



GoGuardian's Third Party Service Partners
Supporting Our Products
(as of December 31, 2023)

Our Partners

We continuously strive to make our products the best they can possibly be, but we cannot build everything on our own. Like other education software companies, we rely on tools built by third party companies to deliver better solutions to our customers. These third party partners offer essential services and functions to our customers, and each company we work with operates under an agreement with GoGuardian to protect information shared with them.

Below is a list of our trusted and essential third party partners that collect **Personal Student Information** (as defined in our [Privacy Policy](#)) that support our Products (e.g., GoGuardian Admin™, GoGuardian Teacher™, GoGuardian Fleet™, GoGuardian Director™, and GoGuardian Beacon™).

As our company and products continue to evolve and grow, we may need to update this list of third party service partners from time to time. Additionally, please feel free to contact us at privacy@goGuardian.com if you have any questions.

Service Partner	Use of Service Partner	Service Partner's Privacy Policy
Amazon Web Services (AWS)	For hosting our servers and data analytics	AWS Privacy Notice , AWS Customer Agreement & AWS Security
Amplitude	For product analytics	Amplitude Privacy Notice
Google	For hosting our servers and data analytics	Google Cloud Platform Terms of Service & Security Google Analytics Terms of Service
Lacework, Inc.	Monitor cloud infrastructure	Lacework Privacy Statement
MaestroQA, Inc.	For customer support relating to GoGuardian Beacon	MaestroQA, Inc. Privacy Policy
SingleStore (formerly MemSQL)	For querying speed and reliability (without processing any data)	MemSQL Privacy Notice
Prisma Cloud by Palo Alto Networks	Monitor cloud infrastructure	Palo Alto Networks Privacy Statement
Pusher*	For increasing the speed and stability of our products	Pusher Privacy Policy
Salesforce Service Cloud	For customer support	Salesforce Privacy Policy
Segment	For product analytics	Segment Privacy Policy
SendGrid	For sending product-related emails to school personnel	SendGrid Privacy Policy

Tableau	For data analytics	Tableau Privacy Statement
Twilio	For supporting our video conferencing product feature	Twilio Privacy Policy
ZenDesk	For online customer support	ZenDesk Privacy Policy

**Pusher is a company based in the United Kingdom that is currently subject to the European Union's General Data Protection Regulation and the United Kingdom's Data Protection Act of 2018.*

The Service Partner's standard Privacy Policy and/or privacy-related terms are linked above, but GoGuardian may enter into additional contractual terms, such as additional privacy and security terms, with these Service Providers.