AGENCY PLAN ==

FEDERAL COMMUNICATIONS COMMISSION

The Federal Communications Commission (FCC) regulates interstate and international communications by radio, television, wire, satellite, and cable in all 50 states, the District of Columbia, and U.S. territories. An independent U.S. government agency overseen by Congress, the Commission is responsible for implementing and enforcing America's communications law and regulations.

BUILDING ON FCC'S ACCOMPLISHMENTS

- ESTABLISHING THE NATION'S LARGEST BROADBAND AFFORDABILITY PROGRAM: The FCC created consumer-friendly fact sheets and other materials online about its Affordable Connectivity Program, translated them into Chinese, Korean, Vietnamese, and Tagalog, and conferred with national AA and NHPI advocacy organizations on a regular basis to discuss better ways to connect with community navigators and improve the translation of these public materials.
- IDENTIFYING A NEW STRATEGIC GOAL TO PROMOTE DIVERSITY, EQUITY, INCLUSION, AND ACCESSIBILITY: The FCC now regularly includes an equity and inclusion inquiry seeking specific comments on how its various proposals may promote or inhibit advances in diversity, equity, inclusion, and accessibility.
- EXPANDING THE MISSION OF THE COMMUNICATIONS EQUITY AND DIVERSITY COUNCIL TO REVIEW DIVERSITY AND EQUITY ISSUES ACROSS THE TECH SECTOR: The FCC anticipates that the council will make recommendations on advancing equity in the provision of and access to digital communication services and products, and that it will also propose methods to empower historically underserved communities to access, leverage, and benefit from the wide range of opportunities made possible by technology, communication services, and next-generation networks.

PRIORITY PROGRAM GOALS FOR THE ASIAN AMERICAN, NATIVE HAWAIIAN, AND PACIFIC ISLANDER COMMUNITIES

Per Executive Order 14031, FCC has identified three high-priority goals that will span the next two years. These goals will advance equity, justice, and opportunity for AA and NHPI communities.

GOAL 1

Improve access to the FCC's public documents for people with limited English proficiency:

The FCC will increase access to publicly available documents by expanding its existing translation program to include languages such as Arabic, Burmese, Cambodian, Chuuk (Micronesian), Hmong, Laotian, and Thai. New print-on-demand procedures will now include the ability for consumers to request written translations for any FCC public-facing document into most of the AA and NHPI languages and dialects available for contracted support.

GOAL 2

Improve enrollment in FCC's Affordable Connectivity Program (ACP) by low-income AA and NHPI households: The FCC will establish a program to award ACP-focused outreach grants to grassroots groups and community navigators, including those focused on and familiar with the AA and NHPI community, in an effort to build awareness of the ACP and assist in enrollment of new recipients. Leveraging outreach grants to AA and NHPI community navigators in this manner will allow the agency to provide critical information about ACP more effectively to qualifying households.

GOAL 3

Increase contracting opportunities for AA and NHPI-owned businesses: Using focused market research, the FCC intends to identify AA and NHPI business entities that are certified section 8(a), HUBZone, Service-Disabled Veteran or Woman Owned businesses. Through this action, the agency hopes to provide businesses in underserved communities with greater opportunities for currently available and future FCC contracts.