

Thank you for using RaceJoy!



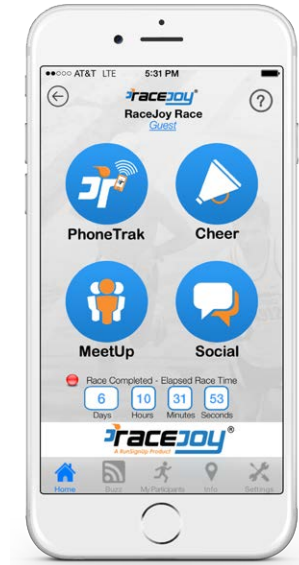
Live Runner Tracking Available!

Carry your phone and use RaceJoy to add to your race experience!

Some key RaceJoy features include:

GPS Progress Alerts

- Receive GPS-based progress alerts at every mile on the
- course that provides your pace and estimated finish time.
- Post alerts on your Facebook and Twitter walls.
- Have friends and family track your performance.



**Relay teams -- see special instructions below.*

Live GPS Tracking

- Supporting spectators can track you live as you progress along the race course - from home or at the race site.
- NearMe proximity alerts let spectators know you are drawing near.
- Find each other using RaceJoy's MeetUp tool.

Send-a-Cheer

- Receive fun, motivational audio cheers from your supporting fans.
- Start sending cheers to others doing the race at any time!

There is a 99 cents per race upgrade fee for the participant and the spectator to experience these features. Please see the How To instructions below and the video tutorial for additional information.

We hope you have a great race!

[Take a Video Tour](#)

PhoneTrak Live Tracking How-To

- 1. Purchase Upgrade:** Click PhoneTrak and follow the prompts carefully.
- 2. Carry your phone:** Participants must carry claimed device during the race.
- 3. Start live tracking on RACE DAY:** Come back into RaceJoy within 30 minutes of the race start and click on the green, blinking Track Me button.
- 4. Begin progress alerts tracking at START LINE:** If you'd like to track your progress at every mile, click the orange Start My Race button as you cross the race start line.
- 5. Replay Race Day in Buzz:** Click Buzz to review your alerts and replay cheers!



← **Click on
Race Day** →

Start My Race

Important for your friends and family: Make sure to tell your friends and family to login as themselves and not you or RaceJoy will track them instead of you.

Relay Team GPS Progress Alerts How-To

For relay teams to receive GPS-timed progress alerts, you will need to identify ONE phone for the team and hand it off like a baton at each relay handoff point.

If you prefer not to handoff the phone, you can choose to just do the live GPS tracking of each member's individual phone without receiving the progress alerts.

Apple Phone Settings

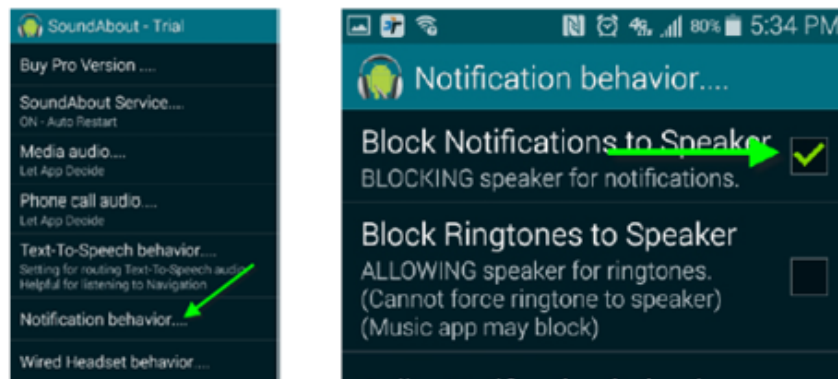
1. **Notifications:** Your device's notifications must be **ON** for RaceJoy, including Sounds, to receive progress alerts and cheers.
2. **Location Services:** The device you wish to have tracked must have Location Services **ON** for live phone tracking. **iOS8 users** must have Location Services **ALWAYS ON** for tracking to function (not "While Using"). Go to Privacy/Location Services to verify.
3. **Background App Refresh:** General phone setting Background App Refresh **must be ON** for GPS tracking to stay enabled.

Apple does not allow RaceJoy to override your settings. Please ensure these are enabled so that you can experience RaceJoy's mobile features.

Android Sounds to Headphones How-To

On some versions and models of Android phones, sound notifications will default to play in the device's speakers only. This will affect your ability to hear RaceJoy's audio cheers.

If you want to hear cheers in your earbuds while you run download SoundAbout from the GooglePlay store and follow the instructions below. You do **NOT** need to buy the ProVersion for the Notifications setting feature.

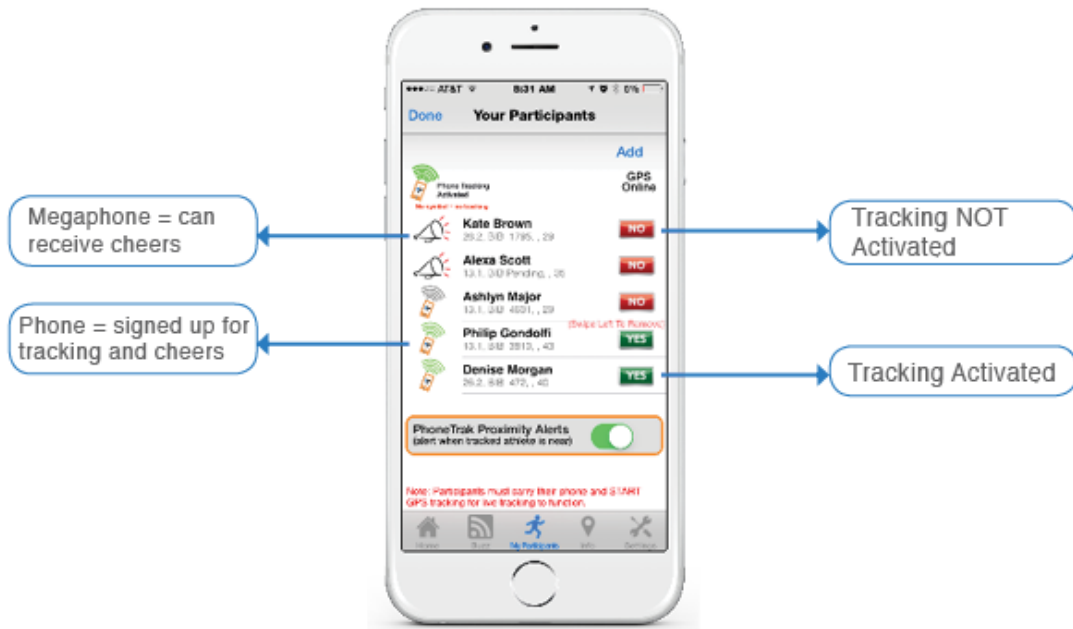


This software has over 500,000 installs and 5000+ reviews, so it is well tested. It provides you the control over how you want sound to be routed to different devices, like headphones.

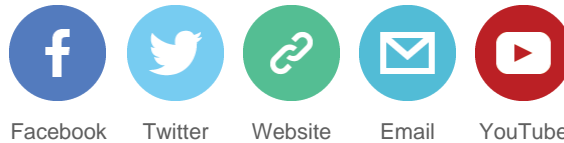
Important: After installing SoundAbout and turning on the "Block Notifications to Speaker" setting, you must reboot your phone in order for the setting to apply the first time.

RaceJoy Live Tracking Verification

ON RACE DAY



Battery Preservation Tips



Download RaceJoy

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You are receiving this email because you have registered for an event in which the race organizers have enabled RaceJoy in order to provide participants and spectators real-time runner tracking, GPS-timed progress alerts, Send-a-Cheer!, NearMe proximity alerts, and MeetUp mapping.

If you need any information about RaceJoy, or support, feel free to send us an email at support@racejoy.com or call us at 407-462-9534.