ZIP Code								
Emp										
	Occupation Pay	y Frequency Average Net Income How Long Employed								
		. 00 Years Months								

		ployer (Spouse)			Telephone Number						
	Street Address		City			State	ZIP Code				
						J. L					
(non	Occupation	Pay F	requency	Average Net	Income	How Long	Employed				
					. 00	Y	ears	Months			
	Additional Employment										
	Name of Employer (Taxpayer or Spouse)		Т	elephone Number							
	Street Address		City			State	ZIP Code				
	Occupation	Pav F	requency	Average Net	Income	How Lond	g Employed				
			,				,				
					. 00	Y	ears	Months			
	Bank Accounts: Include IRA's, other retire for all accounts of each person in the hour equired. Provide information for all person Name of Institution City of Institution	sehold, Attach additional pons in the household or cla	ages as needed	. If you owe more ndent.), six mont					

		Taxpayer Sp			pouse							
	Self-Employment Income											
Financial - Other Sources of Income	Pensions, Disability, and Social Security											
	Dividends and Interest					. 📙						
	Gift or Loan Proceeds					. 📙						
	Rental Income					. 📙						
	Estate, Trust and Royalty Income					. 📙						
	Workers' Comp and Unemployment					. 📙						
	Alimony and Child Support											
	Other (Specify)						Additional Income Grand Total					
	Additional Income Total											
	Under penalties perjury, I declare that to the correct, and complete.							r inforn	nation	is true	,	
nre	Taxpayer's Signature	Printed Name		Date (N	/IM/DL)/YYYY)					1
Signature	Spouse's Signature	Printed Name		Date (MM/DD/YYYY)								l
O)												
	Power of Attorney Signature	Printed Name		Date (N	/IM/DE	D/YYYY)					1
klist	Hardship Application form filled out cor	npletely and signed.										
8												
lication Che	Attach Missouri Power of Attorney Forn Department.	n 2827 if you want to authorize	someone other the	han you	to be	able to	discuss	s this a	pplica	tion wit	th the	
Hardship Application Checl					to be	able to	discuss	s this a	pplica	tion wit	th the	

Mail to: Taxation Division P.O. Box 1002

Jefferson City, MO 65105-1002

Phone: (573) 526-7685

Fax: (573) 522-1271 E-mail: paymentplan@dor.mo.gov



Form 5708 (Revised 09-2022)