



Certification is conditional on maintaining the required performance standards throughout the certified period of registration  
The British Assessment Bureau, 30 Tower View, Kings Hill, Kent, ME19 4UY

The management system of Certificate Number **209903**

**Delivery Associates Limited**

727-729 High Road, North Finchley, London, N12 0BP

has been assessed and certified as meeting the requirements of

**ISO 9001:2015**

for the following activities

A strategic advisory and technology company assisting governments deliver and achieve results for their people. Delivery Associates also collects, analyses and uses data to improve people's lives, globally.

Further clarifications regarding the scope of this certificate and the applicability of requirements may be obtained by consulting the certifier.



8289



Valid from

**Initial Certification: 22 December 2016**

**Latest Issue: 08 December 2023**

**Expiry Date: 21 December 2025**

subject to annual assessments

Authorised by

A handwritten signature in black ink, appearing to read 'Mike Tims'.

Mike Tims  
Chief Executive Officer

**[www.british-assessment.co.uk](http://www.british-assessment.co.uk)**

Certificate issued by Amtivo Group Limited, trading as British Assessment Bureau

The validity and status of this certificate can be verified by using the UKAS CertCheck website at [certcheck.ukas.com](http://certcheck.ukas.com)

December 2023

## Quality and Information Security Management Policy

It is the policy of Delivery Associates to maintain a quality and information security system designed to meet the requirements of ISO 9001:2015 and ISO27001 in pursuit of its primary objectives, the purpose and the context of the organisation.

### It is the policy of Delivery Associates to:

- help governments and social impact organizations turn ambitious goals into everyday reality for people all over the world.
- give satisfaction to all of our clients and other stakeholders and interested parties whenever possible, meeting and exceeding their expectations;
- make the detail of our policy known to all other interested parties, including external where appropriate, and determine the need for communication and by what methods relevant to the business management;
- comply with all legal requirements, codes of practice and all other requirements applicable to our activities, including health and safety;
- commit to satisfying applicable requirements related to information security and the continual improvement of DA's Information Security Management System (ISMS);
- provide all the resources of equipment, a trained and competent team and any other requirements to enable these objectives to be met;
- ensure that all colleagues are made aware of their individual obligations in respect of this quality and information security policy;
- maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on risk.

This quality and information security policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets. Client service is an essential part of the quality process and to ensure this is fulfilled, all colleagues receive training to ensure awareness and understanding of quality and information security and its impact on client service.

The scope of the ISO 27001 policies relates to the use of the database and computer systems operated by Delivery Associates in pursuit of the company's business of providing consulting services to the public sector. It also relates, where appropriate, to external risk sources including functions which are outsourced.

To ensure the company maintains its awareness for continuous improvement, the Business Management System is regularly reviewed by Leadership and is subject to both internal and external annual audits to ensure it remains appropriate and suitable to our business.



**Nick Rodriguez**  
Chief Executive Officer



**Sir Michael Barber**  
Chairman and Founder

**DATE: 30 November 2023**